Gmail by Google

Benjamin J.F. Cruz <senator@senatorbjcruz.com>

Fwd: Attached CQA FY2015 Citizen-Centric Report

daniel salas <daniel.salas@cqa.guam.gov> Wed, Jan 25, 2017 at 9:12 AM
To: "Benjamin J.F. Cruz" <senator@senatorbjcruz.com>

Hafa Adai Mr. Speaker,
On behalf of Guam Customs and Quarantine Agency (CQA) Director, James T. McDonald, the attached CQA Fiscal Year 2015 Citizen-Centric Report is being submitted. If you have any questions or comments, please contact Ms. Jessi Santos for further information via email at: jessi.santos@cqa.guam.gov.

Thank you,

DAN SALAS

GL# 34-17-095
Speaker Benjamin J.F. Cruz

JAN 2 5 2017
Time: 9:12 [ ] AM [ ] PM File No. ____
Received By

--
CQ III Officer Daniel P. Salas
CQA Internal Affairs Section, Director's Office
Guam Customs and Quarantine Agency
770 East Sunset Boulevard, Suite 240 Tiyan, Guam 96913
Tel: (671) 475-6202/43 Mobile: (671) 488-8539
Fax: (671) 475-6227

--
CQ III Officer Daniel P. Salas
CQA Internal Affairs Section, Director's Office
Guam Customs and Quarantine Agency
770 East Sunset Boulevard, Suite 240 Tiyan, Guam 96913
Tel: (671) 475-6202/43 Mobile: (671) 488-8539
Fax: (671) 475-6227

KC
2017 JAN 25 AM 9:52

CQA FY2015 CCR.pdf
1517K

0095

CUSTOMS & QUARANTINE AGENCY

"FIRST LINE OF DEFENSE"

CITIZEN CENTRIC REPORT

2015

PROTECTING OUR ISLAND, OUR PEOPLE, AND OUR RESOURCES

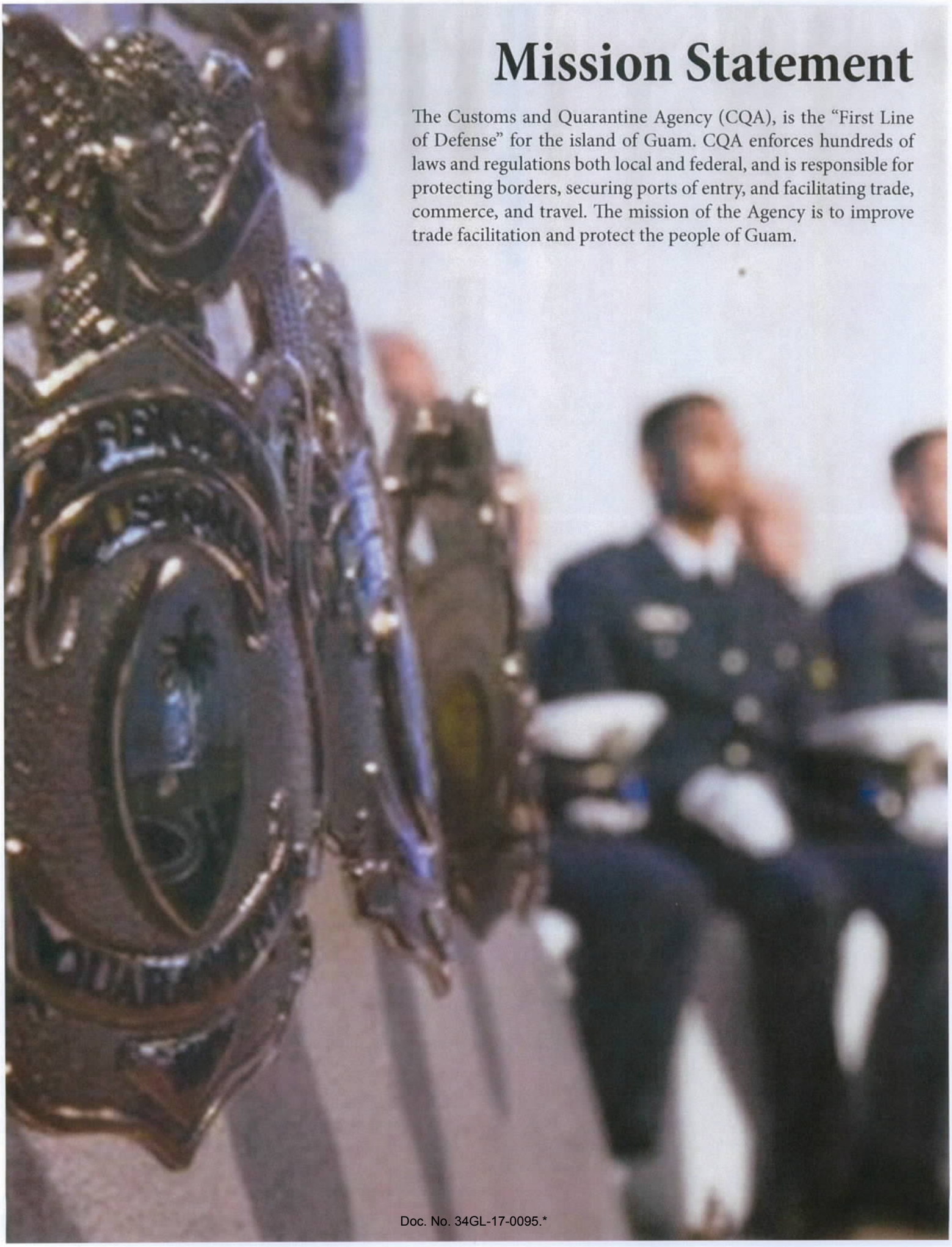
WWW.CQA.GUAM.GOV







Doc. No. 34GL-17-0095.*



Mission Statement

The Customs and Quarantine Agency (CQA), is the "First Line of Defense" for the island of Guam. CQA enforces hundreds of laws and regulations both local and federal, and is responsible for protecting borders, securing ports of entry, and facilitating trade, commerce, and travel. The mission of the Agency is to improve trade facilitation and protect the people of Guam.



Message from the Director



James T. McDonald
Director

Håfa Adai,

Fiscal Year 2015 was a historic year for the Customs and Quarantine Agency (CQA) bringing in over 12 million dollars in revenue for the Government of Guam, securing $625,000 for the development of a Customs Management Information System, and receiving a container x-ray scanner to better protect our borders.

As Guam's economy continues to grow, tourist arrivals are steadily increasing, and as our main port aims to become the container terminal port of the Western Pacific Region, the CQA strives to meet Guam's economical growth by better facilitating trade and travel while ensuring our island community remains protected against terrorism and pandemic outbreaks.

We look forward and expect the 2016 fiscal year to be a productive one.

James T. McDonald
Director

Doc. No. 34GL-17-0095.*



Operational Structure & Demographics

Airport Operations
49 Uniformed CQA Officers
1 Civilian Support Personnel

Special Enforcement Operations
35 Uniformed CQA Officers
1 Civilian Support Personnel

Maritime/Air Cargo Operations
26 Uniformed CQA Officers
3 Civilian Support Personnel

Administrative Operations
7 Civilian Support Personnel

Logistics & Support Operations
14 Uniformed CQA Officers
2 Civilian Support Personnel

Director's Office
4 Uniformed CQA Officers
2 Civilian Support Personnel

Accomplishments

Airport Operations

CQA's Airport Operations mission is to perform all customs-related operations necessary at the Antonio B. Won Pat International Air Terminal in order to encumber the passage of illicit drugs and contraband; to protect our island's agricultural interests from the introduction of injurious pests and diseases; to protect our island's economic interests by facilitating legitimate trade and to enforce all applicable local and federal laws.

During fiscal year 2015, the CQA's Airport Operations resulted with the following:
1,286 Agricultural seizures estimated at 3,080.5 pounds.
9 Intellectual Property Rights (Trademark/Copyright) seizures totaling 378 pieces seized.
16 Public Health related seizures.
15 U.S. Fish & Wildlife seizures.
5 Department of Revenue and Taxation seizures.

Maritime/Air Cargo Operations

CQA's Maritime/Air Cargo Operations' mission is to perform all customs-related operation necessary at the Jose D. Leon Guerrero Commercial Port, the Guam Integrated Air Cargo Facility, and the waters within three nautical miles extending from the mean low water mark of Guam.

During fiscal year 2015, the CQA's Maritime/Air Cargo Operations resulted with the following:
8 Agricultural seizures estimated at 3,706 pounds.
5 Intellectual Property Rights (Trademark/Copyright) seizures totaling 10,166 pieces seized.
4 Public Health related seizures.
4 U.S. Fish & Wildlife seizures.
Narcotic interception resulting in total of 13.6 grams of methamphetamines with an estimated street value of $6,800.00.

Special Enforcement Operations

The mission of CQA's Special Enforcement Operations is to conduct complex criminal investigation and perform border enforcement operation in order to facilitate the detection, deterrence, disruption and eventual arrest of all persons and/or organizations involved in the smuggling, importation, and distribution of illicit contraband into Guam. The Special Enforcement Operations is composed of the Contraband Enforcement Team, Detector Dog Units, Agriculture Security Task Force, and Task Forces assisting federal government entities such as the U.S. Drug Enforcement Administration, U.S. Alcohol, Tobacco, Firearms, and Explosives, and the Homeland Security Investigations under U.S. Immigration and Customs Enforcement, and U.S. Postal Inspection Task Force.

During fiscal year 2015, the CQA's Special Enforcement Operations resulted with the following:
Seizures totaling 28,068.50 gross grams of methamphetamines with an estimated value of $19,647,950.00.
Seizures totaling 8,872.79 gross grams of marijuana with an estimated value of $177,455.80.

Doc. No. 34GL-17-0095.*

Finance

CQA generates it's revenues through the collection of fees. These fees are intended to recover the costs of services for customs operations mandated by local and federal laws.

The CQA Passenger Inspection Fee applies to air passengers arriving at the Antonio B. Won Pat International Air Terminal and to passengers arriving via vessel at the Port Authority of Guam. The fee is part of each passenger's airline ticket, collected by the Guam International Airport Authority, and deposited into the Government of Guam's Customs Inspection Fund.

The CQA Cargo Inspection Service Fee applies to all shipments imported into Guam at the Integrated Air Cargo Facility and the Commercial Port. These fees are collected daily and likewise deposited into the Government of Guam's Customs Inspection Fund.

Revenue	FY 2013	FY 2014	FY 2015
Interest Income	$ 1,671.35	$ 93.25	$ 93.18
Passenger Inspetion Fee (GIAA)	$ 8,385,825.36	$ 8,671,929.67*	$ 11,976,513.26
Passenger Inspection Fee (Port Authority)	$ 51,660.00		$ 26,738.13
Cargo Inspection Fee (GIAA)	$ 416,619.23	$ 82,521.67**	$ 230,668.44
Cargo Inspection Fee (Air Cargo)	$ 95,954.05		$ 69,563.28
Cargo Inspection Fee (Port Authority)	$ 587,895.13		$ 636,943.37
Other Payments	$ 675.27	$ 35,366.80	$ 20,407.62
Fiscal Year Revenue	**$ 9,540,300.39**	**$ 8,789,911.39**	**$ 12,960,927.30**

* Passenger Inspection Fees of GIAA and Port Authority for FY 2014 are combined under "Passenger Inspection Fee (GIAA).
** Cargo Inspection Fees of GIAA, Air Cargo, and Port Authority for FY 2014 are combined under "Cargo Inspection Fee (GIAA).

Expenditures		FY 2013	FY 2014	FY 2015
Personnel Services	Regular	$ 5,663,382.00	$ 5,026,033.54	$ 7,313,150.58
	Overtime	$ 0.00	$ 0.00	$ 4,411.26
	Benefits	$ 2,206,313.40	$ 29,536.25	$ 2,763,347.41
	Insurance Benefits (Medical, Dental, Life)	$ 0.00*	$ 0.00**	$ 0.00***
	Fiscal Year Personnel Services Expenditure	**$ 7,869,695.00**	**$ 5,055,569.79**	**$ 10,080,909.25**

* No appropriations for FY 2013 Budget. ** No appropriations for FY 2014 Budget. *** No appropriations for FY 2015 Budget.

		FY 2013	FY 2014	FY 2015
Operations	Travel	$ 0.00	$ 0.00	$ 0.00
	Contractual Services	$ 123,733.00	$ 355,288.66	$ 421,905.93
	Office Space Rental	$ 2,769,131.00	$ 1,955,412.48	$ 2,758,755.34
	Supply & Material	$ 72,050.00	$ 91,403.54	$ 105,899.48
	Equipment	$ 51,570.00	$ 0.00	$ 14,044.00
	Miscellaneous	$ 193,676.00	$ 60,811.46	$ 54,330.00
	Utilities	$ 113,118.00	$ 105,339.56	$ 114,953.35
	Fiscal Year Personnel Services Expenditure	**$ 3,323,278.00**	**$ 2,568,255.70**	**$ 3,469,888.10**

Doc. No. 34GL-17-0095.*

CQA in the Community

CQA participates in community outreach programs to help assist individuals and entities as part of its community involvement efforts. For FY 2015, CQA was involved in the following:



CQA participated in the 2015 Annual Relay for Life Event, held at the George Washington High School Field.



In August 2015, CQA participated in the Adopt a School Program by repairing, repainting, water blasting, and preparing the Agana Heights Elementary School's campus in anticipation of the starting school year and return of students.



CQA participated in the November 2015 National Preparedness Month sponsored by the Guam Homeland Security/Office of Civil Defense. Officers from the CQA Detector Dog Unit conducted an exhibition and demonstration utilizing Narcotic Detector Dogs.



Many CQA division actively participate in numerous community outreach programs which involve demonstrations conducted at Guam public schools as an educational effort to promote anti-drug awareness amongst students at all grade levels.



CQA participated in the 2015 Red Ribbon Week.

Future Outlook

CQA has successfully secured funding for the 11th Customs and Quarantine Officer Training Cycle.

CQA seeks to secure funding through the passenger inspection fee, for additional 150 CQA officers by fiscal year 2018.

CQA seeks to adjust our payscale comparable to other law enforcement entities.

CQA aims to promote our rank and file.

CQA seeks to secure funding toward building a Customs House. This area will house all administrative offices, Air Cargo, Detector Dog Units, Warehouse, Property/Evidence Facility, and additional offices as necessary.

Successful implementation of the modernized CQA Passenger Inspection Fees to better recover the cost of CQA service in today's economy.

CQA was awarded $625,000.00 to develop a Customs Management Information System which will move our processes from a manual based operation into a digital one and allow the Agency to focus resources on safety and security at the borders.

Legislation to support the requirement to submit documents into the CMIS.

Legislation to support CQA's direct collection of fees and authority to manage it's own funds.

Legislature that mandates the need for CQA at all ports of entry.

CQA entered into an Interagency Biosecurity Workplan with the Department of Agriculture toward heightening the established agricultural biosecurity effort. The goal is to improve Guam's protection against dangerous or invasive species and disease, and to effectively prevent, respond, contain and erradicate agricultural threats.

CQA and the Port Authority of Guam Police entered into an Memorandum of Agreement to coordinate and concentrate activities toward the detection of contraband, illegal weapons, and illicit substances aboard maritime conveyances.

With tourism as Guam's main industry, CQA looks to continuously train officers in the prevention of pandemic disease.

Doc. No. 34GL-17-0095.*