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August 8, 2017

GH 34-17-860
Speaker Benjamin J.F. Cruz

Honorable Benjamin J.F. Cruz
Speaker
I Mina'trentai Kuattro Na Liheslaturan Guahan
Guam Congress Building
163 Chalan Santo Papa
Hagatna, Guam 96910

AUG 0 8 2017
Time: 10b [ ] AM [ ] PM File No. 34-17
Received By:

Dear Speaker Cruz:

Hafa adai. Enclosed please find a hard copy of the Office of the Attorney General's FY2016 Citizen-Centric Report (CCR) pursuant to PL 30-127. Our CCR was posted to our website yesterday, August 7, 2017.

Thank you in advance for your assistance.

Sincerely,

FRED NISHIHIRA
Acting

Enclosure: FY2016 CCR

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UFISINAN HINIRÅT ABUGAO
THE OFFICE OF THE ATTORNEY GENERAL OF GUAM
A Report to the Citizens of Guam for Fiscal Year 2016

ABOUT US

The Office of the Attorney General (OAG) is the chief legal office of the Government of Guam. We are empowered to prosecute all crimes, provide legal advice and representation to the government of Guam, enforce child support, protect our children and *manåmko'* from abuse, support victims through the justice process, and protect consumers of Guam from fraud and deceptive business practices.

Personnel Strength

Description	2014	2015	2016
Attorneys	54	56	57
Investigators	17	20	18
Support Staff	114	116	126
TOTAL	**161**	**192**	**201**

The OAG built up its full infrastucture to include financial, personnel, and programs, which has required the recruitment of staff.

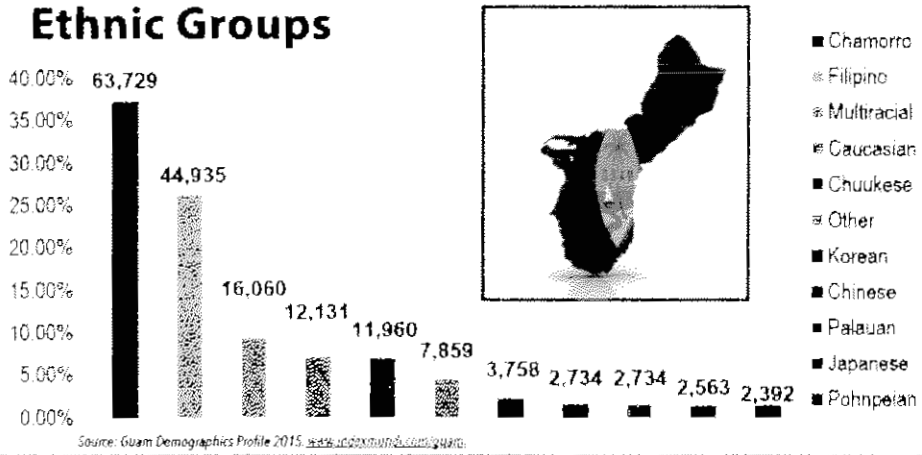
The Competitive Wage Act (CWA) impacted the OAG's ability to recruit and retain experienced attorneys at competitve salary levels.

DEMOGRAPHICS

Description	2014	2015	2016
Population*	166,332	168,714	170,855

* Source: www.countrymeters.info/en/Guam. Population is as of January 1 of each year.

Ethnic Groups



Source: Guam Demographics Profile 2015, www.infoplease.com/guam

Elizabeth Barrett-Anderson
Attorney General of Guam
2016

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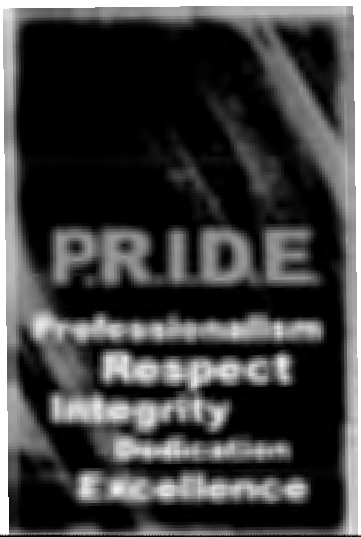
OUR MISSION

The Office of the Attorney General serves, protects, and represents the Government of Guam and the People of Guam pursuant to the laws of Guam and the United States.

OUR VISION

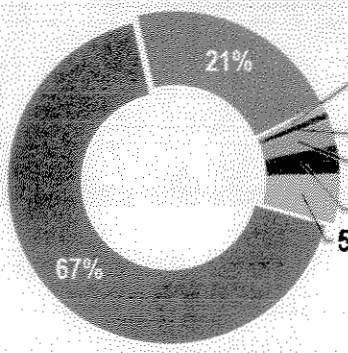
The Office of the Attorney General is a trusted and respected leader in Guam and the Western Pacific providing the highest quality of legal services and representation to the government and the people.

OUR CORE VALUES



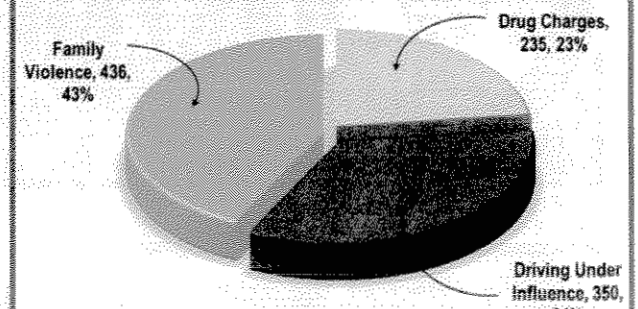
OUR PERFORMANCE

RATE OF RETURN FOR 2016: $3.09



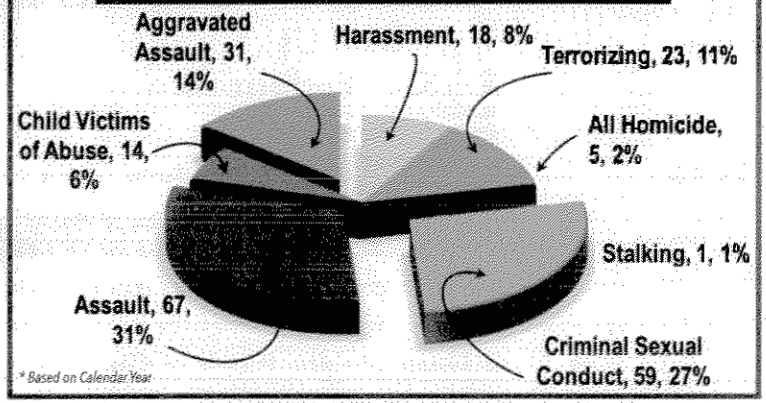
- Litigation Recoveries, Punitive Damages, Reduction in or Denied Government Claims, Restitutions **$33,432,093**
- Disbursed Child Support Payments **$10,818,094**
- Public Assistance Recoveries **$348,704**
- CCIC Funds from Court **$333,438**
- White Collar Recoveries **$1,237,061**
- Grants Subgranted **$1,447,346**
- Tobacco Settlement Recoveries **$2,411,860**

THERAPEUTIC COURTS*



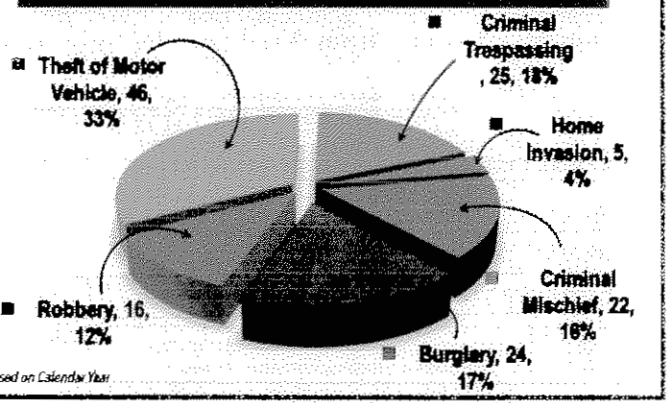
* Based on Calendar Year

CRIMES AGAINST PERSONS*



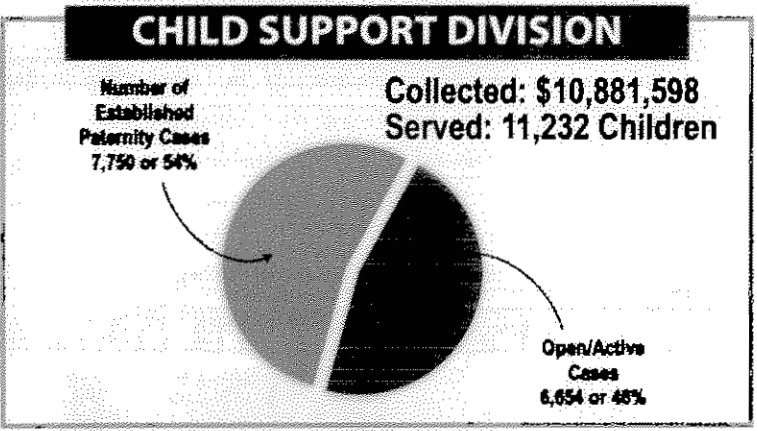
* Based on Calendar Year

CRIMES AGAINST PROPERTY*

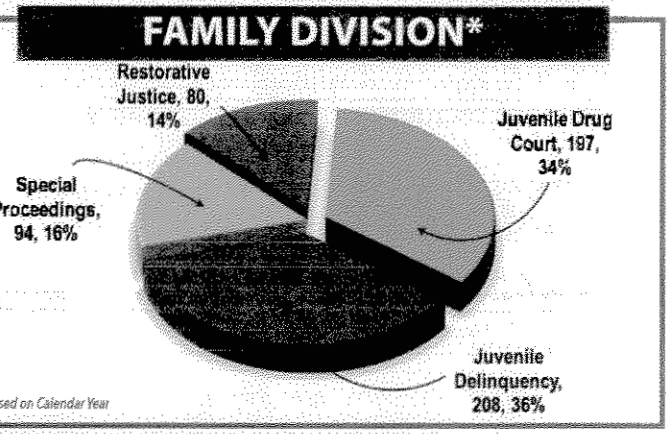


* Based on Calendar Year

CHILD SUPPORT DIVISION

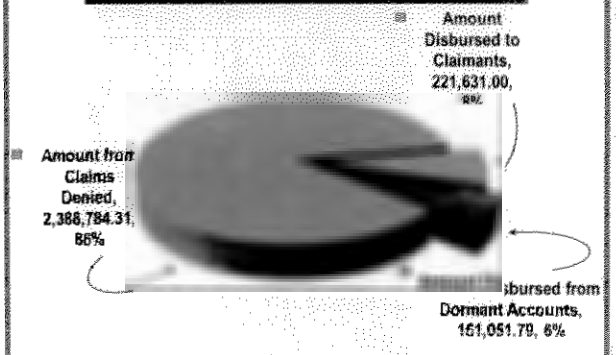


FAMILY DIVISION*

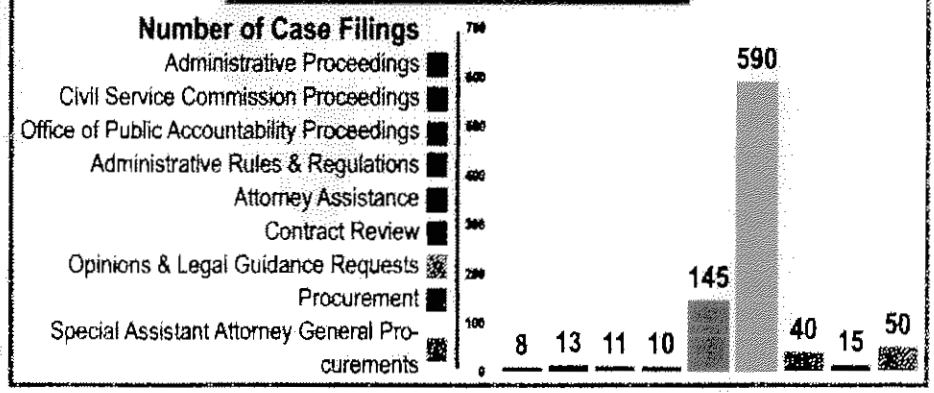


* Based on Calendar Year

LITIGATION DIVISION



SOLICITOR DIVISION



Our Finances

$16,165,153 for Fiscal Year 2016

REVENUE SOURCES

Revenue Sources	FY2014	FY2015	FY2016
General Fund	$11,048,550	$16,461,397	$16,165,153
Federal Funds*	$10,105,632	$12,020,174	$12,448,270
Non-appropriated Funds	$28,043	$680,150	$787,869
Total Revenues	**$21,182,225**	**$29,161,721**	**$29,401,292**

*Federal Funds	FY2014	FY2015	FY2016
VOCA Grant	$414,754	$1,163,549	$1,290,271
Other Grants	$619,298	$519,382	$340,365
Child Support Matching	$4,950,000	$2,970,000	$4,290,000

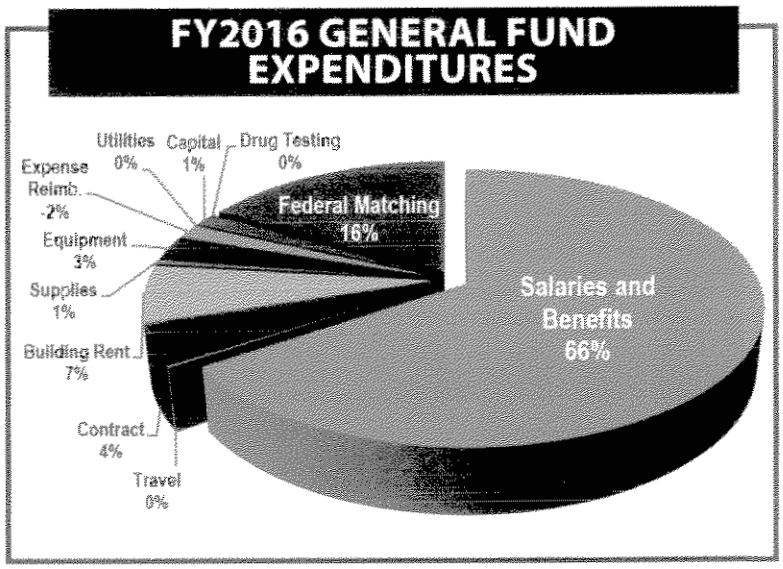
Significant Changes to Revenue

General fund revenues are primarily driven by the appropriations made by the Guam Legislature. In FY2016, the Legislature authorized carryover funding from FY2014 and FY2015 appropriations.

A total of **$338,645.92** was recouped from prior year revenues primarily impacting increased Criminal Injuries Compensation Commission (CICC) funds. Non-appropriated funds are derived from the Consumer Protection Fund, Notary Fund, CICC Fund, and OAG Clearances.

EXPENDITURES BY OBJECT

Expenditures	FY2014	FY2015	FY2016
General Fund			
Salaries and Benefits	$8,534,637	$9,055,316	$9,850,224
Travel	$66,240	$38,411	$40,325
Contract	$443,784	$942,697	$644,508
Building Rent	$775,595	$829,866	$1,000,776
Supplies	$52,637	$77,204	$87,255
Equipment	$3,590	$171,501	$410,368
Expense Reimb.	($396,235)	($211,801)	($241,662)
Utilities	$15,639	$17,189	$20,675
Capital	-	$647,950	$236,068
Drug Testing	$640	$920	$1,060
Federal Matching	$1,519,636	$2,044,409	$2,471,911
General Fund	$10,025,403	$13,613,662	$14,521,506
Federal Funds	$6,588,120	$8,247,808	$7,632,602
Non-appropriated Funds	$10,480	$392	$89,885
Total Expenditures	**$16,624,003**	**$21,861,862**	**$22,243,994**



Significant Changes to Expenditures

Contractual and capital improvement expenditures have been reduced from the prior year by **$710,071.00.** Equipment expenses have increased by **$238,867.00** primarily from efforts to revitalize and replace decades old furniture, office technology, and equipment to increase efficiencies. Federal matching expenses increased due to a corresponding increase in federal grants received in FY2016 totaling **$1,290,271.00.**

OAG is included in the Government-Wide annual audit. An independent audit was conducted, resulting in a clean audit opinion. Complete financial information can be found at http://guamopa.com/audit_audits/oag-audits

CHALLENGES AND FUTURE OUTLOOK

OUR CHALLENGES

Challenges the Office of the Attorney General faced during FY 2016:

- Maintaining recruitment of senior attorneys in all Divisions to sustain demand for civil and criminal prosecution, motions, appelate work, and jury trials
- Increased reliance and confidence of government agencies, and demand for more services of attorneys to appear at administrative hearings, assist in rule making, and for other agency matters.
- Difficulty in recruiting hard to fill positions within legal support staff (paralegals, legal secretaries, legal clerks) due to limited human resources on island
- Limited expertise in specialized fields of law (i.e. tax law, environmental law; correctional mental health)

FUTURE OUTLOOK

Developing and strengthening the agency's technology infrastructure is critical to achieve operational efficiencies. Objectives include:

- Better service crime victims by procuring and implementing an Automated Victim Information Notification System (AVINS) to further enhance services provided by the OAG to crime victims
  - o Build electronic data capacity for the OAG's Criminal Injuries Compensation Program (CICP) to better serve crime victims by procuring an automated case management system that links victims to Victim Service Center (VSC) services and to restitution payments
  - o Build a collaborative working relationship with the Judiciary of Guam to analyze current restitution practices and identify ways to improve
  - o Develop a case management system (CMS) for Victim Service Center, Family Division, and Litigation Division
- Upgrade the case management system (CMS) for Child Support Enforcement Division and Prosecution Division
- Launch an electronic filing system and improve online access to resources and service
- Ensure procurement for technology-related priorities are timely to safeguard investments and data, and mitigate potential risks
- Strengthen juvenile justice reform efforts and continue to implement the Restorative Justice Program (HERO)
- Fully implement *Pathway to Justice*

