Gmail

Benjamin J.F. Cruz <senator@senatorbjcruz.com>

DISID Citizen Centric Reports

2 messages

Benito Servino <Benito.Servino@disid.guam.gov>
To: "Honorable Benjamin J.F. Cruz" <senator@senatorbjcruz.com>

Fri, Jan 26, 2018 at 5:00 PM

Hafa Adai Speaker Cruz:

Attached, you will find PDF copies of DISID's Citizen Centric Report for FY 2015, FY 2016 and FY 2017.

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Si Yu'ose Ma'ase...

Speaker Benjamin J.F. Cruz

JAN 2 6 2018

Time: 5:02 AM PM File No.

Received By

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www.disid.guam.gov (URL)

3 attachments

- **DISID CCR FY 2014 - 2015.pdf** 883K
- **DISID CCR FY 2015 - 2016.pdf** 921K
- **DISID CCR FY 2016 - 2017.pdf** 993K

Benjamin J.F. Cruz <senator@senatorbjcruz.com>
To: Guam Legislature Clerks <clerks@guamlegislature.org>
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Fri, Jan

1/26/18	1/26/18	Department of Integrated Services for Individuals with Disabilities	DISID Citizen Centric Reports

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Department of Integrated Services for Individuals with Disabilities

A Report to the Citizens of Guam

Benito "Ben" Servino
DIRECTOR

Eddie Baza Calvo
GOVERNOR

Ray Tenorio
LIEUTENANT GOVERNOR

FISCAL YEAR 2015 | **October 1, 2014 to September 30, 2015**

About the Department of Integrated Services for Individuals with Disabilities (DISID).....*Page 1*

DISID was established in 1997 under Guam P.L 24-16. It was the intent of the Guam Legislature to improve services for persons with disabilities by creating and establishing a designated agency as the single point of entry agency that provides, promotes and ensures a full continuum of lifelong programs and services that allows for independence, productivity and inclusion of people with disabilities into the community.

DISID serves as a public service to coordinate and provide vocational rehabilitation and comprehensive community services for eligible individuals with disabilities. There are two divisions within **DISID**: the **Division of Vocational Rehabilitation (DVR)** and the **Division of Support Services (DSS)**.

Department of Integrated Services for Individuals with Disabilities (DISID)
http://www.disid.guam.gov

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238 Archbishop Flores St., DNA Building
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DIVISION OF VOCATIONAL REHABILITATION (DVR):

The **Division of Vocational Rehabilitation (DVR)** has a staff of **Fifteen (15)** employees and their offices are located on the 6th floor of the DNA Building in Hagatna and they provide 1) **Vocational Rehabilitation (VR) Program Services**; 2) **Supported Employment (SE) Program Services**; 3) **Independent Living (IL) Program Services,** and **Independent Living Older Blind (ILOB) Services** for eligible Individuals with Disabilities. There are two (2) Advisory Councils: the **State Rehabilitation Council (SRC)** and the **Statewide Independent Living Council (SILC)** composed of individuals with various disabilities, families, employers, agency representatives, advocates, and service providers that provide guidance and direction in the implementation of the VR Services and Independent Living Program Services based on an approved State Plan. An Orientation Presentation of DVR Program Services is conducted for the General Public every **1st & 3rd Tuesday** of each **Month** at 9:00am on the 6th Floor DVR Conference Room at the DNA Building in Hagatña

- During this Fiscal Year Period, a total of **Four Hundred Ninety Five (495)** individuals were registered with DVR; **One Hundred Seventy Six (176)** individuals were determined Eligible and their Individualized Plan for Employment (IPE) were developed; **Forty Two (42)** individuals completed their IPEs; **Nine (9)** individuals received physical and mental restoration services; **Sixty Three (63)** individuals received Training services; **Fifty One (51)** individuals were ready for employment; **Nineteen (19)** individuals were placed in Employment; **Sixty Three (63)** individuals had their services interrupted; **Twenty Seven (27)** individuals had their cases closed and were successfully rehabilitated, **Fourteen (14)** individuals had their case closed after IPE was initiated; **Thirty One (31)** individuals had their case closed before their IPE was initiated.
- A series of outreach and educational awareness activities are planned and conducted in observance of **National Disability Employment Awareness Month (NDEAM)** during the month of October. NDEAM is a time to celebrate the many and varied contributions of America's workers with disabilities. The theme for this year is: **"EXPECT, EMPLOY, EMPOWER".** Local activities included a Proclamation Signing by the Governor that was scheduled at Adelup and an all-day conference that was held at the Leo Palace Resort to recognize Employers and Clients that had achieved successful closures. Weekly workshop presentations were conducted throughout the month including: 1) "**Pre-Employment Session/Resume Writing"**; 2) **"Dress for Success for DVR Clients"**; 3) **"DVR Orientation for Employers and Service Providers"**.
- Established an **MOU with UOG/CEDDERS Guam Systems for Assistive Technology (GSAT), Pacific Islands Microcredit Institute (PIMI), and University of Guam's Small Business Development Center (Guam SBDC)** to work together to help individuals with disabilities achieve self-employment by: 1) Referring DVR Clients interested in self-employment to Guam SBDC, PIMI and GSAT to receive counseling, training, technical and financing assistance; 2) Requiring Clients that receive funding from DVR to continue ongoing counseling and technical assistance from Guam SBDC, PIMI and GSAT until no longer deemed necessary by DVR; 3) Collaborate and/or co-sponsor business development training and outreach; and 4) To cross promote the services of Guam SBDC, PIMI and GSAT in its internal and external marketing efforts.
- Served as an active member of the **Dept of Education's (DOE) Guam Advisory Panel for Students with Disabilities (GAPSD)** and also as an active member of the **Guam Workforce Investment Board (GWIB).**
- Participated in the **Guam System for Assistive Technology (GSAT) Resource Fair** that was held at the Center Court of the Micronesian Mall and the AT Conference that was held at the Westin.
- Provided support for the **SRC 2015 Transition Forum** which included community stakeholders (Guam SRC, DVR, DOE/SPED, GCC, UOG and DOL/AHRD) to address the issues facing students with disabilities as they transition from secondary schools to post-secondary education programs and competitive integrated employment and allowing partnering of stakeholders to address and support transition activities through the exchange of ideas and views.

DIVISION OF SUPPORT SERVICES (DSS):

The **Division of Support Services (DSS)** has a staff of **Four (4)** Employees and their offices are located on the 7th floor of the DNA Building in Hagatna and the Division is responsible for the development of a community service delivery system which includes the design, implementation, administration, case management, coordination, research, monitoring and evaluation of programs and services for persons with disabilities. **DSS** provides support to Individuals with Disabilities that are applying for housing assistance through the Guam Housing and Urban Renewal Authority (GHURA) and the Guam Housing Corporation (GHC); or transportation services through the Guam Regional Transit Authority (GRTA); including other services such as Information and Referral, Advocacy, Intake & Assessment, Monitoring and Compliance of the Accessible Parking Law, Technical Assistance Training regarding the ADA, and DRT Referrals for Property Tax Credits.

- During this Fiscal Year Period, a total of **Two Hundred Fifty Six (256)** individuals were seen by DSS; **Thirty Five (35)** individuals received Housing Application Assistance; **Eleven (11)** individuals received Transportation Application Assistance; **Ninety Eight (98)** individuals received Information & Referral Assistance; **Fourteen (14)** individuals received ADA Technical Assistance; **Forty Nine (49)** individuals received Property Tax Credit Application Assistance; **Twenty Three (23)** individuals received Advocacy Assistance; **Thirty One (31)** individuals received Case Management Services; **Twenty Seven (27)** individuals received Public Assistance Services; **Thirty five (35)** individuals received Financial Assistance Services; and **Fifteen (25)** individuals received technical assistance regarding the Accessible Parking Law.

- DISID collaborated with three (3) other key "No Wrong Door" partners including : Guam Department of Public Health and Social Services, Division of Senior Citizens, the Guam Behavioral Health and Wellness Center, and the Office of Medicaid to complete a three-year plan to implement a No Wrong Door System for Long Term Services and Supports (LTSS) for the community of Guam

- Served in the **Guam System of Care Council (GSOCC)** to support the implementation of Guam's Child Mental Health Initiative Cooperative agreement in collaboration with other GovGuam child serving agency representatives, families, and other community stakeholders who have come together to define and develop a comprehensive and seamless SOC network.
- Conducted DISID Program Outreach presentation for the Lupus Organization of Guam.
- Participated in the **Proclamation Signing** in observance of **Developmental Disabilities Awareness Month.**
- Participated in the **"Celebrity Bagging"** Event at the Payless Shopping Center in the Micronesian Mall and the "Family Fun Day" Pot Luck Event at the Sinajana Community Center as part of the DD Awareness Month Celebration activities.
- Served as an active member of the **Guam CEDDERS Advisory Council, Guam System for Assistive Technology (GSAT) Advisory Council, and the Guam Developmental Disabilities Council (GDDC).**
- Participated in the GSAT Resource Fair that was held at the Center Court of the Micronesian Mall.
- Attended an ***"Update from Advocates on Guam's Disability Agenda"*** Forum at the Jesus and Eugenia Leon Guerrero School of Business and Public Administration Building at UOG which was sponsored by CEDDERS. This Forum provided an opportunity to access information directly from constituents with disabilities and their families and to respond to their concerns and recommendations to improve policies and practices based on their prioritized and current issues and needs.
- Conducted a workshop presentation on **"Community Access Updates"** during the Guam System for Assistive Technology (GSAT) Conference that was held at the Pac Star Hotel.

- Attended the SIÑA NPO Membership Meeting on the 2nd Saturday of every other month to disseminate program services information and to solicit input regarding the needs of the disability community.
- Provided co-sponsorship support for the **1st Annual Integrated Bowling Tournament** and presented awards to Athletes during the **Special Olympics Guam – Track & Field Annual Event**.
- Conducted DISID program services/ADA presentation for **Fifteen (15)** visitors with disabilities and **Nine (9)** program staff from the Social Welfare Corporation Easy Going Farm Organization from Japan.
- Coordinated Monthly debriefing/training meetings for all Gov Guam ADA Coordinators at the DVR Conference Room on every first Thursday of the month.
- Conducted a "Disability Awareness" Training for **Twenty One (21)** DOC Recruits.
- Provided sponsorship support for Deaf Awareness Week ***"Family Fun Day"*** and the ***"Deaf Jam Fiesta - Bridging the Gap Between the Deaf and Hearing Worlds"*** that included a Deaf Art Exhibit, Food/Drinks, Entertainment, Vendors which was held at Ypao Beach, Main Pavilion.
- Planned and organized the **2016 ADA Awareness Month Activities** during the month of July which included a Proclamation Signing at Adelup, and hands-on Workshops and activities regarding the 1) **"Technical Requirements of providing Accessible Parking for People with Disabilities in your facility"**; 2) **"Effective Communication & Interaction Strategies for People with Disabilities"** 3) **"How to make your PDF Documents Accessible for People with Disabilities"**; 4). **"Developing ADA Self Evaluation Plans & Transition Plans"**; 5) **"Accessibility Site Assessments and Technical Assistance Recommendations to Local Businesses/Hotels/Restaurants"**; 6) Collaborated and partnered with various organizations such as the Guam Legal Services Corporation (GLS) to conduct workshops on the **"ADA Rights of Individuals with Disabilities", "Provision of Reasonable Accommodations"** and the **"Voting Rights of Individuals with Disabilities"**.
- Served Eighty Four (84) Individuals that had applied for the **Individualized Budgeting Program (IBP)** which was funded by the DOI Compact Assistance Grant. The IBP aims to provide individuals with disabilities the opportunity to choose the type of services and supports (i.e. wheelchair, cane, hearing aid, eye glasses, personal care assistant, etc.) independently from typical programs offered through the Government of Guam through an allowed budget over which they have control. Each approved applicant, whether a Client from the Department of Integrated Services for Individuals with Disabilities, Guam Behavioral Health and Wellness Center, Guma Mami, Inc, Catholic Social Services; or the Public Guardian, will be allowed to use their funds to meet the needs of the Individualized Budget request that supports the Client's Individualized Service Plan (ISP).
- Signed a Memorandum of Agreement (MOA) between the Child Serving Government entities that are part of the Governor's Executive Committee on Systems of Care (Department of Integrated Services for Individuals with Disabilities, Guam Department of Education, Judiciary of Guam, Department of Youth Affairs, Guam Behavioral Health and Wellness Center, Department of Public Health and Social Services, and Guam Police Department) for Interagency Child Mental Health Initiative Service Coordination and Evaluation.
- Signed a **Memorandum of Agreement (MOA)** between **DISID** and the **GCA Trades Academy, Inc**. to have GCATA assist with the financing and development of the DISID property across from JFK High School so that the property could be utilized as a **Guam Regional Workforce Training and Development Center**.
- Received two wheelchair donations from the **Guam Legends Motorcycle Club** and disseminated them to Clients that did not have health insurance coverage and could not afford to purchase one.

DISID's Division of Vocational Rehabilitation (DVR) receives federal funds to assist individuals with disabilities to prepare for and engage in gainful employment consistent with their strengths, resources, priorities, concerns, abilities, capabilities, interests, and informed choice.

DISID's Division of Support Services (DSS) receives Local Funds to provide support services to individuals with disabilities and to provide educational awareness regarding the Accessible Parking Law.

EXPENDITURES TO CLIENTS FOR FISCAL YEAR 2015 BY FUNDING SOURCES FOR EACH DIVISION:

FUNDING SOURCE(S)	DIVISION OF VOCATIONAL REHABILITATION (DVR)
VR BASIC SUPPORT GRANT	$ 745,024.00
VR INDEPENDENT LIVING OLDER BLIND GRANT	$ 12,350.00
VR SUPPORTED EMPLOYMENT GRANT	$ 18,331.00
TOTAL FEDERAL FUNDS EXPENDED	**$775,705.00**

FUNDING SOURCE(S)	DIVISION OF SUPPORT SERVICES (DSS)
LOCAL SPECIAL FUNDS	$324,198.00
TOTAL LOCAL FUNDS EXPENDED	**$324,198.00**

The following data consists of the 2015 (4th Quarter) Appropriation/Expenditure Report pursuant to P.L. 30-196:

FUND	OBJECT CATEGORY	APPROPRIATION	YTD ALLOTMENT	EXPENDITURES	OUTSTANDING ENCUMBRANCES	FUNDS AVAILABLE	UNALLOTED BALANCE
GENERAL FUND	Regular Salary	236,708.00	230,023.00	188,563.15	0.00	41,459.85	6,685.00
	Fringe	84,372.00	81,706.00	66,576.32	0.00	15,129.68	2,666.00
	Travel	0.00	0.00	0.00	0.00	0.00	0.00
	Contract	9,498.00	7,848.00	5,512.72	567.88	1,767.40	1,650.00
	Bldg Rent	132,636.00	124,344.00	124,344.00	0.00	0.00	8,292.00
	Supplies	1,500.00	1,275.00	0.00	0.00	1,275.00	225.00
	Equipment	0.00	0.00	0.00	0.00	0.00	0.00
	Drug Testing	0.00	0.00	0.00	0.00	0.00	0.00
	Miscellaneous	609,955.00	609,955.00	609,955.00	0.00	0.00	0.00
	Telephone	6,036.00	5,447.00	5,311.53	0.00	135.47	589.00
	Capital	0.00	0.00	0.00	0.00	0.00	0.00
GENERAL FUND TOTAL		**1,080,705.00**	**1,060,598.00**	**1,000,262.72**	**567.88**	**59,767.40**	**20,107.00**
FEDERAL GRANT FUND	Regular Salary	926,488.65	926,488.65	535,355.13	0.00	391,133.52	0.00
	Fringe	317,279.66	317,279.66	203,637.36	0.00	113,642.30	0.00
	Travel	118,346.66	105,412.95	49,248.62	0.00	56,154.33	0.00
	Contract	3,197,258.97	3,040,214.97	1,073,034.52	281,293.48	1,685,886.97	12,933.31
	Bldg Rent	360,000.00	360,000.00	240,000.00	0.00	120,000.00	0.00
	Supplies	26,593.97	26,593.97	11,137.09	1,052.34	14,404.54	0.00
	Equipment	59,297.05	59,297.05	18,915.67	31,449.00	8,932.38	0.00
	Drug Testing	520.00	520.00	120.00	0.00	400.00	0.00
	Miscellaneous	203,200.00	203,200.00	129,442.00	170.00	73,588.00	0.00
	Telephone	4,701.40	4,701.00	2,301.40	0.00	2,400.00	0.00
	Capital	150,758.94	150,758.94	50,758.00	0.00	100,000.94	0.00
FEDERAL GRANT FUND TOTAL		**5,364,445.30**	**5,194,467.59**	**2,313,949.79**	**313,964.82**	**2,566,552.98**	**169,977.71**
ACCESSIBLE PARKING FUND	Travel	13,000.00	13,000.00	3,964.64	0.00	9,035.36	0.00
	Contract	67,358.37	67,358.37	13,716.33	5,850.00	47,792.04	0.00
	Supplies	7,483.33	7,483.33	263.90	0.00	7,219.43	0.00
	Equipment	15,000.00	15,000.00	0.00	0.00	15,000.00	0.00
	Miscellaneous	9,300.00	9,300.00	0.00	0.00	9,300.00	0.00
ACCESSIBLE PARKING FUND TOTALS		**112,141.70**	**112,141.70**	**17,944.87**	**5,850.00**	**88,346.83**	**0.00**
FUND GRAND TOTALS		**6,557,292.00**	**6,367,207.29**	**3,332,157.38**	**320,382.70**	**2,714,667.21**	**190,084.71**

CHALLENGES:

- DISID continues to struggle with the challenges of filling critical vacancy positions to include the VR Administrator and VR Supervisor, VR Counselor, VR Program Coordinator, DSS Administrator, and DSS Social Worker positions.
- Building the capacity of current staff is also another challenge especially in light of the new standards that have been set forth under the Rehab Act amendments and the Workforce Innovation Opportunity Act.
- The existing DVR case tracking system is outdated and the system is not always reliable. It is proprietary software that cannot be accessed by VR Counselors when they are off-site at an IEP meeting or other location. DSS does not have any on-line case management system in place and it makes it very difficult for staff to effectively monitor and track Client Case.
- It has been very difficult to fill vacancies and recruit individuals within the community to serve in the **State Rehabilitation Council (SRC),** the **Statewide Independent Living Council (SILC)** and the **Division of Support Services for Individuals with Disabilities Council (DSSIDC)** because most individuals with disabilities are already involved with other disability related Councils on Guam.
- It has been a challenge trying to respond to complaints regarding the provision of **"Accessible Parking"** within private businesses and certain government facilities due to lack of staff manpower shortage.

MOVING FORWARD:

- DISID is continually working with the Department of Administration (DOA) Human Resources Office to establish an open recruitment announcement to fill all the vacant positions within DVR and DSS. **Two (2) Social Workers** have been hired within DSS to assist in building the capacity of the Division to better respond to the needs of our constituents with disabilities. Collaborate with Guam DOL to assign **Four (4) Trainees** from their **Senior Community Services Employment Program (SCSEP) t**o provide staffing support for the DSS Unit.
- Technical Assistance Training for VR Staff and SRC/SILC Council Members will be requested through the Region IX Technical Assistance and Continuing Education (TACE) Program at San Diego State University Interwork Institute (SDSU-II). Comprehensive Staff Professional Development (CSPD) plans will be updated to include webinars and off-island conference trainings.
- A cloud base software system designed to meet the needs of VR Units throughout the United States is being considered for Guam and steps are currently being taken to solicit quotes for the software.
- Steps have been taken to participate in as many community outreach events to recruit new members that are not currently involved with other related disability Councils.
- DISID is represented in the Guam Systems Of Care Council (GSOCC) and Systems of Care (SOC) Expansion Planning Team to develop a comprehensive strategic plan that expands systems of care for children/youth/young adults with Severe Emotional Disturbances (SED) and their families. Proactive efforts have identified to solicit the assistance and collaboration of various GovGuam child serving agencies.
- Plans are in place to solicit the assistance of community NPO volunteers to identify and educate private businesses and government facilities that are not in compliance with the Accessible Parking law.
- Outreach will be conducted with various local motorcycle clubs to solicit their assistance in donating more wheelchairs for individuals that could not afford to purchase one.

Department of Integrated Services for Individuals with Disabilities

A Report to the Citizens of Guam

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FISCAL YEAR 2016 | **October 1, 2015 to September 30, 2016**

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DIVISION OF VOCATIONAL REHABILITATION (DVR):

The **Division of Vocational Rehabilitation (DVR)** has a staff of **Fourteen (14)** employees and their offices are located on the 6th floor of the DNA Building in Hagatna and they provide 1) **Vocational Rehabilitation (VR) Program Services**; 2) **Supported Employment (SE) Program Services**; 3) **Independent Living (IL) Program Services,** and **Independent Living Older Blind ILOB) Services** for eligible Individuals with Disabilities. There are two (2) Advisory Councils: the **State Rehabilitation Council (SRC)** and the **Statewide Independent Living Council (SILC)** composed of individuals with various disabilities, families, employers, agency representatives, advocates, and service providers that provide guidance and direction in the implementation of the VR Services and Independent Living Program Services. Orientation Presentation of DVR Program Services is conducted for the General Public every 1st & 3rd Tuesday of each month at 9:00am on the 6th Floor DVR Conference Room at the DNA Building in Hagatña.

- During this Fiscal Year Period, a total of **Five Hundred Eight (508)** individuals received services from DVR; **One Hundred Eighty Nine (189)** individuals were determined Eligible and their Individualized Plan for Employment (IPE) were developed; **Forty Nine (49)** individuals completed their IPEs; **One (1)** individual only received Counseling and Guidance services; **Eleven (11)** individuals received physical and mental restoration services; **Sixty Five (65)** individuals received Training services; **Fifty Seven (57)** individuals were ready for Employment; **Twenty Eight (28)** individuals were placed in Employment; **Seventy One (71)** individuals had their services interrupted; **Fourteen (14)** individuals had their cases closed and were successfully rehabilitated, **Sixteen (16)** individuals had their case closed after IPE was initiated; **Seven (7)** individuals had their case closed before their IPE was initiated..
- A series of outreach and educational awareness activities were planned and conducted in observance of **National Disability Employment Awareness Month (NDEAM)** during October. NDEAM is a time to celebrate the many and varied contributions of America's workers with disabilities. The theme for this year — which marks 70 years since the first observance — is: **"My Disability is One Part of Who I Am".** Local activities included a Proclamation Signing by the Governor that was scheduled on Sept. 29th, 2015 at Adelup and a Job Fair targeted towards Applicants with Significant Disabilities which was hosted by I-Can Resources Company, a Two (2) day Self Employment Conference that was co-sponsored with SBDC. A Picnic was hosted at the Agat Nimitz Beach Main Pavilion for Individuals with Disabilities, Families, and Service Providers to culminate the month's celebration activities. Weekly workshop presentations were conducted throughout the month including: 1) **"Employment Rights of Individuals with Disabilities under the ADA"**; 2) **"DVR Program Services Orientation"**; 3) **"Pre-Employment Skills Training"**; 4) **"Assistive Technology utilization in the workplace"**; 5) **"Provision of Reasonable Accommodation by Employers"**; 6) **"Employment Opportunities with Federal Contractors"**; 7) **"Guam DOL American Job Center (AJC)/HireGuam Website presentation for Employers and Job Seekers"**; 8) **"Employment Opportunities within GovGuam under the 2% law"**; 9) **"Employment Opportunities for Veterans with Disabilities"**; 10) **"Social Security Disability Insurance (SSDI) and Plan to Achieve Self Support (PASS) Programs"**; 11) **"Community Rehabilitation Provider Panel Presentations"**; 12) **"Employment Opportunities within the Federal Govt."**.
- Collaborated with the University of Guam (UOG) Small Business Development Center (SBDC) to co-sponsor a two-day conference on Oct 29 and 30, 2015 regarding "Customized Self Employment" at the Westin Resort and eighty (80) people registered to attend it. An extensive twelve week SBDC/PIMI - Micro Credit workshop was also developed and targeted specifically for Individuals with Disabilities.
- Collaborated with Guam DOL and other core program partners (the Adult, Dislocated Worker, Youth, Wagner-Peyser Act, Adult Education and Family Literacy Act, and the Vocational Rehabilitation programs) to draft Guam's four year Workforce Innovation and Opportunity Act (WIOA) "Combined State Plan" which was submitted on April 1, 2016 and later approved on June 29, 2016, by the U.S. Department of Labor and Education. The new "Combined State Plan" was developed for a 6 year period and focuses on comprehensively addressing the career and professional development needs of our community by maximizing existing resources so that key core program partners no longer work in silos and work collaboratively to utilize the American Job Center (AJC) services for the benefit of our mutual constituents. Cost sharing of resources and equal access issues will also be addressed.
- Participated as an active member in the monthly Guam Workforce Development Board (GWDB) and the Dept of Education's (DOE) Guam Advisory Panel for Students with Disabilities (GAPSD)

DIVISION OF SUPPORT SERVICES (DSS):

The **Division of Support Services (DSS)** has a staff of **Four (4)** employees and their offices are located on the 7th floor of the DNA Building in Hagatna and they are responsible for the development of a community service delivery system which includes the design, implementation, administration, case management, coordination, research, monitoring and evaluation of programs and services for persons with disabilities. **DSS** participates in the Guam System of Care Council (GSOCC) to support the implementation of Guam's Child Mental Health Initiative Cooperative agreement in collaboration with other GovGuam child serving agency representatives, families, and other community stakeholders who have come together to define and develop a comprehensive and seamless SOC network. **DSS** also provides support to Individuals with Disabilities that are applying for housing assistance through the Guam Housing and Urban Renewal Authority (GHURA) and the Guam Housing Corporation (GHC); or transportation services through the Guam Regional Transit Authority (GRTA); including other support services including Guam Behavioral Health and Wellness Center and the Department of Public Health & Social Services

- During this Fiscal Year Period, a total of **Three Hundred Fifteen (315)** individuals were seen by DSS; **Eighty Five (85)** received Housing Application Assistance; **Sixteen (16)** received Transportation Application Assistance; **One Hundred Thirty One (131)** received Information & Referral Assistance; **Nineteen (19)** received ADA Technical Assistance; **Nineteen (19)** received Property Tax Credit Application Assistance; **Twenty Four (24)** received Advocacy Assistance; **Fifty One (51)** received Case Management Services; **Twenty Four (24)** received Public Assistance Services; **Thirty six (36)** received Financial Assistance Services; and **Fourteen (14)** received technical assistance regarding the Accessible Parking Law.
- Conducted a **two (2) hour Class presentation** on DISID's Programs and Services for **(35) Special Education Students** on April 4, 2016 at UOG.
- Provided **Technical Assistance** during the **2016 FestPac Event** on Guam to ensure that designated **Accessible Parking** and **Accommodations** were provided for Individuals with Disabilities.
- Planned and organized the **2016 ADA Awareness Month** Activities which included a Proclamation signing at Adelup, Workshops on 1) Accessible Parking requirements for business and for qualified individuals with disabilities; 2) GovGuam Self Evaluation and Transition Plans; 3) Use of Service Animals; 4). Collaborated and partnered with various organizations such as the Guam Legal Services Corporation (GLS) to conduct workshops on the ADA Rights of Individuals with Disabilities, provision of Reasonable Accommodations and the Voting Rights of Individuals with Disabilities during the month of July at the DISID 6th floor Conference Room.
- Participated as an active member of the **Guam System of Care Council (GSOCC), CEDDERS Advisory Council, Guam System for Assistive Technology (GSAT) Advisory Council, and the Guam Developmental Disabilities Council (GDDC).**
- In partnership with the **Guam Fire Department (GFD),** DISID launched the **Guam Emergency On-Line Registry for People with Special Needs**. Under **Public Law 33-54**, DISID and GFD has been mandated to create the **Emergency Online Registry for Persons with Special Needs** to assist first responders such as police, firefighters, paramedics or emergency medical technicians to interact appropriately with persons with disabilities and to effectively communicate and efficiently respond in the event of emergencies such as accidents, natural disasters and terrorist attacks. An MOU has been drafted to articulate the roles and responsibilities between DISID and GFD and an application form has been developed and disseminated within the community during outreach events. DISID Social Workers have also been assisting individuals to complete the application forms and have forwarded the completed forms to GFD. Inclusion in the registry is completely voluntary. Examples of information to be included in the Registry is as follows: Name, Date of Birth, Gender, Height, Weight, Blood Type, Birthmarks, Scars, Tattoos, Address, Ethnicity/Language Spoken, Contact Information for Caregivers, Types of Disability, Medications, Transportation Needs and any Assistive Technology used by the individuals. All information will be kept confidential and be used only as needed in the provision of emergency care.
- A total of **Seventeen (17)** individuals voluntarily participated in the **On-Line Registry for People with Special Needs**.

- Established a listing of **Designated Gov Guam ADA Coordinators** who would be responsible for coordinating the efforts of the government to comply with Title II and investigating any complaints that the entity has violated Title II. Provided hand-on training to all the designated Gov Guam ADA Coordinators and worked with them to develop their agency's self-evaluation plans and transition plans to eliminate any programmatic, communication, and physical barriers to access.

- Developed a **partnership** with the **Guam Housing and Urban Renewal Authority (GHURA)** in the accommodations of persons with disabilities by incorporating the assistance of Social Workers during scheduled **Mass Screening appointments** for mutual clients. DISID is also an active member of the **Guam Homeless Coalition** and participates in the planning of community outreach events to identify and assist individuals with disabilities and veterans that are homeless, especially those that have families. DISID coordinated the distribution of over 200 futons to the Homeless Coalition for their mutual Clients. The futons had been used by off-island athletes that were accommodated at the local high schools during the FestPac Events.

- As part of the Governor's blueprint on assisting those in need, DISID's Division of Support Services (DSS, has processed **One Hundred (100) applications** from qualified individuals with disabilities for participation in the **Individualized Budgeting Program (IBP).** The IBP provides the opportunity for a major paradigm shift in the delivery of services to individuals with disabilities from that which is Government-directed to that of being "Client-driven". The paradigm shift consists of empowering the Client by providing informed choices so that the Client can make a decision from a variety of service options to choose from. The Client, their Social Worker, Service Provider, and Family Member will collaborate to form an individualized budget based on each Client's Individualized Service Plan.

- Conducted a **four (4) hour Disability Awareness Training** for **Forty (40)** DOC Recruits on August 26, 2016 in DISID's 6th Floor Conference Room.

- Served **Thirty (30)** Individuals that had applied for the **Individualized Budgeting Program (IBP)** which was funded by the DOI Compact Assistance Grant. The IBP aims to provide individuals with disabilities the opportunity to choose the type of services and supports (i.e. wheelchair, cane, hearing aid, eye glasses, personal care assistant, etc.) independently from typical programs offered through the Government of Guam through an allowed budget over which they have control.

- Provided testimony not in support of **Bill No. 270-33 (COR):** An act to transfer lot 5138-2-r3 new-1-2 and lot 5138-2-R3 new-1-R2, *Ipao-Tumon*, Municipality of *Dededo* to the CLTC land inventory for commercial leasing, and to provide for lease revenue sharing with DISID, and to identify land from the CLTC lands inventory for the construction of a DISID facility.

- Worked collaboratively with the **Guam Economic Development Authority (GEDA)** to seek the Legislature's authorization to establish a **Public/Private Partnership** to **lease and develop the property across from JFK High School** for the construction of a new One Stop Resource & Wellness Center which would house DISID and the Guam Regional Transit Authority's (GRTA) operations including the One-Call-One Click Transportation Dispatch Center. This initiative would provide an annual savings of $364,344 to the Government of Guam from the cost of having DISID lease private office space in Hagatna. The Governor's Office and the Department of Public Works (DPW), was able to demolish and dispose of the old, abandoned Guam Rehabilitation and Workshop Center Structure at the property which was not only an eye sore, but a health and safety concern for the community. **Bill No. 379-33 (COR)** was introduced by D. G. Rodriguez, Jr., to authorize GEDA to lease and develop the property across from JFK and to construct a DISID Business Center and One Stop Community Resource and Wellness Center, including the establishment of a Guam Autism Center at the property

- Provided Technical Assistance to the Management of the ITC Building to address the lack of **Accessible Parking** concerns that have been raised and other barriers to access within the facility including the restrooms.

- Provided a presentation on the **Accessible Parking** requirements during the **Mayor's Council Meeting** and also conducted an **ADA Site Accessibility Assessment** at various Village **Mayor's Offices**.

DISID's Division of Vocational Rehabilitation (DVR) receives federal funds to assist individuals with disabilities to prepare for and engage in gainful employment consistent with their strengths, resources, priorities, concerns, abilities, capabilities, interests, and informed choice.

DISID's Division of Support Services (DSS) receives Local Funds to provide support services to individuals with disabilities and to provide educational awareness regarding the Accessible Parking Law.

EXPENDITURES TO CLIENTS FOR FISCAL YEAR 2016 BY FUNDING SOURCES FOR EACH DIVISION:

FUNDING SOURCE(S)	DIVISION OF VOCATIONAL REHABILITATION (DVR)
VOCATIONAL REHABILITATION (VR) SERVICES GRANT	$ 1,058,593.00
INDEPENDENT LIVING OLDER BLIND (ILOB) GRANT	$ 6,495.00
SUPPORTED EMPLOYMENT (SE) GRANT	$ 28,242.98
TOTAL FEDERAL FUNDS EXPENDED	**$ 775,705.00**

FUNDING SOURCE(S)	DIVISION OF SUPPORT SERVICES (DSS)
INDIVIDUALIZED BUDGETING PROGRAM (IBP)	$19,500.00
TOTAL FEDERAL FUNDS EXPENDED	**$19,500.00**

The following data consists of the 2016 (4th Quarter) Appropriation/Expenditure Report pursuant to P.L. 30-196.

FUND	OBJECT CATEGORY	APPROPRIATION	YTD ALLOTMENT	EXPENDITURES	OUTSTANDING ENCUMBRANCES	FUNDS AVAILABLE	UNALLOTED BALANCE
GENERAL FUND	Regular Salary	349,224.00	315,995.00	254,158.45	0.00	61,836.55	33,229.00
	Fringe	133,095.00	101,399.00	86,914.16	0.00	14,484.84	31,696.00
	Travel	0.00	0.00	0.00	0.00	0.00	0.00
	Contract	10,000.00	8,500.00	3,833.48	2,188.88	2,477.64	1,500.00
	Bldg Rent	124,344.00	124,344.00	124,344.00	0.00	0.00	0.00
	Supplies	643.00	547.00	0.00	0.00	547.00	96.00
	Equipment	0.00	0.00	0.00	0.00	0.00	0.00
	Drug Testing	0.00	0.00	0.00	0.00	0.00	0.00
	Miscellaneous	611,455.00	465,263.00	244,106.41	0.00	221,156.593	146,192.00
	Telephone	6,000.00	6,000.00	5,264.08	0.00	735.92	0.00
	Capital	0.00	0.00	0.00	0.00	0.00	0.00
GENERAL FUND TOTAL		**1,234,761.00**	**1,022,048.00**	**718,620.58**	**2,188.88**	**301,238.54**	**212,713.00**
FEDERAL FUND	Regular Salary	1,505,317.96	1,505,317.96	548,014.85	0.00	957,303.11	0.00
	Fringe	570,546.03	570,546.03	212,727.41	0.00	357,818.62	0.00
	Travel	84,394.65	84,394.65	19,965.88	2,838.00	61,590.77	0.00
	Contract	2,886,354.09	2,886,354.09	1,153,102.67	171,985.62	1,561,265.80	0.26
	Bldg Rent	360,000.00	360,000.00	240,000.00	0.00	120,000.00	0.00
	Supplies	28,837.50	28,837.50	6,679.91	1,577.97	20,579.62	0.00
	Equipment	75,740.00	75,740.00	35,553.97	7,157.85	33,028.18	0.00
	Drug Testing	480.00	480.00	0.00	0.00	480.00	0.00
	Miscellaneous	73,758.00	73,758.00	19,500.00	170.00	54,088.00	0.00
	Telephone	5,400.00	5,400.00	1.028.48	400.00	3,971.52	0.00
	Capital	125,000.00	125,000.00	0.00	0.00	125,000.00	0.00
FEDERAL FUND TOTAL		**5,715,828.23**	**5,715,828.23**	**2,236,573.19**	**184,129.44**	**3,295,125.62**	**0.00**
ACCESSIBLE PARKING FUND	Travel	9,035.36	9,035.36	0.00	0.00	9,035.36	0.00
	Contract	53,642.04	53,642.04	5,000.00	2,000.00	46,642.04	0.00
	Supplies	7,219.43	7,219.43	0.00	0.00	7,219.43	0.00
	Equipment	15,000.00	15,000.00	0.00	0.00	15,000.00	0.00
	Miscellaneous	9,300.00	9,300.00	0.00	0.00	9,300.00	0.00
ACCESSIBLE PARKING FUND TOTALS		**94,196.83**	**94,196.83**	**5,000.00**	**2,000.00**	**87,196.83**	**0.00**
FUND GRAND TOTALS		**7,044,786.06**	**6,832.073.06**	**2,960,193.75**	**188,318.32**	**3,683,560.99**	**212,713.00**

CHALLENGES:

- DISID is still faced with the challenge of filling critical vacancy positions such as the DVR Administrator, DVR Supervisor, DSS Administrator, and Program Coordinator which will adversely impact the operations of our program services. The Department of Administration (DOA) Human Resources Office has established an open recruitment effort to fill all the vacant positions, but due to the specialized and competitive nature of the positions, it has been quite difficult to recruit qualified staff especially with the low compensation structure that currently exists for these specialized positions.
- The existing VR case tracking system is outdated and the system is not always reliable. It is proprietary software that cannot be accessed by VR Counselors when they are off-site at an IEP meeting or other location.
- There are still a number of Private Businesses that are not complying with the Federal and Local law regarding "Accessible Parking" despite the educational outreach and trainings that have been conducted by DISID.
- A number of GovGuam Agencies are still not in compliance with Section 508 regarding their website accessibility and DISID does not have the staff to assist in providing technical assistance and support to address this issue.
- Issues and concerns have been raised regarding access to public and private transportation services.

MOVING FORWARD:

- Continue working with **DOA-HR's Recruitment Division** to fill the vacancy positions within DVR and DSS. Collaborate with Guam DOL to assign **Three (3) Trainees** from their **Senior Community Services Employment Program (SCSEP)** and also with DPH&SSS to assign **Two (2) Trainees** from their **Job Opportunities and Basic Skills Program (JOBS)/Guam Employment and Training Program (GETP)** to provide staffing support for the DSS Unit. DVR will also be accepting a Student Intern from off-island who is completing his Masters Degree in Rehabilitation Counseling and wishes to do his practicum hours on Guam.
- Collaborate with the **Governor's Serve Guam Commission** and their **AmeriCorp Program** to provide needed training and awareness regarding emergency and natural disaster preparedness strategies for Individuals with disabilities and to conduct site assessments of Emergency Shelters to ensure compliance with the ADA Accessibility Standards.
- Work with the **GovGuam Office of Technology** and the **Guam System for Assistive Technology (GSAT)** to provide training to ensure that all government websites comply with the ADA and Section 508 Accessibility requirements.
- Work with the **Civil Service Commission** to establish official **ADA Coordinator** classification positions because most GovGuam designated ADA staff liaisons are currently conducting these important responsibilities as collateral duties.
- Work with **Guam Animals in Need (GAIN), Dept. of Agriculture**, and the **Dept. of Corrections** to and establish a dog training program to include therapeutic and service animals.
- Schedule regular trainings each month to assist **GovGuam Agencies** and **Private Businesses** to comply with the Accessible Parking Law. Plans include scheduling in-depth and hands-on training workshops to educate planners, construction contractors, architects, business owners, and government officials such as one stop plan reviewers and building inspectors regarding the requirements of the Accessible Parking Law.
- Attend **GRTA Board Meetings** to share concerns that have been raised by constituents and make recommendations to help improve services. Also provide support to GRTA by allowing their Consumer Advisory Council to conduct their focus group meetings at the DISID facility.

Department of Integrated Services for Individuals with Disabilities

A Report to the Citizens of Guam

Benito "Ben" Servino
DIRECTOR

Eddie Baza Calvo
GOVERNOR

Ray Tenorio
LIEUTENANT GOVERNOR

FISCAL YEAR 2017 | **October 1, 2016 to September 30, 2017**

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Department of Integrated Services for Individuals with Disabilities (DISID)
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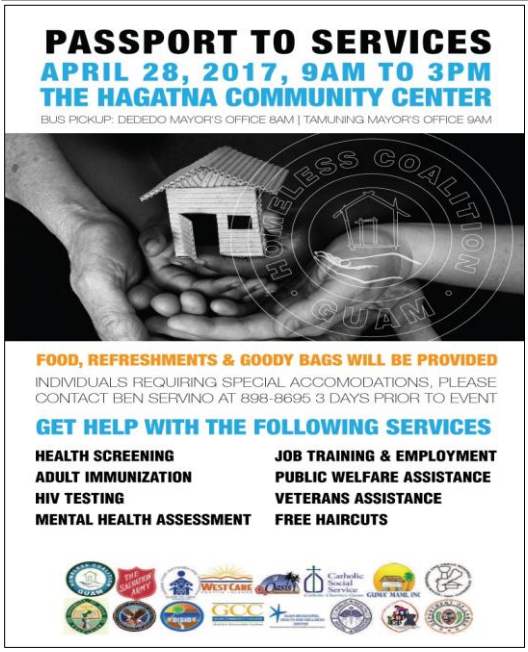
Division of Vocational Rehabilitation (DVR):
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(671) 475-5735/38 (VT)
(671) 477-8642 (TT), (671) 475-4661 (F)

Division of Support Services (DSS):
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(671) 475-4646 (VT)
(671) 477-9183 (TTY), (671) 477-2892 (F)

About the Department of Integrated Services for Individuals with Disabilities (DISID).....*Page 1*

DISID was established in 1997 under Guam P.L 24-16 to improve services for persons with disabilities by creating and establishing a designated agency (DISID) as the single point of entry agency that provides, promotes and ensures a full continuum of lifelong programs and services that allows for independence, productivity and inclusion of people with disabilities into the community.

DISID serves as a public service to coordinate and provide vocational rehabilitation and comprehensive community services for eligible individuals with disabilities.











DIVISION OF VOCATIONAL REHABILITATION (DVR):

The **Division of Vocational Rehabilitation (DVR)** has a staff of **Twelve (12)** employees and their offices are located on the **6th floor of the DNA Building in Hagatna** and they provide 1) **Vocational Rehabilitation (VR) Program Services**; 2) **Supported Employment (SE) Program Services**; 3) **Independent Living (IL) Program Services,** and **Independent Living Older Blind ILOB) Services** for eligible Individuals with Disabilities. There are two (2) Advisory Councils: the **State Rehabilitation Council (SRC)** and the **Statewide Independent Living Council (SILC)** composed of individuals with various disabilities, families, employers, agency representatives, advocates, and service providers that provide guidance and direction in the implementation of the VR Services and Independent Living Program Services. An orientation presentation of DVR Program Services is conducted for the General Public every 1st & 3rd Tuesday of each month at 9:00am on the 6th Floor DVR Conference Room at the DNA Building in Hagatña.

- During this Fiscal Year Period, a total of **Five Hundred Seventy One (571)** individuals received services from DVR; **Two Hundred Nine (209)** individuals were determined Eligible and their Individualized Plan for Employment (IPE) were developed; **Fifty four (54)** individuals completed their IPEs; **Two (2)** individuals only received Counseling and Guidance services; **Eleven (11)** individuals received physical and mental restoration services; **Seventy Nine (79)** individuals received Training services; **Sixty Two (62)** individuals were ready for employment; **Thirty Five (35)** individuals were placed in Employment; **Seventy Three (73)** individuals had their services interrupted; **Twenty Nine (29)** individuals had their cases closed and were successfully rehabilitated, **Seven (7)** individuals had their case closed after IPE was initiated; **Ten (10)** individuals had their case closed before their IPE was initiated.

- During the month of October, a series of outreach and educational awareness activities were planned and conducted in observance of **National Disability Employment Awareness Month (NDEAM)**. NDEAM is a time to celebrate the many and varied contributions of America's workers with disabilities. ***"#Inclusion Works***" was the National Theme for this fiscal year's celebration. Local activities included a Proclamation Signing by the Governor at the Adelup complex, an all day conference was co-sponsored and held at the Hotel Nikko Guam on October 21, 2016 that focused on Transition Services and accessing employment services at the American Job Center (AJC), and a Job Fair targeted towards Applicants with Significant Disabilities which was hosted by I-Can Resources Company. Weekly workshop presentations were conducted throughout the month at the DVR Conference Room including: 1) **"DVR Program Services Orientation presentation"**; 2) "**American Job Center (AJC)/Hireguam.com Website Orientation Presentation"** 3) **"Preparing a Master Application and Writing an Effective Resume"**; 4) **"Dressing for Success at a Job Interview"**; 5) **"Provision of Reasonable Accommodation in the Workplace"**; 6) **"Employment Opportunities with Federal Contractors"**; 7) **"Employer Workplace Accommodations"**; 8) **"Employment Opportunities within GovGuam under the 2% law"**; 9) "**Employment Opportunities for Veterans with Disabilities"**; 10) **"Ticket to Work & Work Incentives under Social Security Disability Insurance (SSDI)"**; and 11) **"Preparing for a Job Interview/Simulated Mock Interview"**.

- Co-sponsored and participated in the **3rd Annual Island-wide Parents Empowering Parents (PEP) Conference on Disabilities** that was held on Saturday, April 29, 2017 at the Hotel Nikko Guam. This year's conference topic focused on ***"Promoting Successful Transition for your Child from Early Intervention to Adult Hood"***. DVR Staff was featured as one of the conference workshop presenters and had also set up an outreach table display to schedule intake appointments for Applicants with the VR Counselors.

- Established a **Web Design Training Program** targeted for **Clients with Autism** with one of our local Community Service Providers (CSPs).

- Participated as a member of the **Guam Workforce Development Board (GWDB)**.
- Participated as a member of the Dept of Education's (DOE) **Guam Advisory Panel for Students with Disabilities (GAPSD)**.
- Assigned **DVR Counseling Staff** to serve as liaisons during Student **IEP Meetings** for each of the Public High Schools on Guam.
- Conducted a three hour workshop presentation regarding the "**Employment of Individuals with Severe Disabilities"** under the **2% law** for GovGuam Agencies at the DOA Training.

DIVISION OF SUPPORT SERVICES (DSS):

The **Division of Support Services (DSS)** has a staff of **Four (4)** employees and their offices are located on the **7th floor of the DNA Building in Hagatna** and they are responsible for the development of a community service delivery system which includes the design, implementation, administration, case management, coordination, research, monitoring and evaluation of programs and services for persons with disabilities. **DSS** participates in the Guam System of Care Council (GSOCC) to support the implementation of Guam's Child Mental Health Initiative Cooperative agreement in collaboration with other GovGuam child serving agency representatives, families, and other community stakeholders who have come together to define and develop a comprehensive and seamless SOC network. **DSS** also provides Information & Referral Services and support to Individuals with Disabilities that are applying for housing assistance through the Guam Housing and Urban Renewal Authority (GHURA) and the Guam Housing Corporation (GHC); or transportation services through the Guam Regional Transit Authority (GRTA); including referrals for Respite Care Services and Community Habilitation Program to Guam Behavioral Health and Wellness Center and the Department of Public Health & Social Services.

- During this Fiscal Year Period, a total of **Three Hundred Twenty Five (325)** individuals were seen by DSS; **Sixty Six (66)** individuals received Housing Application Assistance; **Twenty Three (23)** individuals received Transportation Application Assistance; **One Hundred Sixty(160)** individuals received Information & Referral Assistance; **Thirteen (13)** individuals received ADA Technical Assistance; **Fourteen (14)** individuals received Property Tax Credit Application Assistance; **Three (3)** individuals received Assistive Technology; **Thirty Four (34)** individuals received Advocacy Assistance; **Fifty Four (54) individuals** received Case Management Services; **Forty Six (46)** individuals received Public Assistance Services; **Twelve (12)** individuals received Financial Assistance Services; and **Fourteen (14)** individuals received technical assistance regarding the Accessible Parking Law.
- Staff participated and took the lead in coordinating the **2017 Guam Homeless Coalition *"Passport To Services"* Outreach event** on April 28, 2017 at the Hagatña Mayor's Office Grounds.
- **Served Fifteen (15)** Individuals that had applied for the **Individualized Budgeting Program (IBP)** which was funded by the DOI Compact Assistance Grant. The **IBP** aims to provide individuals with disabilities the opportunity to choose the type of services and supports (i.e. wheelchair, cane, hearing aid, eye glasses, personal care assistant, etc.) independently from typical programs offered through the Government of Guam through an allowed budget over which they have control.
- Assisted **Special Olympics Guam (SOG)** in the provision and coordination of GFD Stand-by Emergency Medical Technicians and GPD Traffic Control during their **Annual SOG Track & Field Event**.

- Participated and contributed towards the success of the **"Family Fun Day"** event that was held at the GDDC facility on Saturday, March 25, 2017 in observance of Developmental Disabilities Awareness Month.
- Served as a Panel Presenter during the **"2017 Service Learning, Youth and Community Preparedness Summit"** at the Westin Resort on January 20, 2017. There were approximately **Two Hundred (200)** participants comprised of 8th grade students, adult teachers, supervisors, and school administrators that attended the Summit. The event was sponsored by Guam DOE, Guam Homeland Security/Office of Civil Defense (GHS/OCD), in collaboration with the Federal Emergency Management Agency (FEMA).
- Co-sponsored the **23rd Annual Guam System for Assistive Technology (GSAT) Fair** held on March 4, 2017 at the Micronesian Mall and the **GSAT Conference** held on March 10, 2017 at the Westin Resort Hotel.
- Participated and set up an **Outreach Table Display** during the **10th Annual Autism Awareness Fair** on Saturday, April 8, 2017 at the Hagatña Shopping Center.
- Provided collaborative support to the **Hunter's Speak Non-Profit Organization** by participating in their **1st Annual 5K Run/Walk/Wheel Fundraising Event** on April 15, 2017, from 5am to 10am and all proceeds from the event went towards the establishment of the Guam Autism Center. DISID staff also decorated the front office reception area and wore blue attire during the week of April 17-21, 2017 in commemoration of Autism Awareness Month.
- Staff participated in the **"No Wrong Door - Person Centered Counseling"** On-Line Training Modules.
- Met with Senator Rodriquez and his staff to discuss the possibility of drafting and introducing local legislation to implement the Federal **Achieving Better Life Experience (ABLE) Act** on Guam.
- A total of **Sixty Two (62)** Individuals voluntarily participated in the "**On-Line Registry for People with Special Needs"**.
- Provided a letter of support for the **Helen Keller Foundation's "*I-CanConnect Program"*** which was later funded by the Federal Communication Commission (FCC) to provide **FREE Assistive Technology Communication Equipment** for individuals on Guam that are deaf/hard of hearing and blind/vision loss.
- Provided written testimony in support of **Bill No. 379-33 (COR)** –An Act to Authorize the Guam Economic Development Authority, on behalf of the Department of Integrated Services for Individuals with Disabilities and the Chamorro Land Trust Commission, to Lease and Develop Lot No. 5138-2-R3 New-1-1, Lot 5138-2-R3 New-1-R2 and Lot No. 5138-2-R3 New-1-2 at a Commercial Lease Rate, for a Lease Term of Twenty-Five (25) years, to Rezone the lots from Agriculture ("A") to Commercial ("C"), to Construct the DISID Business Center and One Stop Community Resource and Wellness Center, and the Establishment of the Guam Autism Center. **Bill No. 379-33 (COR)** was passed by the Legislature on Dec. 30, 2016 and was approved by Governor Eduardo B. Calvo as **P.L. 33-227** on January 9, 2017.
- Received a **wheelchair donation** from the **"Guam Hawgs Motorcycle Club"** and distributed to an individual who did not have any health insurance coverage and couldn't afford to purchase one.
- Participated in the official **Unveiling Ceremony of the Apolinario Mabini Statue** at the Philippine Consulate General's residence in Tamuning. It is important to note that Apolinario Mabini was a scholar who had polio and is an inspirational leader for people with disabilities.
- Coordinated **"A Day In A' Life"** Disability Simulation event with representatives from the Media and Leaders within the Community in observance of the Anniversary of the **Americans with Disabilities Act**.

DISID's Division of Vocational Rehabilitation (DVR) receives federal funds to assist individuals with disabilities to prepare for and engage in gainful employment consistent with their strengths, resources, priorities, concerns, abilities, capabilities, interests, and informed choice. Other federal funding that is received include the Independent Living Older Blind (ILOB) Grant, the Independent Living Services (ILS) Grant, and the Supported Employment (SE) Grant.

DISID's Division of Support Services (DSS) receives local funds to provide support services to individuals with disabilities and to provide educational awareness/technical assistance regarding the Accessible Parking Law. DSS also received federal funding to implement the Individualized Budgeting Program (IBP)

EXPENDITURES TO CLIENTS FOR FISCAL YEAR 2017 BY FUNDING SOURCES FOR EACH DIVISION:

FUNDING SOURCE(S)	DIVISION OF VOCATIONAL REHABILITATION (DVR)
VOCATIONAL REHABILITATION (VR) SERVICES GRANT	$ 969,650.84
INDEPENDENT LIVING OLDER BLIND (ILOB) GRANT	$ 38.00
INDEPENDENT LIVING SERVICES (ILS) GRANT	$ 0.00
SUPPORTED EMPLOYMENT (SE) GRANT	$ 24,977.25
TOTAL FEDERAL FUNDS EXPENDED	**$ 994,666.09**

FUNDING SOURCE(S)	DIVISION OF SUPPORT SERVICES (DSS)
INDIVIDUALIZED BUDGETING PROGRAM (IBP) GRANT	$ 22,500.00
TOTALFEDERAL FUNDS EXPENDED	**$ 22,500.00**

The following data consists of the 2017 (4th Quarter) Appropriation/Expenditure Report pursuant to P.L. 30-196:

FUND	OBJECT CATEGORY	APPROPRIATION	YTD ALLOTMENT	EXPENDITURES	OUTSTANDING ENCUMBRANCES	FUNDS AVAILABLE	UNALLOTED BALANCE
GENERAL FUND	Regular Salary	440,784.00	371,388.00	276,476.44	0.00	94,911.56	69,396.00
	Fringe	158,736.00	131,119.00	93,637.23	0.00	37,481.77	27,617.00
	Travel	0.00	0.00	0.00	0.00	0.00	0.00
	Contract	15,000.00	12,750.00	976.43	2,305.48	9,468.09	2,250.00
	Bldg Rent	124,344.00	124,344.00	124,344.00	0.00	0.00	0.00
	Supplies	1,000.00	850.00	637.88	0.00	212.12	150.00
	Equipment	13,800.00	11,700.00	10,144.00	0.00	1,556.00	2,100.00
	Drug Testing	0.00	0.00	0.00	0.00	0.00	0.00
	Miscellaneous	474,520.00	474,340.00	470,655.00	0.00	3,685.00	180.00
	Telephone	6,200.00	5,300.00	4,846.82	447.02	6.16	900.00
	Capital	0.00	0.00	0.00	0.00	0.00	0.00
GENERAL FUND TOTAL		**1,234,384.00**	**1,131,791.00**	**981,717.80**	**2,752.50**	**147,320.70**	**102,593.00**
FEDERAL FUND	Regular Salary	956,345.00	956,345.00	526,156.59	0.00	430,188.41	0.00
	Fringe	472,607.00	472,607.00	190,996.63	0.00	281.610.37	0.00
	Travel	92,935.00	88,992.90	44,533.54	995.00	43,464.36	3,942.10
	Contract	3,307,953.59	2,773,555.57	1,030,650.93	368,368.31	1,374,536.33	534,398.02
	Bldg Rent	516,000.00	516,000.00	240,000.00	0.00	276,000.00	0.00
	Supplies	35,950.00	35,950.00	8,132.71	239.34	27,577.95	0.00
	Equipment	277,240.00	276,346.00	19,925.00	7,363.00	249,058.00	894.00
	Drug Testing	580.00	580.00	160.00	0.00	420.00	0.00
	Miscellaneous	53,458.00	53,458.00	22,500.00	170.00	30,788.00	0.00
	Telephone	8,000.00	8,000.00	0.00	0.00	8,000.00	0.00
	Capital	90,000.00	90,000.00	0.00	0.00	90,000.00	0.00
FEDERAL FUND TOTAL		**5,811,068.59**	**5,271,834.47**	**2,083,055.40**	**377,135.65**	**2,811,643.42**	**539,234.12**
ACCESSIBLE PARKING FUND	Travel	9,035.36	9,035.36	0.00	0.00	9,035.36	0.00
	Contract	48,642.00	48,642.00	0.00	5,025.00	43,617.04	0.00
	Supplies	7,219.43	7,219.43	381.13	2,093.00	4,745.30	0.00
	Equipment	15,000.00	15,000.00	0.00	0.00	15,000.00	0.00
	Miscellaneous	9,300.00	9,300.00	0.00	0.00	9,300.00	0.00
ACCESSIBLE PARKING FUND TOTAL		**89,196.83**	**89,196.83**	**381.13**	**7,118.00**	**81,697.70**	**0.00**
FUND GRAND TOTALS		**7,134,649.42**	**6,492,822.30**	**3,065,154.33**	**387,006.15**	**3,040,661.82**	**541,827.12**

CHALLENGES:

- DISID continues to struggle with the challenges of filling critical vacancy positions within the two divisions due to the competitive nature of the positions and the low compensation structure that currently exists for these specialized positions. There are also challenges in identifying appropriate GovGuam Employees that are willing to serve in the interview panels.
- It is very difficult to find qualified ASL Interpreters that could be utilized by GovGuam Agencies to effectively communicate with clients and customers who are deaf or hard of hearing.
- DISID still has not been able to procure an online client case tracking system that can be accessed by VR Counselors and Social Workers when they are off-site at IEP meetings in the schools or conducting client need assessments at their homes.
- It has been a real challenge trying to investigate and keep up with the number of Accessible Parking and ADA Noncompliance complaints that have been received from individuals with disabilities or family members due to the lack of manpower.
- Transportation issues and concerns have been raised by many constituents with disabilities including the limited time period for accessing paratransit services to go to work or appointments, breakdown of buses, lack of buses, lack of sensitivity and awareness of disability issues and needs, etc.

MOVING FORWARD:

- To address our manpower issues, DISID will continue working with DOA-HR's Recruitment Division and DOL's American Job Center to post DISID's recruitment announcement on their website. Work with other DVR Offices and Universities in the mainland to recruit qualified applicants for the specialized positions within DVR and DSS. DISID will also continue to collaborate with the Guam DOL to assign **Two (2)** Trainees from their Senior Community Services Employment Program (SCSEP) and also with DPH&SSS to assign **One (1)** Trainee from their Job Opportunities and Basic Skills (JOBS) Program/Guam Employment and Training Program (GETP) to provide administrative staffing support for the DSS Unit. There are plans to also recruit two (2) new VR Counselors which will be assigned to each of the Public Schools.
- To help address the transportation challenges, DISID will be working collaboratively with GRTA to solicit their assistance in assigning one of their small accessible vans to transport DVR Clients to their work site. We will also work with DOA to conduct Disability Awareness Training for GRTA staff and bus drivers, and will promote other private transportation providers such as Fukuda Enterprises and Access Van Company.
- Exploration of a sole-source procurement of the cloud base software system that have been designed to meet the needs of the VR agencies throughout the nation since the two major companies that have competitively provided these services in the past has now merged to better enhance the software services.
- DSS is working collaboratively with GFD to issue ID Cards for Individuals with Special Needs that have completed a registry form. Discounts at local business outlets will also be explored as an incentive to encourage more people with disabilities to register with DISID.
- To address the lack of ASL Interpreters, DISID plans to hire a Program Coordinator that could also serve as an in-house ASL Interpreter and to coordinate these ASL services for other GovGuam Agencies.
- DISID plans to organize a Disability Conference focusing on ADA, the needs of Care Providers, and the Independent Living philosophy on Guam.