GOVERNMENT OF GUAM
DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT

EDDIE BAZA CALVO
GOVERNOR

RAY TENORIO
LIEUTENANT GOVERNOR

JAMES W. GILLAN
DIRECTOR

LEO G. CASIL
DEPUTY DIRECTOR

JAN 2 5 2018

GC# 34-17-1466
Speaker Benjamin J.F. Cruz

JAN 2 9 2018
Time: 3:20 [ ] AM [ ] PM File No. 34-1463
Received By:

Honorable Benjamin J. F. Cruz
Speaker
34th Guam Legislature
155 Hessler Place
Hagatna, Guam 96910

Dear Speaker Cruz:

Attached is the fiscal year 2018 first quarter report of activities and inventory of non-expendable property of the *Guma* San Jose shelter. This is in compliance with Public Law 34-42, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,

JAMES W. GILLAN

2018 JAN 30 AM 9:52

Attachment

Cc: Office of Public Accountability

1466

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Catholic Charities Guam

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DEPARTMENT OF PUBLIC HEALTH & SOCIAL SERVICE
P.O. BOX 2816
HAGATNA, GUAM 96932

1ST QUARTER REPORT

CONTRACTOR:	CATHOLIC SOCIAL SERVICE
ADDRESS:	#234-A US ARMY JUAN C. FEJERAN STREET BARRIGADA, GUAM 96913
PROJECT TITLE:	GUMA SAN JOSE
MONTH:	OCTOBER, NOVEMBER, DECEMBER
FISCAL YEAR:	2017
PREPARED BY:	TERRY MORTERA
TITLE:	PROGRAM MANAGER
APPROVED BY:	f. DIANA B. CALVO EXECUTIVE DIRECTOR

1st QUARTER REPORT FY 2017-2018
GUMA SAN JOSE HOMELESS SHELTER
October, November, December 2017

No. of Staff: 12/12 (Vacant Position: 0)
No. of Program Manager: 1
No. of Shelter Managers: 2
No. of Social Worker: 1

No. of Clients/ Dededo Shelter: 154	**No. of Cases: 52**	**Waitlist Cases: 76**
No. of Clients/ Ordot Shelter: 14	**No. of Cases: 49**	**Waitlist Cases: 34**
No. of Clients/ Expansion Units: 76	**No. of Cases: 15**	

DEDEDO SHELTER

Placement:

- Three (3) families of twelve (12) individuals moved to Expansion Units (case numbers: 081717, 091733, and 091734).
- Four (4) families of nineteen (19) individuals moved to relatives' house (case numbers: 101810, 071725, 091741, and 121818).
- Three (3) families of eleven (11) individuals moved out to houses with Salvation Army's assistance (case numbers: 081723, 101804, 101834)
- One single woman moved back to Chuuk with her six children, who were cared under CPS (case number: 081744)
- One family of five (5) individuals moved to a relatives' house after they fixed the house with the assistance from a non-profit organization (case number: 081718)
- One family of five (5) individuals moved back to their tin house, after they fixed the house with the assistance from a non-profit organization (case number: 081739).

Emergency Housing (EH):

- Twenty-five (25) cases or seventy-three (73) individuals were housed overnight because there were no available rooms for the 60 day program, also some of them did not have all the necessary documents. They were put on the waitlist because there were no rooms available.

Walk In Assistance:

- A single male came and requested for shower service 6 times.
- Another single male came and requested for shower service 17 times.
- A single man came and requested for shower service once and food service once. Whenever he comes and requests for services, he contributes his labor for GSJ, such as bush-cutting.
- A Chamorro female came and requested for laundry service twice and shower service once. She was housed later at GSJ.
- A Chuukese man came and requested for shower service twice.
- A single Palauan female came and requested for shower service once.

- A Caucasian man came and requested for shower service once.
- A Chamorro female came and requested for hygiene products once.
- Another Chamorro female came and requested for food once.
- Chuukese family members who were former GSJ clients came and requested for using restroom seven times.
- A Chamorro man came and requested for food service twice.
- A Chuukese man came and requested for using restroom service four times.
- A Chamorro man came and requested for using restroom service four times.

Voluntary Exit:

- A Chamorro single mom with five children exit out earlier as her mother-in-law offers 2-bedrooms for them (case number: 101810)
- A Filipino female did not stay in the room after registration (case number: 111804).
- A Chuukese female exits out earlier, leaving her boyfriend, who eventually applied for Ordot shelter later (case number: 091740).
- A Chuukese family of four (4) exit out earlier due to the funeral of her family member (case number: 111826)
- A Chuukese single mom with three children exit out earlier due to the transportation problem to her work (case number: 101811).
- A Chuukese family of four (4) exit out earlier to her relative's house (case number: 121818)
- A Chuukese family of six (6) exit out earlier to their relatives' house (case number: 111801)
- A Chamorro family of six (6) did not sleep after one night stay (case number: 121902).

Eviction:

- None for this reporting month.

Work Assistance:

- A head of household of a Chuukese couple was assisted by GSJ SW with finding a job and was hired at a Shell Gas Station (case number: 091740).
- A head of household of a Chamorro family was assisted by GSJ Shelter Manager with finding a job and was hired as a Janitor (case number: 101816).
- A head of household of a Chuukese family was assisted by GSJ SW with financial assistance through a non-profit organization for a Health Certificate for a job (case number: 101811).
- A head of household of a Chamorro/Chuukese family was assisted by GSJ SW with job opportunities. He was able to make money for his baby's pampers and birth certificate application (case number: 091734).
- A Chuukese head of household of three (3) got a job after GSJ SW advised a GSJ client to communicate with her husband's employer (case number: 111805).
- A Chuukese head of household of six (6) also got a job after GSJ SW advised a GSJ client to communicate with her husband's employer (case number: 121801).
- A Chuukese head of household of two (2) was employed after GSJ SW advised a GSJ client to communicate with her husband's employer (case number: 121806).

Client's Current Status:

- **F1:** A Chamorro single mom with four children- They were sleeping at their vehicle for days since the mom moved out from her husband's residence. The mother is seeking legal

separation and plans to get housing assistance from Salvation Army. While she prepares for the documents for the Salvation Army application, client found out that she has arrears with GPA and GWA. With the help from her friends, she was able to clear most of arrears and submitted the required documents for ESG Program. GSJ SW assisted client with seeking legal separation through Guam Legal and Services; however, client did not apply the service yet. As per the Public Assistance application, client made a schedule for a new application on January 2, 2018. GSJ SW assisted her with information, application form, and proper procedure for the application.

- **F2:** A Chuukese couple with one daughter- who has been hospitalized for a month. No one among them was working, neither had birth-certificates, and the daughter was not attending school upon the registration at GSJ. Father started working a few days later, and the daughter decided to attend the same school, with the assistance and coordination from GSJ SW with the admission worker at Guahan Academy Charter School. The couple completed applying for birth certificates, paid off arrears, and submitted all required documents to Salvation Army. They also able to save $210, following the money management counseling with GSJ SW.
- **F3:** A Chuukese couple with two children- Head of household is a cancer patient, and her spouse is a full-time worker for "fast cash". Her two daughters' registration to a near-by school was completed with GSJ SW's coordination with Guam DOE SWs. The children's mom was frequently hospitalized and her daughter also was sick many days and hospitalized as well. GSJ SW coordinated with the GMH SW in order to find out the resources for this family; however, with lacking documents including I-94, there are not many options were available to this family. The cancer patient and her daughter require a caregiver, so they are looking towards family support. Their a plan is to rent a house once they have enough saving. Their current balance is $400.
- **F4:** A Chuukese single mom with five children- Their Section 8 housing was terminated. They have no food stamp, no income, and one child has disability. They reapplied for public assistance, and GSJ SW assisted them with a letter to help expedite the process considering the disabled boy's Medicaid coverage. GSJ SW also coordinated with SWs at Head Start Program and Guam SPED, in order to have the boy to be in the proper educational program. GSJ SW advised client to apply for Block Grant and Salvation Army's ESG program.
- **F5:** a room for **EH**
- **F6:** A Chuukese young couple with a ten-month old daughter- No income, no public assistance, no saving, no GHURA. They completed public assistance application but did not get the result yet. GSJ SW advised the father of the child to find a regular job, in order to apply Salvation Army's ESG program. Both parents are trying to find jobs but still are currently jobless. With assistance from GSJ SW, they plan to apply for GHURA.
- **F7:** A Chuukese couple with three children- Father of the children is working but makes very limited income, approximately $300-400/payday. They have $997.78 in arrears, and are paying for $500/mo. rental car. They applied for Salvation Army's ESG program but were told to clear arrears first. Wife makes little income from fast-cash jobs in order to save money and to clear their arrears. GSJ SW advised her to apply for Block Grant for her two children, but she needs to pay $200 for registration for a child care center. GSJ SW advised them to return the rental car; however, they are trying to increase their income instead. They were not able to save any money in their one month since they moved in to GSJ.

- **F8:** A Chuukese couple with four (4) children- According to the client, their Section 8 voucher was terminated without a proper reason, so they wrote an appeal letter to GHURA. They have completed an informal hearing with a HUD worker through the coordination from a school outreach team SW and GSJ SW. GSJ SW advised the client to apply for Salvation Army's ESG program if they need one-time assistance for Security Deposit and utility connection fees. They are preparing the paperwork, under the guidance of GSJ SW. The head of household has limited mobility, so GSJ SW coordinated with CSS Support Service for a "walker".
- **F9:** A Chamorro single mom with four (4) minor children- Their Section 8 was terminated, which resulted in their homelessness. They have huge amount of arrears, no income, and no saving. GSJ SW advises the mom to find a job and apply Salvation Army's ESG program with the payment plan for the arrears. She already completed all required documents except the VOE.
- **F10:** A single Chuukese mom with five (5) children and their grandmother- The mom was working part-time, making a small limited income. Following the money management plan from GSJ SW, the client was able to save $400. She stopped working and appears to have disappeared. She knowingly abandoned her children, leaving them to her mom with limited mobility, GSJ SW made referral to CPS. Children's grandmother exits out earlier from the shelter to live at her other daughter's house.
- **S1:** A Chamorro-Filipino couple without children- They applied for Shelter-plus program in September 2017. Common-law husband makes limited income but needs to pay Child Support amounting to $360 a month. The wife is under some kind of treatment program. The have arrears and are addressing them. With the money management plan workout with the help of GSJ SW, clients plan to save money in order to clear as much of the arrears as possible and pursue the one-time assistance from Salvation Army.
- **S2:** A Chuukese couple without children- They had more than $1000 in arrears, no public assistance, and no employment when they first moved in. Now the husband has found a job and has completed the Public Health application with the assistance from GSJ SW. They plan to apply Salvation Army's ESG program after they clear arrears.
- **S3-1:** A Korean woman- She recently came back to Guam from Korea, due to the high living cost and lack of employment opportunity. She was reemployed at Crown Bakery and saved up $1500. She applied for better job at GMH and was hired; however, she quit the job a few days later due to the "unbearable duties". She decided to go back to Korea, hoping she could find a job and a place to stay. GSJ SW advised her many times to remember how it was difficult to make living in Korea, reminding her past history, but she purchased the ticket with her saving and will fly on January 4, 2018.
- **S3-2:** A Chamorro single woman with a disability- She was evicted from her Section 8 housing due to an allegation of taking people in her house. She claims it was not her fault but her caregiver's. She believes it was her caregiver bringing in people without her knowledge, The client made an appeal letter and submitted it to GHURA. GSJ SW assisted client and coordinated with her CW at GHURA on the appeal letter and informal hearing schedule, but client is still waiting for the hearing schedule. GSJ SW also coordinating with SW @ GBHWC to prepare an application for the Shelter-plus program.
- **S4:** A Chuukese couples without children- This former client was evicted from their rental house and was staying at an abandoned house adjacent to GSJ. They have more than $3000 in arrears, and the common-law wife does not have I-94, along with an expired passport. The husband is employed and the wife plans to get a job when she has a

new passport. With GSJ SW's money management, their plan is to save $350/payday and would move out to a rental house which rent includes utilities. Their current saving is $415.46.

- **S5:** A Chuukese couple with two children- Husband is working for a fast-cash job without having I-94 and birth certificate. With GSJ SW's advice, client plans to get the documents from her file in Public Health and soon after apply for Salvation Army's ESG program. GSJ SW also assisted her to make online GHURA application. She plans to save $400/payday.
- **S6:** A Chamorro/ Chuukese couple with a baby- Before they moved into GSJ, the common-law husband completed the Shelter-plus program application, which was approved, and they have completed their One-to-One interview. For more than a month now, they have been waiting for a Section 8 Voucher to be issued. GSJ SW assists this family by working with a GHURA coordinator for their case. GHURA informed the client that they were waiting for GPD to provide Police Clearance.

ORDOT SHELTER

Ordot shelter has passed all government requirements and has its Business License /Permit to operate as a homeless shelter.

Placement:

- A Chamorro man moved out to an apartment as a live-in-caregiver (case number: 111818).

Emergency Housing (EH):

- Forty (30) individual males were housed overnight and moved out the next day because there was no 60-day rooms available.

Walk-In Assistance:

- A Caucasian Filipino man came and requested for shower service 10 times, food service 7 times, using bathroom 16 times, and resting twice.
- A former Chamorro client came and requested for shower and food service 19 times, using bathroom 35 times, resting 8 times, and laundry once.
- Another former Chamorro client came 7 times and requested for shower 6 times, food service 7 times, resting 6 times, and laundry 3 times.
- A former Chamorro client came once and requested for food, shower, and resting services.
- A former Chamorro client came and requested for shower service once.
- A former Caucasian client came once and requested for food service.
- A former Chamorro client came and requested for shower and food service 11 times, resting 4 times, and laundry service once.
- Another former Chamorro client came 2 times and requested for shower, food, resting, and laundry services.
- A former Chuukese client came two times and requested for resting, eating, and shower services.
- A Korean homeless, seeking for asylum and requested for resting service 7 times, shower service 101 times, using restroom 104 times, food services 57 times, and laundry 13 times.
- A Russian man came two times and requested for resting twice, eating once, and laundry

twice.

Voluntary Exit

- A Pakistani man exit out early due to difficulties with transportation to and from his job (case number: 091743).

Eviction:

- A Chamorro man was evicted due to fighting with another Chamorro man who came for Walk-in Assistance (case number: 091718).
- A Chamorro man with disability evicted due to not following house rules, including cleaning and stealing (case number: 081742).
- A Caucasian Man was evicted due to recurring tobacco use in the shelter, and refuses to clean-up after himself.
- A Chuukese male was evicted due to threatening other client several times (case number: 111831).

Work Assistance:

- A Pakistani man was assisted by GSJ Shelter Worker with applying for jobs and was hired @Macy's as a Greeter. (case number: 091743).
- A Filipino man was assisted by GSJ Shelter Manager and SW with the money from GHC for a safety shoes for a construction job (case number: 101833).
- Another Filipino man was assisted by GSJ Shelter Manager and SW with the money from GHC for non-slippery shoes for a job. He was hired (case number: 121827).
- A Chamorro man was assisted by GSJ Shelter Manager and SW with the money from GHC for Police and court clearance for job (case number: 121825).

Client's Current Status:

- **Rm 1:** A sixty-six year old Chamorro male. He is on dialysis and not working. He owns a car and does pick-up work for money.
- **Rm 2-1** Male Chamorro referred from GBHWC. He is not working. GSJ assisted him with court and police clearance through GHC to apply for work. He has pending court hearing.
- **Rm 2-2:** A Filipino male. He just started working on December 26, 2017. GSJ assisted him with non-slippery shoes for work through GHC.
- **Rm 3-1:** A Kosraean man with disability. He applied for Social Security disability and was waiting for determination of eligibility. Before he receives the Social Security benefit, he moved out.
- **Rm 3-2: vacant**.

Consolidated Dededo/Ordot Pending work as submitted to CSS Support Services:

1. Fire Alarm System need repair, till then, GSJ conducts GFD fire watch.
2. Right wing bathroom sink is damaged and needs to be replaced, as well as the toilet in the family bathroom. Left wing single restroom also needs toilet repaired. It is recommended that all restrooms should be checked by a professional plumber for possible leaks. (Dededo)
3. Staff bathroom vent need replacement. (Dededo)
4. Laundry room's vent not working. Laundry sink faucet is broken.(Dededo)
5. x4 AC Split units need repair/servicing 1 need to be replaced. (Dededo) and 2 needs servicing. Additionally, AC in staff office is leaking and needs maintenance cleaning.
6. Hallway vents need servicing, left and right wings

7. Unit 1 refrigerator needs replacement.
8. Ordot's van needs rear left side passenger window replaced.
9. Both shelters need water blasting to maintain previous ceiling repairs and prevent roof leaks. At the Dededo shelter a leak has been identified over the staff office and leaks especially hard when it rains.
10. Ordot ceiling fans (2) two needs installation.
11. Hallway lights needs electrical repair. (Dededo)
12. Ordot's Washer needs repair or replaced.
13. Dryer needs replacement, old unit beyond repair. (Ordot)

Shelter Needs:

1. 3 Copy machines – need is to make photo copies for client documentation 2 for Dededo & 1 for Ordot. .
2. 4-6 large Stainless steel shelves for pantry & storage needs. For Dededo & Ordot shelter.
3. Repair 2dryers.
4. Purchase two (2) Computers, one for Shelter Manger and one for Social Worker (both Shelter Manager and Social Worker are using their personal computers at GSJ. Also, two (2) laser printers are needed, one for Shelter Manager and one for Staff Office.
5. Purchase a 500 gallon tank to be used during water outages.
6. One (1) bush cutter – to cut grass around the shelters and to be used for training the clients.
7. Wireless door bell.
8. Repair or replace Bush cutter.
9. (2) Bicycles need repair for clients to use for work. Dededo
10. Shelter Manager's office needs Wi-Fi repair. Waiting on I.T. (Ordot)
11. Shelter pantry needs 5-6 Wire Chrome Shelving for food, for more effective utilization of limited floor space and sanitary food storage. (Ordot)

EXPANSION UNITS

UNIT #1: This unit is occupied by a client from another agency.

UNIT #2

A Chamorro/Chuukese family of four (4) transferred from GSJ Main Shelter on December 12, 2017. This family has been homeless many times because the head of household experienced difficulties with finding and maintaining jobs due to intellectual disability. Before he moved to the unit, client completed NED application through DISID based on his disability. While he was staying at the Main Shelter, he started working but did not save any money. GSJ SW advised him to save money for the Security Deposit, first month rent, and utility connection fees for the future GHURA housing.

This family receives Public Assistance (SNAP, Medicaid, & MIP).
Total number of occupants: four (4). A family of couple and two (2) children (3 and 1 year old sons)

Entry Date: 12/12/17
First 60 days: 2/10/18

Second 60 days: 4/11/18
Third 60 days, Exit Date: 6/10/18

Goals:

1. Open bank account
2. Save money ($350/payday)
3. Comply with money management/budgeting with GSJ SW every month.

- Case management and supportive services are being provided by GSJ social worker.
- Clients do not have transportation. They utilize GSJ transportation for appointments. Head of household gets transportation for his job from his employer.
- GSJ provides access to the GSJ washing machines/driers for clients.

Status Updates: Client is still working, but no saving was made.

UNIT #7:
Client has transitioned from Guma San Jose Main Shelter on October 5, 2017. Head of household has a disability, and GJS SW assisted her in completing NED application through DISID in March 2017. Her common-law husband was working and saved $1353. However, client spent money for airfare for her son to move to Guam from Hawaii; therefore their saving was dramatically decreased to $100. Children's father has a transportation problem, paying $10 everyday to the driver for gas. Also they found out that they have about $800 in arrears with GPA. This odd because they claim to never have rented a house on Guam. Section 8 Voucher appears to be issued out soon, and yet client does not have enough saving for Security Deposit, arrears, and fees for the utility connection. So they are suggested by GSJ SW to apply for Salvation Army's ESG program.

They receive Public Assistance (SNAP, Medicaid, and MIP).
Total number of occupants: five (5). A family of a couple with three (3) minor children (13, 10 and 2)

Entry Date: 10/5/17
First 60 days: 12/4/17
Second 60 days: 2/2/18
Exit date: 4/3/18

Goals:

1. Find out exact amount of arrears by December 19, 2017
2. clear arrears ($500) by January 8, 2018
3. Comply with money management with GSJ Social Worker every month.

- Case management and supportive services are being provided by GSJ social worker.
- Clients do not have their own transportation. They utilize GSJ transportation for appointments. Husband is utilizing public transit to his job, and his co-worker offers ride to the shelter.
- GSJ provides access to the GSJ washing machines/driers for clients.

Status Updates: They found out that their arrear was $1271.99 and plan to save money and clear arrears $500 per month. Client received the Section 8 voucher on December 21, 2017. They are now looking for

a house/apartment near the husband's work.

UNIT #8
Client has transitioned from Guma San Jose Main Shelter on December 10, 2017. They were staying at Ipan beach before they moved to Guma San Jose Main Shelter. At that time, they had no income, no saving, arrears with utility, trash, and rent (with GHURA). His common-law wife has medical problems, which forbids her from working. Her common-law husband had found a job and started working while staying at the main shelter. They made some saving as well and cleared utility arrears in order to apply for Salvation Army's ESG program and completed submitting all required documents. With good progress on their Individualized Service Plan, this family was approved to transfer to a unit.

They receive Public Assistance (SNAP, Medicaid).
Total number of occupants: Four (4). A family of a couple with two (2) minor children (13 and 11 year old boys)

Entry Date: 12/10/17
First 60 days: 2/8/18
Second 60 days: 4/9/18
Exit date: 6/8/18

Goals:

1. Clear rental arrear with GHURA and trash arrear.
2. Apply GHURA
3. Comply with money management with GSJ Social Worker every month.

- Case management and supportive services are being provided by GSJ social worker.
- Clients do not have their own transportation but are available to use their relative's car as needed. Husband is transported to and from his work by his employer.
- GSJ provides access to the GSJ washing machines/driers for clients.

Status Updates: Client changed their plan from getting assistance from Salvation Army to go back to GHURA after clearing their rental arrear and trash arrear.

UNIT #9
Client has transitioned from Guma San Jose Main Shelter into the Expansion Program on July 7, 2017. Client gave birth to a daughter. Her spouse applied for new passport so he had to spend money for it. Current saving was increased to $1200. Considering the exit date approaching and their saving might not enough, GSJ SW was assisting them to apply for Salvation Army's ESG program.

They receive public assistance (SNAP, Medicaid, and MIP).
Total number of occupants: Five (5). A family of a couple with three (3) minor children (ages 5, 3 year-old and new born baby).

Entry Date: 7/7/17
First 60 days: 9/5/17
Second 60 days: 11/4/17
Third 60 days, Exit Date: 1/3/18

Goals:

1. Save money $600. Clients agreed to money management/budgeting with GSJ social worker every month.
2. HH is to find job.
3. Apply GHURA Amp 2 & 3
4. Apply Lada Gardens
5. Apply Salvation Army's ESG Program.

- Case management and supportive services are being provided by GSJ Social Worker.
- Clients do not have their own transportation. They utilize GSJ transportation for appointments. Husband gets transportation for his job from his employer.
- GSJ provides access to the GSJ washing machines/driers for clients.

Status Update: Client was working on applying for Salvation Army's ESG program, but the paper works were delayed because her common-law husband's passport was not received. Client looked for a house and found a good place, a 2-bedroom apartment, and they already made contract.

EVICTION

- EX 091701 was evicted due to alcohol-consumption at the unit.

TRANSITION PROGRESS

- EX 011701 moved out from Unit 9 on July 5, 2017 to a 2-bedroom house in Tamuning with own saving. They are still living in the house.
- EX 081701 moved out from Unit 2 on September 15, 2017 to a unit in GHURA Amp 2.
- EX 081702 moved out from Unit 7 on September 17, 2017 and moved to Chuuk on September 18, 2017.
- EX 051701 moved out from Unit 8 on November 27, 2017 and was staying at her relative's house until a unit under Guam Housing Cooperation is available. They finally moved in to a unit in Lada, Dededo.
- EX 061701 moved out from Unit 1 on December 17, 2017 to a relative's house temporarily. They had difficulties with finding a place to stay due to the big family size (11 household). Though they found a place to stay in Yigo, it needed to fix the plumbing problems in the kitchen and bathroom. They will be moving in to the house as soon as the house is ready.

SERVICES PROVIDED:

Transportation services were provided to and from both shelters; to job sites, job searches, job interviews, Catholic Social Service Office, home searches, workshops, sponsored dinners, The Salvation Army, Mayor's Offices, Superior Court, Public Health- Dededo, Public Health-Mangilao, SDA Clinic, GBHWC, AHRD, DOL, DOE, GHURA, super markets, etc.

Follow ups were made with The Salvation Army regarding applications for housing assistance. Follow ups were also made on applications that were submitted to various employers for employment via phone calls and transporting clients to and from the work sites.

- Total number of calls that the clients made from the office telephones was 1535.
- Total number of meals that were provided to clients from the food bank was 871. Fourteen (14) cases or thirty-seven (37) individuals do not qualify with SNAP, and

eighteen (18) cases or fifty-seven (57) individuals do not have any income. Meal services also were provided for some clients who were out of food stamp. GJS provided them with food from daily food donations and donated can goods.

- Total number of transportation that were provided to clients were 279 (excluding sponsored dinners).
- The internet access in Dededo has problems, Internet connection is slow and the computer being utilized for client access is old, obsolete and slow. Total number of computer use at Ordot is 2 for this reporting period.

OUTREACH

- On October 10, 2017, GSJ Shelter Manager Mike Suzuki conducted an outreach to Guam Regional Medical City for 2 male homeless, who were referred from 2 Social Workers at GRMC.
- On October 22, 2017, GSJ SW conducted outreach at Santa Barbara Park, looking for a Chuukese couple who applied for 60-day program without providing contact numbers. They were sleeping at Dededo Mayor's Office front porch and utilize homeless kitchen every evening at Dededo Senior Center. They previously utilized GSJ Emergency Housing program and waited for a room for 60-day program. When GSJ SW went out to the park, a homeless man informed that applicants went to an appointment and said that he would relay the message to the applicants. They came to the GSJ on the following day and now they are in 60-day program.
- November 15, 2017 - Family of 6, Father, Mother and 4 kids. (Mike S.)
- November 20. 2017 - (2) couples one with one 8yr. Old boy.
- It was in the Agana area near BOH, across Chamorro Village, spotted and spent some time talking to a former male client. He explained he had been back and forth between the P.I. and here since his son got sick in the P.I. He still has plans on trying to get his family out of the P.I. He also indicated someone from GHURA spoke with him a few weeks ago re: a place at Summer Homes. I advised him to make it up to GHURA to follow up on his application status, which he said he would work on this week. I also reassured him that he could also re-apply for Ordot. He us currently sleeping at the Cathedral and finds it more convenient for him at the moment.

PROGRAM ACTIVITIES:

In collaboration with the staff, other agencies and organizations, monthly activities and plans are on-going throughout Guma San Jose Homeless Shelter Program.

Clients:

- October 19, 2017 – Taitingfong family donated food and GSJ staff served for GSJ Clients at GSJ Lanai.
- October 21, 2017 – St. John's Church provided the dinner for GSJ clients held at GSJ Lanai.
- October 24, 2017 – Christine Camacho family provided dinner for GSJ clients held at GSJ Lanai.
- October 25, 2017 – Santa Barbara Church provided the dinner for GSJ clients. Clients were transported to and from the site.
- October 28, 2017 – Medical Outreach Clinic was offered by Northern and Southern Region Community Health Centers at Macheche Community Center. Some GSJ clients went to the Center with own transportation.

- October 29, 2018 – University of Santo Tomas Alumni Organization of Guam & Guam Homeless Coalition offered an Outreach at Catholic Social Services in Barrigada. GSJ clients were transported to and from the site.
- October 30, 2017 – Father Duenas group drop 60 Halloween Treat bags for GSJ clients.
- October 11, 2017 – Staff & Client meeting on shelter policies. On housing, house rules, and daily chores.
- October 13, 2017 – Staff meeting.
- November 8, 2017 – Santa Barbara Church provided the dinner for GSJ clients. Clients were transported to and from the site.
- November 10, 2017 – Guam Latte Stone Lion's Club provided the dinner for GSJ clients held at GSJ Lanai.
- November 11, 2017 – LoBoc Circle of Guam provided dinner for GSJ clients held at GSJ Lanai.
- November 14, 2017 – Taitangfong family brought packed lunches for GSJ clients. GSJ staff served the food for GSJ clients.
- November 17, 2018 – Tiffany Guam Association of Realtor provided dinner for GSJ clients held at GSJ Lanai.
- November 18, 2017 – UOG Triton Lion's Club provided the breakfast for GSJ clients held at GSJ Lanai.
- November 19, 2017 – Guam Spirit Lion's Club provided the dinner for GSJ clients held at GSJ Lanai.
- November 22, 2017 – Danielle Remigylo dropped off the food for GSJ clients. GSJ staff served the food for GSJ clients.
- November 25, 2017 – Filipino-American group provided the lunch for GSJ clients held at GSJ Lanai.
- December 2, 2017 – Maggie Suzuki provided the dinner for GSJ clients held at GSJ Lanai.
- December 3, 2017 – Jun Guzum donated ice cream and bread for GSJ clients.
- December 12, 2017 – Father Duenas High School provided the dinner for GSJ clients held at GSJ Lanai.
- December 13, 2017 -- Santa Barbara Church provided the dinner for GSJ clients. Clients were transported to and from the site.
- December 16, 2017 – St. Paul Christian School provided dinner for GSJ clients held at Lanai.
- December 17, 2017 – Mr. Batolu/Red provided the Christmas lunch for GSJ clients held at Lanai.
- December 21, 2017 – Aguon family provided dinner for GSJ clients held at Lanai.
- December 22, 2017 -- Mykep Lizama provided dinner for GSJ clients held at Lanai.
- December 23, 2017 -- St. Paul Christian School provided dinner for GSJ clients held at Lanai.
- December 30, 2017 -- St. Paul Christian School provided dinner for GSJ clients held at Lanai.

Program Manager/ Shelter Managers/ Social Worker:

- October 3, 10, 2017 – Executive Team Meeting
- October 18, 2017 – Guam Homeless Coalition meeting
- October 26, 2017 – Healthcare for the Homeless Committee meeting
- October 21, 2017 – GSJ Rummage Sale at CSS
- October 29, 2017 – UST Medical Outreach

- October 31, 2017 – Executive Team Meeting
- November 2 to 19, 2017 – GSJ SW took personal leave.
- November 3, 2017 – 2018 PIT Count Planning Meeting, West Care Office
- November 7, 2017 - Executive Team Meeting
- November 9, 2017 – GHURA Site Visit by Amor Say, Dededo and Ordot
- November 13, 2017 – BOSSA Inspection, Dededo and Ordot
- November 14, 2017 – Executive Team Meeting
- November 15, 2017 – 2018 PIT Count Planning Meeting @ DOL
- November 15, 2017 – GHC Regular Meeting @ DOL
- November 16, 2017 – Healthcare for the Homeless Committee Meeting @ DPHSS
- November 16, 2017 – CSS Manager's Meeting
- November 20, 2017 – Bank of Guam Fil a Bag meet and greet
- November 21, 2017 - Executive Team Meeting
- November 28, 2017 – Executive Team Meeting
- December 12, 2017- Executive Team Meeting
- December 18, 2017- Manager's Meeting with Elanore from WIC, GSJ
- December 19, 2017 -Executive Team Meeting
- December 20, 2017- 2018 PIT Count Planning Meeting, DOL
- December 20, 2017- GHC Regular Meeting, DOL
- December 27, 2017- Executive Team Meeting
- December 28, 2017 GSJ Staff Meeting at GSJ Main