GOVERNMENT OF GUAM
DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT

EDDIE BAZA CALVO
GOVERNOR

RAY TENORIO
LIEUTENANT GOVERNOR

LEO G. CASIL
ACTING DIRECTOR

MAY 2 1 2018

GL# 34-18-1937
Speaker Benjamin J.F. Cruz

MAY 30 2018
Time: 433 [ ] AM [/] PM File No. ____
Received By:

2018 MAY 30 PM 4:58

Honorable Benjamin J. F. Cruz
Speaker
34th Guam Legislature
155 Hessler Place
Hagatna, Guam 96910

Dear Speaker Cruz:

Attached is the fiscal year 2018 second quarter report of activities and inventory of non-expendable property of the *Guma* San Jose shelter. This is in compliance with Public Law 34-42, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,

Leo G. Casil
LEO G. CASIL

Attachment

Cc: Office of Public Accountability

1937

123 CHALAN KARETA, MANGILAO, GUAM 96913-6304
www.dphss.guam.gov • Ph.: 1.671.735.7102 • Fax: 1.671.734.5910

Catholic Social Service
Catholic Charities Guam

234A U.S. Army Juan C. Fejeran Street
Barrigada, Guam 96913
Tel: 671-635-1406 Fax: 671-635-1444
Email: css@guam.net
Website: www.catholicsocialserviceguam.org

Archbishop Anthony S. Apuron
OFM CAP D.D.
President / Chairman
Board of Trustees

Diana B. Calvo
Executive Director

Paula Perez
Deputy Director

DEPARTMENT OF PUBLIC HEALTH & SOCIAL SERVICE
P.O. BOX 2816
HAGATNA, GUAM 96932

2nd QUARTER REPORT

CONTRACTOR:	CATHOLIC SOCIAL SERVICE
ADDRESS:	234A US ARMY JUAN C. FEJERAN STREET BARRIGADA, GUAM 96913
PROJECT TITLE:	GUMA SAN JOSE HOMELESS SHELTER
MONTH:	2nd QUARTER: January, February and March
FISCAL YEAR:	2017-2018
SUBMITTED BY:	TEREZO MORTERA PROGRAM MANAGER
APPROVED BY:	for DIANA B. CALVO EXECUTIVE DIRECTOR

FOR OFFICIAL USE ONLY
RECEIVED STAMP
DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
BUREAU OF SOCIAL SERVICES ADMINISTRATION
(BOSSA)
DATE: 041318 **TIME:** 3:56
RECEIVED BY:

2nd QUARTER REPORT FY 2017-2018
GUMA SAN JOSE HOMELESS SHELTER
January, February, March 2018

No. of Staff: 12/12 (Vacant Position: 0)
No. of Program Manager: 1
No. of Shelter Managers: 2
No. of Social Worker: 1

No. of Clients/ Dededo Shelter: 193	**No. of Cases: 53**	**Waitlist Cases: 88**
No. of Clients/ Ordot Shelter: 15	**No. of Cases: 36**	**Waitlist Cases: 32**
No. of Clients/ Expansion Units: 61	**No. of Cases: 13**	

DEDEDO SHELTER

Placement:

- A family of three (3) moved to a house with their own saving (case number: 011823).
- Three (3) families or sixteen (16) individuals transferred to Units (case number: 111805, 121801, and 121813).
- A family of three (3) moved to friend's duplex house (case number: 111824).
- Two (2) families or eight (8) individuals moved to relative's house (case number: 111825, 121805).
- A single woman moved to a ranch house after fixing it (case number: 111827).
- A couple moved to an Elderly Housing as a live-in caregiver (case number: 121806).
- A family of three (3) moved to another agency (case number: 011824).

Emergency Housing (EH):

- Thirty-three (33) cases or Sixty-three (63) individuals were housed overnight because there were no available rooms for the 60 day program, also some of them did not have all the necessary documents.

Walk In Assistance:

- A Korean woman came and requested for using restroom and kitchen 14 times.
- A Chuukese man came and requested for using restroom 6 times.
- A Filipino man came and requested for taking shower 6 times.
- A Chamorro female came and requested for food services 4 times.
- A Ponapean man came and requested for food service 3 times.
- A Chamorro couple came and requested for taking shower 2 times.
- A Filipino/Kosraean couple came and requested for food service once.
- A Filipino man came 12 times and requested for food and shower services.
- A Chamorro couple with 8 children came 3 times and requested for shower and food services.
- A Chuukese man came 19 times and used restroom.

Doc. No. 34GL-18-1937.

- A Chuukese couple with a baby came 3 times and requested for food, shower, and laundry services
- A Chamorro female came 7 times and requested for shower services.
- A Chuukese couple came 3 times and requested for restroom and food series.
- A Chamorro couple with one child came 13 times and requested for shower, using restroom, and food services
- A Filipina woman came and requested for food service once.
- Another Filipina woman came and requested for laundry service once.
- A Chamorro woman came and requested for food service once.
- A Chamorro woman came and requested for using restroom 3 times.
- Another Chamorro woman came and requested or using restroom 3 times.
- A Chamorro man came and requested for food services once.
- A Filipino man came 13 times and requested for food and shower services.
- A Filipino couple came 8 times and requested for shower 7 times, food 5 times, and using toilet 6 times.
- A Chuukese female came and requested for using toilet 3 times.
- A Chuukese male came and requested for using toilet 6 times.
- A Chamorro family of 3 came and requested for using toilet 11 times, food 12 times, and shower 28 times.
- A Chamorro female came and requested for laundry service once.
- Another Chamorro female came and requested for shower service once.
- A single female came and requested for using toilet once and laundry 3 times.
- A Chamorro single female came and requested for food service once.
- A Chamorro family of 10 came and requested for food service 10 times.
- A Chamorro female came and requested for food services 6 times.
- A Chuukese male came and requested for food series once.
- A Chuukese female came and requested for food service once.
- Another Chuukese female came and requested for using toilet once.
- A Chamorro family of three (3) came and requested for food service twice.
- A Chamorro family of eight (8) came and requested for food service 4 times.
- A Chuukese female came and requested for using toilet 5 times.
- A Chamorro family of five (5) came and requested for food service twice.
- A Chuukese single female came and requested for using toilet 4 times.
- A Filipino male came and requested for food service once.
- A family of six (6) came and requested for food service twice.
- An African/American single male came and requested for shower service once.
- A Chamorro single male came and requested for shower service once and food twice.
- A Chamorro single male came and requested for food service once.
- A Pohnpeian single female came and requested for food service twice.
- A Chamorro single female came and requested for food service once.
- A Filipino male came and requested for food service once.

Voluntary Exit:

- A single Chamorro woman exit out early because she felt uncomfortable staying in the shelter (case number: 011827)
- A family of three (3) exit out early after they found a house to stay (case number: 011823).

Eviction:

- A father of two (2) children was evicted due to family violence (case number: 011824).

Work Assistance:

- A head of household and her boyfriend was assisted with money for health certificate and skin test from Guam Homeless Coalition (case number: 121820).
- A single mom with five (5) children was assisted with money for health certificate and skin test from Guam Homeless Coalition (case number: 121823).
- A couple with two (2) children was assisted with money for health certificate and skin test from Guam Homeless Coalition (case number: 121826).
- A head of household of three (3) was assisted by GSJ Shelter Manager to apply for a Maintenance job at CSS (case number: 111824).
- A head of household of six (6) was assisted by GSJ Social Worker to apply for a job at Happy Mart (case number: 121801).
- A single woman was assisted by GSJ SW to be hired at a bakery (case number: 011805).
- A single mom with four (4) children was assisted with money for health certificate and Guam ID from Guam Homeless Coalition (case number: 011810).
- GSJ transported clients to job fairs (case numbers: 011824, 011805, 011816, 121820, 121819, and EX121801).
- A single female was assisted by GSJ SW to get a live-in caregiver job through the coordination with Office of Public Guardian. She declined the offer and later got a cleaning job. GSJ provided the transportation services for the job as needed (case number: 011805).
- Another single female was assisted by GSJ SW to get the live-in caregiver job. She declined the offer (case number: 011805).
- A couple was assisted by GSJ SW to get the live-in caregiver job throughthe coordination with OPG (case number: 121806).
- A single female was assisted by GSJ SW for a job interview after she exit out from the shelter (case number: 011805)
- Another single female was assisted by GSJ SW for her work schedule after she exits out from the shelter (case number: 011816).

Client's Current Status:

- **F1:** A Chuukese single mom with a disabled daughter and three grandchildren, for whom she has Authorization paper. Her other daughter applied for GHURA Public Housing and added this family before they moved in to GSJ. They applied for legal services from Guam Legal Services and plan to complete the guardianship paper. GSJ SW is assisting them to apply for Salvation Army's ESG program.
- **F2:** A Chuukese married couple with a 4-year old son. None of them are US citizen, and they do not receive any Public Assistance. Husband came to Guam for medical diagnosis and proper treatment for the medical problems, but he was not able to get any assistance due to not having MIP. No employment and no saving. GSJ SW assisted them to apply for MIP and Salvation Army's ESG Program. The SW also made a referral to Head Start Program Coordinator for the 4-year old boy.
- **F3:** A Chuukese single mom with four (4) children-Ages 11, 10, 4, and 1 year(s) old, two older children were not able to attend schools because of living out of district and no transportation to school.GSJ SW coordinated with Guam DOE SWs and Outreach Workers for the school transition. The SW also assisted the mom with applying for Block

Grant, and the two young children are attending a Daycare Center. SW coordinated with Dr. Chang to provide free skin test and physical exams for the mom and two young children. The mother also was assisted with the money for Guam ID and Health Certificate for her job. Working at a Sushi House, she wanted to find another full-time job. For housing, she planned to apply for Salvation Army's ESG program once she has VOE; however it was delayed due to have difficulties with obtaining VOE. Client almost completed submitting documents for ESG Program.

- **F4:** A Chuukese single mom with two children has just moved in on March 29. They were staying at the uncle's house, which owner asked all of them to move out for major renovation. The mom is employed and plans to save up money and move out with own saving.
- **F5:** a room for **EH**
- **F6:** A Chuukese couple with two children- They were evicted from a rental house and were staying in a car. Husband is working but his income was not enough for rental house. They applied for GHURA Amp 2 & 3 in February 2018. GSJ SW advised them to open a bank account with the goal of saving $500 a payday. However, they did not make any saving because the husband has been placed "on-call" in his job in March and was waiting for the employer to call him. They were also advised by GSJ SW to apply for Salvation Army's ESG Program for one-time assistance for security deposit.
- **F7:** A Chamorro mom with seven (7) children - Her boyfriend was not allowed to stay in the shelter because he is not the father of six of the eight children. He was housed in a separate room when a single room was available for him and his one-year old son. They were referred by a SW @ Salvation Army, and they have submitted most of the required documents for ESG program. They were advised to apply for GHURA Amp 2 & 3 by the end of February. Neither of the couple is currently employed. With no progress on their ISP, this family exit out on March 31, 2018.
- **F8:** A Chuukese single mom with four (4) minor children has just moved in on March 28. They were staying at her uncle's house until he forced them to move out, and they were staying at a bus stop in Swamp Road.
- **F9:** A Chuukese couple with three young children, ages 3, 2, and 1- Husband is working at a store and his wife planned to work. GSJ SW advised them to apply for Block Grant in order them to put their children in a Daycare center. The application was approved, but the kids are not attending Daycare Center because they did not have money for registration fee ($300). The wife has just started working at a beauty shop only weekends and plans to save money for the registration fee. They had planned to save at least $500 a month but no saving was made until now, because they had to contribute for the family funerals. Following the advice of GSJ SW, they applied for Salvation Army's ESG Program.
- **F10:** A Chuukese couple with seven children – Husband is working but not enough to pay rent. At the time they moved into GSJ, they had no saving, no I-94 for both parents, and had not applied for GHURA. GSJ SW advised them to apply for Salvation Army's ESG program and GHURA, and have submitted all required documents. They traveled to Chuuk and acquired their I-94 documents. GSJ SW is coordinating with Salvation Army SW for this family's application to be approved. Their stay was extended 30 more days, because they needed more days in order to complete all the process for their housing. The ESG application was approved and they are now looking for a house to move in.

- **S1:** A Chamorro man with his one-year old son—they were housed in a separate room from other family members, because the man is not the father of his common-law wife's six children, who are place in F7. Though they are staying in different rooms, their ISP is identical: applying for Salvation Army's ESG program and GHURA and getting employment. The man submitted most of required documents for Salvation Army's ESG program except his VOE. He appeared to try to apply jobs but no outcome until now.
- **S2:** A Chuukese single mom with her 18-year old son, a high school student- The mom is working and making $500 a payday. Her passport was expired and they did not have MIP when they were admitted. GSJ SW advised the mom to renew her passport, apply for MIP and Salvation Army's ESG Program. A few weeks later, she received the passport and applied for MIP. Following SW's advice, client is saving money and current balance is $900. She completed submitting all required documents for Salvation Army's ESG program.
- **S3:** A Filipino common-law couple has just moved in on March 30. They were utilizing Emergency Housing program 4 times in March until they were housed in GSJ. Common-law wife has medical conditions and they were staying in their car.
- **S4:** A Chuukese single mom with two minor children-they were staying at an abandoned house adjacent to GSJ after they were evicted from a rental house once the father of the children lost his job. He is still staying at the abandoned house, because his name is not indicated on his children's birth certificates. GSJ SW suggested him to apply for Affidavit for Paternity in order for him to join with his family in GSJ and he is working on it.
- **S5:** A Chuukese single mom with two (2) minor children-they were staying at a bus stop in Mangilao near the boyfriend's parents house, where they were staying. The boyfriend is not the father of the children, so he was not allowed to stay in GSJ. The children's mom wanted to find a place to stay for her family due to the difficulties with staying with the boyfriend's parents; however, she has limited English, no job, and does not have family support for her children, one of whom is not US citizen so is not eligible for Block Grant. GSJ SW is assisting her to apply for Block Grant for a son and to apply for Salvation Army's ESG Program.
- **S6:** A Chuukese couple with a baby-The couple did not have a car and food stamps by the time of admission. Common-law husband is working full time and was searching for a second job and found out that it is difficult due to the unfixed work schedule of current job. They are now #21 on GHURA Amp 1 waiting lists. GSJ SW assisted them in applying for food stamps and they started receiving it middle of March. Though they gave up applying for Salvation Army's ESG program, knowing that wife has arrears, but husband found out later from the GWA computer system that she did not have any arrears. They resumed collecting document for the ESG program, and the application would be completed on April 3. With current balance of $500, they pursue saving up most of income until their exit date (4/19). Husband has acquired a Guam Driver's License.

ORDOT SHELTER

Ordot shelter has passed all government requirements and has its Business License /Permit to operate as a homeless shelter.

Placement:

- A Chamorro man moved out to his sister's house, which is closer to his job, as she willingly took him in (case number: 121825).
- A Filipino man moved out to a rental house with own saving from his job (case number: 121827).
- A Chamorro man moved out to a house with own saving (case number: 021822).
- A Chuukese man moved out when he was offered and accepted a job as a live-in-caregiver (case number: 031805).

Emergency Housing (EH):

- Twenty-four (24) males were housed overnight and moved out the next day because there were no 60-day rooms available.

Walk-In Assistance:

- A Korean homeless, seeking asylum, came 101 times and requested for resting service twice, shower and using restroom 113 times, food services 63 times, and laundry 16 times. He contributed with voluntary works including raking leaves, cleaning counter, sweeping front porch, and cleaning kitchen.
- A Chamorro former client came and requested for shower service once.

Voluntary Exit

- One (1) Chamorro male exit out earlier to his sister's house because he wanted to be closer to his work.
- A Chamorro man found a place to stay and exit out earlier (case number: 021822).
- A Chuukese man moved out to take a caregiver job. (case number:031805)

Eviction:

- A Chamorro man was evicted due to no call no show (case number: 121828).
- A Filipino man was evicted due to not sleeping at the shelter (case number: 011804).
- A Chamorro man was evicted due to no-call-no-show (case number: 021801).
- A Filipino man was evicted due to his behavior and attitude, using vulgar language calling another client out to fight (case number: 021810).

Work Assistance:

- A Chamorro man was assisted with the money for a work boots from Guam Homeless Coalition (case number: 121825).
- Helped Chamorro client with finding/applying for a job. Then transported him for job interview. He was hired that day.
- Took 4 clients to apply at construction site for work. They we're called back for interviews, their still waiting for response.
- A Chamorro client was assisted by GSJ Shelter Manager with finding and applying for a job. He was transported for the job interview and now is waiting for his second job interview (case number: 011802).
- A Chamorro client was assisted by GSJ Shelter Manager and SW with the money from Guam Homeless Coalition for Police and Court Clearance (case number: 021820)
- A Chuukese man was assisted by GSJ SM with obtaining a job as a live-in-caregiver when the job was offered from OPG (case number: 031805).

Client's Current Status:

- R1-1: 50 years old male Chamorro. He lost his job at D.P.W. He has been working with the civil service no his case to get back his job. He finally won his appeal to get his job

back two weeks ago but he has not returned to work until now. He is a diabetic patient. having feet issues. No real progress, other than winning his case.

- R1-2: 62 years old male Chuukese. He came in with no job at the time. Within the first week he started working under the senior work program at the Tamuning Senior Center. Within a week or two, he needed to relocate due to conflict. Then the O.P.G. called us for interested applicant/ clients that may be interested in becoming a Personal Care Giver. Client was interested in the job because he had prior training and experience. He accepted the position, and voluntary moved out on 3/30/18.
- R2: 34 years old male Chamorro. He is a repeat client with no high school degree. criminal record and has out stayed his welcome with his family. That is his excuse why he can't find work. No real motivation.
- R3-1: 75 years old male Caucasian. He is one of our outreach clients. He is not well enough to work; he has S.S. in the amount of $886.00 less insurance.
- R3-2: 42 years old male Pilipino. He is an outpatient with Mental Health. He gets little moneys from the O.P.G. but when he gets it he gives it away. He has been going out regularly late at night most of the time 12 midnight. He seems that he is off his meds. We tried to get a hold of his case worker but no luck. It may seem that he may be evicted before he gets help. I will keep trying to work with him, it's just hard for the staff to work with him as they are not trained nor is their job.

Consolidated Dededo/Ordot Pending work as submitted to CSS Support Services:

1. Fire Alarm System need repair, till then, GSJ conducts GFD fire watch. Landlord responsibility.
2. Ordot's van needs rear left side passenger window replaced. W.O.#2018-107
3. Ordot ceiling fan one (1) installed. W.O. #2018-108
4. Dryer needs repair. (Ordot) W.O.#2018-113
5. Client's bathroom Toilet not working properly (Ordot) W.O.# 2018-114
6. Emergency light not working Left wing, Ordot W.O.# 2018-115
7. Left wing water faucet value, outside. Dededo W.O.#2018-089
8. Replace accessible parking sign/parking lines need repainted. W.O.#2018-090
9. Repair R-2 door, Ordot W.O.# 2018-094

Shelter Needs:

1. 3 Copy machines – need is to make photocopies for client documentation 2 for Dededo & 1 for Ordot. .
2. 4-6 large Stainless steel shelves for pantry & storage needs. For Dededo & Ordot shelter.
3. Repair 2 dryers.
4. Purchase two (3) Computers, one for Shelter Manger and one for Social Worker Dededo shelter (both Shelter Manager and Social Worker are using their personal computers at GSJ, 1 computer needed for staff at Ordot shelter I.T. reports that unit is beyond repair. Also, two (2) laser printers are needed, one for Shelter Manager and one for Staff Office.
5. Purchase a 500 gallon tank to be used during water outages.
6. One (1) brush cutter– to cut grass around the shelters and to be used for training the clients.

EXPANSION UNITS

UNIT #1: A Chuukese single mom with five (5) children transferred from GSJ Main Shelter on March 17, 2018. Being evicted from her Section 8 housing and raising many children without income and no family support was very challenging for her. However, she achieved all ISP: Placing her young children at a daycare center; having her disabled boy at Head Start Program; obtaining Health Certificate for her job; and finally got a job. Now she is working at American Grocery, 35-hours/payday, making $8.50/hr. After moving in to the Unit, she added her oldest daughter (18-yrs old; senior at JFK high school; mother of one-yr old daughter) in order to have her to take care of her younger siblings after school. She applied for GHURA Public Housing Amp 2 and her current status is #27 on Waiting List. She has arrears with GWA and GPA, about $1500 together.

This family receives Public Assistance (SNAP, Medicaid, MIP).
Total number of occupants: eight (8). A family of single mom and six (6) children and one grandchild (only weekend) (18, 13, 10, 8, 5, 3, and 1 year old)

Entry Date: 3/16/18
First 60 days: 5/15/18
Second 60 days: 7/14/18
Third 60 days, Exit Date: 9/12/18

Goals:

1. Save$500/mo
2. Clear arrears by making payment plan.
3. Making follow-up with GHURA application
4. Comply with money management/budgeting with GSJ SW every month.

- Case management and supportive services are being provided by GSJ social worker.
- Clients do not have transportation. They utilize GSJ transportation for appointments. Head of household walks to and from her job.
- GSJ provides access to the GSJ washing machines/dryers for clients.

UNIT #2

A Chamorro/Chuukese family of four (4), transferred from GSJ Main Shelter on December 12, 2017. This family has been homeless many times because the head of household experienced difficulties with finding and maintaining jobs due to intellectual disability. Before he moved to the unit, client completed NED application through DISID based on his disability. While he was staying at the Main Shelter, he started working but did not save any money. GSJ SW advised him to save money for the security deposit, first month rent, and utility connection fees for the future GHURA housing. Client was recently employed at Enviro Pros.

This family receives Public Assistance (SNAP, Medicaid, & MIP).
Total number of occupants: four (4). A family of couple and two (2) children (3 and 1 year old sons)

Entry Date: 12/12/17

First 60 days: 2/10/18
Second 60 days: 4/11/18
Third 60 days, Exit Date: 6/10/18

Goals:

1. Save money ($300/mo)
2. Comply with money management/budgeting with GSJ SW every month.

- Case management and supportive services are being provided by GSJ social worker.
- Clients do not have transportation. They utilize GSJ transportation for appointments. Head of household gets transportation for his job from his employer.
- GSJ provides access to the GSJ washing machines/dryers for clients.

Status Updates: Since client transferred to Enviro Pros, he receives check stub with stable income (about $350/payday). He opened a bank account and started saving money. However, current saving is only $72, because this family was suspended from food stamp due to missing renewal appointment day. The renewal was made but he was informed that it will be started in May.

UNIT #7:

A Chuukese couple with four (4) children has transitioned from Guma San Jose Main Shelter on March 1, 2018. They became homeless when their Section 8 voucher was terminated without proper reason, according to them. Through a long appealing process for the case, they were able to get a voucher from GHURA. However, they did not have enough time to find a house, so they were transferred to the Expansion Unit. Head of household has medical conditions and cannot work. After they moved in the unit, another son who was staying at a relative's house was added to this family.

They receive Public Assistance: SNAP, Medicaid, and MIP.
Total number of occupants: seven (7). A family of a couple with five children (20, 19, 17, 15, and 10)

Entry Date: 3/1/18
First 60 days: 4/30/18
Second 60 days: 6/29/18
Exit date: 8/28/18

Goals:

1. Look for a 3 or 4-bedroom house around Dededo area
2. Save$700/mo.
3. Comply with money management with GSJ Social Worker every month.

- Case management and supportive services are being provided by GSJ social worker.
- Clients do not have their own transportation. They utilize GSJ transportation for appointments. Husband is transported to and from his work by his employer.
- GSJ provides access to the GSJ washing machines/dryers for clients.

Status Updates: As soon as they has moved in to the unit, husband's brother has passed away, so he had to go to Chuuk for the funeral. His saving was decreased from $300 to $150 due to the airplane ticket. He came back from Chuuk on March 30 and will start working on April 2. He plans to

save $700 on the next payday for the Security Deposit.

UNIT #8

Client has transitioned from Guma San Jose Main Shelter on December 10, 2017. They were staying at Ipan beach before they moved to Guma San Jose Main Shelter. At that time, they had no income, no saving, and with GHURA arrears in utilities, trash, and rent. The common-law wife has medical problems, which forbids her from working. The common-law husband had found a job and started working while staying at the main shelter and they completed submitting all required documents for Salvation Army's ESG program. Client decided to focus on getting assistance from Salvation Army's ESG Program. They cleared the DPW arrear and completed submitting application for ESG program and GHC.

They receive Public Assistance (SNAP, Medicaid).
Total number of occupants: Four (4). A family of a couple with two (2) minor children (13 and 11 year old boys)

Entry Date: 12/10/17
First 60 days: 2/8/18
Second 60 days: 4/9/18
Exit date: 6/8/18

Goals:

1. Follow up with application for Salvation Army's ESG Program
2. Apply Guam Housing Corporation
3. Save money
4. Comply with money management with GSJ Social Worker every month.

- Case management and supportive services are being provided by GSJ social worker.
- Clients do not have their own transportation but are available to use their relative's car as needed. Husband is transported to and from his work by his employer.
- GSJ provides access to the GSJ washing machines/driers for clients.

Status Updates: They did not make saving in March due to the low income. So head of household looked for a better-paying job and was employed at KT International, making $10/hr. His wife also started working for Dewitt, making $8.25/hr.

UNIT #9

Client has transitioned from Guma San Jose Main Shelter into the Expansion Program on January 20, 2018. They became homeless after the father of the children had to resign from his job when his daughter was hospitalized for one month. No job, no saving, no public assistance, no birth certificate, school-transferring issues are their problems to deal with during the 60-day period. They appear to be moving forward and have achieved all goals, including applying for Salvation Army's ESG program, so they were recommended for a unit. Husband is working and receives $738/payday. They continue saving money and their saving balance was $1100.16 as of end of February. Considering that their

saving could be reached to almost $2000 within a month, GSJ SW suggested them to look for houses/apartment.

They receive public assistance (MIP).
Total number of occupants: Four (4). A family of a couple with two (2) minor children (ages 16, 12 year- old).

Entry Date: 1/20/18
First 60 days: 3/21/18
Second 60 days: 5/20/18
Third 60 days, Exit Date: 7/19/18

Goals:

1. Save money $300/payday. Clients agreed to money management/budgeting with GSJ social worker every month.
2. Look for a house/apartment while saving money.

- Case management and supportive services are being provided by GSJ Social Worker.
- Clients do not have their own transportation. They utilize GSJ transportation for appointments. Husband gets transportation for his job from his employer.
- GSJ provides access to the GSJ washing machines/driers for clients.

Status Update: Client was not able to save up as they planned because of husband's sickness. Their current balance is $1400.33. They plan to look for a 2-br house/apartment.

EVICTION

- None for this reporting period.

TRANSITION PROGRESS

- EX 051701 moved out from Unit 8 on November 27, 2017 and was staying at her relative's house until a unit under Guam Housing Cooperation is available. They finally moved in to a unit in Lada Garden, Dededo.
- EX 061701 moved out from Unit 1 on December 17, 2017 to a relative's house temporarily. They had difficulties with finding a place to stay due to the big family size (11 household). Though they found a place to stay in Yigo, it needed to fix the plumbingproblems in the kitchen and bathroom. They were to move in to the house as soon as the house is ready; however, it did not happen. They plan to move to Saipan, if they cannot move in to a GHURA unit within 2 months.
- EX 071701 moved out from Unit 9 on January 3, 2018 to a2-bedroom apartment in Harmon with own saving. They did not need to apply for Salvation Army's ESG program, because their saving was enough.
- EX 101701 moved out from Unit 7 on March 1, 2018 to a 3-bedroom house in Wusttig Rd., with Section 8 Housing Assistance. They saved up enough money for Security Deposit, so they did not need to apply for Salvation Army's ESG program.

SERVICES PROVIDED:

Transportation services were provided to and from both shelters; to job sites, job searches, job interviews, Catholic Social Service Office, home searches, workshops, sponsored dinners, The Salvation Army, Mayor's Offices, Superior Court, Public Health- Dededo, Public Health-Mangilao, SDA Clinic, GBHWC, AHRD, DOL, DOE, GHURA, super markets, etc.

Follow ups were made with The Salvation Army regarding applications for housing assistance. Follow ups were also made on applications that were submitted to various employers for employment via phone calls and transporting clients to and from the work sites.

- Total number of calls that the clients made from the office telephones was 1397.
- Total number of meals that were provided to clients from the food bank was 3237. Twenty-two (22) cases or fifty-six (56) individuals do not qualify with SNAP, and twenty-two (22) cases or sixty-eight (68) individuals do not have any income. Meal services also were provided for some clients who were out of food stamp. GJS provided them with food from daily food donations and donated can goods.
- Total number of transportation that were provided to clients were 380 (excluding sponsored dinners).
- The internet access in Dededo has problems, Internet connection is slow and the computer being utilized for client access is old, obsolete and slow. Total number of computer use at Ordot is 7 for this reporting period.

OUTREACH

- January 10, 2018 - 22 year old, single male. Unemployed, homeless for 3 months, panhandling at Harmon McDonald's. He stays at Tamuning Park. When asked why he is homeless he indicated due to family issues. Was given GSJ pamphlet and told of the program and location. The individual has no documentation. Also observed at this time were 3 other adults in their mid to late 20's (2 females, 1 male) who indicated they were also homeless. Information of GSJ services, contact info and location were also given to them.
- January 19, 2017 - 64 year old homeless Palauan male. Referral was from GMH SW to CSS ED. Has no vehicle. Ambulatory with walker but per GMH SW, is independent. Referral was already made to CMS. Trams port was provided by GSJ Ordot men's Shelter and individual was accommodated by GSJ for EH weekend stay. CSS CMS received individual on following Monday.
- 22yr old, Male, who is Homeless and found panhandling at the intersection of Marine Corp. Dr. and Ypao Road, He is originally from Yona, and staying in Tamuning. He indicates he is staying with his girlfriend but is also homeless. He was given GSJ contacts numbers and food. He says he will be calling and coming by the shelter.
- Female with the initialsDC,found panhandling and accompanied by two of her kids, at corner of Superior Court of Guam.Between her and her partner, they have four kids, 11, 8, 7, and 4 yrs. They are both currently unemployed and homeless since September 2017. They are expecting to renew their foodstamp on th13th. They need money to repair their car. They were clients at GSJ early 2017 and were working with DOE and Salvation army June 2017. They were given MREs and asked to contact GSJ for wait listing and walk-in services. They have no minutes on their phone currently which is the only contact.

March 21, 2018

Tamuning Mayor's office

- A Chamorro single male homeless since 2016-- He kept getting fired from work due to sleeping disorder. He has no support and came back to Guam from California in 2016 to be with his son. His son is residing with his grandfather on Guam. When asked about living with his father, he stated that he can't. His old coworkers sometimes visit him in the area from time to time. Usually stays in or around the Tamuning area.
- A Chamorro single female homeless since 2016 since being released from prison-- She has (male) friends that she used to stay with but decides not to stay with them because they expect sex in return. She has family on island but isn't able to stay with them. She was diagnosed at Guam Behavioral Health in June 2017 with bi-polar disorder. She is currently on Zoloft. She has six children who are living with other family members. She feels fairly safe in the Tamuning area.
- A Chamorro couple with six children-- All their children are in school while they are panhandling on the corner of ITC. Indicated they stay with parents' house behind St. Anthony's church at Rojas apartments. Both stay near Mark's Sporting goods in Tamuning and claim to be "on the verge" of being homeless. They plan handle on the corner of ITC building in Tamuning to help for their daily needs. They are trying to save up and collect for medical needs and to save for an attorney regarding her spinal issue/problem. Man states they have been homeless for four years. He adds that he was "supposed" to work but has been having issues obtaining clearance documentation.

Agana Loop

- A Chamorro single male has been homeless for approx. 2 years. He has issues with his former girlfriend and her family so he moved out. He chooses not to seek support from friends or family. He is currently on GHURA waiting list. He applied for GHURA 3 years ago. He is a former client who heard about GSJ from his parole officer a few years ago.
- A Chamorro couple has been homeless for approximately 10 months. They applied for GHURA. Both are not employed nor have documents or identification.
- A Chamorro single male used to live in Dededo and has been homeless for approximately 4 years
- A Chamorro single female has been homeless off and on whenever she gets into fights, arguments or disagreement with family. She has been with another homeless man since December 2017. She has children but they are not currently living with her. Both state that the children are "in the system". Both have sought assistance previously with GSJ in the past.

Harmon Loop intersection

- A Chamorro female, former client-- She is currently staying in GHURA w/common law boyfriend. Kids are currently with her bf during the day while she is panhandling. She indicated that she is not currently homeless but due to their back rent ($900) and the fact that her boyfriend makes very little hours at a tire shop, he gets very little hours for work and may soon find themselves homeless (again). She adds that she is also currently unemployed.

PROGRAM ACTIVITIES:

In collaboration with the staff, other agencies and organizations, monthly activities and plans are ongoing throughout Guma San Jose Homeless Shelter Program.

Clients:

- January 5, 2018 – De Juin family provide the lunch for GSJ clients held at GSJ Lanai.
- January 13, 20, and 27, 2018 – St. Paul Christian School provided dinner for GSJ clients held at Lanai.
- January 19, 2018 – Anderson Cub Scout provided dinner for GSJ clients held at Lanai.
- January 24, 2018 -- Santa Barbara Church provided the dinner for GSJ clients. Clients were transported to and from the site.
- February 3, 10, and 24, 2018 –St. Paul Christian School provided dinner for GSJ clients held at Lanai.
- February 15, 2018 –Bank of Guam provided dinner for GSJ clients held at Lanai.
- February 17, 2018 – St. John's Church provided dinner for GSJ clients held at Lanai.
- February 18, 2018–Anderson AF Group provided dinner for GSJ clients held at Lanai.
- February 28, 2018 -- Santa Barbara Church provided the dinner for GSJ clients. Clients were transported to and from the site.
- March 3, 10, 17, and 24 -- St. Paul Christian School provided dinner for GSJ clients held at Lanai.
- March 11, 2018 –Class of '89 provided dinner for GSJ clients held at Lanai.
- March 18, 2018 – Rea McNeal provided lunch for GSJ clients held at Lanai.
- March 22, 2018 - Santa Barbara School Play for Clients
- March 25, 2018– Lion's Club provided dinner for GSJ clients held at Lanai.
- March 28, 2018 -- Santa Barbara Church provided the dinner for GSJ clients. Clients were transported to and from the site.

Program Manager/Shelter Managers/Social Worker:

- January 3, 2018 – Executive Staff Meeting
- January 3, 2018 – 2018 PIT Count Planning Meeting, Bell Tower, Anigua
- January 10, 2018 - 2018 PIT Count Planning Meeting, Bell Tower, Anigua
- January 11, 2018 – Shelter Managers meeting with Eleanor from W.I.C., GSJ
- January 15, 2018 – CSS Managers Meeting, CSS Conference Rm.
- January 16, 2018 – GSJ SW attended the PIT training for team leaders at CSS.
- January 16, 2018 – PIT Count Volunteer Training, PM presenter, CSS
- January 17, 2018 – PIT Count Volunteer Training, PM presenter, CSS
- January 17, 2018 – Guam Homeless Coalition Meeting, CSS Conference Rm.
- January 18, 2018 – PIT Count Volunteer Training, PM presenter, CSS
- January 19, 2018 – PIT Count Volunteer Training, CSS
- January 22, 2018 – PIT Count Volunteer Training, CSS
- January 23, 2018 – PIT Count Volunteer Training, PM presenter, CSS
- January 25, 2018 – PIT Count Leaders Meeting, TSA Conference Rm.
- January 25, 2018 – GSJ SW attended the PIT Team Leader meeting at Salvation Army.
- January 26, 2018 – PIT Counting. PM, Shelter Manager, and SW volunteered along with 3 Shelter Workers.
- January 30, 2018 – Sen. Therese Terlaje, GSJ tour, PM and SM, GSJ Main
- February 6, 2018 - Executive Team Meeting
- February 15, 2018 - CSS Managers Meeting, CSS
- February 16, 2018 - GSJ Staff Meeting, Dededo
- February 20, 2018 - Executive Team Meeting

- February 21, 2018 - Guam Homeless Coalition regular meeting, DOL
- February 23, 2018 - 2018 PIT Count Debrief, TSA
- February 27, 2018 - Executive Team Meeting
- March 2, 2018 - PIT Count Appreciation Event, TSA, Tiyan
- March 6, 2018 - Executive Team Meeting, Dededo
- March 7, 2018 - GSJ Site visit by Senator Nelson's Office\
- March 8, GSJ Staff Meeting conducted by Shelter Managers, Dededo
- March 13, 2018 - Executive Team Meeting, Dededo
- Passport to Services Planning Meeting, at TSA, Tiyan
- March 19, 2018 - Dementia Training for Caretakers, CSS, Barrigada
- March 20, 2018 - Executive Team Meeting, Dededo
- March 21, 2018 - GSJ Mass 6:00 am Celebration at Santa Barbara, Dededo
- March 21, 2018 - Passport to Services Planning Meeting, DOL Conf. room
- March 21, 2018 - Guam Homeless Coalition Regular Meeting, DOL
- March 22, 2018- Healthcare for the Homeless Committee Meeting, DPHSS, Mangilao
- March 23, 2018 - Network meeting with Sanctuary, SW Farita, GSJ, Dededo
- March 27, 2018 - Executive Team Meeting, Dededo
- March 29, 2018 - Appreciation Marienda for Exiting CSS Employees, CSS
- March 30, 2018 - BOSSA inspection of GSJ Facilities, Dededo/Ordot