Gmail

BENJAMIN CRUZ <speaker@senatorbjcruz.com>

MC Fwd: GVAO FY 2017 Citizen-Centric Report | Electronic Transmittal

1 message

BENJAMIN CRUZ <speaker@senatorbjcruz.com>
To: 34th Guam Legislature Clerks <clerks@guamlegislature.org>
Cc: Rennae Meno <rennae@guamlegislature.org>

Mon, Jul 16, 2018 at 11:56 AM

07/16/18	07/16/18	Office of Veterans Affairs	GVAO FY 2017 Citizen-Centric Report*	34-18-2083

GL#34-18-2083
Speaker Benjamin J.F. Cruz

JUL 16 2018
Time. 1156 AM [ ] PM File No.
Received By

---------- Forwarded message ----------
From: **Genevey Kloulubak** <genevey.kloulubak@gvao.guam.gov>
Date: Mon, Jul 16, 2018 at 11:51 AM
Subject: Re: GVAO FY 2017 Citizen-Centric Report | Electronic Transmittal
To: Michele Brillante <mbrillante@guamopa.com>, speaker@senatorbjcruz.com, Joe San Agustin <joe.san.agustin@gvao.guam.gov>

Buenas yan Hafa Adai,

Please see attached 2017 Guam Veterans Affairs Centric Report (PDF) for your file, will be posted on the website this week.

Thank you.

Genevey H. Kloulubak
Administrative Assistant
Guam Veterans Affairs Office
(671)4758394

On Thu, Jul 12, 2018 at 5:19 PM, Genevey Kloulubak <genevey.kloulubak@gvao.guam.gov> wrote:
Sorry, Michele, meant will post on the website asap and will send via pdf e-mail tomorrow.

Thanks.

Genevey

On Thu, Jul 12, 2018 at 5:16 PM, Michele Brillante <mbrillante@guamopa.com> wrote:
Hafa Adai Genevey,

I apologize for the confusion. In addition to posting the FY 2017 CCR on GVAO's website, kindly submit the FY 2017 CCR as follows:

1. To OPA via **.pdf e-mail** attachment; and
2. To the Speaker via **.pdf e-mail** attachment.

The CCR may be transmitted to both OPA and the Speaker in one email.

If you have any questions, please call me at 475-0390 ext. 220 . Thank you!

Sincerely,

Michele Brillante
Accountability Auditor

Office *of* Public Accountability - Guam
"Auditing for Good Governance"

Main: 475-0390 ext. 220 | Fax: 472-7951 | Hotline: 472-8348
Website @ www.opaguam.org

2018 JUL 16 PM 12:16

This email and any attachments are for the sole use of the intended recipients and contain information that may be confidential or legally privileged. If you received this email in error, please notify the sender by reply email and delete the message. Any disclosure, copying, distribution, or use of this communication by someone other than the intended recipient is prohibited.

On Thu, Jul 12, 2018 at 4:47 PM, Genevey Kloulubak <genevey.kloulubak@gvao.guam.gov> wrote:
Thank you, will post asap.

Genevey

On Thu, Jul 12, 2018 at 4:36 PM, Michele Brillante <mbrillante@guamopa.com> wrote:
Hafa Adai Mr. San Agustin,

While we did receive a physical copy of the Guam Veterans Affairs' FY 2017 Citizen-Centric Report (CCR), we kindly ask that you submit the CCR in accordance with 1 GCA §1922(a).

According to 1 GCA §1922(a), no later than 60 calendar days after the release of the independent audit report, a CCR shall be

1. **Submitted to OPA via .pdf e-mail attachment;**
2. **Submitted to the Speaker via .pdf e-mail attachment; and**
3. **Posted on the entity's website.**

GVAO's FY 2017 CCR may be transmitted to both OPA and the Speaker in one email.

Thank you for your understanding and anticipated cooperation!

Sincerely,

Michele Brillante
Accountability Auditor

Office *of* Public Accountability - Guam
"Auditing for Good Governance"

Main: 475-0390 ext. 220 | Fax: 472-7951 | Hotline: 472-8348
Website @ www.opaguam.org

2083

This email and any attachments are for the sole use of the intended recipients and contain information that may be confidential or legally privileged. If you received this email in error, please notify the sender by reply email and delete the message. Any disclosure, copying, distribution, or use of this communication by someone other than the intended recipient is prohibited.

(671) 477-2520 (671) 477-2522 www.senatorbjcruz.com

CENTRIC REPORT 2017 GVAO.pdf FINAL.pdf
2715K

Doc. No. 34GL-18-2083.*

Guam Veteran Affairs

A Report to Our Citizens

Fiscal Year 2017

Our Mission

To ensure that all Veterans and their dependents are well informed on their possible benefits under Title 38, U.S. Code of Veterans Benefits, a codification of laws under the Department of Veterans Affairs.



Our Vision

To improve the quality of health care services to all veterans with other benefits and privileges to which they are entitled to by reason of their service in the Military.

About Us

The Guam Office of Veterans Affairs was established under Public Law 17-25 (III: II Chapter 67) and operates under the Office of Maga'lahen Guahan and U.S. Veterans Affairs. Our office is accountable for all local laws pertaining to the Veterans of the Armed Forces of the United States. Our service is for the current and former members of the United States Armed forces and/or their families. Our agency is responsible for every Guam Veteran and their dependents. We prepare claims for health care services and benefit programs. We also process all qualified Veterans and their dependents in preparation for interment at the Guam Veterans Cemetery. We carry out our duties through two main sections: Benefits Section and Cemetery & Burial Sections.

Our Functions

- Interview and counsel Veterans and their dependents on their claim benefits.
- Coordinate with respective military branches of service for military honors for deceased Veterans.
- Facilitate home visits and hospital visits for disabled Veterans and their dependents.

Table of Contents

About Us.....1-2
Financials.....3
Outlook.....4
Performance Measures....5-11

Doc. No. 34GL-18-2083.*



The Office of Veteran Affairs, State Agency, is committed to serve all our Veterans and their dependents, in an effort to provide quality service, our office is comprised of the following:

ADMINISTRATIVE DIVISION

Responsible for the daily administrative operations of the office to include personnel, budget and serve as the support staff for the agency.

BENEFITS DIVISION

Accredited to prepare, present, prosecute claims before Veterans Benefits Administration (VBA) or the Board of Veterans' Appeals. All claims processed must be submitted to the Department of Veterans Affairs – Honolulu, Hawaii for adjudication.

CEMETERY & BURIAL DIVISION

Responsible for coordinating with the respective branches of the military for burial and interment of qualifying Veterans and their dependents. This division is responsible for ordering head stones and head markers as well as updating the directory of all burials at the Guam Veteran Cemetery.

The periods of military service are defined by the time period, as follows:

Gulf War (Iraq and Afghanistan conflicts): September 2001 or later.

Gulf War: August 1990 to August 2001.

Vietnam Era: February 1961 to April 1975, served in the Republic of Vietnam or August 1964 to April 1975

Korean War: July 1950 to January 1955.

World War II: December 1941 to December 1946

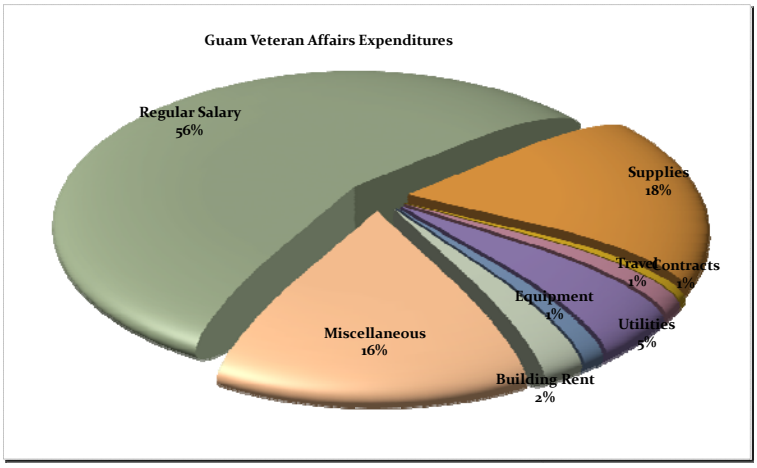
Pre-World War II only: November 1941 or earlier.

NATIONAL SUICIDE PREVENTION HOTLINE RESOURCE:

1-800-273-TALK (8255)

PRESS 1 FOR VETERANS

Guam Veterans Affairs is included in the GovGuam—Wide Financial Statement. Audited financial statements can be viewed at www.opaguam.org



Funding Source	FY 2015	FY 2016	FY 2017
Regular Salary	$484,128	$455,376.12	$290,855.04
Supplies	$17,504	$12,269.17	$94,017.31
Contracts	$2,568	$9,835	$3,205.20
Travel	$8,785	$2,128.84	$7,272.85
Utilities	$94,031	$225,525.51	$24,124.70
Equipment	$5,299	$0	$6,430.90
Building Rent	$0	$0	$11,800.00
Miscellaneous	$0	$360.00	$84,157.06
Total Expenditures:	$612,316	$705,494.64	$521,157.06

The periods of military service are defined by time period, as follows:

Gulf War (Iraq and Afghanistan conflicts): September 2001 or later.

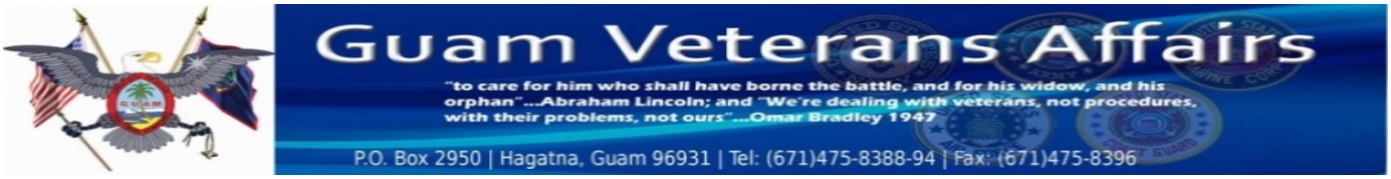
Gulf War: August 1990 to August 2001.

Vietnam Era: February 1961 to April 1975, served in the Republic of Vietnam or August 1964 to April 1975

Korean War: July 1950 to January 1955.

World War II: December 1941 to December 1946

Pre-World War II only: November 1941 or earlier.





Guam Veteran Registry

Come in to the Guam Veteran Affairs Office and get registered. If you have already registered, the purpose of the registry is to update your information and be counted on the current Veteran Registry. You can register online by visiting the Guam Veteran Affairs Website at gvao.guam.gov/resources/
Click on Veteran Registry, fill out the form, click submit and you're done!

Call GVAO if you have any questions of need assistance filling out the form.

Call to find out when the GVAO Staff will be in your village to provide benefits and registry information

Guam Veterans Affairs Office

172 S. Marine Corps. Dr.

Asan, Guam 96910

671.475-8388/89/90

Are you a

"VETERAN"

Do you know about
Public Law 28-79?

"AN ACT TO WAIVE THE FEES FOR DRIVER'S LICENSE GRANT TO ALL VETERANS WHO HAVE SERVED IN THE UNITED STATES ARMED FORCES."

VISIT THE GUAM VETERAN AFFAIRS OFFICE

LOCATED AT 172 S. MARINE CORPS DRIVE, ASAN TO

OBTAIN A CERTIFICATION LETTER PRIOR TO RENEWING

YOU DRIVER'S LICENSE

UPCOMING EVENTS

Memorial Day Commemoration Ceremony

May 29, 2017

Veterans Day Ceremony

November 11, 2017

****

With support from the Office of the Governor of Guam, and Government of Guam agencies, as well as our U.S. Armed Forces, Guam Veteran Affairs Office is able to ensure an exceptional quality of service and benefits available to the Veteran Community.

Thank you Guam, for your service to our Veterans!

FY -2017 GUAM VETERANS AFFAIRS REGISTRY PROGRAM

HIGHLIGHTS



- JULY 29, 2017-Astumbo Dededo Community Veterans Registry Outreach
- AUGUST 20, 2017-Veterans Registry Outreach at Ipao Beach
- AUGUST 26, 2017-Veterans Registry Outreach at National Guard
- SEPTEMBER 11, 2017– Veterans Registry Outreach at Two Lover's Point
- SEPTEMBER 13, 2017-Women Veterans Conference –Registry Outreach at Sheraton Hotel.
- SEPTEMBER 22, 2017-Barrigada Community Veterans Registry Outreach.

Total Registered Veterans as of 9/30/2017: 387

Honolulu Regional Office - Guam Data

Summary.

The following data is provided in response to a request received from the Guam Office of Veterans Services for the Fourth Quarter of Fiscal Year 2017.

Request with Response.

* Request a present count of "Guam resident" Veterans with Guam Office of Veterans Affairs as POA:

State Identified	Number of Veterans
Alaska	3
APO	27
Arizona	9
Arkansas	1
California	24
Colorado	3
District of Columbia	1
Federated States of Micronesia	7
Florida	9
Georgia	7
Hawaii	18
Idaho	1
Illinois	2
Kentucky	1
Maryland	2
Mississippi	2
Missouri	2
Montana	1
Nebraska	1
Nevada	13

State Identified Cont . . .	Number of Veterans Cont . . .
New Hampshire	1
New York	1
North Carolina	4
Northern Mariana Islands	27
Ohio	3
Oklahoma	3
Oregon	4
Palau	8
Pennsylvania	1
South Carolina	2
Tennessee	2
Texas	20
Utah	4
Virginia	9
Washington	20
Wisconsin	1
Guam	1,893
Puerto Rico	1
Foreign	45
TOTAL Number of Veterans	**2,183**

* A present count of "Guam resident" service-connected disabled Veterans: ***2,900 (end of fourth quarter FY2017)***
* A present count of "Guam resident" service-connected disabled Veterans rated as 100% disabled:

  490– rated 100%; and 311 are granted entitlement through Individual Unemployability

* A present count of "Guam resident" service-connected disabled Veterans rated as 0% disabled:
  3

A present count of "Guam resident" service-connected disabled Veterans rated for PTSD :

Evaluation Percentage Assigned for PTSD	**Number of Veterans**
0% Evaluation	4
10% Evaluation	30
30% Evaluation	148
50% Evaluation	171
70% Evaluation	241
100% Evaluation	136
TOTAL Number of Veterans	**730**

* A present count of "Guam resident" Veterans in receipt of a VA Pension:
  54 as of September 30, 2017
* A present count of "Guam resident" Veteran spouses/dependents in receipt of DIC:
* ***271 as of September 30, 2017***
* A present count of "Guam resident" Veteran spouses/dependents in receipt of a VA Pension:
* ***29 as of September 30, 2017***

* Total dollar amount paid to "Guam resident" Veterans/dependents using the GI Bill (inclusive of DEA):

Fiscal Year	Chapter 33 Payments	Chapter 35 Payments
2010	$36,129.90	
2011	$2,446,327.30	
2012	$4,779,221.69	
2013	$7,233,823.78	
2014	$8,443,398.44	$777,205.74
2015	$9,247,519.98	$732,063.12
2016	$9,477,160.35	$665,456.04
2017	$8,970,521.15	$598,169.17

Chapter 35 (Dependents Educational Assistance) data is not available prior to FY2014.

* Total dollar amount paid to "Guam resident" service-connected disabled Veterans rated at 50-100% disabled:

SEPTEMBER 2011	SEPTEMBER 2012	SEPTEMBER 2013	SEPTEMBER 2014	SEPTEMBER 2015	SEPTEMBER 2016	SEPTEMBER 2017
50-100% BENEFITS FYTD Compensation	50-100% BENEFITS FYTD Compensation	50-100% BENEFITS FYTD Compensation	50-100% BENEFITS FYTD Compensation	50-100% BENEFITS FYTD Compensation	50-100% BENEFITS FYTD Compensation	50-100% BENEFITS FYTD Compensation
$21,717,841	**$25,112,650**	**$29,037,444**	**$33,313,106**	**$37,220,560**	**$29,422,177**	**$46,557,157**

* Total dollar amount paid to "Guam resident" Veterans in receipt of a VA Pension:

Fiscal Year	Veteran Pension	Survivor Pension
2010	$336,322.00	$0.00
2011	$670,189.30	$75,674.33
2012	$705,014.00	$88,429.66
2013	$664,624.00	$101,016.00
2014	$665,780.00	$131,820.00
2015	$700,816.66	$130,661.00
2016	$708,190.00	$145,121.00
2017	$597,493.00	$137,878.00

* Total dollar amount paid to "Guam resident" service-connected disabled Veterans:

SEPTEMBER 2011	SEPTEMBER 2012	SEPTEMBER 2013	SEPTEMBER 2014	SEPTEMBER 2015	SEPTEMBER 2016	SEPTEMBER 2017
TOTAL BENEFITS FYTD Compensation	TOTAL BENEFITS FYTD Compensation	TOTAL BENEFITS FYTD Compensation	TOTAL BENEFITS FYTD Compensation	TOTAL BENEFITS FYTD Compensation	TOTAL BENEFITS FYTD Compensation	TOTAL BENEFITS FYTD Compensation
$25,376,986	**$29,020,491**	**$33,122,824**	**$37,501,395**	**$41,658,682**	**$45,595,008**	**$51,229,005**

* Total dollar amount paid to "Guam resident" service-connected disabled Veterans for handicapped housing modification, automobile accommodations, etc:

Fiscal Year	SAH / SHA Grants
2010	$1,535,136.00
2011	$1,292,653.00
2012	$3,118,286.00
2013	$2,451,042.00
2014	$1,554,219.00
2015	$4,033,285.00
2016	$6,907,338.00
2017	$4,998,685.00

The Special Adapted Housing (SAH) /Special Home Adaptation (SHA) numbers noted above reflect the benefit granted (as their heading suggests), not the amount actually disbursed.

Additionally, we are unable to provide dollar amounts for automobile grants and special adaptive equipment grants due to an unavailability of data.