Office of the Attorney General of Guam

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August 22, 2018

Honorable Benjamin J.F. Cruz
Speaker
I Mina'trentai Kuattro Na Liheslaturan Guahan
Guam Congress Building
163 Chalan Santo Papa
Hagatna, Guam 96910

GL# 34-18-2250
Speaker Benjamin J.F. Cruz

AUG 24 2018
Time: 904 [ ] AM [ ] PM File No.
Received By:

Hafa Adai Speaker Cruz.

Transmitted herein is a hard copy of the Office of the Attorney General's FY2017 Citizen Centric Report (CCR) pursuant to Public Law 30-127. Our CCR was posted to our website today, August 22, 2018.

Sincerely,

ELIZABETH BARRETT-ANDERSON
Attorney General of Guam

2018 AUG 24 AM 9:47

Attachment: FY2017 CCR

2250

OFFICE OF THE ATTORNEY GENERAL

A Citizen Centric Report
Fiscal Year 2017

MISSION

To enforce Guam's laws fairly and impartially, ensuring justice and safety for all of her residents as well as providing legal advice and representation of the highest quality to agents, officers and employees of the Government

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CORE VALUES

PRIDE...
- Professionalism
- Respect
- Integrity
- Dedication
- Excellence

OBJECTIVES

- Protect public interest
- Ensure safety and welfare for our island residents
- Fight for the rights of children, victims, and consumers

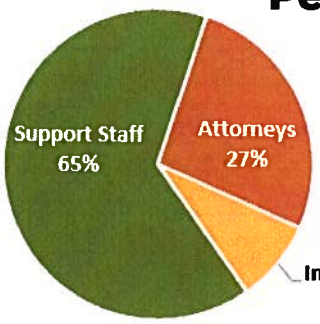
Elizabeth Barrett-Anderson

Attorney General of Guam

ABOUT US

The Office of the Attorney General represents the Government and the People of Guam and is comprised of seven divisions: Administration, Child Support Enforcement, Litigation, Solicitors, Consumer Protection, Family, and Prosecution. These divisions collectively work to ensure that the mission of the Office is upheld in the highest regard. Independently, each division functions and works to guarantee its clients and stakeholders are afforded due process and legal representation.

Personnel Strength



59 Attorneys
19 Investigators
138 Support Staff

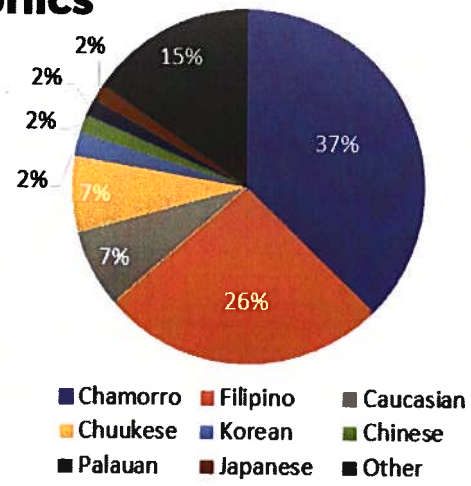
216 Total

Demographics

Guam Population*

2015	168,714
2016	170,855
2017	173,023

*Source: www.countrymeters.info/en/Guam. Population is as of January 1 of each year.



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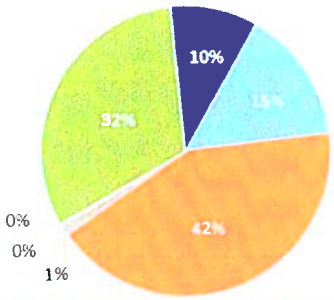
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Our Performance

HOW WE HAVE PROGRESSED

RATE OF RETURN FOR FY2017: $1.51

For every dollar given to the OAG, we provided $1.51 back to the island through cost savings, recoveries, etc.



Collected Child Support Payments	$ 10,310,282
Grants Subgranted	$ 7,761,289
Litigation Recoveries, Punitive Damages, Reduction in or Denied Government Claims, Restitutions	$ 3,663,469
Tobacco Settlement Recoveries	$ 2,393,542
Public Assistance Recoveries	$ 302,531
Notary, Criminal Clearances, CICC Collections	$ 41,140
CICC Collections	$ 8,271
Total	$ 24,480,524



Performance Measures

Division		FY2015	FY2016	% Δ FY15-FY16	FY2017	% Δ FY16-FY17
CHILD ENFORCEMENT SUPPORT DIVISION						
Total Enforcement Collections		$11,451,557	$10,881,598	-4.98%	$10,310,282	-5.25%
Active Caseload		6,743	6,746	0.04%	6,660	-1.28%
Caseload per Attorney		860	873	1.53%	833	-4.65%
CONSUMER PROTECTION DIVISION						
Total Complaints		281	104	-62.99%	104	0.00%
Closed Complaints		72	12	-83.33%	90	650.00%
FAMILY DIVISION [1]						
Juvenile Delinquency [4]		193	230	19.17%	286	See footnote [4]
Juvenile Drug Court [4]		233	197	-15.45%	0	See footnote [4]
Restorative Justice		0	61	0.00%	108	77.05%
LITIGATION DIVISION						
Government Claims Opened		105	101	-3.81%	100	-0.99%
Government Claims Closed		79	70	-11.39%	99	41.43%
Government Claims Denied		67	45	-32.84%	44	-2.22%
Active Litigation Cases		76	73	-3.95%	68	-6.85%
PROSECUTION DIVISION [1]						
Caseload per Attorney		163	168	2.74%	166	-0.99%
Felony Cases Filed		808	783	-3.09%	745	-4.85%
Misdemeanor Cases Filed		1096	1075	-1.92%	752	-30.05%
Charged Cases	Family Violence	309	417	34.95%	372	-10.79%
	Criminal Sexual Conduct	82	62	-24.39%	60	-3.23%
	DUI/DWI	431	343	-20.42%	275	-19.83%
	Drug Cases	246	235	-4.47%	162	-31.06%
ADMINISTRATION DIVISION						
Victims Served		1,277	1,430	11.98%	1,301	-9.02%
Patrons Served [2]		0	0	0.00%	19,486	0.00%
Notary Applications		219	206	-5.94%	186	-9.71%
SOLICITOR DIVISION						
Contract Review		538	590	9.67%	508	-13.90%
Opinion & Legal Guidance Requests		21	40	90.48%	37	-7.50%
Procurement/SAAG Procurement		93	65	-30.11%	101	55.38%
Others [3]		250	187	-25.20%	163	-12.83%

[1] Based on Calendar Year

[2] Data was not collected for Patrons Served in FY2015 and FY2016

[3] Other services include Administrative Hearings/Proceedings (CSC, OPA, Boards and Commissions) and general legal assistance

[4] Juvenile Drug Court cases consolidated with Juvenile Delinquency cases in 2017

Rate of Return Highlights

Public Assistance Recoveries

The Public Assistance Recoveries are from the Temporary Assistance for Needy Families (TANF) amounts from Child Support, which provides families with financial assistance and recovers money for the government from TANF recipients with child support cases.

Grants Subgranted or Received

$ 6,105,697	Child support (DHHS)
$ 1,290,271	VOCA
$ 360,321	Stop Program
$ 5,000	National Crime Victim Rights

Child Support Collections

Since the enactment of the 2010 Electronic Funds Transfer Law, majority of child support collections are received by employers. In FY2017, 64% of total child support payments were received through Employer Withholdings, and 14% was received through local and federal Tax Withholding.

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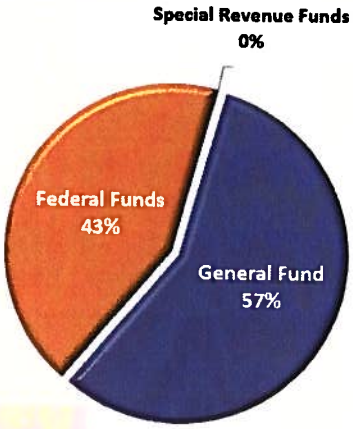
OAG's Revenues and Expenditures

OUR FINANCES

$28,539,054 FOR FY2017

REVENUE SOURCES

REVENUES	FY2015	FY2016	FY2017	% Δ FY15-FY17	% Δ FY16-FY17
General Fund	$ 16,461,397	$ 16,165,153	$ 16,249,713	-1%	1%
Federal Funds	$ 12,020,174	$ 12,448,270	$ 12,239,930	2%	-2%
Special Revenue Funds	$ 680,150	$ 787,869	$ 49,411	-93%	-94%
Total Revenues	**$ 29,161,721**	**$ 29,401,292**	**$ 28,539,054**	**-2%**	**-3%**

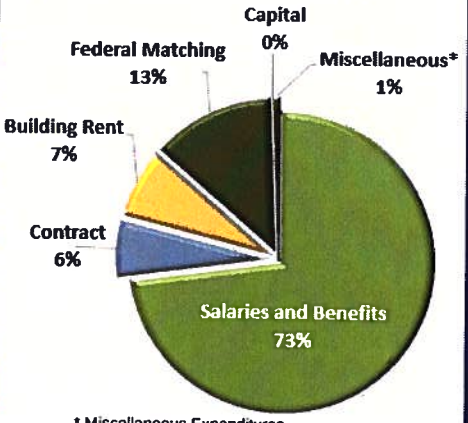


Significant Changes to Revenue

- **$336,000** was recouped for the Criminal Injuries Compensation Commission (CICC) from prior year fund transfers.

EXPENDITURES BY FUND AND BY OBJECT

EXPENDITURES	FY2015	FY2016	FY2017	% Δ FY15-FY17	% Δ FY16-FY17
General Fund					
Salaries and Benefits	$ 9,055,316	$ 9,850,224	$ 10,506,396	16%	7%
Travel	38,411	40,325	41,530	8%	3%
Contract	942,697	644,508	870,945	-8%	35%
Building Rent	829,866	1,000,776	1,063,815	28%	6%
Supplies	77,204	87,255	75,850	-2%	-13%
Equipment	171,501	410,368	59,461	-65%	-86%
Expense Reimbursement	(211,801)	(241,662)	(112,938)	-47%	-53%
Utilities	17,189	20,675	19,273	12%	-7%
Capital	647,950	236,068	-	-100%	-100%
Drug Testing	920	1,060	2,220	141%	109%
Federal Matching	2,044,409	2,471,911	1,878,445	-8%	-24%
Total General Fund	**$ 13,613,662**	**$ 14,521,508**	**$ 14,404,997**	**6%**	**-1%**
Federal Funds	**$ 8,247,808**	**$ 7,632,602**	**$ 8,896,330**	**8%**	**17%**
Special Revenue Funds	**$ 392**	**$ 89,885**	**$ 166,311**	**42326%**	**85%**
Total Expenditures	**$ 21,861,862**	**$ 22,243,995**	**$ 23,467,638**	**7%**	**6%**



* Miscellaneous Expenditures represents Travel, Supplies, Equipment, Expense Reimbursement, Telephone, and Drug Testing

Significant Changes to Expenditures

- Special Revenue Expenditures were comprised mainly of CICC awards as the OAG has greatly expanded its award process to victims of crime.
- Capital expenditures were not budgeted for in FY2017 as renovations and leasehold improvements were completed during FY2016.
- Equipment expenditures decreased by **$350,907** as most equipment for the OAG was procured in FY2015 and FY2016.
- Salaries and Benefits increased by **$656,172** due to the recruitment of eleven additional staff members and organic growth.

OAG is included in the annual Government of Guam Government-Wide annual audit. An independent audit was conducted, resulting in a clean audit opinion. Complete audit report can be found at http://opaguam.org/reports-audits/financial-audits.

Doc. No. 34GL-18-2250.

What's next for OAG

FUTURE OUTLOOK

Accomplishments



The H.E.R.O./Restorative Justice Juvenile Reform Program began in full swing, reducing the number of juvenile charges. The White Collar Crime Unit actively pursued public corruption and tax fraud cases. The Criminal Injuries Compensation Program initiated regular hearings.

FY2017 was a period of increased civil litigation on behalf of the government of Guam. The OAG:

- Sued the United States government under CERCLA to recover funds associated with closure of the Ordot Dump and construction of Layon Landfill
- Defended Chamorro Land Trust against Fair Housing Act suit initiated by U.S. Department of Justice
- Defended indigenous rights vote in Plebiscite Voting Case
- Dismissed the 1991 DOC Consent Decree Case with establishment of correctional medical and dental health care for inmates and detainees under NCCHC standards

FY 2017 was challenging as it represented the period of implementation of numerous programs and projects for overall improvement of the criminal justice arm of the OAG. The Administration Division fully implemented the following infrastructure:

- Human Resources Section
- Finance Section
- Information Technology Section
- Federal Programs Section

In January 2017, the OAG partnered with the National Association of Attorneys General Training and Research Institute (NAGTRI) to provide an extensive and detailed three day training for law enforcement and legal teams from Guam and Saipan.



Future Challenges and Economic Outlook

The OAG seeks to accomplish the following with a $1.4M budget reduction:



- Implementation of an Automated Victim Information Notification System (AVINS)
- Expand the H.E.R.O./Restorative Justice Program to include curriculum in the Department of Education schools
- Increase federal grant capacity and diversify OAG funding streams
- Establish a Collections Unit to pursue revenues and victim restitution
- Attain enactment of legislation to strengthen the powers and duties of the OAG

WE WANT TO HEAR FROM YOU!

Do you like this report? If you would like to see other information, please let us know by contacting Carlina Charfauros, Public Information Officer, at 475-3324 ext. 5020 or email ccharfauros@guamag.org.

Doc. No. 34GL-18-2250.