The Honorable
EDDIE BAZA CALVO
Governor

The Honorable
RAY TENORIO
Lieutenant Governor

public works
DIPATTAMENTON CHE'CHO' PUPBLEKO

GLENN LEON GUERRERO
Director
ANDREW S. LEON GUERRERO
Deputy Director

August 24, 2018

GL#34-18-2262
Speaker Benjamin J.F. Cruz

The Honorable Benjamin J.F. Cruz, Speaker
34th Guam Legislature
I Mina'Trentai Kuåttro Na Liheslaturan Guåhan
155 Hesler Place
Hagåtña, Guam 96910

AUG 27 2018
Time: 3:03 [ ] AM [ ] PM File No.
Received By

2018 AUG 27 PM 4:04

Re.: Citizen Centric Report (CCR) for the Fiscal Year ended September 30, 2017

Dear Honorable Speaker,

Pursuant to Section 2(a) of Public Law 30-127 relative to the Citizen Centric Report, we are pleased to transmit our report to you for the Fiscal Year ended September 30, 2017. The Department of Public Works (DPW) CCR is a four-page document that communicates to the people of Guam our mission, goals, objectives, finances, performance, challenges and future outlook. This is the DPW's fifth annual CCR report. DPW will post the CCR on our website: www.dpw.guam.gov.

Should you need additional information, or have any questions or concerns, please call me at 646-3131.

Sincerely,

for ANDREW S. LEON GUERRERO
Acting Director

Attachment: Citizen Centric Report FY 2017

cc: The Honorable Governor Eddie Baza Calvo
The Honorable Senator Frank B. Aguon, Jr.
Office of the Public Accountability

2262

542 North Marine Corps Drive, Tamuning, Guam 96913 • Tel (671) 646-3131 / 3232 • FAX (671) 649-6178

CHALLENGES AND OUTLOOK


DPW Coral Pit


Road Flooding


Truck Enforcement Screening Station (TESS)


Fishing Platform


Hamburger Road Project

We Want To Hear From You! Do you like this report? Do you believe it should include any information? Please let me know by contacting Ms. Arleen U. Pierce, Controller at (671) 646-3154 or email: arleen.pierce@dpw.guam.gov


Highway Maintenance Crew Road Repair on Adrian Sanchez Street, aka, Hamburger Road

CHALLENGES

Due to budgetary constraint, we are challenged by the following:

- **MS4 (Municipal Separate Storm Sewer System) Requirements**
- **MSHA (Mine Safety and Health Administration) Requirements**
- **Resolving Unpaid Prior Year Obligation**
- **Limited Supplies and Materials**
- **Limited Transportation Fleet**
- **Limited Manpower Resources**



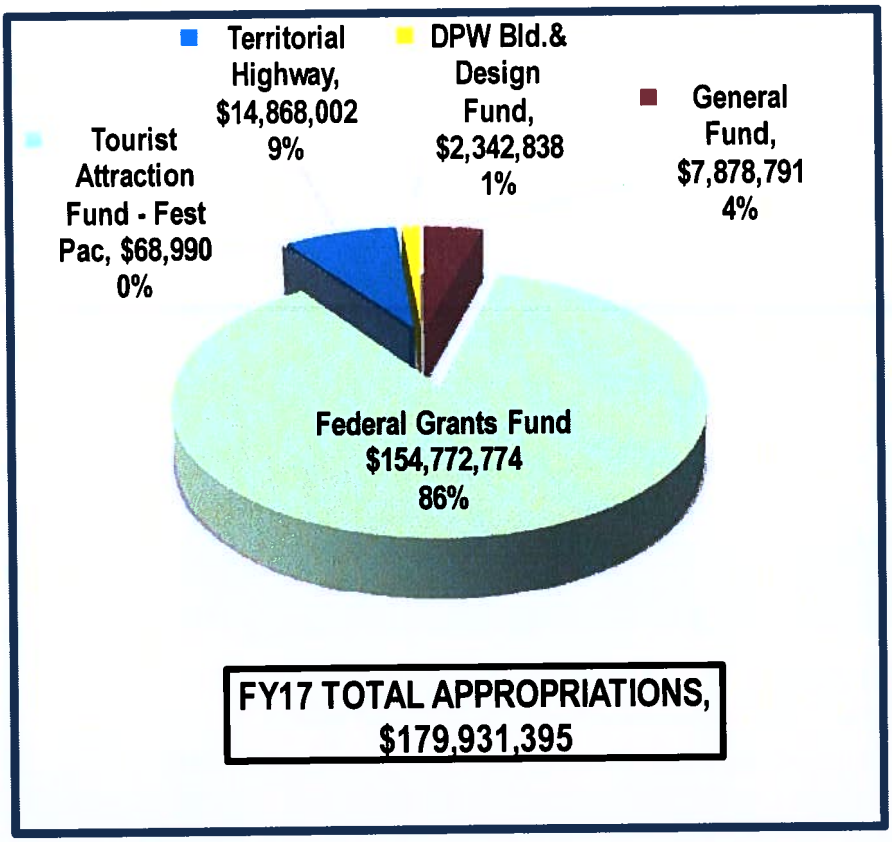
FUTURE OUTLOOK


Macheche Resurfacing

DPW seeks to accomplish:

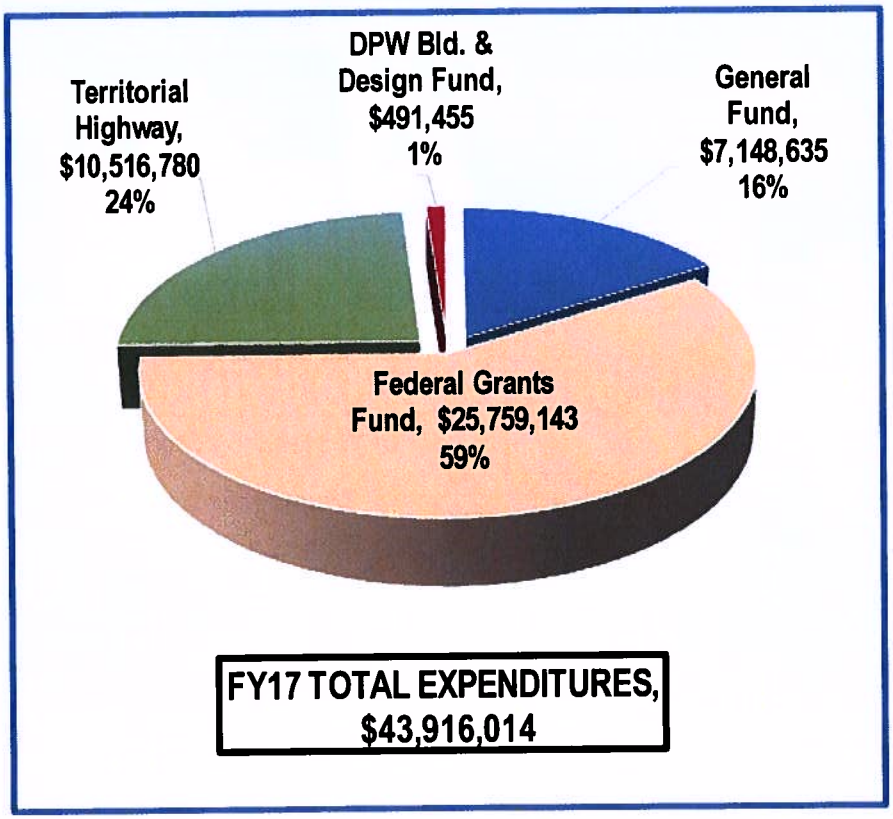
- **» Maintaining Roads**
- **» Building Roads**
- **» Building and Maintaining Bridges, Ponding Basins, and Culverts**
- **» Building and Maintaining Government Facilities**
- **» Expanding DPW facilities**
- **» Maintaining Busses and Other Fleets**

DPW - FY 2017 APPROPRIATIONS



FUNDING SOURCES	2016	2017
General Fund	$7,286,332	$7,878,791
Federal Grants Fund	153,682,053	154,772,774
Tourist Attraction Fund (Fest Pac)	605,000	68,990
Territorial Highway	15,569,904	14,868,002
DPW Bld. & Design	1,368,460	2,342,838
TOTAL FUNDING SOURCE:	**$178,511,749**	**$179,931,395**

DPW - FY 2017 EXPENDITURES



BY FUND TYPE	2016	2017
General Fund	$6,325,451	$7,148,635
Federal Grants Fund	27,967,549	25,759,143
Tourist Attraction Fund (Fest Pac)	536,010	0
Territorial Highway	10,896,037	10,516,780
DPW Bld. & Design	448,118	491,455
TOTAL EXPENDITURES:	**$46,173,166**	**$43,916,014**

BY OBJECT CLASS / ALL FUNDS	FY2017
Payroll	$15,511,025
Contractual	$16,327,707
School Leaseback	$6,730,889
Capital Outlay	$3,353,973
Utilities	$579,484
Supplies/Materials/Others	$1,412,936
TOTAL EXPENDITURES :	**$43,916,014**

DPW is included in a Government-wide audit. An independent audit was conducted, resulting in a clean audit opinion. Complete financial information can be found at: http://www.opaguam.org/reports-auditor/financial-audits.





DPW ESSENTIAL SERVICES:



- > Highway Safety
- > Transportation Maintenance
- > Highway Maintenance and Construction
- > Government Wide Support
- > Capital Improvement Projects
- > Bus Operations
- > Building Maintenance
- > Building Safety and Permits

CCR AGA

DPW - HOW HAVE WE PROGRESSED IN FY 2017		
CAPITAL IMPROVEMENTS	FY 2016	FY 2017
Number of highway construction projects:		
Number of bridges	2	4
Number of roadways	3	6
Number of ongoing projects	5	7
Number of completed projects	2	4
Number of ongoing projects	7	11
Number of completed projects	7	7
Total building permits issued	1,400	1,296
HIGHWAY MAINTENANCE		
Number of miles resurfaced	1.643	1.766
No. of potholes repaired (avg. 1.5'x1.5'x4")	994	725
HIGHWAY SAFETY		
Total crashes	7,559	7,564
Total DUI crashes	55	53
Total traffic fatalities	13	15
Total fatal crashes	12	15
DUI-related fatalities	4	6
Serious Traffic Injuries	863	893
DUI Crash with Injuries	16	33
DUI and Drug-related arrests	169	269
TRANSPORTATION & MAINTENANCE		
Bus: Total student passenger count	26,545	30,982
Bus: Total number of routes	179	179
Bus: Total number of fleet	175	175
Number of bus repairs (estimated)	1,404	1,871
No. of light vehicle repairs (estimated)	35	237
Number of heavy equipment repairs (estimated)	90	549
GOVERNMENT-WIDE SUPPORT		
Total number of work requests	1,255	1,675
Avg. days to complete requests	3	3
Number of plumbing requests	255	377
Number of electrical service requests	248	334
Number of carpentry requests	205	286
Number of air conditioner repairs	403	512

DEPARTMENT OF PUBLIC WORKS
DIPATTAMENTON CHE' CHO PUBLEKO
CITIZEN CENTRIC REPORT - FISCAL YEAR 2017

542 N. Marine Corps Dr. Tamuning, Guam 96913, Tel: (671) 646-3131 - www.dpw.guam.gov

GOALS AND OBJECTIVES:

- √ Enforcing building codes
- √ Provide safe and efficient transportation
- √ Maintain and repair DPW's school buses, vehicles and equipment
- √ Construct , maintain safe and efficient highway system
- √ Manage all Government of Guam capital improvement projects and comply with building codes, territory, and federal safety guidelines
- √ Maintain Governor's Office of Highway Safety
- √ Provide maintenance, repairs, construction services and custodial work
- √ To enhance administrative and program effectiveness and efficiency by formulating and conforming to existing policies, allocating resources and administrating operations and personnel

GENERAL INFORMATION	FY 2016	FY 2017
Population	162,742	164,229
No. of Public School Enrollment	30,758	30,982
No. of Gov Guam Employees	11,890	11,085
No. DPW of Employees	307	288
No. Village/ Primary Streetlights	11,955 /2,211	12,012 / 2,434
No. of Secondary Collectors Streetlights	827	835
Total Miles of Roads: Primary/ Secondary	164 / 795	166 / 800
Total No. of School Buses	171	178



Great Seal of Guam Park

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Glenn Leon Guerrero
Director


Andrew Leon Guerrero
Deputy Director

MISSION

The Department of Public Works (DPW) is responsible in performing a wide variety of public service activities ensuring compliance to statutes by conducting quality control for construction, infrastructure maintenance road repairs and providing busing transportation to all school students.

ABOUT US

The Department of Public Works (DPW) was established under Public Law 1-88 in 1952 under section 5104. DPW provides five major essential services: Public Safety, Transportation, Highway Maintenance, Government-wide Support, and Capital Improvement Projects. Within DPW there are six divisions: Administrative Services, Building Construction and Facility Maintenance, Bus Operations, Capital Improvement Projects, Highway, and Transportation Maintenance. These divisions assist in providing services to ensure the department's mission is fulfilled to the people of Guam.



Doc. No. 34GL-18-2262.