GOVERNMENT OF GUAM
DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT

EDDIE BAZA CALVO
GOVERNOR

RAY TENORIO
LIEUTENANT GOVERNOR

LEO G. CASIL
ACTING DIRECTOR

SEP 26 2018

Vice Speaker Therese M. Terlaje
34GL-18-2363
SEP 28 2018
Time: 3:04 PM
Received by:

2018 SEP 28 PM 3:45

Therese Terlaje
Vice Speaker
34th Guam Legislature
Guam Congress Building
163 Chalan Santo Papa
Hagatna, Guam 96910

Dear Vice Speaker Terlaje:

Attached is the fiscal year 2018 third quarter report of activities and inventory of non-expendable property of the *Guma* San Jose shelter. This is in compliance with Public Law 34-42, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,

Leo G. Casil

LEO G. CASIL

Attachment

Cc: Office of Public Accountability

2363

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Catholic Charities Guam

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Deputy Director

DEPARTMENT OF PUBLIC HEALTH & SOCIAL SERVICE
P.O. BOX 2816
HAGATNA, GUAM 96932

3rd QUARTER REPORT

CONTRACTOR:	CATHOLIC SOCIAL SERVICE
ADDRESS:	234A US ARMY JUAN C. FEJERAN STREET BARRIGADA, GUAM 96913
PROJECT TITLE:	GUMA SAN JOSE HOMELESS SHELTER
MONTH:	3rd QUARTER: April, May and June
FISCAL YEAR:	2017-2018
SUBMITTED BY:	Terezo Mortera PROGRAM MANAGER
APPROVED BY:	Diana Calvo Diana B. Calvo EXECUTIVE DIRECTOR

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RECEIVED STAMP
DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
BUREAU OF SOCIAL SERVICES ADMINISTRATION
(BOSSA)
DATE: 071118 TIME: 3:46
RECEIVED BY:

3rd QUARTER REPORT FY 2017-2018
GUMA SAN JOSE HOMELESS SHELTER
April, May, June 2018

No. of Staff: 12/12 (Vacant Position: 0)
No. of Program Manager: 1
No. of Shelter Managers: 2
No. of Social Worker: 1

No. of Clients/ Dededo Shelter: 162	**No. of Cases: 57**	**Waitlist Cases: 78**
No. of Clients/ Ordot Shelter: 15	**No. of Cases: 53**	**Waitlist Cases: 40**
No. of Clients/ Expansion Units: 83	**No. of Cases: 15**	

DEDEDO SHELTER

Placement:

- Five (5) families or fourteen (14) individuals moved out to their relative's house (case numbers: 021823, 021824, 031801, 041832, 051802).
- Three (3) families or nine (9) individuals moved to apartment units or house with Salvation Army's assistance (case numbers: 011820, 021805, 041836).
- A single female moved to states for a job (case number: 041824).
- Two (2) families or five (5) individuals moved to a house or apartment unit with own saving (case numbers: 031810, 031835).
- A family of four (4) moved out to Expansion Unit (case number: 031825).
- Two families or three (3) individuals moved to GHURA Amp 4. HOH's three (case numbers: 031826, 061808).

Emergency Housing (EH):

- Twenty-nine (29) cases or eighty-seven (87) individuals were housed overnight because there were no available rooms for the 60 day program, also some of them did not have all the necessary documents.

Walk In Assistance:

- A Korean woman came and requested for shower and using toilet 17 times. She became a 60-day client later.
- An African American single man came and requested for shower 10 times.
- A Chuukese woman came and requested for shower 10 times.
- A Chamorro family of ten (10) came and requested for food once.
- A Chamorro family of seven (7) came and requested for shower 14 times and using toilet 20 times.
- A Chamorro family of six (6) came and requested for food 11 times.
- A Chamorro family of two (2) came and requested for food 10 times and shower 12 times.
- A single Filipino man can and requested for shower 14 times.
- A Chamorro family of two (2) came and requested for shower and food 21 times.

- A Chamorro single male came and requested for food 3 times.
- A Chamorro single female came and requested for shower 7 times.
- Another Chamorro single female came and requested for laundry once.
- A Chamorro family of four (4) came and requested for food 8 times.
- A Chamorro family of two (2) came and requested for food 11 times.
- A Chamorro single female came and requested for food 4 times.
- A Chamorro single male came and requested for shower 7 times.
- Another Chamorro single male came and requested for food service 7 times.
- A Chamorro couple came and requested for food 10 times, using toilet and shower twice.
- A Filipino couple came and requested for food twice.
- A Chuukese female came and requested for using toilet 4 times.
- A Chamorro family of five (5) came and requested for food service 3 times.
- A Chamorro single female came and requested for food and using toilet 10 times and shower 11 times.
- A Chamorro family of three (3) came and requested for food once.
- A Chamorro family of five (5) came and requested for food 4 times.
- A Chamorro family of six (6) came and requested for food 6 times.
- Another Chamorro family of six (6) came and requested for food 3 times.
- A Chamorro family of two (2) came and requested for food once.
- A Filipina/Chamorro single female came and requested for shower service twice.
- A Filipino family of five (5) came and requested for shower once.
- A Chamorro female came and requested for food 3 times.
- Two single Chamorro males came and requested for food once.
- A Chamorro family of two came and requested for food 3 times.
- A Chamorro single female came and requested for food twice.
- A Chamorro family of nine came and requested for food 3 times.
- A Chamorro female came and requested for food twice.
- A Chamorro family of three came and requested for food twice.
- A Filipino male came and requested for food once.
- A Chamorro family of seven came and requested for food twice.
- A Filipino male came and requested for food once.
- An American/Chamorro family of three came and requested for food once.
- A Filipino/Chamorro family of six came and requested for food 3 times.
- A Chamorro family of four came and requested for food 9 times.
- A Filipino/Chamorro female came and requested for food twice.
- A Chamorro family of two came and requested for food and hygiene once.
- A Chamorro family of two came and requested for food 10 times and hygiene product 5 times.
- A Chamorro family of two came and requested for food and shower 5 times and laundry once.
- A Chamorro family of three came and requested for food twice, shower 5 times.
- A Chamorro family of two came and requested for food and hygiene product once.
- A Chamorro family of five came and requested for food twice.
- A Chamorro family of four came and requested for food 3 times.
- A Chamorro family of two came and requested for food twice.
- A Chamorro female came and requested for food once.
- A Chamorro couple came and requested for food and shower twice.

- A Chamorro female came and requested for shower and using toilet 3 times.
- Another Chamorro female came requested for shower 4 times.
- A Chuukese male came and requested for using toilet 4 times.
- A Chamorro family of nine came and requested for shower and using toilet twice.
- A Filipino male came and requested for shower 19 times.
- A Chamorro male came and requested for shower 8 times.
- A Chamorro family of two came and requested for using toilet 11 times.
- A Chuukese female came requested for using toilet once.
- A Chuukese couple came and requested for shower and using toilet 6 times. and laundry 4 times.
- A Filipino/Chamorro female came and requested for shower 8 times.
- A Chuukese family of five came and requested for shower 5 times.
- A Chuukese family of three came and requested for food twice and using toilet once.
- A Chuukese female came and requested for shower 3 times and using toilet twice.
- An African American male came and requested for food and shower once.
- A Chamorro family of five came and requested for pampers 3 times and laundry once.
- A Chamorro family of eleven came and requested for food once.
- A Chuukese family of ten came and requested for shower twice.
- An Indian male came and requested for food and shower 5 times and laundry once.
- A Filipino/Chamorro family of two came and requested for food once.
- A Chamorro male came and requested for shower 4 times.
- A Chamorro family of three came and requested for shower 3 times.
- A Filipino family of two came and requested for food once.
- A Chamorro family of two came and requested for food twice.
- A Chamorro male came and requested for food once.
- A Chamorro family of two came and requested for food once.
- A Chamorro family of eight came and requested for food once.
- A Chamorro family of two came and requested for food once.
- A Chamorro family of four came requested for food 4 times.
- A Chamorro family of three came and requested for shower and using toilet 14 times and food 5 times.
- A Chamorro family of two came and requested for shower 15 times.
- A Chuukese man came and requested for shower and using toilet 16 times.
- A Chamorro family of three came and requested for shower 8 times and food twice.
- A Chamorro family of four came and requested for shower 7 times.
- A Filipino woman came and requested for shower 6 times.
- A Filipino man came and requested for shower once and food twice.
- A Filipino family of six came and requested for food 5 times.
- A Chuukese man came and requested for using toilet 4 times.
- A Filipino man came and requested for shower 11 times.
- A Chamorro family of eleven came and requested for food and using toilet 7 times.
- A Chuukese man came and requested for using toilet 7 times.
- A Chamorro family of four came and requested for food 4 times.
- A Chuukese family of seven came and requested for food twice.
- A Chamorro family of five came and requested for food 6 times and clothes once.
- A Chamorro woman came and requested for food twice.
- A Chamorro family of three came and requested for shower twice.

Voluntary Exit:

- A family or four (4) exit early after an argument between couple (case number: 051830).
- A family of three (3) exits early as HOH got GHURA housing. Other family members moved to parent's house and will be added to GHURA as their documents submitted to

GHURA (case number: 061808).

Eviction:

- A single woman was evicted due to no-call-no-show for 4 days (case number: 041832).
- Another single woman was evicted due to not sleeping at the shelter (case number: 051802).

Work Assistance:

- A Filipino man was assisted by GSJ SW for a job obtaining by the coordination with owner of a Korean Air-condition/refrigerator company (case number: 031810).
- A Chuukese single mom with three (3) children was assisted by GSJ SW for her job obtaining at a store through the coordination with the owner of the store (case number: 011816).
- A Chuukese couple got assistance with money for Health Certificate from Guam Homeless Coalition (case number: 031833).
- A Chuukese man, head of household of four (4) got assistance with money for Health Certificate from Guam Homeless Coalition (case number: 031825).
- Husband of a family of three (3) got assistance from GSJ SW by calling the manager and HR worker of American Grocery for employment (case number: 031933).
- Head of Household of a family of four (4) got assistance with money from Guam Homeless Coalition for skin test and health certificate (case number: 041815).
- Head of household of a family of four (4) got assistance from GSJ SW and Shelter Workers with job applications (case number: 031825).
- Head of household of a family of four (4) got assistance from GSJ SW for obtaining a job at Royal Deli. She was hired (case number: 048126).
- A common-law husband of a family of five (5) was assisted by GSJ SW for returning to his former job. He was rehired (case number: 051833).
- A single mom with three (3) children was assisted by GSJ SW for getting a job at a Korean restaurant (case number: 041815).
- Head of household of a family of six (6) got assistance from GSJ SW for on-line job application and making resume. Couple went to a Job Fair for an off-island company and they were hired. GSJ SW coordinated with the administrators of the company for employment and relocation process. (case number: 051831).
- Head of household of another family of six (6) got assistance from GSJ SW for a job application. (case number: 051833).

Client's Current Status:

- **F1:** A Chuukese single mom with a disabled daughter and three grandchildren were staying in one room. The three grandchildren's mom was added to this room, in order to assist this family's transition to the GHURA Amp 4. However, three grandchildren were not included to the Amp 4 unit, because of pending guardianship paper. GHURA said that they can be added, once the guardianship paper is submitted to GHURA. The Chuukese single mom and her disabled daughter moved to Amp 4 on June 21, and three children and their mom remain in the room. The mom was focusing on completing her application for the guardianship paper. GSJ SW coordinated with Guam Legal Service advocate in order to make the guardianship paper to be filed in court; however, the advocate informed that GLSC would close the case due to the applicant's delay on submitting consent form from the children's father. GLSC suggested client applying again once their funding is resumed. The mom plans to move to states after the

guardianship paper is completed.

- **F2:** A Chuukese couple with two children—Head of Household lost her part-time job but was able to apply for renewal her passport with her small saving. Her fifty-eight year old husband found a job but he was not able to save any money due to his sickness. He has applied for birth certificate. Their 16-year old daughter gave birth to a son in June, but the baby does not have birth certificate and Social Security Card due to their lacking documents. Salvation Army's ESG application is also not applicable due to the insufficient document. They received Income Tax Return of $2000, so GSJ SW advised them to find a place with the money to move out; however, they spent most of the money for other purpose.
- **F3:** A Chuukese common-law couple with two (2) school-age children—Head of household, who initially moved in to the shelter with her children, added her common-law husband after he completed proper documents (guardianship paper and affidavit for paternity paper). He started working with a Chinese Construction company but has never been paid full amount. Head of household started working at a Sushi House, and later her common-law husband was hired as well. They started saving, aiming to save up enough money for rent. GSJ SW assisted their daughter to register at Lagu Youth Center, freeing up both parents to work.
- **F4:** A Chuukese couple with four children—Head of household was the sole bread-winner until she gave birth to a son. As she resigns from the job, they became homeless and were staying at a park. Once they were housed at GSJ, they started job searching and GSJ SW assisted them to make on-line job applications as well as making resume. They were suggested to go to a Job Fair and both parents were hired at an off-island company, Cloverdale. Husband went first to the company in North Dakota and will send money for airfare for his children, and then wife will follow her husband along with their four children. GSJ SW coordinates with administrators of Cloverdale for their employment and relocation process.
- **F5:** a room for **EH**
- **F6:** A Chuukese mom with three (3) children-Ages 12, 7, and 6 years old-- Her boyfriend is not the father of any children, so he cannot stay in GSJ. He works for a Chinese employer, but he was not paid. Though this family planned to save money $400 per payday, it has not happened. As a six-month pregnant mom, head of household tries to find a job in order to save money, but it was not available as well. GSJ SW advised her to apply for Block Grant and register her oldest son to Lagu Youth Center once she is employed. They are not eligible for Salvation Army due to lack of documents (I-94, SS card, and birth certificates).
- **F7:** A Chuukese common-law couple with five (5) minor children—Common-law wife is pregnant, and her husband is working at Inland Builders. His pay is inconsistent according to the weather. Wife does not have I-94 and SS card, and her son does not have SS card. Due to the lacking documents, their public assistance was terminated since February, 2018. Without MIP, their medical bills are escalating because this pregnant woman makes regular doctor visits. With a payment plan for the medical cost, they cannot afford rent and saving money is an issue. Other costs include obtaining an I-94, which costs more than $500. GSJ SW issued a letter to the Eligibility worker at public health, requesting for consideration of their situation; however, client received the same documents-list for reapplying for public assistance. The SW coordinates with Micronesia Resource Center for obtaining an I-94. GSJ SW provides the money management service

for this family, and they made first saving of $216.

- **F8:** A Chuukese single mother with three (3) school-age children—oldest daughter is not US citizen and the mother is unemployed. They applied for food stamp and GHURA (Amp 1, 2, 3, and 4) before they moved in to the shelter. They will be eligible for public assistance in July because they have arrived on Guam in December 2017. GSJ SW assisted her with finding a job at a store, and she got assistance with the money from Guam Homeless Coalition for skin test and health certificate. As she was employed, her stay was extended for 30 days, but she was terminated from the job due to the poor capability. Client applied for Salvation Army's ESG Program, though she is still unemployed.
- **F9:** A Chuukese common-law couple with three (3) children-None of children are the boyfriend's biological kids. They were renting an apartment until the children's mom had to go off-island for her mom's funeral. The funeral cost as well as the airfare left the family behind with rent and utilities, leaving them evicted from the unit. Their arrear is $1026. The boyfriend is working, making $720 per payday. Their plan is to save $500/payday, make payment plan with GWA and GPA, and the children's mom to find a job. Following the money management with GSJ SW, they made first saving of $200. The SW also assisted their youngest son to register to Head Start Program.
- **F10:** A Chuukese common-law couple with four (4) minor children—common-law husband was housed later after he completed proper documents for his children. He was assisted by GSJ SW with job-obtaining at his former work; however, he lost the job a few days later due to not going to work without notice. Children's mom does not have I-94, and their youngest daughter does not have SS card. GSJ SW guided parents how to apply for SS card for the baby, but it can be done only after the mom has I-94. Both parents are still unemployed and refused to apply for off-island job opportunity. Salvation Army's ESG is also not available due to lacking documents. GSJ SW assisted them to register one child for Head Start Program.
- **S1:** A Chamorro couple, whose children are under CPS, has moved in right after HOH was discharged from GRMC. The couple is under many programs and services due to their previous cases. The common-law husband applied for housing assistance from Salvation Army's ESG program in order to take their children back from CPS. They cannot apply for the ESG together because the common-law wife has arrears and they do not have money to clear it out. Common-law husband completed submitting all required documents and is waiting for an interview schedule with a SW at Salvation Army. CPS SW assisted common-law wife to apply for Section 8 housing assistance, and she completed the Mass Screening. She is expecting to get Section 8 Voucher after Police Clearance is submitted by GPD. Earlier than the due date, the common-law wife gave birth to a pre-mature baby, who is also under the care of CPS. She made a payment plan for her arrears of $9000. With many hurdles and uncertainties, the couple got 30 days extension at GSJ and hopes to get assistance either from Salvation Army or GHURA.
- **S2:** A Chuukese couple without children- Common-law wife has a medical condition and cannot work long hours. Though her common-law husband is working, half of the income is spent on car payments. They have not applied for GHURA, are not qualified for SNAP, and have no birth certificate. GSJ SW suggested them to apply for Salvation Army's ESG program and have completed all the paper works for the housing program. Their application was approved by a SW @ Salvation Army, and the couple is now house hunting.

- **S3-1:** A Chamorro female came to Guam with her children from Nevada while on the divorce process. Her ex-fiancé came to Guam and took the children back to Nevada. He has full-custody for their two children. She was staying at her grandparent's house on Guam and left the house because she felt it's not safe. She was brought to the GSJ by a passerby. Showing the symptoms of depression, client initially planned to fly back to the states in order to take the custody of her children; however, she now plans to stay on Guam until situating herself for the full custody. She expects to receive income tax return and eagerly looks for a job. GSJ SW provides counseling when she shows depression. She refused to take counseling sessions and medications from GBHWC, informing that she had received those services in the states but did not get any benefit from it.
- **S3-2:** A Chamorro female referred from GBHWC—she has been receiving treatment at Adult Inpatient Unit from June 8th to 15th, and currently psychiatrically stable. She will continue to receive treatment on outpatient basis, according to a letter from a Psychiatrist. GSJ SW is coordinating with her SW @ GBHWC for her housing plan. SW also provides counseling for the relationship with her roommate and other clients.
- **S4:** A pregnant Chamorro woman with 6-year old daughter has just moved in. She applied for GSJ with her boyfriend, who is not the father of the daughter and is not allowed to stay in GSJ. GSJ SW is coordinating with a SW @ Salvation Army for this family's housing assistance.
- **S5:** A Chuukese couple with a boy moved back to GSJ. They were staying at a beach in NCS, living under a tent. The boy was drowned by a stranger while paying in the waters and was brought to GRMC. He was revived through the prompt CPR and was recommended to stay away from the waters for the safety. The couple is not employed, despite constant job seeking and taking interviews. Wife has limited mobility due to multiple strokes and husband has uncertain medical conditions. They got MIP recently during the previous term in GSJ. GSW SW sent them to a job fare for more options. They already applied for Salvation Army's ESG program and will update the application once one of them obtains employment.
- **S6:** A Chamorro-Puerto Rican couple with a teenager son—they were staying in their car, parking at beaches or parks for a while. Chamorro wife is employed at Guam DOE, making about $1200-1300/m. They went through multiple surgeries and the accumulated medical bills led them to take out loans, leaving them not affordable for rent. Both are disabled and applied for GHURA Amp 3. GSJ SW suggested them to apply for NED program through DISID and to apply for Salvation Army's ESG program. They plan to save $500/m while staying in GSJ.

ORDOT SHELTER

Ordot shelter has passed all government requirements and has its Business License /Permit to operate as a homeless shelter.

Placement:

- Two clients moved out as live-in caregivers for OPG clients (case numbers: 041807, 041841).

Emergency Housing (EH):

- Forty-six (46) males were housed overnight and moved out the next day because there were no 60-day rooms available.

Walk-In Assistance:

- A Chamorro former client came and requested for resting and shower twice.
- An African American man came and requested for food and shower once.
- Another former Chamorro client came and requested for food and shower 5 times.
- Assisted Korean male with mail from Immigrations.
- A Chuukese man came and requested for food, shower, and resting services once.
- A Chamorro man came and requested for rest, food, and laundry services 5 times.
- Another Chamorro man came and requested for food once.
- A former client came and requested for food, resting, and shower services once.

Voluntary Exit:

- A Chamorro man exits out after he made numerous violations such as not sleeping in the shelter and not being compliant with the shelter rules (case number: 031817).
- One (1) Chamorro Male moved out for caregiver living program under the OPG (case number: 041807).

Eviction:

- A Chamorro client was evicted due to stealing (case number: 031830).

Work Assistance:

- A Chamorro man was assisted with the money from Guam Homeless Coalition for Health Certificate and Police and Court Clearance (case number: 031830).
- A Chamorro client was hired as a live-in caregiver for an OPG client (case number: 041807).
- A Filipino client was hired as a live-in caregiver for an OPG client (case number: 041841).

Client's Current Status:

- **R1-1:** 54-year old FSM citizen. He does not work because he does not have I-94 and lost SS card, but he works for fast cash. He has no plan after the GSJ term ends.
- **R1-2**: 38-year old Chamorro male. He is a hard worker. He was used to go out for fast cash, but he has to stop working due to a medical issue. He had a part-time job at the Bubble Lounge and was hired as a full-time worker at Guam Collision in Harmon. As he shows his progress, his stay was extended 30 more days in order for him to save enough money for rent.
- **R2**: 43-year old Chamorro male. He is enrolled in the program New Beginnings to work on his chemical dependency. His goals are to finish his program so he could bring his family to Texas where the common-Law live. He will finish his program at the end of his stay. His wife has their tickets already and is waiting for him to finish his program. Jeff has been a good client with us here at GSJ.
- **R3-1**: 50 year-old Chamorro male. He has server Gout and is doing the best he can. He has been to the hospital several time while his stay with GSJ. A lot of it was because he was out of medication. We have not had problems with him. His I.S.P. is to keep him safe and comfortable. He has no placement or plan after his term with GSJ.
- **R3-2**: 31 year-old FSM citizen. He has no I.D. and is waiting for his Passport to come in. GSJ had assisted him with enrolling with Light House outpatient for Alcohol. We assisted him on applying for work at American Grocery, and brought him to a job fair for work stateside. He has great resources with a prominent family that helps him with fast cash clothes food, cell phone, and even a new bike to get him around. They we're the ones that referred him here to GSJ.

Consolidated Dededo/Ordot Pending work as submitted to CSS Support Services:

1. Fire Alarm System need repair. till then. GSJ conducts GFD fire watch. Landlord responsibility.
2. Ordot's van needs rear left side passenger window replaced. W.O.#2018-107
3. Ordot ceiling fans (1) two needs installation. W.O. #2018-108
4. Dryer needs repair. (Ordot) W.O.#2018-113
5. Client's bathroom Toilet not working properly (Ordot) W.O.# 2018-114
6. Emergency light not working Left wing, Ordot W.O.# 2018-115
7. Replace accessible parking sign/parking lines need repainted. W.O.#2018-090
8. Repair R-2 door, Ordot W.O.# 2018-094
9. Unit # 2 bath rm. Light needs repair. W.O.# 2018-116. (4/4/18)
10. Unit # 2 Replace dinning rm light. W.O.# 2018-119 (4/4/18)
11. Unit # 2 Mold on ceiling needs cleaning and painting. W.O.# 2018-118 (4/4/18)
12. Unit # 2 Bath rm. Vanity cabinet sink leaking. W.O. 2018-117 (4/4/18)
13. Unit # 2 Hot water closet door needs repair. W.O. 2018-155 (4/11/18)
14. Unit #7 Repair/ replace bed rm. Light. W.O.# 2018-120 (4/4/18)
15. Dededo right wing rest rm. Toilet bowl leaking. W.O.# 2018-140 (4/11/18)
16. Dededo right wing ADA rest rm. Shower head replacement. W.O.# 2018-139 (4/11/18)
17. Dededo right wing kitchen wall needs repair. W.O.# 2018-137 (4/11/18)
18. Dededo right wing kitchen tiles needs replacement/repair. W.O. # 2018-136 (4/11/18)
19. Dededo F-9 light not working. W.O.# 2018-135 (4/11/18)
20. Dededo F-8 light not working. W.O. # 2018-134 (4/11/18)
21. Dededo Trash removal W.O.# 2018-133 (4/11/18)
22. Dededo S-6 Wall repair. W.O.# 2018-132 (4/11/18)
23. Dededo S-6 light not working. W.O. # 2018-131 (4/11/18)
24. Dededo S-4 light not working. W.O. # 2018-130 (4/11/18)
25. Dededo S-3 light not working. W.O. # 2018-153 (4/12/18)
26. Dededo Electric rm. Light fixture needs replacement. W.O.# 2018-152 (4/12/18)
27. Dededo F-2 light not working. W.O. # 2018-151 (4/12/18)
28. Dededo F-5 light not working. W.O.# 2018-149 (4/12/18)
29. Dededo F-4 light not working. W.O. # 2018-148 (4/12/18)
30. Dededo F-3 light not working. W.O. # 2018-147 (4/12/18)
31. Dededo F-1 light not working W.O. # 2018-146 (4/12/18)
32. Dededo Left wing kitchen cabinet doors need repair. W.O.# 2018-145 (4/12/18)
33. Dededo Left wing kitchen sink top needs repair. W.O.# 2018-144 (4/12/18)
34. Dededo 2 Emergency lights not working. W.O.# 2018-180 (4/18/18)
35. Unit #1 Replace shower handle. W.O. # 2018-177 (4/16/18)
36. Unit #1 Kitchen tiles replacement. W.O.# 2018-176 (4/16/18)
37. Unit # 9 Vanity replacement. W.O. # 2018-175 (4/16/18)
38. Unit # 9 repair floor tile. W.O.# 2018-174 (4/16/18)
39. Unit # 9 Wall paint peeling. W.O.# 2018-173 (4/16/18)
40. Unit # 9 Window screens need repair. W.O.# 2018-172 (4/16/18)
41. Unit # 9 Hot water closet repair. W.O.# 2018-171 (4/16/18)
42. Unit # 9 Kitchen wall cracks on the wall. W.O.# 2018-170 (4/16/18)
43. Unit # 8 Bath rm. Shower handle needs repair. W.O.# 2018-168 (4/16/18)
44. Unit # 8 Window screens needs repair. W.O.# 2018-167 (4/16/18)
45. Unit # 8 Hot water closet door needs repair. W.O.# 2018-164 (4/16/18)
46. Unit # 7 Window screens need repairs. W.O.# 2018-163 (4/16/18)

47. Unit # 7 Walls need painting. W.O.# 2018-161 (4/16/18)
48. Unit # 7 Bed rm. Light needs repair. Note this room is closed down due to water leaking into the light. W.O.# 2018-160 (4/16/18)
49. Unit # 7 Hot water closet door needs repair. W.O.# 2018-159 (4/16/18)
50. Unit # 7 Toilet not working right. Backing up. W.O.# 2018-158 (4/16/18)

Program Needs:

1. 3 Copy machines – need is to make photocopies for client documentation 2 for Dededo & 1 for Ordot. .
2. 4-6 large Stainless steel shelves for pantry & storage needs. For Dededo & Ordot shelter.
3. Repair 2 dryers.
4. Purchase two (3) Computers, one for Shelter Manger and one for Social Worker Dededo shelter (both Shelter Manager and Social Worker are using their personal computers at GSJ, 1 computer needed for staff at Ordot shelter I.T. reports that unit is beyond repair. Also, two (2) laser printers are needed, one for Shelter Manager and one for Staff Office.
5. Purchase a 500 gallon tank to be used during water outages.

EXPANSION UNITS

UNIT #1: A Chuukese single mom with five (5) children transferred from GSJ Main Shelter on March 17, 2018. Her challenge is having had been evicted from her Section 8 housing and raising many children without income and no family support. However, she achieved all ISP: Placing her young children at a daycare center; having her disabled boy at Head Start Program; obtaining Heath Certificate for her job; and finally got a job. Now she is working at American Grocery, 35-hours/week, making $8.50/hr. After moving in to the Unit, she added her oldest daughter (18-yrs old; then senior at JFK high school; mother of one-year old daughter) in order to have her to take care of her younger siblings after school. HOH applied for GHURA Public Housing Amp 2 and her statue is #27 on Waiting List.

This family receives Public Assistance (SNAP, Medicaid, and MIP).
Total number of occupants: eight (8). A family of a single mom, six (6) children and one grandchild (18, 13, 10, 8, 5, 3, and 1 year old)

Entry Date: 3/16/18
First 60 days: 5/15/18
Second 60 days: 7/14/18
Third 60 days, Exit Date: 9/12/18

Goals:

1. Save money ($500/mo)
2. Eighteen year old daughter is to find a job
3. Look for a house for rent.
4. Comply with money management/budgeting with GSJ SW every month.

- Case management and supportive services are being provided by GSJ social worker.
- Clients do not have transportation. They utilize GSJ transportation for appointments. HOH walks to

and from her job.
- GSJ provides access to the GSJ washing machines/driers.

Status Updates: Client's saving is continually growing, and her new balance is $2696.06. She made a payment plan with GWA, paying $100/m for 39 months. Her daughter was encouraged to get a job, and she started applying jobs. GSJ SW suggested HOH to start looking for house to rent.

UNIT #2
A Chuukese family of four (4) has transferred from GSJ Main Shelter on May 31, 2018. They were staying at beaches after they were evicted from her relative's house. Common-law husband's passport was expired and his Guam ID was broken. HOH was employed at a hotel and got first pay check of $266. She saved $100 and planned to renew her husband's passport and Guam ID.

This family receives Public Assistance (SNAP, Medicaid, & MIP).
Total number of occupants: four (4). A family of couple and two (2) children (9 and 4 years old)

Entry Date: 5/31/18
First 60 days: 7/30/18
Second 60 days: 9/28/18
Third 60 days, Exit Date: 11/27/18

Goals (6/29-7/30):

1. Save money $350/payday.
2. Common-law husband is to get Guam ID and Passport
3. He is to find a job.
4. He is to register a driving school
5. Comply with money management/budgeting with GSJ SW every month.

- Case management and supportive services are being provided by GSJ social worker.
- Clients do not have transportation. They utilize GSJ transportation for appointments. Head of household gets transportation for her job from her relative.
- GSJ provides access to the GSJ washing machines/driers for clients.

Status Updates: HOH is continually works at Hilton and their saving was increased to $814. Common-law husband completed applying for passport and plans to duplicate his Guam ID after he acquires passport. GSJ SW assisted their son to register for Head Start Program.

UNIT #7:
A Chuukese mom with four school-age children and three grandchildren has transitioned from Guma San Jose Main Shelter on May 30, 2018. They became homeless after the mom's boyfriend lost his job. He does not have I-94 and started working with a Chinese construction owner right before this family moved in GSJ. He was not allowed to stay in GSJ, because he is not the father of any children. The oldest daughter (19), a senior at JFK High School has three children and their grandma (HOH) takes care of them while she is at school. Salvation Army's ESG program would not be applicable for this family, due to lack of documents, so GSJ SW advised the HOH to save up from her boyfriend's income and to encourage her 19-year old

daughter to find a part-time job for additional saving. They comply with money management with GSJ SW, and their saving was $500 before they move in to the unit.

They receive Public Assistance: SNAP, Medicaid, and MIP.
Total number of occupants: Eight (8). A family of a mom with four children (19, 17, 15, 13) and three grandchildren (3, 2, and 9 months)

Entry Date: 5/30/18
First 60 days: 7/29/18
Second 60 days: 9/27/18
Exit date: 11/26/18

Goals:

1. Save money ($500/payday)
2. 19-year old daughter is to find a job
3. Comply with money management with GSJ Social Worker every month.

- Case management and supportive services are being provided by GSJ social worker.
- Clients do not have their own transportation. They utilize GSJ transportation for appointments.
- GSJ provides access to the GSJ washing machines/driers for clients.

Status Updates: HOH's boyfriend continues working, and their saving has grown to $1500.07. HOH inquires if her boyfriend could stay at the unit, informing that they were married at the church. GSJ SW advised them to get the marriage certificate from DPHSS and guided them how to apply for it. They attempted to apply it and realized that the boyfriends' passport was misplaced. GSJ SW assisted the 19-year old daughter's on-line job application and making resume. She got interview from Reef Hotel and appears to be motivated to have a job.

UNIT #8

(Case #: EX 121801) Client has transitioned from Guma San Jose Main Shelter on December 10, 2017. The common-law wife has medical issues, which forbids her from working. The common-law husband had found a job and started working while staying at the main shelter. They have completed applying for Salvation Army's ESG Program and have cleared their DPW arrears; however, they were struggling with saving money due to a very low income. HOH was employed at a better-paying company and his wife also started working for Dewitt. With their increase in household income, they hoped they could save enough money for rent; however, both were injured at their jobs and had to take sick leave for a few days. GSJ SW advised them to submit additional documents for Salvation Army's ESG program, and tried to coordinate with a SW @Salvation Army for one-time assistance for security deposit and first month rent, but their application was suspended due to common-law wife's "disrespectful manner". They were not compliant with money management with GSJ SW and their saving was zero by the exit date (June 8). They moved to a house in a ranch in Swamp Road.

(Case #: EX061801) Client has transitioned from Guma San Jose Main Shelter to the Expansion unit on June 17, 2018. They were staying at an abandoned house adjacent to GSJ after they were evicted from a rental house. Their initial situation at the GSJ Main Shelter was very challenging: no income without saving; has arrears; no ID and SS card for HOH; and Public Assistance was not renewed. Despite multiple huddles, they achieved goals including employment. Head of household was hired at ERC Trading, INC. and received first paycheck ($202.99) and made first saving ($152.99) before moving to

the Expansion Unit.

They receive public assistance (SNAP, Medicaid and MIP).
Total number of occupants: Four (4). A family of a couple with two (2) minor children (ages 3 and 1).

Entry Date: 6/17/18
First 60 days: 8/16/18
Second 60 days: 10/15/18
Third 60 days, Exit Date: 12/14/18

Goals:

1. Save money $500-600/payday.
2. HOH is to find another job.
3. Comply with money management/budgeting with GSJ social worker every month.

- Case management and supportive services are being provided by GSJ Social Worker.
- Clients have their own transportation.
- GSJ provides access to the GSJ washing machines/driers.

Status Update: Client collects documents for Salvation Army's ESG application, as a back-up plan. HOH completed a job interview from Outrigger Hotel and waits their phone call for a second job.

UNIT #9

Client has transitioned from Guma San Jose Main Shelter to the Expansion Program on January 20, 2018. They became homeless after the father of the children had to resign from his job when his daughter was hospitalized for one month. No job, no saving, no public assistance, no birth certificate, school-transferring issues are their problems to deal with during the 60-day period. They appear to be moving forward and have achieved all goals, including applying for Salvation Army's ESG program, so they were recommended for a unit.
Their saving was growing steadily until they were challenged with unexpected events: contributions for relative's funeral, their daughter's hospitalization due to life-threatening illness for about a month, husband's father's death (spend money for airfare to Chuuk and contribution). Their saving was decreased to $300.

They receive public assistance (MIP).
Total number of occupants: Four (4). A family of a couple with two (2) minor children (ages 16, 12 year- old).

Entry Date: 1/20/18
First 60 days: 3/21/18
Second 60 days: 5/20/18
Third 60 days, Exit Date: 7/19/18

Goals:

1. Save money $500/payday. Clients agreed to money management/budgeting with GSJ social worker every month.
2. Look for a house/apartment while saving money.

- Case management and supportive services are being provided by GSJ Social Worker.
- Clients do not have their own transportation. They utilize GSJ transportation for appointments. Husband gets transportation for his job from his employer.
- GSJ provides access to the GSJ washing machines/driers.

Status Update: Husband changed his job to a fast-cash job, and his income is $50/day. He gave his income to his sister to look for a house. She did not find one yet.
While the sick daughter was in GMH, Make-A-Wish Foundation received a referral for her. The Foundation granted the daughter's wish: vacation to Hawaii for one week. The Foundation provides airfare, room & board, and small spending money for entire family. They will depart on July 25. GSJ SW coordinated with the Make-A-Wish Foundation for this special gift.

EVICTION

- A family of four (4) was evicted on April 30, 2018, due to not compliant with their ISP (case number: EX 121802).
- A family of seven (7) was evicted on May 20, 2018, due to not compliant with their ISP (case number: EX 031801).

TRANSITION PROGRESS

- EX 071701 moved out from Unit 9 on January 3, 2018 to a 2-bedroom apartment in Harmon with own saving. They did not need to apply for Salvation Army's ESG program, because their saving was enough.
- EX 101701 moved out from Unit 7 on March 1, 2018 to a 3-bedroom house in Wusttig Rd., with Section 8 Housing Assistance. They saved up enough money for Security Deposit, so they did not need to apply for Salvation Army's ESG program.
- EX 121801 moved out from Unit 8 on June 8, 2018 to a ranch house, because they failed to save up enough money for rent and their Salvation Army application was suspended due to common-law wife's "disrespectful manner".

SERVICES PROVIDED:

Transportation services were provided to and from both shelters; to job sites, job searches, job interviews, Catholic Social Service Office, home searches, workshops, sponsored dinners, The Salvation Army, Mayor's Offices, Superior Court, Public Health- Dededo, Public Health-Mangilao, SDA Clinic, GBHWC, AHRD, DOL, DOE, GHURA, super markets, etc.

Follow ups were made with The Salvation Army regarding applications for housing assistance. Follow ups were also made on applications that were submitted to various employers for employment via phone calls and transporting clients to and from the work sites.

- Total number of calls that the clients made from the office telephones was 1442.
- Total number of meals that were provided to clients from the food bank was 1817. Twenty-one (21) cases or sixty-four (64) individuals do not qualify with SNAP, and twenty-one (21) cases or seventy-seven (77) individuals do not have any income. Meal services also were provided for some clients who were out of food stamp. GJS provided them with food from daily food donations and donated can goods.
- Total number of transportation that were provided to clients were 545 (excluding sponsored dinners).
- The internet access in Dededo has problems, Internet connection is slow and the

computer being utilized for client access is old, obsolete and slow. Total number of computer use at Ordot is 0 for this month.

OUTREACH

- April 7, 2018 informative outreach, Father Duenas High School Golf Tournament.
- May 21, 2018: Shelter Manager R. Wolford, conducted an outreach at the Agana bridge behind the Bank of Guam. Initially the outreach was in response to GHC request to check on a family with young children known to be staying under the bridge. At the time of this visit there was no family with children present. A Chuukese woman named Rose was observed sleeping on a mattress under the bridge. She indicated that she had been staying under the bridge with her boyfriend for the past 8 months. When asked if there were any other family or children staying there with them, she replied "no". She did however indicate that there was a woman with two children staying there as well but are no longer there. A GSJ informational pamphlet was given to her as well as a brief description of the services of GSJ. She indicated that she would discuss it with her boyfriend and may consider applying for services.
- On June 14, 2018 SM Suzuki did an outreach at the Micronesian Mall with a local male referred by GRMC social worker. He was given an application for Guma San Jose's service. He was placed on the wait list.

PROGRAM ACTIVITIES:

In collaboration with the staff, other agencies and organizations, monthly activities and plans are on-going throughout Guma San Jose Homeless Shelter Program.

Clients:

- April 7, 14, and 28, 2018 -- St. Paul Christian School provided dinner for GSJ clients held at Lanai.
- April 8, 2018 – Lion's Club provided dinner for GSJ clients held at Lanai.
- April 13 and 20 – Sodexo provided dinner for GSJ clients held at Lanai.
- April 15 and 22 – Sodexo provided breakfast for GSJ clients held at Lanai.
- April 18, 2018 -- Santa Barbara Church provided the dinner for GSJ clients. Clients were transported to and from the site.
- April 21, 2018 – St. John's Church provided dinner for GSJ clients held at Lanai.
- May 1, 3, 9, 11, 15, and 17, 2018 – Nutrition Classes from UOG's EFNEP was provided for GSJ clients held at Lanai.
- May 5 and 12, 2018 -- St. Paul Christian School provided dinner for GSJ clients held at Lanai.
- May 18, 2018 – Anderson Enlisted Spouse Club provided dinner for GSJ clients held at Lanai.
- May 19, 2018 – St. John's Church provided the dinner for GSJ clients held at Lanai.
- May 20, 2018 – Chuukese Catholic Faith Women's Group provided the dinner for GSJ clients held at Lanai.
- May 23, 2018 -- Santa Barbara Church provided the dinner for GSJ clients. Clients were transported to and from the site.
- May 26, 2018 – USTAOG (University of Santo Tomas Alumni of Guam) provided the dinner for GSJ clients held at Lanai.
- June 9, 2018 – NCS Association of Guam provided dinner for GSJ clients held at Lanai.

- June 14, 2018 – Young Adult Group provided dinner for GSJ clients held at Lanai.
- June 16, 2018 – St. John's Church provided the dinner for GSJ clients held at Lanai.
- June 27, 2018 -- Santa Barbara Church provided the dinner for GSJ clients. Clients were transported to and from the site.
- June 27, 2018 – Bisita Program under DPHSS offered Parent Café at Pacific Star Hotel. Three GSJ clients attended the program and Bisita also provided childcare for 3 children from GSJ.

Program Manager/Shelter Managers/Social Worker:

- April 2, 2018 – Fire Extinguisher Training at CSS Conference Room.
- April 2, 2018 – Sen. Therese Terlaje meeting on homelessness, Guam Congressional Building
- April 3, 2018 – Executive Team Meeting, Dededo
- April 3, 2018 – Executive Team Meeting, Dededo
- April 10, 2018 – Executive Team Meeting, Dededo
- April 17, 2018 – Executive Team Meeting, Dededo
- April 18, 2018 – Passport to Services Planning Meeting, DOL
- April18, 2018 – GHC Regular Meeting, DOL
- April 25, 2018 – 2018 Housing Inventory Count Meeting, TSA
- April 25, 2018 – Passport to Services Planning Meeting, DOL
- May 2, 2018 – Pass To Services/Stand Down Planning meeting
- May 11, 2018 – Passport to Services/Stand Down Event at Chamorro Village
- May 16, 2018 – Passport to Services/Stand Down Debrief meeting, DOL
- May 16, 2018 – Guam Homeless Coalition Regular Meeting, DOL
- May 23, 2018 – Executive Team Meeting, GSJ Dededo
- May 25, 2018 - Staff Meeting was conducted
- May 25, 2018 - GSJ Social Worker, Program Manager and Shelter Manager met with GHURA, Salvation Army and Sanctuary Inc. to meet with homeless squatters to follow up on the status of their preparation to vacate the abandoned buildings.
- May 30, 2018 – Executive Team Meeting, GSJ Dededo
- June 5, 12, 19, 2018 - Executive Team Meeting, Arashi Dededo
- June 19, 2018 – Fire Com Inspection, GSJ Main, Dededo
- June 20, 2018 – Guam Homeless Coalition Regular Meeting, DOL
- June 21, 2018 – CSS Managers Meeting, CSS
- June 26, 2018 - Executive Team Meeting, Dededo
- June 26, 2018 – CSS Drug Policy PM Meeting, CSS
- June 27, 2018 – CSS 5K Event Planning, CSS