GOVERNMENT OF GUAM
DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT

EDDIE BAZA CALVO
GOVERNOR

RAY TENORIO
LIEUTENANT GOVERNOR

LEO G. CASIL
ACTING DIRECTOR

OCT 19 2018

Vice Speaker Therese M. Terlaje
34GL-18-2470
OCT 23 2018
Time: 12:51
Received by:

2018 OCT 22 PM 2:33

Therese Terlaje
Vice Speaker
34th Guam Legislature
Guam Congress Building
163 Chalan Santo Papa
Hagatna, Guam 96910

Dear Vice Speaker Terlaje:

Attached is the fiscal year 2018 fourth quarter report of activities and inventory of non-expendable property of the *Guma* San Jose shelter. This is in compliance with Public Law 34-42, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,

Leo G. Casil

LEO G. CASIL

Attachment

Cc: Office of Public Accountability

2470

123 CHALAN KARETA, MANGILAO, GUAM 96913-6304
www.dphss.guam.gov • Ph.: 1.671.735.7102 • Fax: 1.671.734.5910

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LIEUTENANT GOVERNOR

LEO G. CASIL
ACTING DIRECTOR

Benjamin J. F. Cruz
Public Auditor
Office of Public Accountability
Suite 401, DNA Building
238 Archbishop Flores Street
Hagatna, Guam 96910

Dear Mr. Cruz:

Attached is your copy of the fiscal year 2018 fourth quarter report of activities and inventory of non-expendable property of the *Guma* San Jose shelter. This is in compliance with Public Law 34-42, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,

LEO G. CASIL

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Catholic Social Service
Catholic Charities Guam

234A U.S. Army Juan C. Fejeran Street
Barrigada, Guam 96913
Tel: 671-635-1406 Fax: 671-635-1444
Email: css@guam.net
Website: www.catholicsocialserviceguam.org

DATE: 10/10/18 345

Archbishop Anthony S. Apuron
OFM CAP D.D.
President / Chairman
Board of Trustees

Diana B. Calvo
Executive Director

Paula Perez
Deputy Director

DEPARTMENT OF PUBLIC HEALTH & SOCIAL SERVICE
P.O. BOX 2816
HAGATNA, GUAM 96932

4TH QUARTER REPORT

CONTRACTOR:	CATHOLIC SOCIAL SERVICE
ADDRESS:	234A US ARMY JUAN C. FEJERAN STREET BARRIGADA, GUAM 96913
PROJECT TITLE:	GUMA SAN JOSE HOMELESS SHELTER
MONTH:	4TH QUARTER: July, August, September
FISCAL YEAR:	2017-2018
SUBMITTED BY:	Terezo R. Mortera PROGRAM MANAGER
APPROVED BY:	for Diana B. Calvo EXECUTIVE DIRECTOR

Kelly

DATE: 10/10/18 345

4th QUARTER REPORT FY 2017-2018
GUMA SAN JOSE HOMELESS SHELTER
July, August, September 2018

No. of Staff: 12/12 (Vacant Position: 0)
No. of Program Manager: 1
No. of Shelter Managers: 1 (Vacant Position: 1)
No. of Social Worker: 1

No. of Clients/ Dededo Shelter: 159	**No. of Cases: 51**	**Waitlist Cases: 78**
No. of Clients/ Ordot Shelter: 14	**No. of Cases: 30**	**Waitlist Cases: 38**
No. of Clients/ Expansion Units: 76	**No. of Cases: 15**	

PROGRAM ACTIVITIES:

In collaboration with the Acting Program Manager, Shelter Manager, Caseworker, the Shelter Workers and the other agencies and organizations, Monthly Activity Plans are developed throughout the Guma San Jose Program.

Clients:

- July 10, 2018 – AON provided dinner for GSJ clients held at Lanai.
- July 26, 2018 -- Santa Barbara Church provided the dinner for GSJ clients. Clients were transported to and from the site.
- August 4, 2018 – St. John's Church provided dinner for GSJ clients held at Lanai.
- August 7, 2018 – Medical Outreach at Dededo Senior Center/Mayor's Office. Clients were transported to the site.
- August 30, 2018 -- Santa Barbara Church provided the dinner for GSJ clients at Dededo Senior Center. Clients were transported to and from the site.
- September 8, 2018 – Guamerica Lion's Club provided lunch for GSJ clients held at Lanai.

Program Manager/Shelter Managers/Social Worker:

- July 3, 10, 17, 2018 – Executive Team Meeting, Dededo
- July 18, 2018 – Guam Homeless Coalition Regular Meeting, DOL
- July 19, 2018 – CSS 5K Planning meeting, CSS
- July 25, 2018 – GSJ 30th Anniversary Open House/Legislative Resolution, Dededo
- July 26, 2018 – PM meeting w/Exec. Director, re: GSJ Caregiver Recommendations
- July 26, 2018 – GHURA Yearly Inspection, GSJ Dededo
- July 29, 2018 – CSS 5K Running event, Chamorro Village, Agana
- July 30, 31, 2018 –DV & Substance Abuse Training from Project Visita, DPHSS. GSJ Shelter Manger and SW attended.
- August 1, 2018 – Training for Safe Housing Task Force Survey. GSJ SW attends at the training at GCIC.
- August 2, 2018 – DPW Inspection, GSJ
- August 14, 2018 – Executive Team Meeting, GSJ Dededo
- August 15, 2018 – GHC Regular Meeting, DOL Conference Rm
- August 11, 2018 – Safe Housing Task Force Survey at Hemlani's Harmon Apartment. GSJ SW joined the Survey.

Doc. No. 34GL-18-2470.

- August 21, 28, 2018 - Executive Team Meeting, GSJ Dededo
- September 12, 2018 – GSJ Executive Team meeting, GSJ, Dededo
- September 18, 2018 – GSJ Executive Team Meeting, Lee's Garden, Dededo
- September 19, 2018 – GHC Regular Meeting, DOL
- September 20, 2018 – CSS Managers Meeting, CSS
- September 20, 21, 2018 – Victim Advocacy Professional Training Conference @Westin Hotel. GSJ PM, SM, and SW attended.
- September 25, 2018 – GSJ Executive Team Meeting, Arashi, Dededo
- September 27.2018 – BOSSA Inspection, GSJ,, Dededo

DEDEDO SHELTER

Placement:

- A single female and two (2) families or eleven (11) individuals moved to relative's houses (case numbers: 061808, 081803, and 081820).
- Four families or twenty (20) individuals transferred to Expansion Units (case numbers: 051822, 051831, 071819, and 061830).
- A family of six (6) transferred to another agency (case number: 061821).
- Two families or four (4) individuals moved to apartments with Salvation Army's assistance (case numbers: 051818, 081804).
- Two (2) families or six (6) individuals got GHURA housing assistances (case numbers: 081804, 071831).
- A family of four (4) moved to an apartment with own saving (case number: 041826)
- Three families or seventeen (17) individuals moved to houses with community member's assistances (case numbers: 051829, 071920, and 071812).
- Two families or four (4) individuals moved to houses as caregivers (case numbers: 061827, 081815).

Emergency Housing (EH):

- Twenty-six (26) cases or ninety-two (92) individuals were housed overnight because there were no available rooms for the 60 day program, also some of them did not have all the necessary documents.

Walk In Assistance:

- A Chamorro family of three came and requested for food 19 times, shower 19 times, and using toilet 13 rimes.
- A Korean woman came and requested for shower 4 times, using toilet and kitchen twice, and laundry once.
- A Chamorro male came and requested for food 7 times and laundry twice.
- A Chamorro family of four came and requested for shower 8 times and food 4 times.
- A Chamorro family of three came and requested for laundry once and hygiene products twice.
- A Chamorro/Filipino family of six came and requested for food once.
- A Chamorro family of two came and requested for food once.
- A Chamorro male came and requested for food once.
- A Chamorro family of three came and requested for food once.
- A Chamorro family of two came and requested for shower twice.
- A Chamorro family of five came and requested for food twice.
- A Chamorro male came and requested for food and shower 10 times.
- A Chamorro male came and requested for food once.

- A Chamorro family of three came and requested for shower and food once.
- A Filipino male came and requested for food and using toilet twice.
- A Chamorro family of five came and requested for food 5 times.
- A Chamorro female came and requested for shower 6 times.
- A Chamorro family of nine came and requested for food, using toilet 3 times.
- A Filipino female came and requited for shower 4 times and food once.
- A Chamorro family of three came and requested for food once.
- A Chamorro/Filipino female came and requested for shower and hygiene product twice.
- A Chamorro female came and requested for food once.
- Another Chamorro female came and requested for food once.
- A Filipino family of six came and requested or food once.
- A Chuukese family of three came and requested for food once.
- A Chamorro family of three came and requested for food 3 times.
- A Chamorro family of six came and requested for food once.
- A Chamorro family of two came and requested for food twice.
- A Chuukese family of six came and requested for shower and using toilet 10 times.
- A Chamorro family of six came and requested for food twice.
- A Chamorro female came and requested for food once.
- A Chamorro family of four came and requested for food 5 times.
- A Chamorro family of three came and requested for food 3 times.
- A Chamorro family of two came and requested for food twice.
- A Chamorro male came and requested for food twice.
- A Chamorro family of five came and requested for food twice.
- A Filipino family of two came and requested for food 4 times.
- A Chamorro family of six came and requested for food 3 times.
- Chamorro family of two came and requested for food 5 times.
- Filipino/Chamorro family of six came and requested for food twice.
- An African American man came and requested for food twice.
- A Chamorro male came and requested for food twice.
- A Chamorro female came and requested for food twice.
- A Filipino/Chamorro female came and requested for food and shower service twice.
- A Chamorro family of two came and requested for food and shower services 19 times.
- A Chamorro family of four came and requested for food 2 times.
- A Chuukese male came and requested for shower and using toilet 19 times.
- A Chamorro male came and requested for shower 10 times, using toilet 9 times.
- A Filipino male came and requested for shower service 9 times.
- A Filipino/Chamorro female came and requested for shower 11 times.
- A Chamorro female came and requested for food twice.
- A Chamorro couple came and requested for food twice.
- A Chamorro female came and requested for food twice.
- A Chuukese female came and requested for using toilet once.
- A Filipino family of six came and requested for food twice.
- Another Filipino family of four came and requested for food once.
- A Chamorro family of five came and requested for food once.
- A Filipino male came and requested for shower services 9 times.
- A Chamorro family of four came and requested for food twice.

- An African American male came and requested for food once.
- A Chamorro male came and requested for shower twice.
- A Chuukese family of six came and requested for using toilet 18 times.
- A Filipino family of three came and requested for food once.
- A Filipino/Hawaiian female came and requested for shower service 12 times.
- A Chamorro couple came and requested for shower once.
- A Chamorro family of nine came and requested for food twice.
- A Chamorro family of three came and requested for food twice.
- A Chamorro female came and requested for food twice.
- A Chamorro family of four came and requested for food twice.
- A Chuukese couple came and requested for shower service once.
- A Filipino male came and requested for food twice.
- A Chamorro couple came and requested for shower service once.
- A Chamorro male came and requested for shower service once.

Voluntary Exit:

- A single female exit out early to her father's house (case number: 061808).
- A family of three (3) exits earlier to HOH's grandpa's house (case number: 081820).
- A family of two (2) exits earlier to an apartment in Tamuning (case number: 081804)

Eviction:

- A single mom with three (3) children was evicted due to no-call-no-show (case number: 061813).
- A man from a family of seven (7) was evicted due to alcohol-related family violation. His common-law wife and their five children were transferred to another agency (case number: 061821).
- Another man from a family of six (6) was evicted due to alcohol-related violation to GSJ facility. (case number: 061833).
- A family of three (3) was evicted due to alcohol-related violation (case number: 061818).
- A single female was evicted due to no-call-no-show (case number: 061822).
- A head of household of six (6) was evicted due to alcohol-related violation (case number: 081801).
- A family of five (5) evicted due to not complying with GSJ rules-leaving children unattended (case number: 081801).

Work Assistance:

- A single woman was assisted by GSJ SW with obtaining a job. She was hired and started working right away (case number: 071801)
- A man from a family of three was assisted to find a job by GSJ SW (case number: 061830).
- A man from a family of six (6) was assisted by GSJ SW and community members to apply for a job (case number: 071811).
- A couple was assisted by GSJ SW with obtaining a temporary job at a thrift store (case number: 081812).

Client's Current Status:

- **F1:** A Chuukese common-law couple with four (4) minor children—this family moved out from GSJ in July and came back in August. This family was lacking documents needed for applying with other agency services, including I-94, SS cards, and birth certificate. On the previous term, the head of household was evicted due to alcohol related violation. So, he was eventually later housed with the promise of not

and birth certificate. On the previous term, the head of household was evicted due to alcohol related violation. So, he was eventually later housed with the promise of not taking alcohol to prevent him from other violation. He appeared to work hard in the beginning; however, he came to GSJ drunk after curfew on his payday. He stopped working for several days, and he again was evicted. His family members were allowed to remain in the shelter, while HOH stayed in his car, utilizing GSJ's Walk-in Assistance. However, as he continues utilizing Walk-in Assistance, he was the cause of many troubles, and his girlfriend even left her children unattended. The entire family was evicted on September 25, 2018.

- **F2:** A Chuukese couple with one child—they moved back to GSJ as fire victims. From the previous housing at GSJ, HOH applied for her Passport and her common-law husband's Birth Certificate. HOH received her passport, but husband's birth certificate was not obtained till just recently. GSJ SW assisted them in applying for Salvation Army's ESG Program and GHURA Public Housing. SW issued letters to both agencies and requested for assistance for this fire-victim family. Though the husband was hired at a company and continues working, and HOH was hired temporarily at a Korean restaurant, their saving was not increased more than $500. This is not enough for the first month's utilities, rent and security deposit. GSJ SW coordinated with Dededo Mayor for a Fire Victim Certification and with GFD for an Incident Report for GHURA application. The SW also coordinated with GHURA Deputy Director and Site Managers in order to have this family to qualify for assistance prior to their exit date.
- **F3:** A Chamorro couple with two minor children—they were sleeping in their car before moving in the GSJ. HOH is working for GovGuam agency, making $500/payday. With his car payment of $150/m, client was not able to make saving for rent. They do not want to get assistance from Salvation Army and plan to save up $500/m and move out from GSJ with own saving. Their GHURA application for Amp 1 is #236 on the waiting list. GSJ SW assisted them to apply for Amp 2 and 3 and provides money management for this family. As requested in their ISP and as of this report, they have not yet presented their saving status.
- **F4:** A DV victim family occupies this room for another CSS program.
- **F5:** a room for **EH**
- **F6:** A Chuukese couple with two (2) minor children—HOH is working at Lumpia House, part-time, making $3-400/payday and common-law husband is working at Capriossa, part-time, making $400/payday. The plan to save $500 biweekly; however, they have not reached their goal, because the HOH's boyfriend was not cooperative. HOH decided to remove him and tries to save money; however, she misplaced her passport and therefore she was not able to open a bank account. She tries to find another job for making more saving and plans to apply for Salvation Army's ESG Program. Considering her family situations, GSJ extended her stay 30 more days. GSJ SW provides money management services and client has saved $500 as of September 28.
- **F7:** Chamorro couples with three (3) minor children have just moved in. They were staying at beaches and applied for Salvation Army's ESG Program prior to moving in to GSJ. HOH is working at Securetas, making $605/payday. They did not apply for GHURA Public Housing and are lacking documents for housing applications. They plan to complete application for ESG program and GHURA Public Housing and Section 8 Program. With the goal of saving $300-350/payday, GSJ SW provides

children—they exit out due to no progress and were assisted with housing by Lada Garden after Typhoon Mangkhut.

(Case number: 091801): A Chuukese common-law couple with three (3) minor children—husband is working at a gun club, making $525/payday. They applied for GHURA Amp 1 and requested for duplication of HOH's birth certificate. They plan to save $400/payday, apply for Salvation Army's ESG Program, and to make follow-up with GHURA application. They made first saving of $400 in a newly opened bank account and collected all required documents for ESG application. They are compliant with money management counsel from GSJ SW.

- **F9:** A Chuukese couple with four (4) minor children—none of them are US Citizen. Wife is working at Capanel Restaurant, making $550/payday. Husband is not employed due to his illness, but plans to find a part-time job. They applied for GHURA Public Housing Amp 1, 2, and 3, and plan to move in to any available Amp. They aim to save $300/payday and comply with money management with GSJ SW. They made first saving of $700 and their current saving is $2201.40. Acknowledged about the high rent and utility cost, client plan to save up as much as possible before moving out from GSJ.
- **F10:** A Chuukese common-law couple with five (5) children—they were staying at a beach for about two months after moving out from their uncle's house. Common-law husband is working at Nikko Hotel, making $518/payday. They were on Section 8 Waiting List of #205 upon their arrival on GSJ. They completed Mass Screening on August 21 and have Interview schedule on October 3. They plan to save money of $400/payday, and their current balance is $1132.51. They cleared arrears and completed Salvation Army's ESG Program application. With the remarkable achievement of their ISP, they were transferred to Unit 1 on September 24, 2018.
- **S1:** A Chuukese couple with 18-year old son/ high school student - They have been staying at their car since their Section 8 Housing Voucher was terminated on May 31, 2018. The common-law husband works and makes income of $280/week, and this family planned to save $200/week. Following their ISP, HOH completed applying for Salvation Army's ESG Program and GHURA Amp 1, 2, and 3, with assistance from GSJ SW. However, they did not make saving as they have planned, due to their family member's funeral cost and stolen wallet.
- **S2:** A Chamorro single father and minor son, whose mom is an In-patient client at Oasis Empowerment Center until January 2019. She is doing all the paper works for Salvation Army's ESG Program and GHURA applications. GSJ SW made a referral to I Famaguonta for the boy, who shows the behavioral problems, and the assessment result by a SW at I Famaguonta reveals that the boy does not have any problem. Father of the boy has substance abuse issue and attends AA and NA classes as well as looking for jobs. GSJ SW coordinates with Lagu Youth Center for the boys' after school activities.
- **S3-1:** A Korean single female - returned to Guam again from Korea and was sleeping outside near GSJ. As soon as she was housed in GSJ, SW assisted her obtaining a job and she started working at a Guest House. Her plan is to go to Ohio to stay with her aunt, once she saves enough money for airfare. As her saving was increased to $600, she stopped working due to the severe back pains. Client was waiting for tax return of $600 for the airfare, but she decided to request financial assistance through GSJ SW, who arranged for a meeting with a Korean non-profit organization, which assisted client to purchase a one-way ticket to Ohio. She departed Guam on September 30,

2018.

- **S3-2:** A Filipino female has moved in, as her landlord evicted her without advance notice. She had an on-call job, making $200/paycheck and was looking for another part-time job. She completed a job interview from Hilton Hotel. Her SNAP was terminated, and GSJ SW assists her with reapplication process. She found a live-in caregiver job through her friend and moved out to the house in Agat, after a few days' trial.
- **S4:** A Russian couple seeking political asylum moved in from a beach. They came to Guam on May 18 and applied asylum on May 30, 2018. They are not eligible for any Public Assistances, including public housing and SNAP. They cannot work due to not having a work permit. GSJ is assisting them with food, clothes, and transportation. They completed 1st Court hearing on September 18, 2018 and were suggested to find a professional translator for his asylum application. GSJ SW assisted them to find a temporary job for spending money and is seeking out community members who can assist them with a longer term job and temporary housing.
- **S5:** A Chamorro couple with two daughters–The family was taken back to GSJ a few days after their exit date, considering their situation of having a new born baby and has no place to stay. Currently, the mother of the baby started working through Work Program, and her husband is looking for a regular job. HOH's two older daughters were added to this household, as their guardians moved to Saipan after their house was broken from Typhoon Mangkhut. GSJ SW is coordinating with Salvation Army's SW for assisting this family. They plan to save up money and move out with Salvation Army's assistance.
- **S6:** A Chuukese couple has just moved in. Both were unemployed and never applied for GHURA. HOH plans to find job, apply for ESG Program and GHURA, and to save money. With job-search, HOH was hired and will start working on October 2.

ORDOT SHELTER

Ordot shelter has passed all government requirements and has its Business License /Permit to operate as a homeless shelter.

Placement:

- None for this reporting period.

Emergency Housing (EH):

- Twenty-three (23) males were housed overnight and moved out the next day because there were no 60-day rooms available.

Walk In Assistance:

- A Chamorro male came and requested for food and shower services 11 times.
- A Chuukese male came and requested for food and shower services twice.
- A Caucasian male came and requested for shower and food services 3 times.
- A Chamorro male came and requested for laundry and shower services twice.
- A Filipino male came and requested for food service once.
- A Chamorro male came and requested for food 5 times.
- A Chuukese male came and requested for food and shower services once.
- A Caucasian male came and requested for food twice.

Voluntary Exit:

- None for this reporting period.

Eviction:

- A Chuukese client was evicted due to no-call-no-show for 3 days (case number: 061824).
- A man was evicted due to not staying in the shelter (case number: 061832).
- A man was evicted due to no call no show (case number: 081809).

Work Assistance:

- None for this reporting period.

Client's Current Status:

- **R1-1:** A 46-yeal old Chamorro male became homeless with his 18-year old son. They were suggested to utilize EH during a weekend. A bunk bed was offered for them for EH and 60-day program; however, the father was not able to locate his son. Therefore only the father registered for the 60-day program. He is working at Pacific Rim, with hourly income of $11 and is transported by his friend every day to and from his work. He plans to save up money, find a studio unit, and move out.
- **R1-2:** A 47-year old Chuukese male was referred from New Beginnings. He was attending classes at New Beginnings every Wednesdays. He lost his passport, birth certificate, and SS card before entering the shelter. GSJ SW was coordinating with New Beginnings' Peer Specialist for acquiring the new documents; however, there was no progress until now. GSJ SW requested for help from New Beginning's SW. His goal is to get a new passport, work, save money, and go back to Chuuk.
- **R2**: A 38-year old Chamorro male was referred by GBHWC. GSJ SW is coordinating with GBHCE SW, who will assist client's GHURA application. Client is attending regularly group sessions at GBHWC.
- **R3-1**: A 59-year old Chamorro male was staying in his car until it was stolen prior to entering GSJ. He does not receive SNAP and has been assisted with food from his relatives. GSJ SW suggests him to apply for SNAP; however, he tried to find a job through American Job Center's Senior Employment Program and now working at EPA, 4 hours a day, using Public Transit to and from the work place. He is very grateful for having a job, though it requires him to be out from the shelter from 5 a.m. to 7 p.m. Eventually, he wants to go back to regular job, working full-time. His goal is to save up money and buy a car. Client completed GHURA Public Housing on-line application.
- **R3-2**: 35-year old Russian asylum seeker—arrived on Guam, applied political asylum through US Immigration, went to jail, and was waiting for 5th Court Hearing, where his asylum application was denied. Client did not give up and submitted appeal letter to US Immigration Office. He needs mobile phone translator for communication. GSJ provides food, clothes for this client. GSJ SW works with another Russian client in GSJ Main Shelter for communication with this man.

CONSOLIDATED DEDEDO/ORDOT PENDING WORK AS SUBMITTED TO CSS SUPPORT SERVICES:

1. Fire Alarm System need repair, till then, GSJ conducts GFD fire watch. Landlord responsibility.
2. Ordot's van needs rear left side passenger window replaced. W.O.#2018-107
3. Repair R-2 door, Ordot W.O.# 2018-094
4. Unit # 2 bath rm. Light needs repair. W.O.# 2018-116. (4/4/18)
5. Unit # 2 Replace dining room light. W.O.# 2018-119 (4/4/18)
6. Unit # 2 Bath rm. Vanity cabinet sink leaking. W.O. 2018-117 (4/4/18)
7. Unit # 2 Hot water closet door needs repair. W.O. 2018-155 (4/11/18)
8. Unit #7 Repair/ replace bed rm. Light. W.O.# 2018-120 (4/4/18)

9. Dededo right wing kitchen wall needs repair. W.O.# 2018-137 (4/11/18)
10. Dededo right wing kitchen tiles needs replacement/repair. W.O. # 2018-136 (4/11/18)
11. Dededo F-8 light not working. W.O. # 2018-134 (4/11/18)
12. Dededo S-6 Wall repair. W.O.# 2018-132 (4/11/18)
13. Dededo S-6 light not working. W.O. # 2018-131 (4/11/18)
14. Dededo S-4 light not working. W.O. # 2018-130 (4/11/18)
15. Dededo S-3 light not working. W.O. # 2018-153 (4/12/18)
16. Dededo F-2 light not working. W.O. # 2018-151 (4/12/18)
17. Dededo F-5 light not working. W.O.# 2018-149 (4/12/18)
18. Dededo F-4 light not working. W.O. # 2018-148 (4/12/18)
19. Dededo F-3 light not working. W.O. # 2018-147 (4/12/18)
20. Dededo F-1 light not working W.O. # 2018-146 (4/12/18)
21. Dededo Left wing kitchen cabinet doors need repair. W.O.# 2018-145 (4/12/18)
22. Unit #1 Replace shower handle. W.O. # 2018-177 (4/16/18)
23. Unit #1 Kitchen tiles replacement. W.O.# 2018-176 (4/16/18)
24. Unit # 9 Vanity replacement. W.O. # 2018-175 (4/16/18)
25. Unit # 9 repair floor tile. W.O.# 2018-174 (4/16/18)
26. Unit # 9 Wall paint peeling. W.O.# 2018-173 (4/16/18)
27. Unit # 9 Window screens need repair. W.O.# 2018-172 (4/16/18)
28. Unit # 9 Hot water closet repair. W.O.# 2018-171 (4/16/18)
29. Unit # 9 Kitchen wall cracks on the wall. W.O.# 2018-170 (4/16/18)
30. Unit # 8 Bath rm. Shower handle needs repair. W.O.# 2018-168 (4/16/18)
31. Unit # 8 Window screens needs repair. W.O.# 2018-167 (4/16/18)
32. Unit # 8 Hot water closet door needs repair. W.O.# 2018-164 (4/16/18)
33. Unit # 7 Window screens need repairs. W.O.# 2018-163 (4/16/18)
34. Unit # 7 Walls need painting. W.O.# 2018-161 (4/16/18)
35. Unit # 7 Bed rm. Light needs repair. Note this room is closed down due to water leaking into the light. W.O.# 2018-160 (4/16/18)
36. Unit # 7 Hot water closet door needs repair. W.O.# 2018-159 (4/16/18)
37. Unit # 7 Toilet not working right. Backing up. W.O.# 2018-158 (4/16/18)
38. Ordot right wing rest room door needs replacement. W.O.# 2018-280

PROGRAM NEEDS:

1. Two (2) Copy machines – need is to make photocopies for client documentation 1 for Dededo shelter Manager & 1 for Ordot. .
2. 4-6 large Stainless steel shelves for pantry & storage needs. For Dededo & Ordot shelter.
3. Purchase Three (3) Computers, Two (2) for Ordot and one (1) for Dededo Shelter Manager, computers at Ordot shelter; I.T. reports that units are beyond repair.
4. Purchase a 500 gallon tank to be used during water outages.

SERVICE PROVIDED:

Transportation services were provided to and from both shelters; to job sites, job searches, job interviews, Catholic Social Service Office, home searches, workshops, sponsored dinners, The Salvation Army, Mayor's Offices, Superior Court, Public Health-Dededo, Public Health- Mangilao, SDA Clinic, GBHWC, AHRD, DOL, DOE, GHURA, super markets, etc.

Follow ups were made with The Salvation Army regarding applications for housing assistance. Follow ups were also made on applications that were submitted to various employers for employment via phone calls and transporting clients to and from the work

sites.

- Total number of calls that the clients made from the office telephones was 1130.
- Total number of meals that were provided to clients from the food bank was 706. Twelve (12) cases or forty-four (44) individuals do not qualify with SNAP, and eight (8) cases or twenty-eight (28) individuals do not have any income. Meal services also were provided for some clients who were out of food stamp. GJS provided them with food from daily food donations and donated can goods.
- Total number of transportation that were provided to clients were 435 (excluding sponsored dinners).

EXPANSION UNITS

UNIT #1:

(Case number: EX031802): A Chuukese single mom with five (5) children transferred from GSJ Main Shelter on March 17, 2018. She settled on a payment plan with GWA, and is paying $100/m over 39 months. Currently her savings is now over $4000. They tried to find a place to move out to, but are having difficulty because of their GWA arrears. GSJ SW assisted them in apply for a three-bedroom unit in Dededo Taitano Apartment, which rent includes utility; however, its renovation was not completed as of their exit date. They moved out to a relative's house in Yigo and are waiting for the renovations to be completed.

(Case Number: EX091802): A Chuukese couple with five (5) minor children transferred from GSJ Main Shelter on September 24, 2018. Common-law husband is working at Nikko Hotel, making $518/payday. They were on Section 8 Waiting List of #205 upon their arrival on GSJ. They completed Mass Screening on August 21 and have Interview schedule on October 3. They plan to save $400/payday, and their current balance is $1132.51. They cleared arrears and have completed Salvation Army's ESG Program application. With this remarkable achievement, they were recommended to be transferred to a unit.

This family receives Public Assistance (SNAP, Medicaid, & MIP).
Total number of occupants: seven (7). A family of couple and five minor children (9, 8, 6, 4, and 2 years old).

Goals (9/24-10/24/18):

1. Save money $400/payday.
2. HOH is to find a job by 10/24/18
3. Apply Block Grant by 10/9/18.
4. Comply with money management/budgeting with GSJ SW every month.
5. Make follow up with Salvation Army application's status.

- Case management and supportive services are being provided by GSJ social worker.
- Client does not have transportation and a relative assist husband's transportation for work.
- GSJ provides access to the GSJ washing machines/driers for clients.

UNIT #2

A Chuukese family of four (4) has transferred from GSJ Main Shelter on May 31, 2018. HOH is continues working at Hilton Hotel, and they purchased a used car from a relative, so their saving balance was $1069.47 as of end of August. Common-law husband received his Passport but did not acquire his Guam ID yet. Common-law husband is still jobless, because he has to complete

Community Service hours of 120 by the end of September. He plans to find a regular job, in order to save enough money for rent.

This family receives Public Assistance (SNAP, Medicaid, & MIP).
Total number of occupants: four (4). A family of couple and two (2) children (9 and 4 years old)

Goals (9/28-10/28):
1. Save money $400/payday.
2. Common-law husband is to start working.
3. Look for a house in Tumon area
4. Comply with money management/budgeting with GSJ SW every month.

- Case management and supportive services are being provided by GSJ social worker.
- Clients purchased a used car and can start using it in the middle of October.
- GSJ provides access to the GSJ washing machines/driers for clients.

Status Updates: Client's saving was increased to $1808.43. Common-law husband's community service hours are completed, and he can start working in October. He expects to work 35 hours/week as a security worker at night. They plan to start looking for a house in Tumon area, considering HOH's work place (Hilton).

UNIT #7:
(Case Number: EX 081801) A Chuukese mom with four minor children has moved in to this unit on August 26, 2018. HOH's husband is employed at Cloverdale in North Dakota, and remaining family members were waiting for enough saving for moving to ND. GHC has planned to assist the airfare for the children, once the Cloverdale sends the itinerary for the HOH, who is hired at the company. Cloverdale sent the itinerary for HOH, and GHC approved to pay entire airfare of $3849.84 for the children. GSJ SW coordinated with the Cloverdale, GHC, United Airlines, and Guam DOE for the process, and the family moved to ND on September 20, 2018.

(Case Number: EX091801) A Chamorro-Puerto Rican couple with a teenager son has moved in from Guma San Jose Main Shelter on September 23, 2018. Chamorro wife is employed at Guam DOE, making about $1200-1300/m. They went through multiple surgeries and the accumulated medical bills were not covered by insurance. This led them to take out loans, leaving them unable to afford their rent. Both are disabled and applied for GHURA Amp 3. GSJ SW suggested them to apply for NED program through DISID. Wife got operation for her leg on August 27 and is still on medical leave. They completed submitting all required documents for Salvation Army's ESG program and their current saving balance is $1121.78. They are #10 on the GHURA Public Housing and husband was hired at Pacific Data System as a temporary employee.

They receive public assistance (SNAP).
Total number of occupants: Three (3). A family of a couple with one (1) minor child (age 15).

Goals (9/23-10/23):
1. Save money $1500/mo.
2. Follow up GHURA application
3. Follow-up DISID application
4. Comply with money management/budgeting with GSJ social worker every month.

- Case management and supportive services are being provided by GSJ Social Worker.
- Clients have their own transportation.
- GSJ provides access to the GSJ washing machines/driers.

UNIT #8

A common-law couple with three children have, transitioned from Guma San Jose Main Shelter to the Expansion unit on July 23, 2018. The common-law husband is working, and their goals are to save $500/payday, make payment plan with GWA and GPA, and the children's mom to find a job. Following the money management with GSJ SW, they made saving of $600, started paying their arrears, and the wife made Health Certificate for obtaining a job. The SW assisted their youngest son to register to Head Start Program. The youngest son started attending Head Start Program. HOH started working at a restaurant; however, it was closed after they failed an inspection from DPHSS. She is looking for another job. Her common-law husband's construction work was not consistent due to the bad weather; therefore their saving was not increased as it has planned. Their saving was $844.02 by the end of August.

They receive public assistance (SNAP, Medicaid and MIP).
Total number of occupants: Five (5). A family of a couple with three (3) minor children (ages 10, 9, and 4).

Goals (9/21-10/21):
1. Save money $500/payday.
2. Clear arrears ($100/payday)
3. HOH is to find a job
4. Comply with money management/budgeting with GSJ social worker every month.

- Case management and supportive services are being provided by GSJ Social Worker.
- Clients have their own transportation.
- GSJ provides access to the GSJ washing machines/driers.

Status Update: Their saving was reduced to $444.02, after HOH made a big contribution for her relative's funeral cost. GSJ SW gave her the first warning and discussed with GSJ Managers about this matter. They decided to give them one more chance if they follow their ISP. HOH's husband restarted working 2 weeks ago and will catch up their saving. HOH is looking for a night-time job, while her husband is at home.

UNIT #9

Client has transitioned from Guma San Jose Main Shelter to the Expansion unit on June 17, 2018. Head of household was hired at ERC Trading, INC. and started saving. As a backup plan, the Client has been organizing their documents for Salvation Army's ESG application. Their savings has increased to $877.39, which was impacted by unexpected events: HOH's father passed away and HOH contributed $200 from his saving. In less than a month, his mom also passed away, and had to spend $700 out of his savings of which he gave to his uncle with the intention that he purchase airline tickets to Chuuk. He ended up no going and is still out $700. His car is down and he has to purchase a part to fix it. His saving balance was reduced to $483.09 by the end of August.

They receive public assistance (SNAP, Medicaid and MIP).

Total number of occupants: Four (4). A family of a couple with two (2) minor children (ages 3 and 1).

Goals (9/15-10/15):
1. HOH is to find a job by October 15
2. HOH's wife is to find a job
3. Deposit $700 back to his account by October 15
4. Comply with money management/budgeting with GSJ social worker every month.

- Case management and supportive services are being provided by GSJ Social Worker.
- Clients have their own transportation.
- GSJ provides access to the GSJ washing machines/driers.

Status Update: HOH was laid off from his temporary job and he decided not to go to Chuuk for his mom's funeral. He asked his uncle to give back $700 for his saving; however, it was not returned until now. GSJ SW suggested both adults to be employed for more saving, and they are looking for jobs. GSJ SW issued a warning letter, stating that they have to be employed and that $700 is to be deposited by October 15; otherwise, they will be evicted by the end of October.

Eviction:

- None for this reporting period.

Transition Progress:

- EX 101701 moved out from Unit 7 on March 1, 2018 to a 3-bedroom house in Wusttig Rd., with Section 8 Housing Assistance. They saved up enough money for Security Deposit, so they did not need to apply for Salvation Army's ESG program.
- EX 121801 moved out from Unit 8 on June 8, 2018 to a ranch house, because they failed to save up enough money for rent and their Salvation Army application was suspended due to common-law wife's "disrespectful manner". They are still staying in the same place.
- EX 011801 moved out from Unit 9 on July 19 to their brother's house and then moved to Hawaii on July 25, 2018 with the financial assistance from Make-A-Wish-Foundation.
- EX 051801 moved out from Unit 7 on August 21 with own saving to an extension house in Harmon.
- EX 031802 moved out from Unit 1 on September 12, 2018 to relative's house temporarily and waits for a 3-bedroom unit is renovated.
- EX 081801 moved out from Unit 7 on September 20, 2018 to ND, USA, with the financial assistance for children's airfare from GHC. The couple is working full-time at Cloverdale Food Co., and their children are attending school.

OUTREACH:

Fifty-one-year old South Korean man JK came to Guam on July 27, 2017 with the Tourist Visa, in order to apply for asylum. The Visa is expired on October 24, 2017.
According to JK's description of the reasons for seeking asylum, JK believes that secret polices have been watching him all the time and poisoning him through medicines, food, and drinks, in order to prevent him from being "savior". He informed that he was involved in a religion in Korea, called "Yong-seng Gyo". He believes he was appointed/ recommended to be the next successor after the first Supreme Leader of the religion passed away in 2006.
His brother put him in Mental Health Institute in December 2007 after JK showed the symptoms

of mental health issue. He was released in June 2008 from the institute and was hospitalized again at another Mental Health from February to March in 2010. He was diagnosed having Schizophrenia and had been taking medications since institutionalized and continue taking medicines for a while after released from the mental health. He believes that his health condition was deteriorated due to the medicines and food because the secret polices kept poisoning him through the medicines and food.
So JK went to Japan in 2011 and applied for asylum. It was not approved and he was sent back to Korea in March 2017. He worked and made money for Passport and airfare and came to Guam in July 27, 2017. As his money was gone after 2 days of stay at a hotel, JK became homeless and seeks help from Guma San Jose, GPD, and US Immigration Office, and Korean Consulate Office also knows about JK and suggested him to go back to Korea, but he does not want. Air Busan assured that they would help JK to be back to Korea, however, JK believes that he would die (due to the poison) if he is sent back to Korea.

Though he was diagnosed by specialists in Korea, JK believes he does not have any mental problem. Guma San Jose Social Worker suggested him to check his mental status at GBHWC and he agreed. GSJ SW took him to GBHWC on August 14, 2017 and had him to see a Counselor (Rethelje Diaz), Psychologist (Dr. Rita Sharma), and Psychiatrist (Dr. Victor Perez), who diagnosed JK having Schizophrenia and delusional disorder. They all recommended him to take medications, but JK strongly rejected it.
GSJ SW assisted him with asylum application, and JK mailed it on August 30, 2017.
GSJ SW arranged for a place in South Korea for JK and suggested him to go back to Korea, but he strongly rejected the idea.

JK has been utilizing GSJ's Emergency Housing Program from August 5, 2017 until February 26, 2018. He stopped coming for EH and came to the shelter only for Walk-in Assistance until March 2018. Since then he never came to the shelter.
A Social Worker from DISID informed GSJ SW that JK sometimes visits DISID and asks for help to find out his Asylum application status. JK stopped visiting DISID when they tried to refer him to GBHWC.
Young-shin Kim, owner of Kim's Office in Upper Tumon, informed GSJ SW that JK visits his office sometimes and asks for assistance. In April 2018, CSS received a letter from USCIS for JK and GSJ SW was able to deliver it to JK through the communication with Young-Shin, who found out that the letter was informing JK's Work-permit application was denied.
As per Asylum application sent on August 30, 2017, JK never received any letter from USCIS. According to Young-shin, JK wanted to go to states and purchased a ticket, but he was denied for going to US mainland by immigration office due to "his case is pending". Young shin informed GSJ SW that he has been helping JK financially every time he visits his office, and suggested him to go back to Korea, because his asylum application cannot be approved. (JK is a South Korean, not a North Korean). As JK does not accept his advice and continues seeking for help for unfeasible thing, Young-ship stopped assisting him.
GSJ SW called and left message 2 times to Janet Yamaubent from US Immigration Office in Tiyan, in order to request for Jung Woo's status report. She called back and said that she cannot vouch for JK. GSJ SW also called Jeffrey Warfield, SW and attorney at DISID, to find out JK's application status. According to Jeffrey, based on the USCIS website regarding getting information on an Asylum Petition, information cannot be released to a third party without the express written consent of the applicant; therefore, JK needs to go to US Immigration Office and inquire for it.

On August 29, GSJ SW looked for JK at the Hagatna area, where he was panhandling, but failed to locate him. SW visited Hagatna Library and requested a Liberian to ask JK to call SW. JK called SW On August 31 and informed that he has requested for legal assistance to a Korean lawyer for his asylum application.

On September 25, 2018 M.S. did an outreach at GMH. Referred by the social worker from GMH. Single male. Displaced by the typhoon. He was living in a tent behind a relative's house.