GOVERNMENT OF GUAM
DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT

LOURDES A. LEON GUERRERO
GOVERNOR, MAGA'HÅGA'

JOSHUA F. TENORIO
LT. GOVERNOR, SIGUNDO MAGA'LÅHI

LINDA UNPINGCO DENORCEY, MPH
ACTING DIRECTOR

LAURENT SF DUENAS, MPH, BSN, RN
DEPUTY DIRECTOR

JAN 2 9 2019

35GL-19-0103

Honorable Tina Muna Barnes
Speaker
35th Guam Legislature
Guam Congress Building
163 Chalan Santo Papa
Hagatna, Guam 96910

Dear Speaker Barnes:

Attached is the fiscal year 2019 first quarter report of activities and inventory of non-expendable property of the *Guma* San Jose shelter. This is in compliance with Public Law 34-116, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,

LINDA UNPINGCO DENORCEY, MPH

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Attachment

Cc: Office of Public Accountability

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DATE: 1-31-19
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123 CHALAN KARETA, MANGILAO, GUÅHAN 96913-6304
www.dphss.guam.gov • Ph.: 1.671.735.7102 • Fax: 1.671.473.5910

Catholic Social Service
Catholic Charities Guam

234A U.S. Army Juan C. Fejeran Street
Barrigada, Guam 96913
Tel: 671-635-1406 Fax: 671-635-1444
Email: css@guam.net
Website: www.catholicsocialserviceguam.org

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DATE: 1/17/19 838

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OFM CAP D.D.
President / Chairman
Board of Trustees

Diana B. Calvo
Executive Director

Paula Perez
Deputy Director

DEPARTMENT OF PUBLIC HEALTH & SOCIAL SERVICE
P.O. BOX 2816
HAGATNA, GUAM 96932

1st QUARTER REPORT

CONTRACTOR: CATHOLIC SOCIAL SERVICE

ADDRESS: 234A US ARMY JUAN C. FEJERAN STREET
BARRIGADA, GUAM 96913

PROJECT TITLE: GUMA SAN JOSE HOMELESS SHELTER

FISCAL YEAR: October, November, December FY 2018 - 2019

SUBMITTED BY:
Terezo R. Mortera
PROGRAM MANAGER

APPROVED BY:
Diana B. Calvo
EXECUTIVE DIRECTOR

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1st QUARTER REPORT FY 2018-2019
GUMA SAN JOSE HOMELESS SHELTER
October, November, December 2018

No. of Staff: 12/12 (Vacant Position: 0)
No. of Program Manager: 1
No. of Shelter Managers: 1 (Vacant Position: 1)
No. of Social Worker: 1

No. of Clients/ Dededo Shelter: 180	**No. of Cases: 57**	**Waitlist Cases: 53**
No. of Clients/ Ordot Shelter: 15	**No. of Cases: 47**	**Waitlist Cases: 38**
No. of Clients/ Expansion Units: 69	**No. of Cases: 15**	

PROGRAM ACTIVITIES:

In collaboration with the Program Manager, Shelter Manager, Caseworker, the Shelter Workers and the other agencies and organizations, Monthly Activity Plans are developed throughout the Guma San Jose Program.

Clients:

- October 3, 8, 10, 12, 15, 17, and 19, 2018 – EFNEP from UOG provided nutrition classes for GSJ clients at Lanai.
- October 20, 2018 – Guam Latte Lion's Club provided lunch for GSJ clients held at Lanai.
- November 1, 2018 – American Association of University Women provided dinner for GSJ clients held at Lanai.
- November 8, 2018 – Santa Barbara Church provided dinner for GSJ clients at Dededo Senior Center.
- November 9, 2018 – Island Telephone Directory provided dinner at CSS. Clients were transported to and from the site for the event.
- November 11, 2018 – Bank of Guam provided dinner for GSJ clients held at Lanai.
- November 18, 2018 – Guam Spirits Lions Club provided dinner for GSJ clients held at Lanai.
- November 19, 2018 – Catholic Group donates turkey and ham for GSJ clients.
- November 21, 2018 – Estel Cortez provided dinner for GSJ clients held at Lanai.
- November 22, 2018 – Dining Facility and I Can provided dinner for GSJ clients held at Lanai.
- November 24, 2018 – UOG Unity provided dinner for GSJ clients held at Lanai.
- November 25, 2018 – JFK Class of 1979 provided dinner for GSJ clients held at Lanai.
- November 27, 2018 – KUAM provided lunch for GSJ clients held at Lanai.
- December 9, 2018 – SWSA Organization provided lunch for GSJ clients held at Lanai.
- December 13, 2018 – Santa Barbara Church provided dinner for GSJ clients held at Lanai.
- December 16, 2018 – Salas Siguenza family provided lunch for GSJ clients held at Lanai.
- December 19, 2018 – Guam Association of Realtors provided dinner for GSJ clients

held at Lanai.

- December 20, 2018 – After School Christmas Caroling by Bob Young Men's Club for GSJ clients held at Lanai.
- December 22, 2018 – George Washington High School group provided breakfast for GSJ clients held at Lanai.
- December 22, 2018 – Guam Association of Realtors provided lunch for GSJ clients held at Lanai.
- December 22, 2018 – Guam Serenity Lion's Club provided dinner for GSJ clients held at Lanai.
- December 23, 2018 – Aguon family provided dinner for GSJ clients held at Lanai.
- December 24, 2018 – GSJ Luncheon for GSJ clients was held at Lanai, offered by an anonymous donor.

Program Manager/Shelter Managers/Social Worker:

- October 2, 2018 - GSJ Executive Team meeting, GSJ, Dededo
- October 16 and 17, 2018 – The 2018 kNOw More Training from GCASAFV @ Westin Hotel. GSJ SW attended the training.
- October 17, 2018 – GHC Regular Meeting, DOL
- October 23, 2018 – Liheng # Ground Breaking, PM and SM
- October 31, 2018 – Executive Team Meeting, GSJ Dededo
- October 31, 2018 – Karidat Anniversary event at CSS
- November 1, 2018 – Healthcare for the Homeless meeting, DPHSS
- November 6, 2018 - Executive Team Meeting, Dededo
- November 14, 2018 – SM met w/Mossa Restaurant for Donation Campaign, Agana
- November 20, 2018 – CSS Managers Meting, CSS
- November 21, 2018 – Executive Team Meeting, Dededo
- November 28, 2018 – Executive Team Meeting, Dededo
- November 28, 2018 – PIT Count Planning Meeting, (cancelled), TSA, Tiyan
- November 28, 2018 – GHC Regular Meeting, TSA, Tiyan
- November 27, 2018 – CPR and First Aide Training at CSS Conference Room. GSJ Shelter Manager and SW attended.
- December 5, 2018 – Executive Staff meeting, GSJ Dededo
- December 6, 2018 - Healthcare for the Homeless meeting, DPHSS
- December 12, 2018 – Executive Team Meeting, Lee's Garden, Dededo
- December 14, 2018 – CSS Pesticide Training, CSS conference room
- December 18, 2018 – Executive Team Meeting, Ajesin, Dededo
- December 19, 2018 – PIT Count Planning Meeting, DOL
- December 19, 2018 – GHC Regular Meeting, DOL
- December 26, 2018 – Executive Team Meeting, GSJ Dededo
- December 27, 2018 – CSS Managers Meeting, CSS Conference Room
- December 28, 2018 – BOSSA Inspection, Ordot/Dededo

DEDEDO SHELTER

Placement:

- Five (5) families or sixteen (16) individuals moved to apartments with own savings (case numbers: 071822, 071830, 091823, 091803, and 101831).
- Three (3) families or fourteen (14) individuals moved to friend's or relative's house as

they offer them to stay (case numbers: 081812, 091824, and 101925).

- Two (2) families or eleven (11) individuals transitions to Expansion Units (case numbers: 091801 and 091825)
- A family of six moved to Lada Gardens with assistance from Salvation Army's ESG Program (case number: 081822).
- A single female moved out to Tamuning Plaza Hotel with assistance from West Care (case number: 101907).
- A family of five (5) moved to an apartment with Section 8 Voucher Program (case number: 121802).
- A couple with an infant baby moved to a family tin house after fixing it (case number: 101824).
- A single mother with two (2) young children moved back to Chuuk with financial assistance from Guam Homeless Coalition (case number: 101837).

Emergency Housing (EH):

- Thirty-one (31) cases or one hundred (100) individuals were housed overnight because there were no available rooms for the 60 day program, also some of them did not have all the necessary documents.

Walk In Assistance:

- A Chamorro/Kosrean couple came and requested for food and toilet services 16 times.
- A Chamorro family of six came and requested for shower services 4 times.
- A Chuukese male came and requested for shower and using toilet 19 times.
- A Chamorro/Filipino family of five came and requested for food 8 times and shower 9 times.
- A Filipina American female came and requested for shower service once.
- A Filipino male came and requested for food twice and shower 6 times.
- Another Filipino male came and requested for shower service 9 times.
- A Chamorro male came and requested for shower 16 times and food twice.
- A Chuukese couple came and requested for food once and shower twice.
- A Chamorro couple came and requested for shower service twice.
- A Chamorro female came and requested for shower 3 times.
- A Chamorro family of two came and requested for shower 16 times and food 3 times.
- A Chamorro family of five came and requested for shower 15 times and food 4 times.
- A Chamorro male came and requested for shower 14 times.
- A Filipino male came and requested for shower 6 times.
- A Chamorro/Palauan couple came and requested for shower 15 times and food once.
- A Chamorro family of two came and requested for shower 16 times and food 5 times.
- A Chuukese female came and requested for using toilet 5 times.
- A Chuukese family couple came and requested for using toilet twice.
- An American Filipino woman came and requested for shower 11 times.
- A Chuukese female came and requested to use toilet facilities 6 times.
- A Chamorro couple came and requested for shower, food, and using toilet facilities 3 times.
- A Filipino male came and requested to shower 6 times.
- A Chamorro male came and requested to shower 9 times.
- A Chamorro/Palauan couple came and requested to shower 7 times.
- A Chamorro man came and requested for food once.

- A Chamorro female came and requested for shower and to use toilet facilities 6 times and food 3 times.
- A Chuukese mom and son came and requested to use toilet facilities 12 times.
- A Chuukese female came requested to shower twice.
- A Filipino male came and requested to use toilet facilities twice.
- A Chamorro couple came and requested to shower and use toilet facilities 4 times.

Voluntary Exit:

- A family of four (4) exits earlier without telling the destination (case number: 101913).
- A family of five (5) exits earlier to relative's house (case number: 091824).
- A family of seven (7) exits earlier because they found a place to stay (case number: 101925).

Eviction:

- A family of seven (7) exits earlier because they found a place to stay (case number: 101925).
- A family of six (6) was evicted due to violation of GSJ rules (case number: 091803).
- A single female was evicted due to no call no show (case number: 101842).
- A family of four (4) was evicted due to no call no show since registration (case number: 121907).
- A common-law husband of a family of five (5) was evicted due to family violence (case number: 121902).

Work Assistance:

- A HOH of a family of six (6) was assisted by GSJ SW with completing job application forms (case number: 091803).
- A couple was assisted with money from Guam Homeless Coalition for making Guam IDs (case number: 101924).
- A HOH of a family of five (5) was assisted by GSJ SW with communication with the ex-employer about the method of payment (case number: 101908).

Client's Current Status:

- **F1:** A Chamorro/Palauan couple with a teen-age son—they were staying at a pavilion in Santa Barbara Park area. Before admission to GSJ, the Palauan husband was offered a job in Saipan and is waiting for the airplane ticket from his Saipan employer. The boy's School Social Worker submitted letters to Guam Legislature and United Airlines, requesting for financial assistance for airfare to Saipan for the wife and their son. The wife's daughter stays in Saipan and is willing to house her mother and brother. However, there was no response so far from the Legislature or United Airlines regarding airfare for wife and son. While they were residing in GSJ, there was another job offer of being a live-in caregiver; however, they turned it down, as the husband's job site manager wanted to verify if he would come to Saipan to work. GSJ SW communicates with the boy's School SW about the financial assistance she had requested to the Senators and United Airlines, and plans to request the money to GHC if needed.
- **F2:** A married Chuukese couple with four children—they were evicted from a rental apartment as HOH resigned from her job. Her husband is working at Garden Villa Resort as a houseman, and they finished a One-on-One Interview for a 3-bedroom unit in Amp 3 upon arrival at GSJ. They cleared their utility arrears with their saving, and the wife works continually after she placed her children in a daycare center and Lagu Youth Center. With the goal of saving $300 per payday, HOH was looking for a

house and finally completed contract signing for a unit in Harmon Industrial Park. However, the unit is under renovation, which will be completed on January 24, 2019. Considering their exit date is January 3, 2019, GSJ Managers and SW decided to place them to a unit until January 24.

- **F3:** A Chuukese common-law couple with four (4) minor children—they became homeless after husband lost his job. He started working at AMS on the previous day of moving in to GSJ. They are #234 on Waitlist for GHURA Amp 1. GSJ SW suggested them to apply for ESG Program as well, but the couple decided to pursue saving money for a rental unit. Their saving has increased to $2500. They were looking for a rental house within their budget. With GSJ SW's assistance, they found an affordable rental house in Barrigada, which requires repair. GSJ SW coordinates with agents for their application to be completed. GSJ Managers and SW decided to transfer this family to Unit 9, because their time for staying in GSJ Main Shelter was maxed as of December 27, 2018 and they need more time to move in to the house.
- **F4:** A Chuukese couple with 2 babies—they were staying at the side of their aunt's house before they moved in. HOH informs that her common-law husband is working, making $900/payday. GSJ SW suggested her to open a bank account to save money and she made a goal of saving $700/payday; however, HOH found out that her husband has taken out a loan for his parents a year ago and also has been assisting his sibling's financial problems. Realized that they cannot make independent living on Guam due to sibling's demands, this couple decided to go back to Chuuk, in order to focusing on taking care of their own family. They plan to save up money for airfare by January 20, 2019, and buy tickets, and fly back to Chuuk before their exit date, February 8, 2019.
- **F5:** a room for **EH**
- **F6:** A Russian couple with three (3) minor children, who are seeking asylum—they were staying in Guam International Airport until they were approved for the GSJ's 60-day program. All three children were attending school in Russia, and oldest child is autistic. GSJ SW assisted them in registering to nearby schools with the coordination with Dr. Chang for free skin tests and physical exams and with nurses at DPHSS for free immunization services. All three are now attending schools. Informed that wife is pregnant, GSJ SW coordinated with a Medical Social Worker and nurses at DPHSS for the wife to receive the free prenatal services. The wife was taken to ER 2 times (GMH, GRMC) when she discharged blood with unknown causes, and they face the financial problems to pay back the medical bills. The couple receives income from Russia, about $540/m, which appears not enough for the bills. Considering this family's financial problems, pregnant mom, and disabled son, GSJ Managers and SW decided to extend their stay 30 more days.
- **F7:** A Chuukese couple with three (3) minor children—they were sleeping in their car after they moved out from aunt's house under GHURA. They have finished the interview on Section 8 program and were waiting for a voucher briefing prior to moving in the GSJ. HOH is working at GRMC through Advance Management, making $675/paycheck. HOH lost her ID as well as all family members' SS cards when their car was robbed before moving in to GSJ. A few days later staying at GSJ, HOH got a Section 8 Voucher, and they were looking for a house to rent. They found a place, which was passed from GHURA inspection; however, they found out that the voucher was someone else's. By the time GHURA issued another voucher with correct name, the house they found was already taken by another tenant. Considering

the mistake by GHURA, GSJ Managers and SW decided to allow this family 30 more days.

- **F8:** A Chuukese common-law couple with three (3) minor children—husband is working at a gun club, making $525/payday. They applied for GHURA Amp 1 and requested for duplication of HOH's birth certificate. Their saving was increased to $905.11, and their application for ESG was approved. With GSJ SW's assistance, client was able to find a place with a cheap rent and was waiting for their renovation of the unit to be completed. It took for a while and their term at the GSJ Main Shelter was maxed up. GSJ Managers and SW decided to transfer this family to Unit 2, which requires some repair. They remain in the same room, though they are under Expansion Program.
- **F9:** A Chamorro/Filipino couple with three (3) minor children—moved in the GSJ after utilizing EH several times. Upon arrival, they were waiting for an inspection of a unit under GHURA Section 8 Program and their three children were not attending schools. GSJ SW assisted their transferring process. After the unit passing from the inspection, the couple showed some disagreement over the date when they would move out from GSJ, and it ended up eviction of the common-law husband from GSJ. The wife and her three children moved out on December 27, 2018.
- **F10:** A Chamorro couple with an adult child with disability and two minor children. The adult child started working at Naval Station as a Janitor not long ago through I Can Resource and his parents were struggling to provide transportation for him. HOH got stroke a while ago and cannot work, and her husband plans to work as soon as his son's transportation is available from Paratransit. It turns out, however, it wasn't available because Paratransit cannot wait for the son to be picked up by his supervisor. The HOH changed his plan to allow his wife to transport the son, while he is at work. As a former auto mechanic, HOH is eagerly searching for a job in that area of experience. Following the advice of GSJ SW, he also developed a payment plan for utility arrears, which was the cause of their eviction from GHURA. Though they applied for ESG Program prior to admission to GSJ, it would not be available until the arrears are cleared. GSJ SW assisted them to apply for NED Program through DISID, with the coordination of the Southern DPHSS for Medical Records and of Dr. Chang for free service for Disability Certification.
- **S1:** A Chamorro single father with minor son, whose mom is an In-patient client at Oasis Empowerment Center until January 2019, was taken back to GSJ. They were sleeping at a pavilion near Santa Barbara Park in Dededo. The mom is also registered at GSJ, so she could spend time together every weekend. She has been doing all the paper works for Salvation Army's ESG Program and GHURA applications. The boy's father plans to work through Senior Community Service Employment Program, as soon as his wife completes the Oasis Program on January 11, 2019.
- **S2:** A Chuukese single mom with two babies—they were sleeping in a park and were referred by Project Bisita. One of the children shows behavioral problems and her mom (HOH) appears not to have parenting skills. HOH's passport, Guam ID, and Quest Card were taken by a store owner, to whom HOH owes lots of money. GSJ SW coordinated with GPD to retrieve the passport and Quest Card. Knowing that client does not have income, GSJ SW coordinates with Project Bisita workers and a Case Worker @Micronesia Resource Center to apply for Child Support at AG Office. As the family members were informed that client filed for Child Support, they called the client and started threatening her. Client decided to go back to Chuuk, joining with

her mom, who became widow and has been asking her to come back since April 2018. GSJ SW requested GHC for money for airfare for this family, and it was approved. With the coordination with a Case Worker at Micronesian Resource Center and GSJ SW, this family of three flied back to Chuuk on December 26, 2018.

- **S3-1:** A Chuukese female was transferred from S1 when her husband no longer slept with the family at GSJ. Following GSJ SW's advice, client saved up money from her husband's income and was diligently looking for an affordable place to rent. The effort made her being able to rent a studio unit and moved out on the exit date. GSJ SW assisted her with providing the kitchen items from CSS Support Services.
- **S3-2:** A Caucasian female was referred from CSS Main Office. A GPD officer dropped her off from a beach. With the psychiatric disability, she has been homeless since 2008 and came from a homeless shelter (OPCC) in CA, according to client. She informs that she is SSI recipient and has MediCAL. She showed some mental health issues and has difficulties with communication with GSJ SW, Shelter Workers, and other clients. Knowing that client cannot receive SSI and cannot use MediCAL on Guam, GSJ SW made long-distance calls to SS office and the homeless shelter (OPCC) in CA and was able to obtain information about this client: she is a recipient of SSI, which will be suspended because recipient is out of CA; client was a former client at OPCC and was disappeared in September 2018, and that they would take her back to the shelter when she comes back to CA. GSJ SW plans to request money for airfare to GHC and send her back to CA.
- **S4:** A Chuukese widow with 3-year old daughter—was sleeping at a garage of her friend's house. The friend was transporting her to and from the work, from which she is receiving about $500/payday. After moving to GSJ, client was challenged by her daughter's care during her work hours, 5 p.m. to 2 a.m. She found her cousin, who is staying close to GSJ and offered the babysitting as well as the airfare for client's sister coming to Guam from Chuuk to join with client as a babysitter for the daughter. GSJ SW coordinates with Salvation Army SW to assist this family with rental assistance as well as Security Deposit.
- **S5:** A Chuukese couple with a teen-age son—they were sleeping in the Liguan Park before they moved to GSJ. Husband is on dialysis treatment 3 times a week, and his health condition was very challenging with this family's homelessness. He receives Social Security Disability Benefit of $902/m, and GSJ SW has assisted them with Y-Jahame Program application, knowing that this family is a chronic homeless. The application was approved and a unit is ready for this family. GSJ SW also assists them with providing kitchen items as well as bedding.
- **S6:** A Chuukese single mom with an infant baby—was referred by Micronesia Resource Center. She came to Guam in 2015 as a babysitter for her cousin, who later destroyed client's Passport and evicted her, claiming that client and her (cousin) husband have affairs. Client moved to her aunt's house along with her boyfriend, who later was evicted from the house before their baby was born. The aunt's husband evicted client as well, arguing that she caused increasing utility bills. Client and her infant baby were staying by a warehouse, which is located close to her aunt's house. A neighbor found them and contacted to a Case Worker at Micronesia Resource Center, who took them to GSJ for emergency bed. They were taken for 60-day program on the following day, considering their situation. Without having any IDs and other documents, client never applied for any public assistance. Knowing that there is no family support on Guam, client decided to go back to Chuuk; however, her

boyfriend found her and started communication with her. Client changed her mind and decided to stay on Guam with her boyfriend, who is working full-time. GSJ SW and Micronesia Resource Center Case Worker coordinate with replacement of client's passport and plan to work together for making other documents, including baby's birth certificate, and SS cards for her and baby.

ORDOT SHELTER

Ordot shelter has passed all government requirements and has its Business License /Permit to operate as a homeless shelter.

Placement:

- A Filipino male moved out as a live-in-caregiver (case number: 101923).

Emergency Housing (EH):

- Thirty-seven (37) males were housed overnight and moved out the next day because there were no 60-day rooms available.

Walk In Assistance:

- A former Russian client came and requested for food and shower services 3 times.
- A former client came and requested for food and shower services 3 times.
- Another former client came and requested for food and shower services 2 times.
- A former client came and requested for food and shower services 9 times.
- Another former client came and requested for food and shower services 2 times.

Voluntary Exit:

- A Chamorro male exit out earlier (case number: 091817).
- Another Chamorro male exit out earlier (case number: 091820).
- An African American man exit out earlier without informing GSJ staff (case number: 101911).
- A Chamorro man exit out earlier in order to stay with his wife who was sleeping in their rental car after she moved out from her friends' house (case number: 101919).
- A Filipino male exit out earlier after he found a job as a live-in-caregiver (case number: 101923).

Eviction:

- A Chamorro/Filipino client was evicted due to no-call-no-show (case number: 101915).

Work Assistance:

- A Chamorro male was assisted with money from Guam Homeless Coalition for drug and TB skin test for his employment (case number: 101919).
- A Chamorro male was assisted with money from Guam Homeless Coalition for Guam ID for his employment and housing application (case number: 101935).

Client's Current Status:

- **R1-1:** A Chamorro man with disability, with amputated big-toe -- he is receiving welfare ($48) and SNAP ($283). He did not have SS card and Guam ID, and GSJ SW assisted him with the money for making Guam ID through GHC. Having a plan to apply for Y Jahame Program, client was working on Disability Certificate, application for Paratransit, and SS card. He visited 2 doctors for the Disability Certificate, but none of them issued it for him, saying that client does not have disability qualifying for the Certificate. Therefore client was not only able to apply for Y Jahame Program but also Paratransit. As per the SS card, GSJ SW assisted him to apply for the replacement of it.

- **R1-2:** A Chamorro man was evicted from family home and became homeless. He is seeking for custody of his 2 children from ex-wife. As soon as he moved in to GSJ, he got a full-time job at a Scuba Company as a driver and plans to save money of $400/payday. GSJ SW recommended him to find a place to stay before hiring an attorney for the custody. He was collecting the document for ESG Program, with the guidance of GSJ SW. Client, however, failed to save up money as he had planned, due to gambling problem and switched his plan to get assistance from WestCare. GSJ SW and Manager assisted him to retrieve required documents to complete the WestCare application.
- **R2**: A Chamorro male was referred from DOC/Parole Office. He was taken immediately considering of his possible re-incarceration. He is under Parole, doing community services 5 days a week. Without having ID and SS card, client is working on to make it with the assistance from Parole Officers.
- **R3-1**: A Russian asylum seeking father – arrived on Guam on October 19, 2018. He mailed asylum application on October 23 and US Immigration Office in CA has received it on October 31. He completed the finger printing on December 6, 2018 and expects to have Work Permit in April or May 2019.
- **R3-2**: A Russian asylum seeing son – arrived on Guam with his father on October 19, 2018. He submitted the asylum application and completed finger printing on December 6, 2018. Expecting that he could legally work with Work Permit in April or May 2019, client is assisting fellow Russian, who owns a house which needs repair, expecting that the Russian would allow him and his family members to stay in one of the rooms. This client plans to bring his family members, wife and their daughter, from Russia as soon as he receives Work Permit.
- **R3-3**: A Russian asylum seeker—arrived on Guam, and has applied for political asylum through US Immigration. He was jailed, and was waiting for 5th Court Hearing, where his asylum application was denied. Client did not give up and submitted appeal letter to US Immigration Office. He needs mobile phone translator for communication. GSJ provides food, clothes for this client. He moved out on October 23 and was sleeping in a broken car for a few days and utilizing EH as much as possible. GSJ Managers and SW decided to take him back for another 60-day, knowing he has very limited financial and personal resources. He submitted I-131 (Advance Parole) and is waiting for a letter on January 10, 2019.

CONSOLIDATED DEDEDO/ORDOT PENDING WORK AS SUBMITTED TO CSS SUPPORT SERVICES

1. Fire Alarm System needs repair, till then, GSJ conducts GFD fire watch. The repair is the Landlord's responsibility.
2. Ordot's van needs rear left side passenger window replaced. W.O.#2018-107
3. Unit # 2 bath rm. Light needs repair. W.O.# 2018-116. (4/4/18) Not completed
4. Unit # 2 Replace dining room light. W.O.# 2018-119 (4/4/18) Not completed / needs a cover.
5. Unit # 2 Bath rm. Vanity cabinet sink leaking. W.O. 2018-117 (4/4/18) Not completed
6. Unit #7 Repair/ replace bed rm. Light. W.O.# 2018-120 (4/4/18)
7. Dededo right wing kitchen wall needs repair. W.O.# 2018-137 (4/11/18)
8. Dededo right wing kitchen tiles needs replacement/repair. W.O. # 2018-136 (4/11/18)
9. Dededo F-8 light not working. W.O. # 2018-134 (4/11/18)
10. Dededo S-6 Wall repair. W.O.# 2018-132 (4/11/18)
11. Dededo S-6 light not working. W.O. # 2018-131 (4/11/18)

12. Dededo S-4 light not working. W.O. # 2018-130 (4/11/18)
13. Dededo S-3 light not working. W.O. # 2018-153 (4/12/18)
14. Dededo F-2 light not working. W.O. # 2018-151 (4/12/18)
15. Dededo F-5 light not working. W.O.# 2018-149 (4/12/18)
16. Dededo F-4 light not working. W.O. # 2018-148 (4/12/18)
17. Dededo F-3 light not working. W.O. # 2018-147 (4/12/18)
18. Dededo F-1 light not working W.O. # 2018-146 (4/12/18)
19. Dededo Left wing kitchen cabinet doors need repair. W.O.# 2018-145 (4/12/18)
20. Unit #1 Replace shower handle. W.O. # 2018-177 (4/16/18)
21. Unit #1 Kitchen tiles replacement. W.O.# 2018-176 (4/16/18)
22. Unit # 9 Vanity replacement. W.O. # 2018-175 (4/16/18)
23. Unit # 9 repair floor tile. W.O.# 2018-174 (4/16/18)
24. Unit # 9 Wall paint peeling. W.O.# 2018-173 (4/16/18)
25. Unit # 9 Window screens need repair. W.O.# 2018-172 (4/16/18)
26. Unit # 9 Kitchen wall cracks on the wall. W.O.# 2018-170 (4/16/18)
27. Unit # 8 Bath rm. Shower handle needs repair. W.O.# 2018-168 (4/16/18)
28. Unit # 8 Window screens needs repair. W.O.# 2018-167 (4/16/18)
29. Unit # 7 Window screens need repairs. W.O.# 2018-163 (4/16/18)
30. Unit # 7 Walls need painting. W.O.# 2018-161 (4/16/18)
31. Unit # 7 Bed rm. Light needs repair. Note this room is closed down due to water leaking into the light. W.O.# 2018-160 (4/16/18)
32. Unit # 7 Toilet not working right. Backing up. W.O.# 2018-158 (4/16/18)
33. Ordot's van is down and is at Cars Plus for repair. Waiting on approval for repair.
34. Unit 2 needs replacement of toilet seat.
35. Clients waiting to move in as soon as repairs are completed. (Unit 2)
36. Ordot's van needs repair. It's in Cars Plus
37. Unit 1 toilet handle needs replacement. W.O.# 2019-095
38. Right wing shower head still not fixed properly W.O.# 2019-096
39. Unit 8 kitchen sink leaking W.O.# 2019-100
40. Right family rest room toilet cover needs replacement. W.O.#2019-101
41. Left wing refrigerator not getting cold. W.O.# 2019-102

PROGRAM NEEDS:

1. Two (2) Copy machines – need is to make photocopies for client documentation 1 for Dededo shelter Manager & 1 for Ordot. .
2. 4-6 large Stainless steel shelves for pantry & storage needs. For Dededo & Ordot shelter.
3. Purchase Three (3) Computers, Two (2) for Ordot and one (1) for Dededo Shelter Manager, computers at Ordot shelter; I.T. reports that units are beyond repair.
4. Purchase a 500 gallon tank to be used during water outages.
5. Need Brother TN660 toner for both printers completely out,
6. Need mop bucket with strainer. Clients using their hands.
7. Need Citrus candles and electric fly traps for dinners in the lanai.
8. Need paint for inside and outside of the main shelter and units.
9. Program Manager's office needs new a/c unit 9000btu
10. Lunch room needs new a/c unit 9000btu
11. Need to repair water blaster.
12. Need to remove trash that can't be thrown in the trash bin.

SERVICE PROVIDED:

Transportation services were provided to and from both shelters; to job sites, job searches, job interviews, Catholic Social Service Office, home searches, workshops, sponsored dinners, The Salvation Army, Mayor's Offices, Superior Court, Public Health-Dededo, Public Health- Mangilao, SDA Clinic, GBHWC, AHRD, DOL, DOE, GHURA, super markets, etc.

Follow ups were made with The Salvation Army regarding applications for housing assistance. Follow ups were also made on applications that were submitted to various employers for employment via phone calls and transporting clients to and from the work sites.

- Total number of calls that the clients made from the office telephones was 1306.
- Total number of meals that were provided to clients from the food bank was 1058. Fifteen (15) cases or forty (40) individuals do not qualify with SNAP, and eighteen (18) cases or fifty-one (51) individuals do not have any income. Meal services also were provided for some clients who were out of food stamp. GJS provided them with food from daily food donations and donated can goods.
- Total number of transportation that were provided to clients were 416 (excluding sponsored dinners).
- The total number of computer use at Dededo is 95. There is no internet access at Ordot.

EXPANSION UNITS

UNIT #1:

A Chuukese couple with five (5) minor children transferred from GSJ Main Shelter on September 24, 2018. Common-law husband is working at Nikko Hotel, making $518/payday. They were on Section 8 Waiting List of #205 upon their arrival on GSJ.

Client got Section 8 Voucher and her application for ESG Program was approved. They were looking for places and decided to move to Iron Wood in Dededo. They purchased a used car from one of their relatives. Their saving balance was $2633.71 as of November 30, 2018. Client moved out on December 29, 2018 to a unit in Iron Wood. They did not need assistance from Salvation Army, though it was approved, because their saving was enough for Security Deposit.

UNIT #2

VACANT due to broken facilities were not repaired by CSS Support Services. A Chuukese family of five from F8 was selected for this unit on December 4, 2018, but they chose to remain in the Main Shelter until the repairment is completed. While waiting for the completion, this family's transition to an apartment was finalized and they plan to move out on January 3, 2019.

UNIT #7:

A Chamorro-Puerto Rican couple with a teenager son has moved in from Guma San Jose Main Shelter on September 23, 2018. Chamorro wife is employed at Guam DOE, making about $1200-1300/m. They went through multiple surgeries and the accumulated medical bills were not covered by insurance. This led them to take out loans, leaving them unable to afford their rent. Both are disabled and applied for GHURA Amp 3. GSJ SW suggested them to apply for

NED program through DISID. They are #10 on the GHURA Public Housing and husband started working at Pacific Data System as a temporary employee. Being absent from the work numerous days, however, husband stopped working and did not find another job. They did not achieve their adjusted saving goal and their saving was decreased from $1192.10 to $783.28. For two months of staying at the Unit, clients did not comply with money management with GSJ SW and has not been diligent to achieve their goals. GSJ Managers and SW decided to issue an eviction letter, informing them to exit out by December 15, 2018.

They receive public assistance (SNAP).
Total number of occupants: Three (3). A family of a couple with one (1) minor child (age 15).

Goals (12/15/18-1/21/19):
1. Save $200/m
2. HOH would get second job
3. Common-law husband is to get a job

- Case management and supportive services are being provided by GSJ Social Worker.
- Clients have their own transportation.
- GSJ provides access to the GSJ washing machines/driers.

Status Update: Client's appeal to CSS Executive Director was granted and GSJ Managers decided to continue housing them until their exit date, March 22, 2019. GSJ SW together with clients calculated their income and expenses and found out that the difference was only $86/m, and yet HOH says that she would save up $200/m. Their saving balance is again decreased to $450. Considering their remaining days in GSJ (3 months) and the very limited possible saving, HOH decided to find second job and her spouse to find an affordable job.

UNIT #8

A common-law couple with three children has transitioned from Guma San Jose Main Shelter to the Expansion unit on July 23, 2018. The common-law husband's construction work was not consistent due to the bad weather; therefore their saving was not increased as it has planned. Their saving was $844.02 by the end of August and it was reduced to $444.02, after HOH made a big contribution for her relative's funeral cost. With a warning letter, they were given one more chance to stay at the Unit, with the promise of following their ISP. HOH's husband restarted working in September, hoping to catch up their saving, and HOH was looking for a night-time job, while her husband is at home. She became sick and was hospitalized, however, and it took time for her recovery. Common-law husband's opportunity for working at Hilton Hotel as a mechanic also did not work out due to the problems with Police Clearance and lost IDs. He had opportunity to work with a former employer and HOH had chances to be hired at hotels, but she lost the opportunities due to her son's behavioral problems at his school, for which she was requested to supervise the son at school several days. Despite these multiple problems and huddles, HOH was eagerly looking for a job. Their saving balance was $444.02 as of end of November.

They receive public assistance (SNAP, Medicaid and MIP).
Total number of occupants: Five (5). A family of a couple with three (3) minor children (ages 10, 9, and 4).

Goals (12/20/18-1/19/19):
1. Save money $500/payday.
2. Clear arrears ($100/payday)
3. Comply with money management/budgeting with GSJ social worker every month.
4. Find a house and move out

- Case management and supportive services are being provided by GSJ Social Worker.
- Clients have their own transportation.
- GSJ provides access to the GSJ washing machines/driers.

Status Update: HOH started working at Pacific Star Hotel as a Room Attendant and got first pay of $654; however, their problems seem not endless: her original saving ($444) was garnished by court for her previous loan and the saving became zero; her boyfriend ended up not being able to work with the former employer and he just took a temporary job at Lada Garden. Their current saving balance is $400.

UNIT #9

(Case Number: EX061801): Client has transitioned from Guma San Jose Main Shelter to the Expansion unit on June 17, 2018. Head of household was hired at ERC Trading, INC. and started saving. Their savings has increased to $877.39, which was impacted by unexpected events: HOH's father passed away and HOH contributed $200 from his saving. In less than a month, his mom also passed away, and had to spend $700 out of his savings of which he gave to his uncle with the intention that he purchase airline tickets to Chuuk. He ended up no going and was still out $700. His car is down and he has to purchase a part to fix it. His saving balance was reduced to $483.09 by the end of August. Moreover, HOH was laid off from his temporary job. GSJ SW suggested both adults to be employed for more saving, and they were looking for jobs. Bad things continue happening to this family—HOH was seriously injured at a family party at Santa Barbara Park, and he got skull fracture with the deep wound on his right arm.
Despite the dire situation, HOH found a job and started working at the Fish Market as a full-time worker and her wife started working at a Mia Mart on December 4. With the saving they made ($1216.90), they found an affordable place in Macheche Street and moved out on December 14, 2018.

(Case Number: EX121802): Client has transitioned from GSJ Main Shelter (F3) on December 26, 2018. They became homeless after husband lost his job. He started working at AMS on the previous day of moving in to GSJ. They are #234 on Waitlist for GHURA Amp 1 and they plan to save $500/payday. GSJ SW suggested them to apply for ESG Program as well, but the couple decided to pursue saving money for their own rental unit. Following the money management with GSJ SW, their saving has increased to $2500 and they were looking for a rental unit within their budget. With GSJ SW's assistance, they found a house in Barrigada, which was under repairment. GSJ SW coordinates with agents for their application to be completed. GSJ Managers and SW decided to transfer this family to Unit 9, because their time for staying in GSJ Main Shelter was maxed up and they need more time to move in to the house.

They receive public assistance (SNAP, Medicaid and MIP).
Total number of occupants: Six (6). A family of a couple with four (4) minor children (ages 5, 4, 2 years old and 11 months).

Goals (12/26/18—1/25/19):
1. Save money $500/payday.
2. Complete submitting documents and application for the house they chose
3. Comply with money management/budgeting with GSJ social worker every month.

- Case management and supportive services are being provided by GSJ Social Worker.
- Clients have their own transportation.
- GSJ provides access to the GSJ washing machines/driers.

Eviction:

- None for this reporting period.

Transition Progress:

- EX 011801 moved out from Unit 9 on July 19 to their brother's house and then moved to Hawaii on July 25, 2018 with the financial assistance from Make-A-Wish-Foundation.
- EX 051801 moved out from Unit 7 on August 21 with own saving to an extension house in Harmon.
- EX 031802 moved out from Unit 1 on September 12, 2018 to relative's house temporarily and was waiting for a 3-bedroom unit is renovated. The unit was taken by other applicant. HOH's aunt offered her extension house for this family, and HOH decided to move to the house in Yigo.
- EX 081801 moved out from Unit 7 on September 20, 2018 to ND, USA, with the financial assistance for children's airfare from GHC. The couple is working full-time at Cloverdale Food Co., and their children are attending school.
- EX 051802 moved out from Unit 2 on November 27, 2018 to an apartment in Agat with their own saving.
- EX061801 moved out from Unit 9 on December 1, 2018 to a house in Macheche Street, Dededo with own saving.
- EX091802 moved out from Unit 1 on December 29, 2018 to a house in Iron Wood in Dededo with assistance from Section 8 Voucher Program.

OUTREACH

- November 15, 2018 – Shelter Manager presented GSJ Program to the entire student body at BMS Middle School.
- November 21, 2018 – Shelter Manager presented GSJ Program to Bishop Baumgartner Catholic School.
- December 19, 2018 – Shelter Manager presented GSJ Program to Simon Sanchez High School.

DONATIONS:

The following are the donors for the month of **October, November,** and **December 2018.** Many of the donated items were used or given out to clients. Some are kept for incoming clients.

October 1, 2018

- Brittany Crone
  PO Box 218120
  Barrigada GU 96921, Phone # 685-1507

Assorted Baby clothing, Pots & Pans, Dishware, and Carseat

October 1, 2018

- Mayor Savares (Dededo)

  6 bags of clothing and shoes

October 3, 2018

- Ray Llareta

  Tamuning
  Phone # 483-1530
  Clothes, Housewares, Kitchen ware, and Furniture

October 4, 2018

- Anonymous

  Used clothing and Home Decor

October 5, 2018

- Anonymous

  6 pairs of shoes, big luggage, and 1 bag back

October 7, 2018

- Anonymous Donor

  Baby clothes, Walker, and Baby toys

October 9, 2018

- Santa Teresita Church

  Assorted Can Goods.

October 12. 2018

- Cole Kim

  183 Kayen Ed. Untalan
  Dededo, GU 96929
  Clothing and Shoes

October 13, 2018

- Anonymous Donor

  1 bag or men and woman clothing and 1 bag shoes

October 15, 2018

- Pamela Marinas

  Po box 26584
  Barrigada GU 96921
  Children clothing and Water bottle containers

October 15, 2018

- Brittany Crone

  PO box 218120
  Barrigada GU 96921
  Clothes, Toys, and Breast Pump

October 16, 2018

- Anonymous
- $300 value of Children clothing, School bag, Keyboards, and Boys shoes

November 04, 2018

- Chris Diego
  1 Tray pancit, 1 tray adobo

November 05, 2018

- Vam Erwin
  P.O Box 10143 Tamuning Gu 96931
  Phone #689-8265
  Used clothing
  Estimated Value: $300.00

November 08, 2018

- Vam Erwin
  P.O Box 10143 Tamuning Gu 96931
  Phone #689-8265
  Toys and shoes
  Estimated $250.00

November 09, 2018

- Vam Erwin
  P.O Box 10143 Tamuning Gu 96931
  Phone #689-8265
  Miscellaneous Items
  Estimated Value $200.00

November 11, 2018

- Evan Evans
  Turkey, tinfoil, mashed potatoes
  Estimated Value$70.00

November 20, 2018

- Pacific Grocers
  Miscellaneous Canned goods, chips, milk, cake mix, and pickled mango

November 21, 2018

- Bishop Baumgartner School
  Miscellaneous canned goods

November 21, 2018

- CSS
  Rice, cup of noodles, and canned goods

November 22, 2018

- Lance Santos
  Phone # 777-4362

Pumpkin Pie

November 24, 2018

- Art and Maricel Binondo
  125 N Gaogao Ct Liguan Terrace Dededo Guam 96929
  Used Clothing

November 27, 2018

- LCL Guam Spirit
  Phone #687-7222
  Canned goods

November 27, 2018

- Hope (Saint Paul)
  Assorted canned goods

December 4, 2018

- Bobbie Leddy
  Phone# 777-0246
  Miscellaneous items

December 4, 2018

- Tatyana Alexis (Andersen Youth Programs)
  1622 Ulithi Blvd Andersen Air Force Base Yigo Guam
  Phone # 366-3490
  Hygiene Products
  Estimated Value$ 50.00

December 5, 2018

- Maria Ulloa Elementary School
  Tissue, paper towels, soap, kotex pant liners, lotion, Shampoo, conditioner, and toothpaste

December 5, 2018

- Adam Sumait
  125 Dungca Beach way Tamuning Guam 96913
  Phone # 864-0990
  Toilet paper, bleach, cleaning wipes, and plastic utensils
  Estimated Value$40.00

December 6, 2018

- Lee Ann Taitingfong
  P.O Box 12472 Tamuning Guam 96931
  Christmas Gifts

December 7, 2018

- Anonymous

Women Clothing and sleeping bag

December 14, 2018

- Van Dylan Erwin
  P.O Box 9841 Tamuning Guam 96931
  Phone# 637-8265
  Assorted Toys
  Estimated Value $100.00

December 16, 2018

- Anonymous
  3 bags of used clothing

December 18, 2018

- Mc Ferson P. Sovelian
  Washing soap, box of clothes, cleaning utensils, canned goods, and toys

December 18, 2018

- Abby Brown
  Canned goods

December 2018

- Thad Jones
  P.O Box 26893 Barrigada Guam 96921
  Gift bags with cosmetic items
  Estimated Value$25.00

December 19, 2018

- Saint Paul Church/School
  Miscellaneous canned goods, tissue, and rice and hygiene products

December 19, 2018

- Simon Sanchez High School
  Yigo Guam
  Assorted canned goods, men and women shoes, used clothing, and mosquito repellent

December 20, 2018

- Paul Davis
  P.O Box 21016 GMF Barrigada Guam 96921
  Assorted clothing
  Estimated Value $100.00

December 21, 2018

- Izabelle Pestanas
  P.O Box 21596 Barrigada Guam

Clothes
Estimated Value $300.00

December 21, 2018

- Courtney Lester
  P.O Box 4586 Yigo Guam 96929
  Phone# 480-3193
  Hygiene Products
  Estimated Value $120.00

December 21, 2018

- Maria Ulloa School
  Phone# 632-5176
  Assorted canned goods

December 2018

- Gilman Lasaisuva
  P.O Box 8114 Agat 96928
  Phone # 487-2572
  Miscellaneous Items
  Estimated value $50.00

December 2018

- Anonymous
  11 containers of fried rice

December 22, 2018

- Ronnie Guimarey
  P.O Box 11520 Yigo Guam 96929
  Phone# 653-9006
  Clothes, blankets, and toys

December 22, 2018

- Erlinda Limtiaco
  P.O Box 9534 Dededo Guam 96912
  Phone# 637-4344
  Women's clothing and candy cane

December 25, 2018

- Anonymous
  2 Bags of used toys