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UFISINAN I MAGA'HÅGA
OFFICE OF THE GOVERNOR

LOURDES A. LEON GUERRERO
MAGA'HÅGA • GOVERNOR

JOSHUA F. TENORIO
SIGUNDO MAGA'LÅHI • LIEUTENANT GOVERNOR

35GL-19-0214
Speaker Tina Rose Muña Barnes

March 7, 2019

MAR 0 8 2019
Time 10:46 (X)AM ( )PM
Received By:

Honorable Telena Cruz Nelson
Acting Speaker
I Mina'trentai Singko Na Liheslaturan Guåhan
Guam Congress Building
163 Chalan Santo Papa
Hagatna, Guam 96932

2019 MAR -8 PM 12:12

RE: Board Appointment

Dear Madame Speaker:

By virtue of the authority vested in me pursuant to the Organic Act of Guam and the local laws applicable to the following position, I am pleased to transmit the following appointment and supporting documents for:

APPOINTEE:	Lesley-Anne Leon Guerrero
POSITION:	Member, Board of Trustees University of Guam
TERM LENGTH:	**Six (6) Years from date of confirmation**

The appointment is subject to the consent of *I Liheslaturan Guåhan*. Please schedule a hearing at your earliest convenience.

Senseramente,

JOSHUA F. TENORIO
I Segundo Maga'låhen Guåhan
Lieutenant Governor of Guam

cc: Governor of Guam

0214

RICARDO J. BORDALLO GOVERNOR'S COMPLEX • HAGÅTÑA, GUAM 96910
P.O. BOX 2950 • HAGÅTÑA, GUAM 96910
671.472.8931 • 671.472.8932/6

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UFISINAN I MAGA'HÅGA
OFFICE OF THE GOVERNOR

LOURDES A. LEON GUERRERO
MAGA'HÅGA • GOVERNOR

JOSHUA F. TENORIO
SIGUNDO MACA'LÅHI • LIEUTENANT GOVERNOR

February 21, 2019

Lesley-Anne Leon Guerrero
[redacted]

Dear Ms. Leon Guerrero:

Pursuant to my authority under 17 GCA § 16104, I am appointing you to serve as a

MEMBER, BOARD OF REGENTS, UNIVERSITY OF GUAM

Appointing you to this position comes with great responsibility because you will have a vital role to perform which will place many demands on your time and energy. Integrity and honesty are virtues that I prioritize for my Administration to exemplify, and I know that you will do the same while in service to the people of Guam. Your responsibilities shall be significant and consequential. I trust that you will fulfill your duties and set a standard for others to follow.

I appreciate your willingness to serve in this position, and I am confident that your time will be spent in a manner to improve the island of Guam.

This appointment is subject to the advice and consent of *I Liheslaturan Guahån*. If you have any questions or concerns, please contact the Office of the Governor.

Senseramente,

JOSHUA F. TENORIO
Åkto Maga'låhen Guahån
Acting Governor of Guam

cc: Lourdes A. Leon Guerrero, Governor of Guam

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LOURDES A. LEON GUERRERO
Governor

JOSHUA F. TENORIO
Lieutenant Governor

OFFICE OF THE GOVERNOR OF GUAM
Nomination and Appointment Information Sheet

The following information is required for submission to the
Speaker of *I Liheslaturan Guåhan* in accordance with Title 4, Guam Code Annotated Section 2103

NOMINEE INFORMATION

Last Name	***First Name***	***Middle Initial***
LEON GUERRERO	LESLEY-ANNE	

Mailing Address	***Apartment/Unit #***
[redacted]	

City	***State***	***Zip Code***
[redacted]	[redacted]	[redacted]

Phone	***E-mail Address***
[redacted]	[redacted]

Position to which Appointment is Made
Member, Board of Trustees, University of Guam

Are you a citizen of the United States? Yes ☑ No ☐

If no, are you authorized to work in the United States? Yes ☐ No ☐

EDUCATION

SCHOOL (Name, City and State)	*DATES OF ATTENDANCE*	*TYPE OF DEGREE*	*YEAR EARNED*
High School Notre Dame High School	1993-1997	Diploma	1997
College Chaminade University Honolulu, Hawaii		Bachelors (Communications/PR)	2002
Graduate School University of Guam Mangilao, Guam		Professional MBA	2015
Other Degree			

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EMPLOYMENT HISTORY

Name of Present/Last Employer and Mailing Address	***Position Title***
Bank of Guam Hagatna, Guam	VP, Director of Customer Experience
	Dates Held 8/2011 - Present

Previous Employer and Mailing Address	***Position Title***
Guam Homeland Security/Office of Civil Defense Agana Heights, Guam	Public Affairs Officer
	Dates Held 7/2007 - 2/2011

Previous Employer and Mailing Address	***Position Title***
Recovery Coordination Office Office of Civil Defense (OCD) Agana Heights, Guam	Project Officer
	Dates Held 7/2004 -7/2007

Previous Employer and Mailing Address	***Position Title***
	Dates Held

Previous Employer and Mailing Address	***Position Title***
	Dates Held

PRIOR GOVERNMENT OF GUAM SERVICE

Agency or Department Name		***Position Title***
Address	***Phone No.***	***Dates Held***

Agency or Department Name		***Position Title***
Address	***Phone No.***	***Dates Held***

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PRIOR GOVERNMENT SERVICE (EXCLUDING GOVERNMENT OF GUAM)

Agency or Department Name	*Position Title*	
Address	*Phone No.*	*Dates Held*

Agency or Department Name	*Position Title*	
Address	*Phone No.*	*Dates Held*

TRAINING

INSTITUTE/SEMINARS/ON-THE-JOB TRAINING	*DATE*

AWARDS

List all educational, professional, civic awards, and recognition for public service:
Familia Champion of the Year, BOG President's Excellence Award, 2018 Department of the Year, BOG, 2016 Guam Young Professional of the Year, Guam Chamber of Commerce, 2015 Department Manager of the Year, BOG, 2014

PROFESSIONAL INVOLVEMENT

List involvement on a local/national/international level. List organizations, activities participated in, and offices held:
Guam Young Professionals, Guam Chamber of Commerce, 2014 - Present Junior Achievement, Board Member, 2012 Mercy Actions Marianas, Ltd., Board Member 2016 - Present Guam Women's Chamber of Commerce, 2017 - Present Guam Hotel & Restaurant Association, 2008-2011 Guam Pandemic Planning Task Force, 2009 - 2011 Multi Hazards for Schools Planning Team, 2009 - 2011

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COMMUNITY / CIVIC INVOLVEMENT

List organizations, activities participated in, and offices held:
Certified Customer Experience Professional, Customer Service Institute of America Governor's Meritorious Achievement Award for Excellence Meritorious Recognition and Salute to Disaster Preparedness Award, Office of the Governor Protocol And Special Events Chair, Depart of Homeland Security National Level Exercise Top Officials 4 Protocol and Vice-Chair, Cross Border Regional Full Scale Exercise

PUBLICATIONS AND PRESENTATIONS

List any published articles, papers delivered at professional meetings, etc.:

MILITARY SERVICE (Please attach Form DD-214)

BRANCH	*DATES OF SERVICE*	*RANK AT DISCHARGE*	*TYPE OF DISCHARGE*

OTHER INFORMATION

(1) Have you ever been found guilty of a felony in any court, whether within or without the United States?

Yes ☐ **No** ☑ **If so, please specify in detail:** _____

Address of the Court: _____

Date(s) of Conviction: _____

Specific Infraction Committed: _____

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(2) Have you ever been declared mentally incompetent by any court, whether within or without the United States?

Yes ☐ **No** ☑ **If so, please specify in detail the reasons and facts related to such declaration:**

_____

_____

_____

_____

_____

(3) Have you ever been found not guilty or not punishable in any criminal proceedings by reason of insanity?

Yes ☐ **No** ☑

(4) Have you ever been confined to a mental institution for any reason?

Yes ☐ **No** ☑ **If so, please specify in why the appointing authority believes you that you are not suffering from any mental illness or affliction:**

_____

_____

_____

_____

_____

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LOURDES A. LEON GUERRERO
Governor

JOSHUA F. TENORIO
Lieutenant Governor

OFFICE OF THE GOVERNOR OF GUAM

Statement of Financial Interests

(Required by 4 G.C.A. §13104.1)

TO: The Honorable Lourdes A. Leon Guerrero
Governor of Guam
Ricardo J. Bordallo Governor's Complex
Adelup, Guam 96910

FROM: Lesley-Anne Leon Guerrero

☑ I have no financial interest in any business

☐ I do have interest(s) in the following business(es):

NAME AND ADDRESS OF BUSINESS INTEREST	TYPE AND AMOUNT OF INTEREST

Signature

March 5, 2019
Date

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AFFIDAVIT / DECLARATION UNDER PENALTY OF PERJURY

I, the undersigned, do hereby depose and say that: (1) I have read and reviewed the information contained in the attached Appointment/Nomination letter from the Governor of Guam; (2) that the matters contained in the Appointment/Nomination letter, together with all attachments thereto, are true and correct and that I am competent to testify to said matters; and (3) that this Declaration is made for the purpose of complying with the requirements of 4 G.C.A. Section 2103.5.

I declare under penalty of perjury under the laws of Guam (4 G.C.A. Section 4308) that the foregoing is true and correct.

Lesley-Anne Leon Guerrero — March 5, 2019

Print Name and Signature — Date

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Government of Guam
GUAM POLICE DEPARTMENT
RECORDS & IDENTIFICATION SECTION
P.O. Box 23909
Guam Main Facility, Guam 96921

February 25, 2019

SUBJECT: CRIMINAL HISTORY RECORD

NAME:	**Lesley-Anne LEON GUERRERO**		
DATE OF BIRTH:	[redacted]	**FINGERPRINT#:**	**NONE**
■	**The individual has no record of criminal conviction(s) in GPD files that are subject to Guam law and rules and regulations of the Department.**		

******************NOTHING FOLLOWS*******************

THIS INFORMATION MAY BE LIMITED TO A LOCAL CRIMINAL OFFENSE ONLY AND IS NOT INTENDED FOR USE FOR ANY LOCAL, STATE, OR FEDERAL LAW ENFORCEMENT AGENCY.

By Direction: BARBIE

STEPHEN C. IGNACIO
Acting Chief of Police

The absence of an original GUAM POLICE seal invalidates this police clearance.
REVISED 01/06/19

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SUPERIOR COURT OF GUAM

Guam Judicial Center • 120 West O'Brien Drive • Hagatña, Guam 96910

Telephone (671) 475-3370/475-3449
Fax (671) 472-2856

DANIELLE T. ROSETE
Clerk of Court

Name: LESLEY ANNE LEON GUERRERO

SS#: ID# [redacted] Date of Birth: [redacted]

CERTIFICATE OF SEARCH

The undersigned Clerk hereby certifies the following results of a diligent search of the records of this Court:

Criminal Cases:

A. ☒ No Case Found

B. 1. Criminal Case No.
2. Criminal Case No.
3. Criminal Case No.
4. Criminal Case No.
5. Criminal Case No.

Criminal Record: Page 1 of 1

Civil Cases:

A. ☒ No Case Found

B. 1. Civil Case No.
2. Civil Case No.
3. Civil Case No.
4. Civil Case No.
5. Civil Case No.

Civil Record: Page 1 of 1

Request for further information may be addressed at the Records Division of the Superior Court of Guam, Guam Judicial Center, 120 West O'Brien Drive, Hagatña, Guam. Hours of operation are Monday – Friday, 8:00 a.m. to 5:00 p.m. Closed Saturday, Sunday and local/federal holidays. Court Clearances are Non-Refundable.

Dated: 03/06/2019

DANIELLE T. ROSETE
Clerk of Court

BY: JEANETTE B. ROBERTO
Deputy Clerk

Prepared By: JBR

The absence of an original Court Seal invalidates this document

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LESLEY-ANNE LEON GUERRERO

[redacted]

PROFILE

An innovative, service-driven professional with experience in customer service, public relations, community outreach and emergency management. Motivated by opportunities to create memorable experiences and passionate about helping people.

WORK EXPERIENCE

VICE PRESIDENT, DIRECTOR OF CUSTOMER EXPERIENCE
BANK OF GUAM
HAGATNA, GUAM
8/2011 - PRESENT

Responsible for the general direction of the organization's Customer Experience and Support Team Services and relevant strategic goals

Implements infrastructure and process improvements through the study of customer satisfaction and behavior, industry trends and competitive knowledge

Monitors key performance metrics and sets goals and objectives to drive service level, performance standards and improve customer satisfaction

Provides reports to management regarding operational efficiency, performance issues, recommendations for improvements relative to customer experience

Establishes policies for rapid and effective resolution of support cases and chronic or significant complaints or quality issues to maximize efficiency and customer loyalty

PUBLIC AFFAIRS OFFICER
GUAM HOMELAND SECURITY/OFFICE OF CIVIL DEFENSE
AGANA HEIGHTS, GUAM
7/2007 - 2/2011

Management position, reported directly to the Homeland Security Advisor on all daily matters, public perception and approval, emergency activations and incidents of national significance

Served as the official spokesperson for the organization working closely with local media and various marketing groups to maintain partnerships, publicize the organization's mission, develop outreach and training initiatives and to promote public support of response efforts

Developed and edited press releases, media advisories, talking points for senior leadership, public service announcements, fact sheets and press packets for public distribution

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Managed the content and overall direction for all social and traditional media to include all print, radio and television interviews, news releases, press conferences, the www.guamhs.org website, facebook, twitter and YouTube accounts

Responsible for the overall program management of all outreach activities to include the coordination of public education and awareness initiatives, the *Get Ready Guahan* and the *Know How Now* multi-hazards campaigns, grant writing, program development and coordination of special events, government ceremonies and promotional activities

Prepared annual grant investment justifications detailing budget estimations, projected timelines and milestones to secure funding to support new and ongoing public information and community outreach efforts

Supervised the Joint Information Center (JIC) as the Lead Public Information Officer (PIO) for the Government of Guam employing the *One Message, One Voice* strategy throughout numerous emergencies and disasters and facilitated the Island's emergency communications and mass public messaging system through the activation of the Emergency Alert System (EAS)

Periodically updated and revised the Public Information and Crisis Communication Emergency Operating Procedures (EOPs) as outlined in the Guam Emergency Response Plan (GERP) and organizational Standard Operating Procedures (SOPs)

Evaluated public opinion and advised leadership on methods of enhancing public image, conducted research and studied trends on needed areas for effective speech writing

Served as the liaison with military, private sector, non-profit and non governmental organizations in developing community relations, strengthening stakeholder partnerships and promoting volunteer and community based programs

PROJECT OFFICER
RECOVERY COORDINATION OFFICE, OFFICE OF CIVIL DEFENSE
AGANA HEIGHTS, GUAM
7/2004 - 7/2007

Managed $92 million in disaster related projects in coordination with the Federal Emergency Management Agency (FEMA) for Typhoon Chata'an (DR-1426), Super Typhoon Pongsona (DR-1446) and Tropical Storm Tingting (DR-1533) for various Government of Guam and local non-profit organizations

Coordinated the completion of all federally funded projects with local department and agency heads, village majors, local contractors and FEMA Representatives

Prepared correspondence on behalf of government applicants regarding requests for additional funding, alternate projects, de-obligation appeals and requests for cost share adjustments

Managed all procurement for Public Assistance Grants and Recovery Coordination Office funded expenditures

[redacted]

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EDUCATION

UNIVERSITY OF GUAM | MANGILAO, GUAM
Professional Master of Business Administration Degree, 12/2015
Honors: Overall Academic Scholar

CHAMINADE UNIVERSITY | HONOLULU, HAWAII
Bachelor's Degree, 5/2002
Major: COMMUNICATIONS, PUBLIC RELATIONS
Honors: magna cum laude

AFFILIATIONS

- GUAM YOUNG PROFESSIONALS, GUAM CHAMBER OF COMMERCE (2014-Present), Be Inspired Chair
- JUNIOR ACHEIVEMENT (2012- Present), Board Member
- LUPUS AWARENESS GROUP OF GUAM (2012 – Present)
- GUAM WOMEN'S CHAMBER OF COMMERCE (2017-Present)
- GUAM HOTEL AND RESTAURANT ASSOCIATION (2008-2011), Safety and Security Sub-Committee Member
- GUAM PANDEMIC PLANNING TASK FORCE (2009-2011), Public Information and Crisis Communications Lead
- MULTI HAZARDS FOR SCHOOLS PLANNING TEAM (2009-2011), Training Team Member

ADDITIONAL INFORMATION

- FAMILIA CHAMPION OF THE YEAR, Bank of Guam President's Award of Excellence 2018
- DEPARTMENT OF THE YEAR, Bank of Guam 2016
- GUAM YOUNG PROFESSIONAL OF THE YEAR, Guam Chamber of Commerce 2015
- DEPARTMENT MANAGER OF THE YEAR, Bank of Guam 2014
- CERTIFIED CUSTOMER EXPERIENCE PROFESSIONAL, Customer Service Institute of America
- GOVERNOR'S MERITORIOUS ACHIEVEMENT AWARD FOR EXCELLENCE
- MERITORIOUS RECOGNITION AND SALUTE TO DISASTER PREPAREDNESS AWARD, Office of the Governor of Guam
- PROTOCOL AND SPECIAL EVENTS CHAIR, Department of Homeland Security National Level Exercise TOP OFFICIALS 4
- PROTOCOL AND VIP CHAIR, Cross Border Regional Full Scale Exercise

REFERENCES

JOAQUIN PLG COOK
INTERIM PRESIDENT/CEO, BANK OF GUAM
Phone Number: 671.472.5510
Email Address: kin.cook@bankofguam.com

LORENA M. UNTALAN
US DEPARTMENT OF HOMELAND SECURITY
FEMA REGION IX – PACIFIC AREA OFFICE
Phone Number: 671.689.4903
Email Address: lorena. ntalan@fema.dhs.gov

[redacted]