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UFISINAN I MAGA'HÅGA
OFFICE OF THE GOVERNOR

LOURDES A. LEON GUERRERO
MAGA'HÅGA • GOVERNOR

JOSHUA F. TENORIO
SIGUNDO MAGA'LÅHI • LIEUTENANT GOVERNOR

April 1, 2019

Honorable Tina Muna Barnes
Speaker
I Mina'trentai Singko Na Liheslaturan Guåhan
Guam Congress Building
163 Chalan Santo Papa
Hagatna, Guam 96932

35GL-19-0310
Speaker Tina Rose Muña Barnes
APR 03 2019
Time 404 (✓)AM ( )PM
Received By:

2019 APR -3 AM 10:31

RE: Board Appointment

Dear Madame Speaker:

By virtue of the authority vested in me pursuant to the Organic Act of Guam and the local laws applicable to the following position, I am pleased to transmit the following appointment and supporting documents for:

APPOINTEE:	Evangeline F.R. Allen
POSITION:	Member, Guam Memorial Hospital Authority Board of Trustees
TERM LENGTH:	**Six (6) Years**

The appointment is subject to the consent of *I Liheslaturan Guåhan*. Please schedule a hearing at your earliest convenience.

Senseramente,

LOURDES A. LEON GUERRERO
I Maga'hågan Guåhan
Governor of Guam

cc: Lt. Governor of Guam

0310

RICARDO J. BORDALLO GOVERNOR'S COMPLEX • HAGÅTÑA, GUAM 96910
P.O. BOX 2950 • HAGÅTÑA, GUAM 96910
671.472.8931 • 671.472.8932/6

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UFISINAN I MAGA'HÅGA
OFFICE OF THE GOVERNOR

LOURDES A. LEON GUERRERO
MAGA'HÅGA • GOVERNOR

JOSHUA F. TENORIO
SIGUNDO MAGA'LÅHI • LIEUTENANT GOVERNOR

April 1, 2019

Evangeline F.R. Allen
[redacted]

Dear Ms. Allen:

Pursuant to my authority under 10 GCA § 80105, I am appointing you to serve as a

MEMBER, GUAM MEMORIAL HOSPITAL AUTHORITY BOARD OF TRUSTEES

Appointing you to this position comes with great responsibility because you will have a vital role to perform which will place many demands on your time and energy. Integrity and honesty are virtues that I prioritize for my Administration to exemplify, and I know that you will do the same while in service to the people of Guam. Your responsibilities shall be significant and consequential. I trust that you will fulfill your duties and set a standard for others to follow.

I appreciate your willingness to serve in this position, and I am confident that your time will be spent in a manner to improve the island of Guam.

This appointment is subject to the advice and consent of *I Liheslaturan Guåhan*. If you have any questions or concerns, please contact the Office of the Governor.

Senseramente,

LOURDES A. LEON GUERRERO
I Maga'hågan Guåhan
Governor of Guam

cc: Lt. Governor of Guam
Chairman, GMHA Board

P.O. BOX 2950 • HAGÅTÑA, GUAM 96910
671.472.8931 • 671.472.8932

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LOURDES A. LEON GUERRERO
Governor

JOSHUA F. TENORIO
Lieutenant Governor

OFFICE OF THE GOVERNOR OF GUAM
Nomination and Appointment Information Sheet

The following information is required for submission to the
Speaker of *I Liheslaturan Guåhan* in accordance with Title 4, Guam Code Annotated Section 2103

NOMINEE INFORMATION

Last Name	***First Name***	***Middle Initial***
ALLEN	EVANGELINE	F.R.

Mailing Address	***Apartment/Unit #***
[redacted]	

City	***State***	***Zip Code***
[redacted]	[redacted]	[redacted]

Phone	***E-mail Address***
[redacted]	[redacted]

Position to which Appointment is Made
Member, Board of Trustees, Guam Memorial Hospital Authority

Are you a citizen of the United States? Yes ☑ No ☐

If no, are you authorized to work in the United States? Yes ☐ No ☐

EDUCATION

SCHOOL (Name, City and State)	***DATES OF ATTENDANCE***	***TYPE OF DEGREE***	***YEAR EARNED***
High School George Washington High School Mangilao, GU 96913	1974-1977	Diploma	1977
College 1. University of Guam, Mangilao, GU 96923 2. Hampton University, Hampton, VA 23668	1977-1981 1989-1992	BA BSN	1981 1992
Graduate School 1. Northern Illinois University, DeKalb, IL 60115 2. Rush University, Chicago, IL 60612	1999-2001 2001-2003	MSEd MSN	2001 2003
Other Degree Multiple trainings achieved throughout Naval career, a span of over 36 years both as a Hospital Corpsman and as Nurse Corps Officer.			

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EMPLOYMENT HISTORY

Name of Present/Last Employer and Mailing Address	***Position Title***
US Naval Hospital Guam Directorate for Healthcare Business Bldg #50, Farenholt Avenue, Tutuhan 96910	Dept Head, Utilization/Case/Referral Mgmt Cer
	Dates Held May 2018 to present

Previous Employer and Mailing Address	***Position Title***
US Naval Hospital Guam Directorate for Healthcare Business Bldg #50, Farenholt Avenue, Tutuhan 96910	Dept Head, Utilization/Case/Referral Mgmt
	Dates Held July 2016 to August 2017

Previous Employer and Mailing Address	***Position Title***
US Naval Hospital Guam Quality Management Department Bldg #50, Farenholt Avenue, Tutuhan 96910	Command Patient Safety Manager
	Dates Held September 2015 - July 2016

Previous Employer and Mailing Address	***Position Title***
Branch Health Clinic Iwakuni Marine Corps Air Station (MCAS), Iwakuni, Japan 1 Chome Misumimachi, Iwakuni, Yamaguchi 740-0025, Japan	Clinic Director/Officer in Charge
	Dates Held June 2013 - August 2015

Previous Employer and Mailing Address	***Position Title***
University of Guam School of Nursing and Health Sciences University Dr, Mangilao, 96923, Guam	Adjunct Instructor
	Dates Held March 2012, 2018, 2019

PRIOR GOVERNMENT OF GUAM SERVICE

Agency or Department Name	***Position Title***	
N/A		
Address	***Phone No.***	***Dates Held***

Agency or Department Name	***Position Title***	
Address	***Phone No.***	***Dates Held***

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PRIOR GOVERNMENT SERVICE (EXCLUDING GOVERNMENT OF GUAM)

Agency or Department Name	***Position Title***	
N/A		
Address	***Phone No.***	***Dates Held***

Agency or Department Name	***Position Title***	
Address	***Phone No.***	***Dates Held***

TRAINING

INSTITUTE/SEMINARS/ON-THE-JOB TRAINING	***DATE***
Medical Executive Skills Training Course.	July 2012 and June 2015
Patient Safety Manager. Defense Health Headquarters, VA	October 2016
Bureau of Medicine/Surgery. Senior Nurse Executive Training	March 2015
Uniformed Service University, Health Sciences, MD. Research Dev	August 2009

AWARDS

List all educational, professional, civic awards, and recognition for public service:

-Military Outstanding Volunteer Service Medal: May 2000, March 2012, and August 2017.
-President's Volunteer Service Award: Bronze, 2016.
-Awarded six (6) Navy and Marine Corps Commendation Medal: 1997, 2007, 2010, 2012, 2015, 2017
-Five (5) Navy and Marine Corps Achievement Medal: 1989, 1994, 1998,, 2001, 2006,
-Congressional Record House of Representative 115th Congress from the Honorable Madeleine Z. Bordallo, August 2017.
-Certificate of Special Congressional Recognition, Outstanding & Invaluable Service to the Community by Madeleine Bordallo, April 2012.
-Legislature Recognition; Certificate 123-31 (COR), Invaluable Service to our Community. 2012.
-An Ambassador and Role Model for Naval Volunteer Community Service hours to the military and local community wherever served throughout Naval Career.

PROFESSIONAL INVOLVEMENT

List involvement on a local/national/international level. List organizations, activities participated in, and offices held:

-International Involvement: Developed a 5-day Nurse Executive Course and presented toover 250 Vietnamese Nurse mangers/Leaders at Hospital C- Hospital, Danang, Vietnam during Pacific Partnership 2017.
-National Involvement: Committee Chair of the Bureau of Medicine Nurse Corps Clinical Nurse Specialist Fiscal Year 2012 Strategic Goal Workforce "CNS Optimization".
-US Naval Hospital Yokosuka, Japan. Manager and Trainer for the Sexual Assault Forensic Examiner Program and Training Course.
-Local Involvement: Co-Founder, Guam Association of Advanced Practice Registered Nurses, Charered 2011.
-Guam Nurses Association (GNA). Active member since 2010. Held offices as Director at Large and chaired and co-chaired numerous events and activities including the APNLC Conference June 2018 and Nurse's Month Celebration in 2012.
-Co-Chaired the US Naval Hospital Guam Nursing Clinical Practice Committee (NCPC) 2010-2012.

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COMMUNITY / CIVIC INVOLVEMENT

List organizations, activities participated in, and offices held:
1. Guam Nurse's Association

PUBLICATIONS AND PRESENTATIONS

List any published articles, papers delivered at professional meetings, etc.:
-Guest presenter for NUR 418 Leadership and Management. Presented leadership and management related topics to senior level nursing students, School of Nursing and Health Sciences, University of Guam since 2010. -Guam Nurse's Association Annual Conference. Presented, "Culture of Safety, It Starts with You", on May 2016 to nurses and physicians. -Invited by the Senior Nurse Executive at US Naval Hospital Yokosuka, Japan to present the Nursing Clinical Practice Committee's unique structured that was created by myself and another Co-Chair and colleague, also a Clinical Nurse Specialist. -Developed a 5 day Nurse Manager/Executive Leadership course that was attended by over 250 Vietnamese nurse leaders during the 2017 Pacific Partnership. -Taught Basic and Intermediate Fetal Heart Monitor Course to over 100 nurses who worked the Mother-Baby Unit, Postpartum, Newborn Nursery, and Labor and Delivery.

MILITARY SERVICE (Please attach Form DD-214)

BRANCH	*DATES OF SERVICE*	*RANK AT DISCHARGE*	*TYPE OF DISCHARGE*
US Navy	1981 - 2017	CDR/05	Honorable

OTHER INFORMATION

(1) Have you ever been found guilty of a felony in any court, whether within or without the United States?

Yes ☐ **No** ☑ **If so, please specify in detail:** N/A

Address of the Court: N/A

Date(s) of Conviction: N/A

Specific Infraction Committed: N/A

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(2) Have you ever been declared mentally incompetent by any court, whether within or without the United States?

Yes ☐ **No** ☑ **If so, please specify in detail the reasons and facts related to such declaration:**

N/A

(3) Have you ever been found not guilty or not punishable in any criminal proceedings by reason of insanity?

Yes ☐ **No** ☑

(4) Have you ever been confined to a mental institution for any reason?

Yes ☐ **No** ☑ **If so, please specify in why the appointing authority believes you that you are not suffering from any mental illness or affliction:**

N/A

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LOURDES A. LEON GUERRERO
Governor

JOSHUA F. TENORIO
Lieutenant Governor

OFFICE OF THE GOVERNOR OF GUAM

Statement of Financial Interests

(Required by 4 G.C.A. §13104.1)

TO: The Honorable Lourdes A. Leon Guerrero
Governor of Guam
Ricardo J. Bordallo Governor's Complex
Adelup, Guam 96910

FROM: Evangeline Allen

☑ I have no financial interest in any business

☐ I do have interest(s) in the following business(es):

NAME AND ADDRESS OF BUSINESS INTEREST	TYPE AND AMOUNT OF INTEREST
N/A	N/A

Evangeline T. Allen
Signature

29 Mar 19
Date

Doc. No. 35GL-19-0310.

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AFFIDAVIT / DECLARATION UNDER PENALTY OF PERJURY

I, the undersigned, do hereby depose and say that: (1) I have read and reviewed the information contained in the attached Appointment/Nomination letter from the Governor of Guam; (2) that the matters contained in the Appointment/Nomination letter, together with all attachments thereto, are true and correct and that I am competent to testify to said matters; and (3) that this Declaration is made for the purpose of complying with the requirements of 4 G.C.A. Section 2103.5.

I declare under penalty of perjury under the laws of Guam (4 G.C.A. Section 4308) that the foregoing is true and correct.

Evangeline F. Allen Evangeline F. Allen 29 Mar 19

Print Name and Signature Date

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SUPERIOR COURT OF GUAM

Guam Judicial Center • 120 West O'Brien Drive • Hagatña, Guam 96910

Telephone (671) 475-3370/475-3449
Fax (671) 472-2856

DANIELLE T. ROSETE
Clerk of Court

Name: EVANGELINE FALLEJO RAMOS ALLEN

SS#: ID# [redacted] Date of Birth: [redacted]

CERTIFICATE OF SEARCH

The undersigned Clerk hereby certifies the following results of a diligent search of the records of this Court:

Criminal Cases:

A. [X] No Case Found

B. 1. Criminal Case No.
2. Criminal Case No.
3. Criminal Case No.
4. Criminal Case No.
5. Criminal Case No.

Criminal Record: Page 1 of 1

Civil Cases:

A. [ ] No Case Found

B. 1. Civil Case No.
2. Civil Case No.
3. Civil Case No.
4. Civil Case No.
5. Civil Case No.

Civil Record: Page 1 of 1

Request for further information may be addressed at the Records Division of the Superior Court of Guam, Guam Judicial Center, 120 West O'Brien Drive, Hagatña, Guam. Hours of operation are Monday – Friday, 8:00 a.m. to 5:00 p.m. Closed Saturday, Sunday and local/federal holidays. Court Clearances are Non-Refundable.

Dated: 02/18/2019

DANIELLE T. ROSETE
Clerk of Court

BY: RODNEY-JOE P. MANIBUSAN
Deputy Clerk

Prepared By: MG

The absence of an original Court Seal invalidates this document

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Government of Guam
GUAM POLICE DEPARTMENT
RECORDS & IDENTIFICATION SECTION
P.O. Box 23909
Guam Main Facility, Guam 96921

February 18, 2019

SUBJECT: CRIMINAL HISTORY RECORD

NAME:	**Evangeline Fallejo Ramos ALLEN**		
DATE OF BIRTH:	[redacted]	**FINGERPRINT#:**	[redacted]
■	**The individual has no record of criminal conviction(s) in GPD files that are subject to Guam law and rules and regulations of the Department.**		

*****************NOTHING FOLLOWS******************

THIS INFORMATION MAY BE LIMITED TO A LOCAL CRIMINAL OFFENSE ONLY AND IS NOT INTENDED FOR USE FOR ANY LOCAL, STATE, OR FEDERAL LAW ENFORCEMENT AGENCY.

By Direction: katm

STEPHEN C. IGNACIO
Acting Chief of Police

The absence of an original GUAM POLICE seal invalidates this police clearance.
REVISED 01/06/19

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CAUTION: NOT TO BE USED FOR IDENTIFICATION PURPOSES

THIS IS AN IMPORTANT RECORD. SAFEGUARD IT

ANY ALTERATIONS IN SHADED AREAS

[redacted]

DD FORM 214, AUG 2009

PREVIOUS EDITION IS OBSOLETE.

MEMBER - 4

Adobe Designer 8.0

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Evangeline F.R. Allen

[redacted]

Objective

Exceptional leader, clinician, and manager with 36 years of impeccable Naval service. Held various clinical and leadership positions at multiple military and civilian medical facilities including overseas locations. Compassionate and results driven health care professional now seeking opportunities to apply my professional aptitude, clinical expertise, and strong management skills to further my professional growth and contribute to the delivery of quality care as a member of a healthcare team committed to the needs of the population served.

Education

- Master of Science in Nursing, GPA 3.48| August 2003 | Rush University, Chicago, IL
- Master of Science in Education, GPA 3.92 | May 2001 | Northern Illinois University, Dekalb, IL
- Bachelor of Science in Nursing, GPA 3.70 | May 1992 | Hampton University, Hampton, Va
- Bachelor of Arts in Psychology, GPA 3.55 | July 1981 | University of Guam Mangilao, Gu

Current Licenses and Certifications

- Registered Nurse: Guam, Rhode Island, and Wisconsin
- Certified, Ambulatory Care Nursing (RN-BC)
- Basic Life Support Provider/Instructor
- Certified, Inpatient Obstetrics (RNC-OB)
- Certified, Electronic Fetal Monitoring (C-EFM)

Skills & Abilities

- Excellent problem-solving and Critical Thinking abilities
- Team builder who instills team values as cornerstone of success
- Compassionate, Caring, and Empathetic Healthcare Professional
- Visionary, Innovative, and Inspirational Leader
- Strong Patient and Staff Advocate
- Pioneered and led system process improvement
- Excellent interpersonal communication
- Highly Flexible and Adaptable
- Dedicated and Committed Professional
- Role Model and Effective Mentor
- Resourceful and Change Agent
- Strong Work Ethics

Work Experience

ADJUNCT FACULTY, UNIVERSITY OF GUAM (UOG), SCHOOLOF NURSING | UOG, SCHOOL OF NURSING, MANGILAO, GU | JANUARY 2018 - PRESENT

- Provided clinical supervision to 10 nursing students during their OB clinical experience at a local hospital.
- Provided classroom didactic instruction to 30 nursing students on the care of women and their newborn infants.

DEPARTMENT HEAD, AND SENIOR NURSE CASE MANAGER | US NAVAL HOSPITAL GUAM | JULY 2016-SEPTEMBER 2017, MAY 2019-PRESENT

- Expertly managed four divisions: Case Management, Utilization Management, Tricare Operations, and Referral Management.
- Supervised 12 personnel who effectively and efficiently processed 14,000 referrals for 25,000 beneficiaries.
- Proactively monitored and identified process and system inefficiencies in the handling of referrals then implemented corrective actions that resulted to a streamlined processing and tracking of 5,000 referrals annually Efforts led to more efficient workflow and timely access to specialty care services, increased patient safety, and customer and staff satisfaction despite manning challenges.

Senior Nurse Case Manager:

- Reorganized the Case Management (CM) Program; incorporated the Case Management Society of America's guidelines, that promulgated the delivery of effective care coordination and case management of 4,000 cases.

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- Implemented corrective actions from Medical Inspector General inspection, that resulted in enhanced health care outcomes to beneficiaries.
- Ensured utilization of the six step CM process of assessment, planning, implementation, coordination, monitoring, and evaluation of patients and their options to facilitate improvement in the patient's quality of life, quality of care, compliance to treatment plan, and reduced health care costs.
- Assisted in the hiring and facilitated orientation of two civilian nurse case managers who became immediate asset to the hospital as they availed Care Coordination and Case Management services to all beneficiaries that resulted in positive patient/family outcomes.
- Collaborated with multiple departments that included the Medical Evacuation, Exceptional Family Member Program, Patient Administration, Inpatient units, Ambulatory Clinics, civilian and military medical care facilities in the U.S. Mainland and military treatment facilities overseas, and providers and agencies in the local community to effectively coordinate medical, nursing, and durable medical equipment services for patients.
- Collaborated with Limited Duty Program Committee multidisciplinary team; provided Case Management support to active duty population; monitored compliance to treatment plan and ensured timely access to specialists to facilitate Return to Full Duty.
- Selected as the hospital's Point of Contact for transgender care. Liaised with Navy leaders, medical providers, and Naval Medical Center San Diego Transgender Multidisciplinary Teams during the implementation of new Department of Defense and Defense Heath Agency policies and guidelines to provide medical care to active duty service members seeking transgender care.

SENIOR NURSE PLANNER | PACIFIC PARTNERSHIP 2017 (PP17) | NOVEMBER 2016-MAY 2017

- Selected as the Senior Nurse Planner for the Medical Planning Team for the Malaysia Health Engagement, PP17.
- Collaborated with Multi-National partners and host nation leaders in the planning and execution of subject matter exchange events/activities/field exercises, to increase host nation preparedness and response during humanitarian and unforeseen disasters.
- Participated in weekly teleconference with the Pacific Partnership 2017 executive planners, conducted in-country site visits, and attended two PP17 Planning Conferences; met with multi-national stakeholders/leadership to develop action plans that led to successful engagements.
- Coordinated four community health outreach events in remote villages that provided primary medical and dental care services to over 2,500 underserved population.
- Developed slide presentations and taught a 4-day Senior Nurse Executive/Nurse Manager course to 250 Vietnamese nurse leaders at the C-Hospital in Danang, Vietnam.

PATIENT SAFETY MANAGER | U.S. NAVAL HOSPITAL GUAM | SEPTEMBER 2015-JUNE 2016

- Dedicated and highly engaged Patient Safety Manager who sets the standard in patient safety.
- Managed nine Patient Safety programs and initiatives. Streamlined the electronic Patient Safety Reporting system by identifying trends and collaborating with Subject Matter Experts across directorates in implementation of action plans to mitigate recurrence.
- An integral team member, collaborated with Quality Management team during an eight-month rigorous preparation for the successful Joint Commission(TCJ) survey.
- Mentored Risk Manager and selected team members on the process of completing a Root Cause Analysis investigation on a reported sentinel event.
- Developed and performed systems process reviews, and Patient Tracers and conducted weekly Department Leadership Rounds, resulting in increased compliance with TJC standards.

OFFICER IN CHARGE/CLINIC DIRECTOR | BRANCH HEALTH CLINIC IWAKUNI, MARINE CORPS AIR STATION, IWAKUNI, JAPAN | MAY 2013-SEPTEMBER 2015

- Embraced the Surgeon General's goals and provided outstanding direction on a myriad of personnel, administrative, and clinical issues that positively impacted the quality and efficacy of care delivered.

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- Led 124 Navy and Marine personnel in the delivery of quality healthcare to 6,200 beneficiaries that resulted in a 96 percent medical readiness for deployment.
- Managed a 1.3 million dollar budget and 1.4 million dollars in medical and dental equipment that resulted in 100 percent fiscal and audit readiness.
- Served as a key link between MCAS Iwakuni, USNH Yokosuka, Bureau of Medicine and Surgery, and Bureau of Naval Personnel in the planning and initial phases of the clinic's expansion to a 158 million dollar birthing center, including the validation of manning and equipment requirements.
- Led staff during critical manning turn-over, increased Primary Care Manager continuity from 52% to 70%, 8% above benchmark of 65%.
- Provided decisive leadership and mentorship of five squadron medical departments that resulted to successful implementation of a Marine Centered Medical Home that provided accessible, coordinated and comprehensive care to forward deployed 3,000 Marines.
- Fostered strong working relations with Japanese medical directors that allowed access to medical services beyond clinic capabilities. Capitalized on Host Nation medical capabilities that expanded the primary care services of the clinic; efforts led to the addition of two hospitals able to provide OB care, a tertiary facility that accepts Ebola Virus Disease patients, and a facility that perform imaging studies.
- Provided necessary leadership to staff during a rigorous year-long preparation that culminated in a successful Joint Commission survey and Medical Inspector General's Inspection and ensuring continuity and sustainment of high-quality care deliver during this t

CLINIC SENIOR NURSE AND DEPARTMENT HEAD FOR PATIENT ADMINISTRATION DIVISION | BRANCH HEALTH CLINIC IWAKUNI, MARINE CORPS AIR STATION, IWAKUNI, JAPAN | MAY 2012-APRIL 2013

- Led and managed clinic operations as the Acting Officer in Charge on three occasions; led 127 staff and oversaw clinic operations in the delivery of quality healthcare for 5,000 beneficiaries.
- Expertly performed as Acting Director of six Branch Health Clinics for a period of 18 days; led 400 staff and managed operations of seven geographically dispersed branch health clinics.
- Supervised 22 personnel in support of 1,200 referrals, 350 medical evacuations, and 154 patient admissions.
- Streamlined the Referrals process for 390 beneficiaries that resulted in appropriate processing of referrals to local Japanese specialists and prevented treatment delays.
- The sole certified immunizations clinician; implemented plan to validate/document competencies for nurses and Corpsmen; efforts ensured safe administration of vaccines and immunizations to beneficiaries.
- Customer Service Representative; assisted customer complaints in a timely fashion. Scheduled meetings or contacted dissatisfied patients to discuss findings and recommended resolution.
- Provided care coordination and case management support to patients who were scheduled for medical evacuation that ensured safe transport for patient and medical/non-medical attendant.
- As Nurse Supervisor, visited beneficiaries admitted to Japanese hospitals and liaised with patient, Command representative, and patient's primary care manager on patient's current status.
- Coordinated and managed schedule for the Sexual Assault Nurse Examiner that ensured 24/7 coverage and augmented the schedule; prevented burnout by physicians who normally provided the coverage.
- Consummate nurse educator: Taught EFM to NH Guam, NH Yokosuka and Guam Memorial Hospital nurses; travel cost avoidance of 33,000 dollars. Lectured on Leadership and Management to 30 nursing students and provided 31 NCLEX review for 20 students at the University Guam.

ASSISSTANT DIRECTOR FOR NURSING SERVICES AND DEPARTMENT HEAD FOR THE INPATIENT UNITS | U.S. NAVAL HOSPITAL GUAM| MAY 2011-APRIL 2012

- Expertly led over 100 nurses and corpsmen in the delivery of quality inpatient nursing care.
- Effectively managed a budget of $600,00 and medical equipment valued at $200,000.

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- A leader fully engaged at all levels was selected as Co-Chair for the Navy Nurse Corps, Clinical Nurse Specialist (CNS) for Fiscal Year 2012 Strategic Goal Workforce. Led a team of 12 CNS's during weekly tele-conferences to define and optimize the role of the CNS in Navy Medicine.
- Superbly performed as the Acting Director for 45 days.
- Co-Chaired the Nursing Clinical Practice Committee (NCPC); led 15 nurses to partner with physicians and clinical departments nurse managers in the development and implementation of standardized clinical processes throughout the hospital. Programs and initiatives under the NCPC included Preceptor training, clinical competency development, and a Corpsmen Leveling program.
- Dedicated Nurse Educator: instructed 76 staff on BLS, electronic fetal monitoring, Neonatal Resuscitation for Providers, Hospital Corpsmen Skills Basic.
- Exceptional Navy Ambassador; led a seven-member team from various specialty areas who provided training to 35 healthcare workers located on Yap, Federated States of Micronesia.
- One of three Founding members; established the Guam Association of Advanced Practice Registered Nurses (GAAPRN) which created a forum for education and knowledge sharing on the island.
- Mentored six military nurses in the completion and submission of their application for consideration for selection for advanced nursing degree.

ADJUNCT FACULTY | UNIVERSITY OF GUAM, SCHOOL OF NURSING AND HEALTH SCIENCES, MANGILAO, GU | JANUARY 2011-MAY 2011

- Clinical Instructor to 10 junior level nursing students during their OB clinical experience at the Guam Memorial Hospital.

PERINATAL CLINICAL NURSE SPECIALIST, MOTHER-BABY UNIT | U.S. NAVAL HOSPITAL GUAM| MARCH 2010-APRIL 2012

- Functioned as prime clinical resource to 23 nurses and paraprofessionals on a combined Labor and Delivery, Postpartum and Level II Nursery unit with an average of 35-45 births per month.
- Assisted the Division Officer; trained and led unit in preparation for Joint Commission survey.
- Co-Chaired, Nursing Clinical Practice Committee (NCPC); invited by the Director for Nursing Services, Naval Hospital Yokosuka, to implement the highly praised structure and function of the NCPC at their hospital in preparation for Joint Commission survey and taught Basic Fetal Monitoring to 20 OB nurses.
- Taught Electronic Fetal Monitoring and Neonatal Resuscitation to 89 military and local community healthcare providers, coordinated monthly emergent OB drills and the first-ever examinations for 8 nurses who obtained national certification with a travel funds cost avoidance of over $23,000.
- University of Guam School of Nursing Liaison. Collaborated with Acting Dean, School of Nursing, Naval Hospital leadership and Administration Department staff; renewed Memorandum of Understanding, and collaborated with nine Navy nurses; taught leadership and management to 22 nursing students.
- Strong team player, expertly augmented the Sexual Assault Nurse Examiner (SANE) schedule during high permanent change of station season that resulted in shortage of SANE trained providers.

DIVISION OFFICER, FAMILY MEDICINE DEPARTMENT | NAVAL HOSPITAL BREMERTON, WA| MAY 2008-APRIL 2010

- Supervised 7 nurses and 33 ancillary staff in support of 38 providers and 18,000 military beneficiaries.
- In alignment with the Nurse Corps' 2010 Strategic Goal for Clinical Excellence, assisted in developing Ambulatory Nursing Clinical Core Competencies for Navy-wide distribution.
- Promoted teamwork and shared expertise in her specialty; augmented labor and delivery schedule lending clinical experience and staffing stability during a high staff turnover.
- Developed and led numerous process improvement initiatives targeting access; increased care continuity, quality, and patient satisfaction. Implemented hospital's anthrax and smallpox vaccination program that resulted in decreased lost work hours for members of the Armed Forces scheduled for deployment; initiated a follow-up

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process for patients treated in the Emergency Department, patients who Left Without Being Seen, and patients who were unable to obtain appointment.
- Established a centralized communication room for nurse telephone consults; efforts increased efficiency of managing 125 calls per day and eased patient access to RN advice.
- Coordinated two school/sports physicals events and a weekend clinic that resulted to improved access and increased provider productivity.
- Coordinated a Telephone Triage course; efforts increased competency of 32 nurses, a standard policy, electronic documentation template, and peer review process, that improved quality of care for patients.
- Championed participation in the parent review electronic resource for expectant and new parents; resulted in the enrollment of 856 parents and increased command compliance with a BUMED Perinatal Advisory Board initiative.
- Customer Relations Representative. Expertly diffused difficult patient encounters in a timely fashion.
- Committed to professional development; instructed NRP, BLS, EFM to 39 healthcare professionals.

DIVISION OFFICER, PEDIATRICS CLINIC | NAVAL HOSPITAL BREMERTON, WA | OCTOBER 2007-APRIL 2008
- Provided oversight in the daily clinic operations for up to 12 pediatric providers and 8 support staff.
- Provided hands on nursing and coordination of care for 5,100 empaneled beneficiaries.
- Co-Chaired Nursing Standards and Practice Committee responsible for the review and updates of nursing standard operating procedures.
- Customer Relations Representative; diffused difficult issues in a compassionate/efficient manner.
- Team oriented, provided 14 days nursing support to Naval Hospital Lemoore during period of nursing contract conversions and staffing shortfalls of OB nurses; ensured 24-hour availability of nursing care.
- Excellent Nurse Educator. Taught PALS and NRP to 15 healthcare professionals.
- After-hours Nurse Supervisor Coordinator. Managed work schedule of 24 nurses, ensured equitable schedule and availability of coverage.

DEPARTMENT HEAD AND CLINICAL NURSE SPECIALIST (CAN), MATERNAL-NEWBORN DIVISION | U.S. NAVAL HOSPITAL YOKOSUKA, JAPAN| AUGUST 2005-SEPTEMBER 2007
- Supervised 32 nurses/support staff for unit with 550 deliveries and 2,000 outpatient visits annually.
- Sexual Assault Nurse Examiner (SANE)/Program Coordinator. One of two at the hospital, interviewed and collected forensic evidence on reported cases. Developed and integrated OB and SANE standard operating procedures in accordance with the Joint Task Force, Department of Defense, and BUMED policies that provided guidelines for a comprehensive interdisciplinary approach.
- Consummate Nurse Educator. Coordinated/instructed several courses for staff/customers for two military hospitals; BLS to 34 healthcare providers and as Regional Coordinator for the NRP program certified 35 healthcare providers and fetal heart monitoring to 74 Navy/Air Force staff members. Educated 100 Fleet Sailors on how to decrease sexual assault and how to access care if needed.
- Coordinated SANE training, and OB/Lactation Consultant Exams that resulted in a cost avoidance of $42,000.
- Professional Development Committee member, assisted in the changes of nursing orientation, nursing preceptor course, and unit based orientation and critical competencies for all inpatient areas.
- Interim Chair, Perinatal Advisory Board (PAB), worked with BUMED PAB; implemented evidence-based practices designed to improve the health of women/newborn infants throughout Navy Medicine.
- Highly esteemed perinatal resource person; as root cause analysis member for a sentinel event, implemented hospital-wide improvements and provided recommendations to Bureau of Medicine.
- Collaborated with Materials Management in the installation of a $400,000 Fetal Monitoring system.

ASSISTANT DIVISION OFFICER AND PERINATAL CLINICAL NURSE SPECIALIST (CNS) | NAVAL MEDICAL CENTER SAN DIEGO, CA | SEPTEMBER 2003-AUGUST 2005
- Supervised/managed work schedule for 50 nurses and 20 ancillary support staff for unit that supported 7,000 deliveries annually including 13 LDRs, 5-bed triage, 3-bed OR, and 4-bed PACU.

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- Coordinated a wide range of administrative and clinical duties. Orchestrated relocation of the unit during renovation resulted in minimal interruption of services and led unit for JCAHO visit.
- Advanced skills as CNS, was often sought out by physicians and nurses to care for complicated patients. Involved in the care of a patient with life-threatening complications; assisted with code blue and implemented proper medical and intensive nursing interventions that resulted in positive outcomes.
- Esteemed Nurse Educator. Taught Perinatal Courses, BLS, Perinatal Loss, IV Therapy, Medication Administration to 227 healthcare providers. Expedited training and implemented use of the Neopuff Infant Resuscitator to over 300 L & D, Postpartum, Nursery, Anesthesia, OB, healthcare professionals. Streamlined orientation and cross training process for nurses and ancillary support staff.
- An expert instructor for the Basic, Intermediate, and Advanced Electronic Fetal Monitor course, she provided training to 85 healthcare professionals, at a cost avoidance of $26,000.
- Collaborated and bench-marked with multidisciplinary team including local tertiary facilities for evidence-based practice; developed Telephone Triage Protocols, Orientation Manual for Main Operating Room nurses on obstetric specific procedures, produced a video, "Preparation for C-Sections", a bedside Resource Manual utilized by nurses, and revised Newborn protocols/competencies. Used creative teaching techniques, supporting care for mothers and infants and dramatically decreased unit adverse events by 50 percent.
- Member of the Root Cause Analysis team; to identified risks and determine processes to improve patient safety in the Obstetrical product line.
- Trained over 60 staff within 30 days on Entry Maintained Inpatient Lab, expediting lab test processing by computer order entry at the bedside; rapidly increased unit compliance from 25 to 94 percent.
- Functioned as a Self-Assessment Reviewer for the National Certification Corporation; reviewed Self- study modules for accuracy and currency of content.

INSTRUCTOR | NAVAL HOSPITAL CORPS SCHOOL, GREAT LAKES, IL | OCTOBER 1997-AUGUST 2001

- Responsible for the instruction and management of 55 students per class. Instructed 750 students in 560 hours of didactic curriculum and comprehensive skills laboratories during a four-year period.
- Advisory Team Leader; supervised six Master Trained Specialist who led classes to earn over 100 awards for academic and military excellence.
- Ranked #1 Lieutenant two years in a row out of 12 nurse Lieutenants.
- Mentored/oriented 22 new instructors; enhanced the professional capabilities of the academic staff.
- Role model/leader in physical readiness. Consistently achieved "Outstanding" on Physical Readiness Test; routinely engaged in physical fitness events with her class to ensure optimal physical readiness.
- Coordinator for Combined Federal Campaign; achieved 131% over the set goal. Collected a total of $34,696.20; committee's goal was $15,000.
- Program Manager for the new Accelerated Paced Program, that graduated 46 students 1-2 weeks ahead of the 12 weeks program, saving approximately $163,700.
- One of 6 panelist for the 23rd Annual March of Dimes Birth Defects Foundation Perinatal Conference. Presented "The Filipino Culture and their Filipino Beliefs and Practices" to 250 registered nurses.
- Civic Leader; coordinated community service activities for students, the Angel Tree Project which ensured Christmas gifts for 72 children, and the Field of Dreams Garden which provided fruits/vegetables for the homeless population, instituted the Adopt-A-Highway Program, taught OB emergencies to 15 EMT students, collaborated with local agencies and led 185 staff/students in a Lake County Disaster Drill, and tutored 41 students at John Milton Gregory Elementary School in Chicago, improving their math and reading comprehension.

DIVISION OFFFICER, CLINIC TREATMENT AND WOMEN'S HEALTH CLINIC | BRANCH MEDICAL CLINIC 1017, RECRUIT TRAINING COMMAND, GREAT LAKES, IL | MARCH1996-SEPTEMBER 1997

- Supervised four Corpsmen with over 550 medical procedures monthly in support of eight medical teams and specialty clinics; ensured standards of care were met.

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- Managed work schedule for four GYN providers and 2-3 paraprofessionals and provided oversight of the day-to-day operation of the Women's Health Clinic.
- Provided preprocedural counseling to 100 patients per month on GYN procedures which reduced anxiety and maximized treatment compliance.
- Educated over 200 hypercholesteremic patients on lipid-reducing strategies including exercise, weight control, and dietary interventions, taught BLS and IV therapy initiation, and Medication administration to 21 staff, and conducted BLS/ACLS Drills with written critiques to improve proficiency, taught emergency childbirth to 52 students updated the Standard Operating Manual for the Treatment Room.
- Re-engineered the process for sterilization and storage of procedural equipment in compliance with national infection control standards.
- Collaborated with the GYN Clinic and Central Appointments; ensured GYN procedures were completed in a timely manner for female recruits which prevented delays in PCS transfers and saved the hospital thousands of dollars.
- Revised the GYN logbook for "high risk" tests to include notification and treatment dates which ensured 100% tracking for STD and PAP Smears.
- Chaired, Clinic Education and Training Board; tracked and documented courses completed by 120 staff.
- Community service: volunteered bi-yearly to support the Illinois Adopt-A-Highway Project and supervised the influenza vaccination of over 5,000 recruits, assisted Pediatric Clinic with completion of 580 school/sports physical, ensured community needs were met.

SHIFT CHARGE AND STAFF NURSE, CRITICAL CARE UNIT (CCU) |NAVAL HOSPITAL GREAT LAKES, IL | MARCH 1995-FEBUARY 1996

- Supervised 2-3 nursing staff and directed/coordinated patient care of a 4-bed adult critical care unit.
- Excellent clinical skills; identified nursing care priorities and effectively led personnel during acute situations.
- Strong commitment to staff development; presented emergency childbirth to 21 students. Developed a self-study guide on thoracic surgery which enhanced staff knowledge and skill level.
- Developed three CCU Self-Study Guides on "Pre-, Intra-, and Post- Renal Failure" and created written guidelines on how to care for patients with Port-A-Cathe.
- Displayed strong teamwork; floated to the Medical/Surgical Units during periods of high acuity and staff shortages, led to an efficient work environment and improved staff relations.

SHIFT CHARGE/STAFF NURSE, MEDICAL AND SURGICAL UNIT | NAVAL HOSPITAL GREAT LAKES, IL | SEPTEMBER 1994-FEBRUARY 1995

- Supervised six nurses and paraprofessionals and performed clinical/administrative responsibilities and management of a 24-bed multiservice surgical unit.
- Expertly identified/performed patient care needs and formulated appropriate nursing interventions.
- Orchestrated experimental "self-scheduling' module for 10 nurses which maximized individual staff input. Ensured equity of nurse' requests and an even distribution of experienced staff.
- Member of the Surgical Scheduling Process Action Team, provided input regarding Operating Room surgical case scheduling that resulted to a more even distribution of daily case management, and maximized the quality of patient care delivered in all receiving units.
- Independently identified the need for standardized 'nursing forms' for varicella patients. Created standardized Patient Profiles, Medication Administration Records, and a new standardized nursing assessment tool which resulted in a 100% increase in productivity during the admission process.
- Reviewed/revised 50 patient care plans to determine currency and compliance with recognized professional protocols and to optimize patient care.

SHIFT CHARGE/STAFF NURSE, MULTI-SERVICE UNIT | US NAVAL HOSPITAL GUAM| JUNE 1993-AUGUST 1994

- Effectively led five nurses and paraprofessionals on a 16-bed multiservice, medical/surgical unit. Quickly and competently adjusted resources to meet changing workload demands.

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- Performed accurate assessments, recognized subtle changes in patients' conditions and responded calmly and decisively during emergent situations.
- Augmented Labor/Delivery during high census, high acuity, or staff challenges.

SHIFT CHARGE/STAFF NURSE, LABOR & DELIVERY DIVISION/POSTPARTUM | US NAVAL HOSPITAL GUAM | AUGUST 1992-MAY 1994

- Supervised 3 nurses and ancillary support staff in a division that averaged 70-80 deliveries per month.
- Provided holistic nursing care to perinatal women and their families.
- A strong patient advocate; one of the hospital's first "Resolve Through Sharing" counselors. Assisted families in coping with the loss of a fetus or infant. Instrumental in the implementation of the hospital's Bereavement program; trained bereavement sensitivity to hospital staff members.
- Instructed prenatal classes to 20-30 expectant parents per month; provided them with knowledge and awareness to assist them in experiencing a positive birth experience.
- Created patient handouts: "Pre-term Labor", "Instructions for Taking Terbutaline", and "Are you in Labor.
- Taught a "pharmacology" class to nursing assistants preparing in preparation for the Licensed Vocational Nurse Exam; presented a well-researched case presentation for the "Nursing Grand Rounds" lecture series.
- Customer Relations Representative; handled patient/family members in a sensitive and fair approach.

PHARMACY TECHNICIAN | UNITED STATES NAVY | MARCH 1983-AUGUST 1989

- Naval Medical Center San Diego, San Diego, CA; Naval Hospital Great Lakes, Great Lakes, IL; Branch Medical Clinic, Naval Amphibious Base, Little Creek, Virginia Beach, VA.

Per Diem Work Experience

STAFF NURSE, LABOR/DELIVERY, RECOVERY, & POSTPARTUM (LDRP) UNIT| HARRISON MEDICAL CENTER, SILVERDALE, WA | NOVEMBER 2007-MARCH 2009

- Provided direct patient care to perinatal women/newborn infants in a unit that averaged 130 deliveries per mth.

SHIFT CHARGE AND STAFF NURSE, LABOR/DELIVERY, RECOVERY, AND POSTPARTUM (LDRP) | KENOSHA MEDICAL CENTER, KENOSHA, WI | NOVEMBER 2002-AUGUST 2003; APRIL 1999-FEBRUARY 2001

- Provided direct nursing care to perinatal women and their families.
- Supervised 2-3 nurses and ancillary staff in a unit that averaged 80-100 deliveries per month.

STAFF NURSE, LABOR AND DELIVERY UNIT | VICTORY MEMORIAL HOSPITAL, WAUKEGAN, IL | MAY 1998-JANUARY 2000; AUGUST 1995-OCTOBER 1997

- Provided direct patient care to perinatal women and their families in a unit that averaged 80 deliveries per mth.
- Floated to the Postpartum and Nursery units during periods of high census and staffing challenges.

STAFF NURSE, LABOR AND DELIVERY DIVISION | PROVENA SAINT THERESE MEDICAL CENTER, WAUKEGAN, IL | OCTOBER 1997-JULY 1999

- Provided direct patient care to perinatal women and their families in a unit that averaged 90-100 births per mth.
- Floated to the Postpartum, Newborn Nursery, and Pediatrics Ward during high census and staffing challenges.

Group Affiliation/Membership

- American Academy of Ambulatory Care Nurses (AAACN)
- American Nurses Association (ANA)
- Guam Nurses Association (GNA)
- Guam Diabetes Association (GDA)
- United Service Organization (USO)
- Association of Women's Health, Obstetrics, and Neonatal Nurses (AWHONN)