The Honorable
LOURDES A. LEON GUERRERO
Maga'Hagå • Governor

The Honorable
JOSHUA F. TENORIO
Sigundo Maga'Låhi • Lieutenant Governor

public works
DIPATTAMENTON CHE'CHO' PUPBLEKO

VINCENT P. ARRIOLA
Acting Director
JESSE G. GARCIA
Deputy Director

April 24, 2019

35 GL-19-0444
Speaker Tina Rose Muña Barnes

APR 30 2019
Time 2:37 ( )AM ( )PM
Received By:

The Honorable Speaker Tina Muña Barnes
I Mina'trentai Singko Na Liheslaturan Guåhan
Guam Congress Building
163 Chalan Santo Papa
Hagåtña, Guam 96932

Re.: Citizen Centric Report (CCR) for the Fiscal Year ended September 30, 2018

2019 APR 30 PM 3:06

Dear Honorable Speaker, Mrs. Barnes:

Pursuant to Section 2(a) of Public Law 30-127 relative to the Citizen Centric Report, we are pleased to transmit our report to you for the Fiscal Year ended September 30, 2018. The Department of Public Works (DPW) CCR is a four-page document that communicates to the people of Guam our mission, goals, objectives, finances, performance, challenges and future outlook. This is the DPW's fifth annual CCR report. DPW will post the CCR on our website: www.dpw.guam.gov.

Should you need additional information, or have any questions or concerns, please call me at 646-3131.

Sincerely,

VINCENT P. ARRIOLA,
Acting Director

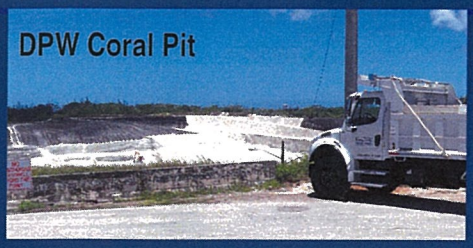
4/29/19

Attachment: Citizen Centric Report FY 2018

cc: The Honorable Maga'Hagå • Governor Lourdes A. Leon Guerrero
The Honorable Senator Joe S. San Agustin
Office of the Public Accountability

0444

CHALLENGES AND OUTLOOK


DPW Coral Pit


Road Flooding


Truck Enforcement Screening Station (TESS)


Village Road Repair



Traffic Management

We Want To Hear From You!
Do you like this report? Do you believe it should include any information? Please let me know by contacting Ms. Arleen U. Pierce, Controller at (671) 646-3154 or email: arleen.pierce@dpw.guam.gov



CHALLENGES

Due to budgetary constraints, we are challenged by the following:

- MS4 (Municipal Separate Storm Sewer System) Requirements
- MSHA (Mine Safety and Health Administration) Requirements
- Resolving Unpaid Prior Year Obligations
- Limited Supplies and Materials
- Limited Transportation Fleet
- Limited Manpower Resources



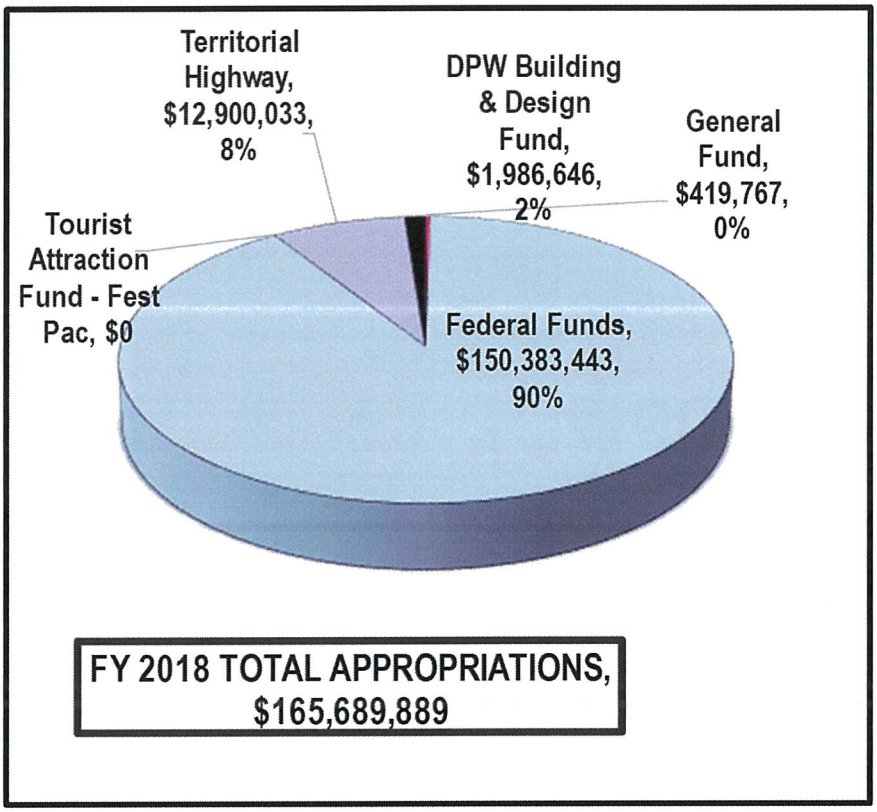
FUTURE OUTLOOK

DPW seeks to accomplish:

» Maintaining Roads
» Building Roads
» Building and Maintaining Bridges, Ponding Basins, and Culverts
» Building and Maintaining Government Facilities
» Expanding DPW facilities
» Maintaining Busses and Other Fleets

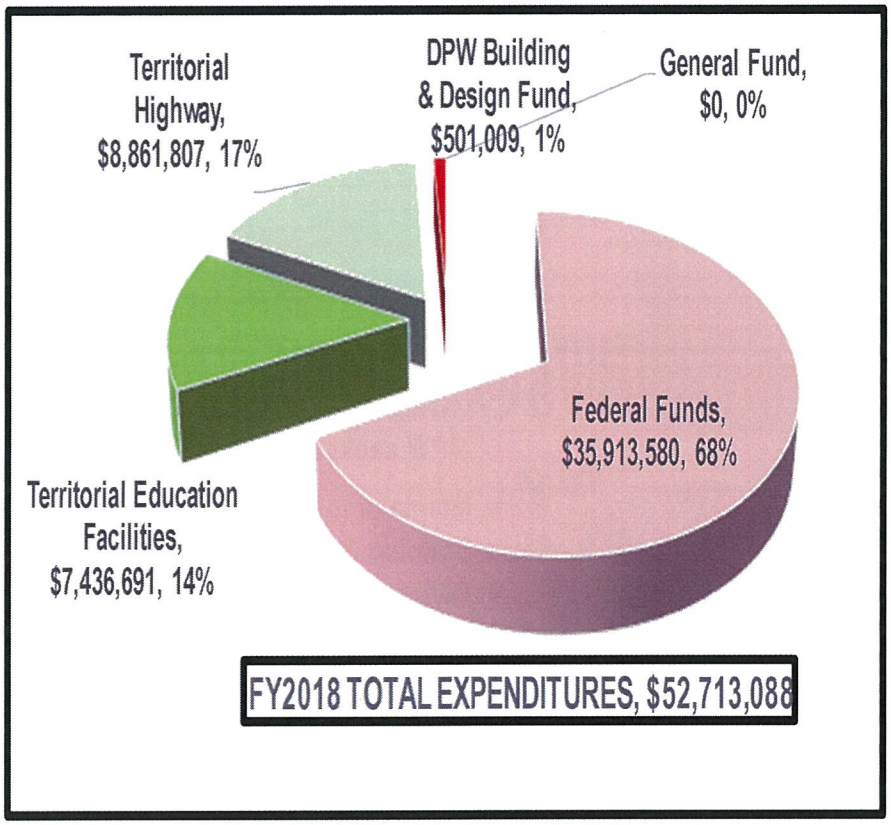

Pothole Repair

DPW - FY 2018 APPROPRIATIONS



FUNDING SOURCES	2017	2018
General Fund	$7,878,791	$419,767
Federal Grants Fund	154,772,774	150,383,443
Tourist Attraction Fund (Fest Pac)	68,990	0
Territorial Highway	14,868,002	12,900,033
DPW Bld. & Design	2,342,838	1,986,646
TOTAL FUNDING SOURCE:	**$179,931,395**	**$165,689,889**

DPW - FY 2018 EXPENDITURES



BY FUND TYPE	2017	2018
General Fund	$7,148,635	$0
Federal Grants Fund	25,759,143	35,913,580
Territorial Education Facilities	0	7,436,691
Territorial Highway	10,516,780	8,861,807
DPW Bld. & Design	491,455	501,009
TOTAL EXPENDITURES:	**$43,916,014**	**$52,713,088**

BY OBJECT CLASS / ALL FUNDS	FY2018
Payroll	$14,855,395
Contractual	$28,283,859
School Leaseback	$0
Capital Outlay	$354,187
Utilities	$638,239
Supplies/Materials/Others	$8,581,407
TOTAL EXPENDITURES :	**$52,713,088**

DPW is included in a Government-wide audit. An independent audit was conducted, resulting in a clean audit opinion. Complete financial information can be found at: http://www.opaguam.org/reports-auditor/financial-audits.







DPW ESSENTIAL SERVICES:

Public Works
Pride in Public Service

- > Highway Safety
- > Transportation Maintenance
- > Highway Maintenance and Construction
- > Government Wide Support
- > Capital Improvement Projects
- > Bus Operations
- > Building Maintenance
- > Building Safety and Permits

Citizen-Centric Reporting
AGA

DPW - HOW HAVE WE PROGRESSED IN FY 2018

CAPITAL IMPROVEMENTS	FY 2017	FY 2018
Number of highway construction projects:		
Number of bridges	4	0
Number of roadways	6	5
Number of ongoing projects	7	0
Number of completed projects	4	3
Number of ongoing projects (CIP)	11	1
Number of completed projects (CIP)	7	12
Total building permits issued	1,296	1,046
HIGHWAY MAINTENANCE		
Number of miles resurfaced	1.766	4.45
No. of potholes repaired (avg. 1.5'x1.5'x4")	725	846
HIGHWAY SAFETY		
Total crashes	7,564	4,383
Total DUI crashes	53	72
Total traffic fatalities	15	24
Total fatal crashes	15	24
DUI-related fatalities	6	4
Serious Traffic Injuries	893	629
DUI Crash with Injuries	33	26
DUI and Drug-related arrests	269	340
TRANSPORTATION & MAINTENANCE		
Bus: Total student passenger count	30,982	21,285
Bus: Total number of routes	179	179
Bus: Total number of fleet	175	166
Number of bus repairs (estimated)	1,871	773
No. of light vehicle repairs (estimated)	237	177
Number of heavy equipment repairs (estimated)	549	281
GOVERNMENT-WIDE SUPPORT		
Total number of work requests	1,675	1,162
Avg. days to complete requests	3	3
Number of plumbing requests	377	250
Number of electrical service requests	334	379
Number of carpentry requests	286	230
Number of air conditioner repairs	512	303

DEPARTMENT OF PUBLIC WORKS
DIPATTAMENTON CHE' CHO PUBLEKO
CITIZEN CENTRIC REPORT - FISCAL YEAR 2018

542 N. Marine Corps Dr. Tamuning, Guam 96913, Tel: (671) 646-3131 - www.dpw.guam.gov

GOALS AND OBJECTIVES:

- √ Enforce building codes
- √ Provide a safe and efficient transportation system
- √ Maintain and repair DPW's school buses, vehicles, and equipment
- √ Build and maintain a safe and efficient highway system
- √ Manage all Government of Guam capital improvement projects and comply with building codes, territorial, and federal safety guidelines
- √ Coordinate and manage Guam's comprehensive highway safety program
- √ Provide maintenance, repairs, and construction services for government buildings
- √ To provide administrative tasks, processes and support in relation to operations, conforming to policies and procedures in allocating resources

GENERAL INFORMATION	FY 2017	FY 2018
Population	164,229	165,718
No. of Public School Enrollment	30,982	21,285
No. of Gov Guam Employees	11,085	11,109
No. DPW of Employees	288	273
No. Village/ Primary Streetlights	12,012 / 2,434	12,373 / 2,477
No. of Secondary Collector Streetlights	835	835
Total Miles of Roads: Primary/	166 / 800	166 / 801
Total No. of School Buses	178	166



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Vincent P. Arriola
Acting Director



Jesse G. Garcia
Deputy Director

MISSION

Our Mission is to provide, to the people of Guam, a safe, smooth and high quality roadway system...an efficient, reliable, and safe school bus transportation system.. a process that ensures the public's safety through the proficient review and examination of all building permits and applications...the administration of constructing and maintaining all government buildings and capitol projects... all within an efficient and cost effective manner.

ABOUT US

The Department of Public Works (DPW) was established under Public Law 1-88 in 1952 under section 5104. DPW provides five major essential services: Public Safety, Transportation, Highway Maintenance, Government-wide Support, and Capital Improvement Projects. Within DPW there are six divisions: Administrative Services, Building Construction and Facility Maintenance, Bus Operations, Capital Improvement Projects, Highway, and Transportation Maintenance. These divisions assist in providing services to ensure the department's mission is fulfilled to the people of Guam.