GOVERNMENT OF GUAM
DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT

LOURDES A. LEON GUERRERO
GOVERNOR, MAGA'HÅGA'

JOSHUA F. TENORIO
LT. GOVERNOR, SIGUNDO MAGA'LÅHI

LINDA UNPINGCO DENORCEY, MPH
DIRECTOR

LAURENT SF DUENAS, MPH, BSN, RN
DEPUTY DIRECTOR

MAY 13 2019

35GL-19-0529
Speaker Tina Rose Muña Barnes
MAY 16 2019
Time 3:39 AM / PM
Received By:

2019 MAY 16 PM 4:04

Honorable Tina Muna Barnes
Speaker
35th Guam Legislature
Guam Congress Building
163 Chalan Santo Papa
Hagatna, Guam 96910

Dear Speaker Barnes:

Attached is the fiscal year 2019 second quarter report of activities and inventory of non-expendable property of the Guma San Jose shelter. This is in compliance with Public Law 34-116, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,

LINDA UNPINGCO DENORCEY, MPH

Attachment

Cc: Office of Public Accountability

0529

123 CHALAN KARETA, MANGILAO, GUÅHAN 96913-6304
www.dphss.guam.gov • Ph.: 1.671.735.7102 • Fax: 1.671.473.5910

Catholic Social Service
Catholic Charities Guam

234A U.S. Army Juan C. Fejeran Street
Barrigada, Guam 96913
Tel: 671-635-1406 Fax: 671-635-1444
Email: css@guam.net
Website: www.catholicsocialserviceguam.org

Archbishop Anthony S. Apuron
OFM CAP D.D.
President / Chairman
Board of Trustees

Diana B. Calvo
Executive Director

Paula Perez
Deputy Director

DEPARTMENT OF PUBLIC HEALTH & SOCIAL SERVICE
P.O. BOX 2816
HAGATNA, GUAM 96932

2nd Quarter Report

CONTRACTOR: CATHOLIC SOCIAL SERVICE

ADDRESS: 234A US ARMY JUAN C. FEJERAN STREET
BARRIGADA, GUAM 96913

PROJECT TITLE: GUMA SAN JOSE HOMELESS SHELTER

FISCAL YEAR: January, February, March FY 2018 - 2019

SUBMITTED BY:
Terezo R. Mortera
PROGRAM MANAGER

APPROVED BY:
Diana B. Calvo
EXECUTIVE DIRECTOR

RECEIVED
APR 12 2019
DPH&SS
BOSSA
3:32

2nd QUARTER REPORT FY 2018-2019
GUMA SAN JOSE HOMELESS SHELTER
January, February, March 2019

No. of Staff: 12/12 (Vacant Position: 0)
No. of Program Manager: 1
No. of Shelter Managers: 1 (Vacant Position: 1)
No. of Social Worker: 1

No. of Clients/ Dededo Shelter: 135	**No. of Cases: 56**	**Waitlist Cases: 89**
No. of Clients/ Ordot Shelter: 15	**No. of Cases: 26**	**Waitlist Cases: 16**
No. of Clients/ Expansion Units: 71	**No. of Cases: 14**	

PROGRAM ACTIVITIES:

In collaboration with the Program Manager, Shelter Manager, Caseworker, the Shelter Workers and the other agencies and organizations, Monthly Activity Plans are developed throughout the Guma San Jose Program.

Clients:

- No activities in this reporting period.

Program Manager/Shelter Managers/Social Worker:

- January 15, 2019—Meeting for PIT count volunteers held at CSS Conference Room. GSJ SM and SW attended.
- January 22, 2019—Meeting for PIT count leaders held at CSS Conference Room. GSJ PM and SW attended.
- January 22, 2019—Health Insurance Presentation for employees at GSJ and Alee's Shelter. A Representative from NetCare presented about the changes of the health insurance.
- January 25, 2019—PIT count. GSJ PM, SM, SW, and 2 Shelter Workers volunteered for the event at Dededo 5 area.
- January 28. 2019—Site-visitation for demolition of abandoned buildings adjacent to GSJ. GSJ PM, SM, and SW joined the meeting with representatives from GHURA, GPD, GuamDOE, Sanctuary Inc., Island Girl Power, and Salvation Army. GHURA and GPD agreed to fence the area by Thursday or Friday (January 31 or February 1, 2019).
- February 12, 2019 – Executive Team Meeting, Dededo
- February 20, 2019 – Executive Team Meeting, GSJ Dededo
- February 20, 2019 – GHC Regular meeting, DOL GCIC
- February 21, 2019 – Managers Meeting, CSS
- February 27, 2019 – Executive Team Meeting, Ajisen, Dededo
- March 6, 2019 – Executive Team Meeting, Dededo
- March 12, 2019 – Executive Team Meeting, GSJ Dededo
- March 20, 2019 – Managers Meeting, CSS
- March 21, 2019 –GHC Regular meeting, TSA GCIC
- March 26, 2019 – Executive Team Meeting, Shirley's, Dededo

DEDEDO SHELTER

Placement:

- Five (5) families or eleven (11) individuals moved to apartments or Chuuk with own

saving (case numbers: 111927, 121933, 01191, 021921, and 061827).

- One family of two (2) and a single individual moved to an apartment or CSS Elderly Housing with Salvation Army's assistance (case numbers: 121923, 121928).
- A family of five (5) moved to an apartment with the assistance from Section 8 Voucher Program (case number: 101940).
- A family of three (3) moved to Y' Jahame Housing (case number: 111918).
- Six (6) families or thirty-four (34) individuals transferred to Expansion Units. (case numbers: 101912, 111909, 101929, 121926, 121929, and 011902).
- One (1) family of three (3) moved to Saipan for work, and other family members followed him with the airfare from his work (case number: 121909).
- A single woman moved back to CA with financial assistance for airfare from GHC and Ten-Dollar's Miracle (case number: 121917).
- A couple moved to a house as an assistant live-in-caregiver (case number: 121927).
- A family of four (4) moved to a friend's house (case number: 021913).

Emergency Housing (EH):

- Thirty-six (36) cases or one hundred and thirty-eight (138) individuals were housed overnight because there were no available rooms for the 60 day program, also some of them did not have all the necessary documents.

Walk In Assistance:

- A Filipino man came and requested for using toilet 6 times.
- A Caucasian/Chamorro woman came and requested for shower service 13 times.
- A Chamorro couple came and requested for using toilet and taking shower 8 times each.
- A Chuukese family of three (3) came and requested for using toilet 18 times.
- A Chuukese family of five (5) came and requested for using toilet 18 times.
- A Chamorro man came and requested for shower service 6 times.
- A Filipino man came and requested for shower service 6 times.
- A Chuukese family of two (2) came and requested shower service 2 times.
- A Chuukese couple came and requested for shower series 8 times.
- A Chamorro family of five (5) came and requested for shower service 2 times.
- A Chuukese female came and requested for using toilet 3 times.
- A Chuukese family of four (4) came and requested the use of restroom facilities 15 times.
- A Chuukese family of three (3) came and requested for shower 4 times and using of restroom facilities 18 times.
- An African/American family of two (2) came and requested for shower and using of restroom facilities 4 times.
- A Chuukese couple came and requested for shower and using of restroom facilities 11 times.
- A Chuukese single woman came and requested for shower twice and using of restroom facilities 4 times.
- A Chamorro woman came and requested for shower 4 times and food twice.
- A Chamorro couple came and requested for shower once and using of restroom facilities twice.
- A Chamorro family of three (3) came and requested for shower 19 times and using of restroom facilities 19 times.
- A Filipino male came and requested for using of restroom facilities 4 times.

- A Filipino man came and requested for shower 4 times and using of restroom facilities 4 times.
- A Chamorro male came and requested for using of restroom facilities twice.
- A Chamorro male came and requested for using of restroom facilities 3 times.
- A Chamorro female came and requested for using of restroom facilities 3 times.
- A Chamorro family of three (3) came and requested for using of restroom facilities 3 times and shower twice.
- A Chamorro male came and requested for using of restroom facilities 3 times.
- Another Chamorro male came and requested for shower 7 times.
- A Chamorro family of three (3) came and requested for shower and using of restroom facilities 16 times.
- A Filipino male came and requested for using of restroom facilities 9 times.
- A Chamorro female came and requested for shower once.
- A Filipina-American female came and requested for shower 14 times.
- A Chamorro/Caucasian family of eight (8) came and requested for using of restroom facilities 6 times.
- A Filipina female came and requested for shower 6 times.
- A Filipino male came and requested for shower 3 times.
- A Chamorro male came and requested for clothes once.

Voluntary Exit:

- A family of three (3) exit out voluntarily, as they had to be off-island for HOH's mom in Chuuk in ICU (case number: 011910).

Eviction:

- A family of three (3) was evicted due to no-call-no-show (case number: 011926).

Work Assistance:

- A Chamorro male, HOH of a family of four (4), received financial assistance from GHC for a work boots. (case number: 021913).
- Five (5) families were transported to a Job Fair and submitted application to various companies (case numbers: 121935, 121929, 121927, 011916, and 011927).
- A Chamorro male was assisted by GSJ SW with completion of a job application (case number: 121925).
- An African-American male got a job from coordination of GSJ SW and an employer (case number: 021904).
- A Russian man was assisted for applying for jobs by GSJ SW (case number: Andrei).
- A Chuukese mom got financial assistance for making Health Certificate for a job. She was employed at the position (case number: 021929).
- A Chuukese mom was assisted to obtain a job with transportation service for interviews and making Police Clearance. She was employed at the position (case number: 021906).

Client's Current Status:

- **F1:** A Russian married couple with two minor children—they were staying at a church after they were evicted from a rental apartment. They came to Guam from Russia on March 2, 2018. The husband has a work permit and social security card but the wife does not have a social security card but no work permit, due to the mistakes of USCIS. They receive SNAP, Medicaid, and MIP. Neither of them are currently employed, despite numerous job applications. A thirteen-year-old son was

not attending school due to out of district and no transportation. Upon their moving in, GSJ SW coordinated with Guam DOE Social Workers and Outreach Program workers for the smooth transition of the boy to the nearby middle school. GSJ SW assisted HOH with obtaining a job by contacting with owners of auto shop and an air-condition company. They are not eligible for GHURA but Salvation Army's ESG Program, so GSJ SW plans to assist them to apply for ESG Program as soon as the wife receives SS card.

- **F2+3:** A Chuukese common-law couple with three children. They moved back to GSJ after staying at an abandoned house adjacent to GSJ. They were staying at Expansion Unit 8 until January 19, 2019 and had to move out without place to stay due to insufficient saving. After struggling with finding jobs, both parents are now employed as full-time workers, with coordination of GSJ's transportation services and arrangement of the childcare. They had completed Salvation Army's ESG Program application prior to moving in GSJ, but the common-law husband does not have I-94, which is likely a major huddle for the application. They also have court payment and utility arrears. Nevertheless, their goal is to save up enough money and move out with their own saving. Current saving balance is $1000.
- **F4:** A common-law couple with two minor children—they were staying at a garage of relatives' house prior to moving in GSJ. The father of the children has passed away in February 2019, and the parents of the late son did not want to keep this family at their place. Moreover, the parents attempted to apply for Social Security Survivor's Benefit for their own benefit, according to the client. HOH has been working at a restaurant for years, making $500+/payday, but her boyfriend is unemployed. Two children were not attending school, due to out-of-district and no transportation. Their Public Assistance was terminated due to unavailability of Mayor's Verification.

  As soon as they have moved in to shelter, GSJ SW coordinated with Guam DOE SWs and Outreach Workers for prompt transition of the school. As per the Social Security Survivor's Benefit, GSJ SW coordinated with a Guam SS office worker, who made appointment with HOH to apply for the benefit. GSJ SW also assisted them to reapply for Public Assistance. They plan to apply for Salvation Army's ESG Program.
- **F5:** A room for EH.
- **F6:** A common-law couple with two minor children—they were sleeping in an abandoned house whenever EH was not available. The common-law husband was employed, but his income was unstable due to inconsistency of his work. He looked for other job opportunities and has found another job, working at night. Wife also was looking for jobs and expects to start working soon. GSJ SW assisted the wife's employment at a bakery, and she got financial assistance from GHC for Health Certificate. While they were applying for Salvation Army's ESG Program, they found out that they cannot apply until they clear up their huge arrears. They decide they both need to be employed to save up enough money for rent of a three-bedroom house. They have five children in total all living at different places. GSJ SW assisted them to make on-line GHURA applications for Amp 3 and 4.
- **F7:** A Chuukese common-law couple with two (2) teenage daughters—they were sleeping in their car after moving out from uncle's house under GHURA. HOH is working at Lumpia House, making $200-400 biweekly. Her common-law husband was working for fast cash, but it is an unstable income. GSJ SW offered options to clients: find stable jobs, save money, and apply for Salvation Army's ESG Program,

but they decided not to apply for ESG Program, after finding out their utility arrears were huge. Their saving has not increased in the past month because of his unstable income, but they finally able to save $350.

- **F8+9:** A married Chuukese couple with one adult child and three (3) minor children - The husband had to stop working due to hospitalization after a heart attack. His wife's health condition is also not good due to diabetes and hypertension. They were evicted from Section 8 Housing assistance on December 31, 2018, and their oldest daughter's part-time income, was the sole income for this family. They have arrears with GWA at $167 and GPA at $795. They also have a loan payment of $590 a month. They made an appeal for a Section 8 voucher and completed the Section 8 Informal Hearing on March 22. The husband was employed as a part-time Maintenance worker at Okodu High School, and recently became a full-time worker at Fence Master. Wife submitted numerous applications to different places, but remains unemployed until now. Their oldest son who lives at different place also saving money in the hopes that both his and his parents family could stay together in a 3-bedroom house. They have a saving of $495.33, besides their son's saving. Because they are genuinely trying to clear their debts, and the husband recently obtained a full time job, both of their children are employed, and the wife diligently looking for employment, GSJ Managers and SW selected this family to move into one of the Expansion Unit.
- **F10:** A married Chuukese couple with a teen-age daughter—they were staying at a ranch shack after moving out from Astumbo gym during typhoon Mangkhut. As a natural disaster victim, they were prioritized to receive assistance from Section 8 Voucher Program. At the mass screening, they were advised from a GHURA worker to save up money for a Security Deposit. After they moved in to GSJ, they finished One-to-One meeting and then got Section 8 Voucher on March 4. HOH is working at G4S for minimum wage, 32-40 hours a week. The husband has a car-payment of $300 a month. No household members are US citizens. In consultation with the GSJ SW, they intend to save $400/month, apply for Salvation Army's ESG Program, apply for MIP, and the wife to find a job. While collecting the documents for ESG Program, HOH found out that he had GPA arrears of $800, for a time period he wasn't even staying on Guam. With the guidance from GSJ SW, client tries to get entry history through USCIS and had a meeting with GPA Manager to verify the arrears; however, client was not able to prove his zero arrears. At the meantime, client was able to find a two-bedroom apartment, with assistance from GSJ SW. They are waiting for GHURA inspection of the unit. They continually save money for security deposit, knowing that Salvation Army's assistance is not available due to the arrears.
- **S1:** An African-American single father and his minor son—they were staying in their car, utilizing EH as much as possible. HOH has medical issues since he got into a car accident in June 2018. Because of that, HOH was not able to work enough hours, ending up behind rent, and became homeless. With the incomplete settlement of the accident, client has burdens of car payment of $401 and storage room fee of $116 every month. Currently HOH is working as a part-time Security Worker, and his income is small and is unable to save money. After a long wait and effort to find another job, client was employed at an air-condition company, with GSJ SW's assistance. Now he has another huddle of finding a caregiver for his son while he is at work. Salvation Army's ESG Program also not eligible due to his utility arrears. His goal is to save up money for rent or airfare to US mainland, where his siblings are

waiting for him and his son.

- **S2:** A Chamorro-Kosrean common-law couple with a four-month old son—they were staying at a tin house after they have moved out from GSJ in 2018, which was until the owner of the house asked them to move out. HOH claims to have a disability, and is on the GHURA waiting List. GSJ SW offered option to add his common-law wife and their infant son to his GHURA application. Knowing that his wife's passport was just expired in January, HOH plans to renew the passport through fast cash paying jobs. GSJ SW assisted him to complete a job application and offered a live-in-caregiving job opportunity; however, they declined it, saying that common-law wife's limited mobility.
- **S3:** A Chuukese single female—was sleeping in her car after she and her two children were evicted. She sent her kids to Chuuk and started working two jobs. With the obligation of financial support for her children in Chuuk, client set goals of saving $400/payday, applying for Salvation Army's ESG Program, and applying for MIP. GSJ SW assisted her with MIP application. On the way of achieving her goals, she found a 2-bedroom house in NCS and made a Security Deposit using her savings. After renovations are completed on the house, the client expects to move in.
- **S4:** A Chamorro-American Samoan common-law couple with no children—became homeless after the Chamorro woman's mother in the states cancelled her offer of taking her on as her stepfather's caregiver. Client sold everything in preparation for the move to the states; she even resigned from her job. At the last moment her mom cancelled her offers, which lead to the client becoming homeless. With the GSJ SW's assistance, couple decided to find jobs, apply for Salvation Army's ESG Program, and save money. The common-law husband was assisted by GSJ SW to get a job at LRC. While they were working on the required documents for ESG Program, they found out they have a big arrears, so they now focus on saving money and common-law wife's employment.
- **S5:** A Chuukese common-law couple with a minor son—they were staying at HOH's brother's house, until the brother fought with HOH's boyfriend. He moved out and started sleeping at his work place. At that same time, the HOH and her children were sleeping in a car. Initially, only the couple moved in to GSJ, but child's living situation has changed, and the youngest son has to be added to this household. The boyfriend is working at Guam Cleaning as a helper, making $85/day. Salvation Army's ESG Program is not feasible for this family because they are lacking necessary documents. They plan to save money, find a place, and moving out of GSJ. After a diligent search for a job, HOH ended up being employed at PIC Hotel, and their saving was increased to $813.
- **S6:** A Palauan American mom with a teenager daughter has just moved in. They were evicted from former residence in February and have been staying at her oldest son's studio, from which they again were evicted by the landlord. The mom is working at Guam Ocean Park, making $11/hr. She plans to save money, get financial assistance from Salvation Army's ESG Program after clearing her GPA arrears.

ORDOT SHELTER

Ordot shelter has passed all government requirements and has its Business License /Permit to operate as a homeless shelter.

Placement:

- A Pohnpeian man moved to CSS Elderly Housing as a live-in-caregiver (case number:

011904).

Emergency Housing (EH):

- Fifteen (15) males were housed overnight and moved out the next day because there were no 60-day rooms available.

Walk In Assistance:

- A former Chamorro client came and requested for food and shower services once.

Voluntary Exit:

- Two Russian men (father and son) exit out voluntarily (case numbers: 121904, 121906).
- A Caucasian man exit out early (case number: 011918).
- A Chamorro male exit early (case number: 021920).

Eviction:

- A Chamorro man was evicted due to no-call-no-show (case number: 121932).
- A Chamorro man was evicted due to no-call-no-show (case number: 011909).

Work Assistance:

- A Pohnpeian man was assisted by GSJ SW and OPG SW for a live-in-caregiver job for an elderly in CSS Elderly Housing (case number: 011904).
- A Caucasian male got financial assistance from GHC for a rubber boots, and was hired for janitorial services (case number: 011906).
- An African-American male got financial assistance from GHC for Health Certificate, skin test, and Police Clearance. He was hired at a barbeque restaurant as soon as he has submitted all required documents (case number: 011925).
- Two male clients were transported for Job Fairs (case numbers: 011906, 011925).
- A Caucasian male got financial assistance from GHC for Guam ID (case number: 021928).
- A Chamorro male got assistance from GSJ SW and a Shelter Worker with necessary materials for a Security job (case number: 021929).

Client's Current Status:

- **R1-1:** A Filipino former client moved back to GSJ without any Identification documents. Even before moving in, client was assisted by GSJ SW with guidance of making required documents for Guam ID, and he was able to obtain Mayor's Verification and Tax form from the last 5 years. However, his attempt to acquire a Guam ID with those documents ended up failure due to no Birth Certificate, for which he needs assistance from relatives or friends in Philippines.
- **R1-2:** A Caucasian male moved in to shelter on February 25 without valid a ID. His primary source of income is crab hunting at night. He wants to move back to Boston, where his family members are awaiting to assist him back to his feet. Client was assisted by GSJ SW with financial assistance from GHC for making Guam ID. His goal is saving money for the airfare.
- **R2:** A Chamorro man was referred from Guam Parole Office. He was discharged from DOC in February and was staying at his family ranch house in Agat, where he was informed that it was sold, so client contacted to Parole officer who referred him to GSJ. He is very grateful for being welcomed at GSJ and shows good examples of diligent life style. GSJ SW is coordinating with the Parole Officer for making Guam ID and applying for Public Assistance. This client is not eligible for any Federal-funded housing programs, such as GHURA and Salvation Army's ESG Program, due

Doc. No. 35GL-19-0529.

to his criminal history of CSC. Despite the limitation, client is looking for employment opportunities through American Job Center.

- **R3-1**: A Chamorro man referred from New Beginnings moved in on January 29. He became homeless after he was evicted from his father's house. Client is mandated to attend counseling sessions on Tuesdays and Thursdays; however, he chose to attend New Beginnings everyday (M-F) to do chores for the program. He prefers to spending time at the New Beginnings rather than employment, knowing that he needs to be away from addicts. GSJ SW coordinates with SW and Peer Supervisor at New Beginnings for this client.
- **R3-2**: A former Chamorro client came back to the shelter, after struggling with finding a permanent residence. During the previous term at GSJ, client was working at EPA through the SESAP Program. He has to resign due to the sickness and came back to GSJ. As soon as he has moved in, client was employed at G4S and started working with assistance from GSJ SW and a Shelter Worker with required materials for the job. He is diligently saving money with the goal of renting with own saving.

CONSOLIDATED DEDEDO/ORDOT PENDING WORK AS SUBMITTED TO CSS SUPPORT SERVICES

1. Fire Alarm System needs repair, till then, GSJ conducts GFD fire watch. The repair is the Landlord's responsibility.
2. Ordot's van needs rear left side passenger window replaced. W.O.#2018-107
3. R-1 door needs replacement. (bottom door expanding due to water log. W.O.# 2019-138 1/23/2019
4. Unit # 2 Replace dining room light. W.O.# 2018-119 (4/4/18) Not completed / needs a cover.
5. Unit #7 Repair/ replace bed rm. Light. W.O.# 2018-120 (4/4/18)
6. Dededo right wing kitchen wall needs repair. W.O.# 2018-137 (4/11/18)
7. Dededo right wing kitchen tiles needs replacement/repair. W.O. # 2018-136 (4/11/18)
8. Dededo S-4 light not working. W.O. # 2018-130 (4/11/18)
9. Dededo F-2 light not working. W.O. # 2018-151 (4/12/18)
10. Dededo F-4 light not working. W.O. # 2018-148 (4/12/18)
11. Dededo F-1 light not working W.O. # 2018-146 (4/12/18)
12. Dededo F-6 Light not working. W.O.# 2019-162 (2/11/19)
13. Dededo S-2 Light not working. W.O.# 2019-164 (2/11/19)
14. Dededo S-1 Light not working. W.O.#2019-163 (2/11/19)
15. Dededo Left wing kitchen cabinet doors need repair. W.O.# 2018-145 (4/12/18)
16. Unit #1 Replace shower handle. W.O. # 2018-177 (4/16/18)
17. Unit #1 Kitchen tiles replacement. W.O.# 2018-176 (4/16/18)
18. Unit # 9 repair floor tile. W.O.# 2018-174 (4/16/18)
19. Unit # 9 Wall paint peeling. W.O.# 2018-173 (4/16/18)
20. Unit # 9 Window screens need repair. W.O.# 2018-172 (4/16/18)
21. Unit # 9 Kitchen wall cracks on the wall. W.O.# 2018-170 (4/16/18)
22. Unit # 8 Bath rm. Shower handle needs repair. W.O.# 2018-168 (4/16/18)
23. Unit # 8 Window screens needs repair. W.O.# 2018-167 (4/16/18)
24. Unit # 7 Window screens need repairs. W.O.# 2018-163 (4/16/18)
25. Unit # 7 Walls need painting. W.O.# 2018-161 (4/16/18)
26. Unit # 7 Bed rm. Light needs repair. Note this room is closed down due to water

leaking into the light. W.O.# 2018-160 (4/16/18)

27. Unit 2 needs replacement of toilet seat.
28. Unit#2 Restroom sink leaking.
29. Right wing shower head still not fixed properly W.O.# 2019-096

PROGRAM NEEDS:

1. 4-6 large Stainless steel shelves for pantry & storage needs. For Dededo & Ordot shelter.
2. Purchase Three (3) Computers, Two (2) for Ordot and one (1) for Dededo Shelter Manager, computers at Ordot shelter; I.T. reports that units are beyond repair.
3. Purchase a 500 gallon tank to be used during water outages.
4. Need Citrus candles and electric fly traps for dinners in the lanai.
5. Need paint for inside and outside of the main shelter and units.
6. Program Manager's office needs new a/c unit 9000btu
7. Lunch room needs new a/c unit 9000btu
8. Need to repair water blaster.
9. Need to remove trash that can't be thrown in the trash bin.

SERVICE PROVIDED:

Transportation services were provided to and from both shelters; to job sites, job searches, job interviews, Catholic Social Service Office, home searches, workshops, sponsored dinners, The Salvation Army, Mayor's Offices, Superior Court, Public Health-Dededo, Public Health- Mangilao, SDA Clinic, GBHWC, AHRD, DOL, DOE, GHURA, super markets, etc.

Follow ups were made with The Salvation Army regarding applications for housing assistance. Follow ups were also made on applications that were submitted to various employers for employment via phone calls and transporting clients to and from the work sites.

- Total number of calls that the clients made from the office telephones was 1168.
- Total number of meals that were provided to clients from the food bank was 852. Fourteen (14) case or thirty-two (32) individuals do not qualify with SNAP, and eighteen (18) cases or sixty-three (63) individuals do not have any income. Meal services also were provided for some clients who were out of food stamp. GJS provided them with food from daily food donations and donated can goods.
- Total number of transportation that were provided to clients were 190 (excluding sponsored dinners).

EXPANSION UNITS

UNIT #1:

A common-law Chuukese couple with four children was transitioned from Guma San Jose Main Shelter on February 13, 2019. They were staying in a van prior to moving in GSJ. The common-law wife is the head of household. HOH's husband works at In-land Construction Company. Though they have applied for Salvation Army's ESG Program prior to moving in, they decided not to complete the application because of their lacking documents: both adults do not have I-94s; husband does not have birth certificate; they have arrears with GWA ($522) and GPA ($99). GSJ SW presented the options for the

HOH to find a job, apply for Block Grant, make payment plan with GWA, as well as save money for rent. They now have a saving of $700 and HOH was looking for employment.

They receive public assistance (SNAP, Medicaid, and MIP).
Total number of occupants: Six (6). A family of a couple with four minor children (ages 12, 9, 5, and 3).

Goals (3/15-4/14):
1. Clear utility arrears
2. Save money
3. HOH is to be employed

- Case management and supportive services are being provided by GSJ Social Worker.
- Clients have their own transportation.
- GSJ provides access to the GSJ washing machines/driers.

Status Update: Client completed the I-94 application, and their saving remains the same due to the few work days. Common-law husband expects to work more hours as the company contracts new projects. HOH is still unemployed as of end of March. With the plan to clear utility arrears, client made $100 of payment at GWA.

UNIT #2
Chamorro couple with an adult child with disability and two minor children was transitioned from Guma San Jose Main Shelter on January 4, 2019. The adult child started working at Naval Station as a Janitor through I Can Resource and his parents were struggling to provide transportation for him. GSJ SW assisted them to apply for NED Program through DISID, and their application was preceded to GHURA. Client also developed a payment plan for utility arrears. HOH's husband, who initially was looking for a job, has changed his mind and decided not to work due to his health issue, troublesome car, and the difficulties with transportation his son. With very limited income from the son, they did not make any payment for utility arrears so far.

They receive public assistance (SNAP, Medicaid).
Total number of occupants: Five (5). A family of a couple with one (1) adult child with disability (20 years old) and two minor children (ages 10, 2).

Goals (3/5-4/4/19):
1. Make payment of $50 for GWA arrears
2. Follow-up with NED application
3. HOH is to find a job
4. Husband is to find a job.

- Case management and supportive services are being provided by GSJ Social Worker.
- Clients have their own transportation.
- GSJ provides access to the GSJ washing machines/driers.

Status Update: With the husband's decision of not working, GSJ Managers and SW gave

the couple options of action: making feasible plan or moving out by March 31, 2019. After struggling for finding other resources, husband decided to find a job, having his wife to drop him off at the work and their son to his work. Husband was hired at Sterling Design, Inc. on March 25, 2019, and his VOE was obtained on March 29. With this remarkable achievement, this family will remain in Expansion Unit.

UNIT #7:
(Case number: EX091801): A Chamorro-Puerto Rican couple with a teenager son has moved in from Guma San Jose Main Shelter on September 23, 2018 and moved out on March 22, 2019. This family has been struggling with financial difficulties due to numerous loans and utility arrears. Though they received Section 8 Voucher in February 2019, the housing selection was challenged by their low savings and utility arrears. With the delay of the housing selection, the housing inspection date was scheduled after their exit date. Therefore, they have to move out to a friend's house and will be waiting until they can move in to the house.

(Case number: 031902): A Chuukese married couple with one adult child and three (3) minor children have transition from Guma San Jose Main Shelter on March 27, 2019. Husband had to stop working due to hospitalization after a heart attack. His wife's health condition is also not good due to diabetes and hypertension. They were evicted from Section 8 Housing assistance on December 31, 2018, and their oldest daughter's income from a part-time job was the sole income for this family. They have arrears with GWA at $167 and GPA at $795. They also have loan payment of $590 a month. They made appeal for Section 8 voucher and completed the Section 8 Informal Healing on March 22. Husband was employed as a part-time Maintenance worker at Okodu High School, and recently became a full-time worker at Fence Master. Wife submitted numerous applications to different places, but remains unemployed until now. Their oldest son who lives at different place also saves money, so two families could stay together in a 3-bedroom house. They made a saving of $495.33, besides their son's saving.

They are receiving Public Assistances (SNAP, Medicaid, and MIP).
Total number of occupants: Six (6). A family of a couple with one adult child and three (3) minor children (ages 17, 15, and 11).

Goals (3/27-4/26/19):
1. Clear arrears
2. Making payment plan for loans
3. Apply Public Housing if Section 8 Voucher were not available
4. Save money

- Case management and supportive services are being provided by GSJ Social Worker.
- Clients have their own transportation.
- GSJ provides access to the GSJ washing machines/driers.

UNIT #8
A Russian couple with three (3) minor children, who are seeking asylum, were transitioned from Guma San Jose Main Shelter on January 22, 2019. Oldest child is autistic, his mom is pregnant, and HOH is diabetic. All three children are attending nearby school. The pregnant mom was brought to ER 2 times, and HOH was hospitalized

due to the diabetes, and they have medical bills of over $15000 to pay as soon as the HOH starts working. The couple receives income from Russia, about $540/m. They are waiting for Work Permit, which would be issued in June 2019.

They are not eligible for any public assistance.
Total number of occupants: Five (5). A family of a couple with three (3) minor children (ages 12, 10, and 5).

Goals (3/23-4/22/19):
1. Save $250-300/m.
2. Making payment for medical bills
3. Pregnancy checkup for wife at DPHSS
- Case management and supportive services are being provided by GSJ Social Worker.
- GSJ provides transportation for appointments.
- GSJ provides access to the GSJ washing machines/driers.

Status Update: For required additional documentation from USCIS, client made notarization for Marriage Certificate and Birth Certificates, which costs $300. They also made PO Box payment of $75. And yet, HOH made saving of $1016 so far. They did not make payment for the medical bills in March, but plan to pay some bills in April.

UNIT #9

(Case number: EX 121902): Client has transitioned from Guma San Jose Main Shelter on December 26, 2018 and moved out to an apartment on March 10, 2019 with their own saving.

(Case number: EX031901): A married Chamorro couple with 3 children were transitioned from Guma San Jose Main Shelter on March 13, 2019. They were evicted from a relative's house due to "misunderstanding" and were staying in their car, utilizing EH at GSJ on several occasions. Husband is working at Pepsi Cola, making $300-400/payday; however, they have been financially challenged by outstanding loans. GSJ SW offered the options to HOH to find a job, apply for Block Grant for her young children, apply for Salvation Army's ESG Program, as well as to save money. The HOH, however, decided to find a graveyard job, so she does not need to take her children to a daycare center. She also decided to pay off loans as fast as she can, rather than saving up money, and one of the loans were already paid off. While they were applying for ESG Program, they found out that they have big utility arrears of $715.29.

They are receiving public assistance (SNAP and Medicaid).
Total number of occupants: Five (5). A family of a couple with three (3) minor children (ages 12, 5, and 1).

Goals (3/13-4/12/19):
1. Clear utility arrears
2. Comply with money management with GSJ SW.
- Case management and supportive services are being provided by GSJ Social Worker.
- Clients have their own transportation.

- GSJ provides access to the GSJ washing machines/driers.

Eviction:

- None for this reporting period.

Transition Progress:

- EX121801 moved out from Unit 2 on January 3, 2019 to an apartment unit with Salvation Army's assistance.
- EX071801 moved out from Unit 8 on January 19, 2019 to an abandoned house adjacent to GSJ, because they failed to save up enough money for rent. After exit, common-law husband started working, and their saving was increased to $1000.
- EX011901 moved out from Unit 1 on January 24, 2019 to an apartment in Harmon Industrial Park with own saving.
- EX121092 moved out from Unit 9 on March 10, 2019 to an apartment with own saving.
- EX091801 moved out from Unit 7 on March 22, 2019 to their friend's house, hoping to move in to their Section 8 Housing after the inspection and contract signing.

OUTREACH

- February 2, 2019 Shelter Manager M. S. did a presentation to the Women's Professional University Association at Fiesta Resort Hotel.
- February 20, 2019 Shelter Manager did an outreach with an old client that was pan handling on the streets of Tamuning (Airport road). He was housed at the men's shelter the following week.
- February 22, 2019 - PM performed outreach and started intake process for Russian Family of four currently staying a Mongmong Garden but will be homeless by March 5th.
- March 8, 2019 - PM reached out to homeless male living at a ranch pavilion in Agat. He has no transportation except for a boat. He appears to be fine, only interested in GSJ food program.

DONATIONS:

The following are the donors for the month of **January, February, and March 2019**. Many of the donated items were used or given out to clients. Some are kept for incoming clients.

January 3, 2019

- Myrna Lougheng
  P.O Box 290789 Yigo Guam 96929
  Phone # 787-3235
  Miscellaneous items
  Estimated Value: $500
- E-3 THAAD (ARMY)
  Canned goods, baby and bath items

January 7, 2019

- ALEE Shelter

Doc. No. 35GL-19-0529.

Clothes, shoes, and bags

January 8, 2019

- Ian and Dresden Sondergaard
  P.O Box 290946 Yigo Guam 96929
  Phone # 488-4736
  Clothes, shoes, and Shower items

January 10, 2019

- Leila Mercado
  162 Sgt Petter Aguon St Barrigada Guam 96913
  Cleaning and baby supplies
- Angelita L. Guingao
  P.O Box 11142 Tamuning Guam 96931
  Cleaning supplies

January 13, 2019

- Anonymous
  Clothes, bags, and toys (used)
- Ronnie Guimarey
  P.O Box 11520 Yigo Guam 96929
  Phone # 488-4568
  Toys, clothes, and diapers

January 16, 2019

- Jessie D. Ventura
  P.O Box 11209 Yigo Guam 96929
  Phone # 642-3657
  Clothes

January 19, 2019

- Teresita Untalan
  Pancit and Ham

January 22, 2019

- Pam San Agustin
  P.O Box 1497 Hagatna Guam 96932
  Clothing
  Estimated Value$700

January 25, 2019

- Kimberlee Kihleng
  48 Calle de Silencio Yona, Guam 96915
  Clothes
  Estimated Value$ 3.500

January 26, 2019

- Anonymous
  3 Bags of clothes
- Anonymous
  16 pkgs of hotdog buns

January 29, 2019

- Anonymous
  Used clothing (kids and adults)

January 30, 2019

- Rebecca T. Toves
  186 Hegao Loop Dededo Guam 96929
  Phone # 637-5300
  Large chopchae and dinner rolls

January 31, 2019

- Anonymous
  Men's T shirt
  Estimated Value$300

February 2, 2019

- Simple Hearts Association
  P.O Box 2132 Hagatna Guam 96932
  Phone# 488-017/683-9855
  Miscellaneous items
  Estimated Value $100.00

- Women's Professional University Association
  Libby J Riley - $100
  Claudia B. Taitano - $100
  Melanie Mendiola - $100

February 7, 2019

- Vam Erwin
  P.O Box 10143 Tamuning Guam 96931
  Assorted Toys
  Estimated Value $100.00

February 9, 2019

- Aaron Anivan
  P.O Box 290148 Yigo Guam 96929
  Phone# 727-7320
  Miscellaneous Items
  Estimated Value$ 75.00

February 10, 2019

- Anonymous

  Clothing and toys
  Estimated Value$500.00

February 11, 2019

- Randall Rillamas

  213 W. San Antonio Ave Dededo Guam 96929
  Phone # 486-2917
  Bike Helmets, tools, shelf and toys
  Estimated Value$ 100.00

February 12, 2019

- Anonymous

  3 TV's and bed sheets
  Estimated Value $700.00

February 15, 2019

- Vince and Connie San Nicolas

  155 Mapunao St Dededo Guam 96929
  2 dryers and 1 TV

February 22, 2019

- Guam Community College

  P.O Box 23069 Barrigada Guam 96921
  Phone# 735-5590
  54 lunch plates
  Estimated Value$324.00

February 25, 2019

- Pacific Grocers

  Assorted canned goods

March 4, 2019

- Mr & Mrs. Manfred

  Yigo
  Assort Clothing, Raised Toilet Seat
- Pamela Brewster

  929-1928
  P.O.Box 26381 Barrigada, GU 96921
  Estimated value: $150.00
  Kid's Clothing and shoes, Toys (stuffed animals, action figures, school stuff)

March 7, 2019

- Anonymous

  Estimated value: $50.00

Used clothes

March 12, 2019

- Anonymous
  Estimated value: $50.00
  Used clothes and 4 pairs of shoes

March 15, 2019

- Belmarie Toves
  788-0429
  P.O.Box 4949 Hagatna, GU 96932
  Men's Clothes

March 17, 2019

- Maria Dimla
  864-6979
  P.O.Box 9354 Tamuning, GU 96931
  Walker, stroller, car seat lock, baby bath, baby chair

March 20, 2019

- Pacific Grocery
  Mackerel, Pasta Sauce, Beef Jerky, Salt, Pickled Mango, Brown rice 5 lbs, Chips, Sauerkraut, Vienna sausage, Massa Harina, Mushrooms

March 24, 2019

- Anonymous
  Estimated value: $250.00
  Can Food (variety), Paper Towel, Tissue, Juice Boxes, Ramen noodles

March 26, 2019

- Adriel Glac
  777-4384
  P.O. Box 217873 GMF, Barrigada, GU 96921
  Estimated value: $100.00
  Clothing (mixed size)

March 27, 2019

- Akim McFadden
  671-488-9045
  Anderson AF Base
  Clothes, food (chili, raviou, crackers, cereal, candy, raisins, sparkling water)

March 28, 2019

- Cathy Bamba
  734-8056
  Hangers, women's blouses

- Anonymous

  2 trays of spaghetti, ½ tray of honeydew

March 29, 2019

- Adriel Gulac

  777-4384
  P.O. Box 217873 GMF, Barrigada, GU 96921
  Estimated value: $150.00
  Mixed clothes

March 31, 2019

- Kimberly Quidachay

  487-0570
  P.O.Box 25387 Barrigada, GU 96921
  Estimated value: $50
  Lamp shade, 5 boxes and 5 trashy bags of clothing (women's and children's)
  Kitchen ware