GOVERNMENT OF GUAM
DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT

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DIRECTOR

LAURENT SF DUENAS, MPH, BSN, RN
DEPUTY DIRECTOR

JUL 24 2019

35GL-19-0797
Speaker Tina Rose Muña Barnes

JUL 26 2019
Time 2:50 ( )AM (X)PM
Received By: Matt

2019 JUL 26 PM 4:13

Honorable Tina Muna Barnes
Speaker
35th Guam Legislature
Guam Congress Building
163 Chalan Santo Papa
Hagatna, Guam 96910

Dear Speaker Barnes:

Attached is the fiscal year 2019 third quarter report of activities and inventory of non-expendable property of the Guma San Jose shelter. This is in compliance with Public Law 34-116, Chapter XIII, Section 6, relative to reporting requirements for non-profit organizations.

Should you have any questions or need additional information, please contact Ms. Linda B. Rodriguez, Human Services Program Administrator for the Bureau of Social Services Administration at 475-2653/2672. We appreciate your continued support.

Sincerely,

LINDA UNPINGCO DENORCEY, MPH

Attachment

Cc: Office of Public Accountability

0797

123 CHALAN KARETA, MANGILAO, GUÅHAN 96913-6304
www.dphss.guam.gov • Ph.: 1.671.735.7102 • Fax: 1.671.473.5910

Catholic Social Service
Catholic Charities Guam

234 US Army Juan C. Fejeran Street, Barrigada, Guam 96913
Tel: 671-635-1409 Fax: 671-635-1444
Website: http://www.catholicsocialservices.net
E-mail Address: css@guam.net

Most Reverend
Michael Jude Byrnes,
Metropolitan Archbishop
Of Agana
President /Chairman
Board of Trustees

Diana B. Calvo
Executive Director

Paula Perez
Deputy Director

DEPARTMENT OF PUBLIC HEALTH & SOCIAL SERVICE
P.O. BOX 2816
HAGATNA, GUAM 96932

3rd QUARTER COMPACT IMPACT REPORT

CONTRACTOR:	CATHOLIC SOCIAL SERVICE
ADDRESS:	234A US ARMY JUAN C. FEJERAN STREET BARRIGADA, GUAM 96913
PROJECT TITLE:	GUMA SAN JOSE HOMELESS SHELTER
MONTH:	April, May, June
FISCAL YEAR:	2018-2019
SUBMITTED BY:	Terezo R. Mortera PROGRAM MANAGER
APPROVED BY:	Diana B. Calvo EXECUTIVE DIRECTOR

RECEIVED
JUL 16 2019
DPH&SS
BOSSA

CATHOLIC SOCIAL SERVICE

Guma San Jose Program

A 24-hour Emergency Homeless Shelter for a maximum of 60 days
#234-A U.S. Army Juan C. Fejeran St.•Barrigada Heights, Guam 96913
Telephone: (671) 633-2955•Fax: (671) 637-1307

COMPACT IMPACT REPORT
FY 2018-2019 3rd QUARTER
April, May, and June 2019

ETHNICITY	NUMBER OF MEALS SERVED	NUMBER OF TRANSPORTATION
CHUUKESE	**369**	**124**

There were 24 unduplicated cases or 71 individuals from Chuuk who were assisted this quarterly period. There were 17 cases under the 60-day program; 28 adults and 33 children. There were 3 cases under 180-day program; 7 adults and 11 children. There were 10 cases under the overnight service; 16 adults and 9 children. There were 5 cases both 60-day program and overnight services; 8 adult and 6 children. There was one case both 60-day program and 180-day program; 2 adults and 4 children.

There were 10 cases or 42 individuals who were assisted under Guma San Jose meals program. Two (2) cases or 3 individuals do not qualify for Supplemental Nutritional Assistance Program (SNAP) and has no source of income. Eight (8) cases or 39 individuals were not under the meals program because they received the Public Assistance or they were employed, but received food assistance if needed.

Seven (7) cases or 29 individuals were provided with transportation services; 13 adults and 16 children. Transportation rendered to the clients were to and from employment purposes, Department of Public Health and Social Services (DPHSS), The Salvation Army, medical appointments, bank institutions, Guam Renewal and Urban Authority (GHURA), WIC, Mayor's Offices, Guam Behavioral Health and Wellness Center (GBHWC), American Job Center, etc.

ETHNICITY	NUMBER OF MEALS SERVED	NUMBER OF TRANSPORTATION
POHNPEIAN	**0**	**0**

There was one case or 5 individual from Pohnpei who were assisted this quarterly period; One (1) adult and 4 children. They were under 60-day Program. They did not utilize meal program or transportation services.

ETHNICITY	NUMBER OF MEALS SERVICE	NUMBER OF TRANSPORT SERVICE
KOSREAN	**44**	**2**

There was one unduplicated case or 2 individuals from Kosrea who were assisted this quarterly period; one (1) adult and 1 child. They were under 60-day Program. They were assisted under Guma San Jose meals program because they did not have any source of income.

They were also provided with transportation services. Transportation rendered to the clients was to Department of Public Health and Social Services (DPHSS) and Guam Renewal and Urban Authority (GHURA).

ETHNICITY	NUMBER OF MEALS SERVICE	NUMBER OF TRANSPORT SERVICE
PALAUAN	**52**	**0**

There was one unduplicated case or 4 individuals from Palau who were assisted this quarterly period; one (1) adult and 3 children. They were under 60-day Program. They were not under the meals program because they received the Public Assistance or they were employed, but received food assistance if needed. They did not need transportation services.

ETHNICITY	NUMBER OF MEALS SERVICE	NUMBER OF TRANSPORT SERVICE
YAPESE	**0**	**0**

There was one unduplicated case or 4 individuals from Yap who were assisted this quarterly period; one (1) adult and 3 children. They were under 60-day Program. They did not utilize meal program or transportation program.

There was no case from Marshall Island during this quarterly period.

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HAGATNA, GUAM 96932

3rd Quarter Report

CONTRACTOR: CATHOLIC SOCIAL SERVICE

ADDRESS: 234A US ARMY JUAN C. FEJERAN STREET
BARRIGADA, GUAM 96913

PROJECT TITLE: GUMA SAN JOSE HOMELESS SHELTER

FISCAL YEAR: April, May, June FY 2018 - 2019

SUBMITTED BY:
Tereza R. Mortera
PROGRAM MANAGER

APPROVED BY:
for: Diana B. Calvo
EXECUTIVE DIRECTOR

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3rd QUARTER REPORT FY 2018-2019
GUMA SAN JOSE HOMELESS SHELTER
April, May, June 2019

No. of Staff: 12/12 (Vacant Position: 0)
No. of Program Manager: 1
No. of Shelter Managers: 1 (Vacant Position: 1)
No. of Social Worker: 1

No. of Clients/ Dededo Shelter: 141	**No. of Cases: 46**	**Waitlist Cases: 90**
No. of Clients/ Ordot Shelter: 15	**No. of Cases: 22**	**Waitlist Cases: 22**
No. of Clients/ Expansion Units: 68	**No. of Cases: 13**	

PROGRAM ACTIVITIES:

In collaboration with the Program Manager, Shelter Manager, Caseworker, the Shelter Workers and the other agencies and organizations, Monthly Activity Plans are developed throughout the Guma San Jose Program.

Clients:

- April 3, 2019 – Guam High NHS provided dinner for GSJ clients held at Lanai.
- April 6, 2019 – St. John's Church provided dinner for GSJ clients held at Lanai.
- April 10, 2019 – UOG Americorp provided dinner for GSJ clients held at Lanai.
- April 11, 2019 – Santa Barbara School invited GSJ clients for their play at their school Gym. GSJ transported clients to and from the site.
- April 13, 2019 – Association of Government Accountants provided lunch for GSJ clients held at Lanai.
- April 13, 15, 16, and 17 2019 – SODEXO provided breakfast for GSJ clients held at Lanai.
- April 20, 2019 – San Juan Bautista Confirmation Class provided Easter Egg Hunt event at GSJ.
- April 24, 2019 – UOG Job Fair. GSJ clients were transported to and from the site.
- April 26, 2019 – Passport to Services at Chamorro Village.
- April 28, 2019 – Medical Outreach held at GSJ Lanai for GSJ clients and homeless people.
- May 1, 2019 – UOG Women and Gender Class provided dinner for GSJ clients held at Lanai.
- May 2, 2019 – Halmy Family provided dinner for GSJ clients held at Lanai.
- May 17, 2019 – Latte Lion's Club provided dinner for GSJ clients held at Lanai.
- May 19, 2019 – Miralles Family provided dinner for GSJ clients held at Lanai.
- May 23, 2019 – Nathaniel Barbara provided dinner for GSJ clients held at Lanai.
- June 6, 2019 – The Halmi family provided dinner for GSJ clients held at Lanai.
- June 16, 2019 – Miralles Family provided dinner for GSJ clients held at Lanai.
- June 27, 2019 – St. Barbara Church provided dinner for GSJ clients held at Lanai.

Program Manager/Shelter Managers/Social Worker:

- April 2, 2019 – Executive Team Meeting, Dededo
- April 16, 2019 – Executive Team Meeting, Dededo

Doc. No. 35GL-19-0797.

- April 17, 2019 – GHC Regular meeting, DOL
- April 26, 2019 – Stand Down/Passport to Services, Chamorro Village
- April 28, 2019 – UST Medical Mission at GSJ
- April 30, 2019 – Executive Team meeting, Dededo
- May 13-14, 2019 – HMIS Training @Outrigger Hotel. GSJ PM, SM, and SW attended
- May 15, 2019 – GHC
- May 18, 2019 – Rummage Sale at CSS
- May 30, 2019 – CPR Training and Certification, CSS
- May 30, 2019 – Managers Meeting CSS
- June 4, 2019 – GSJ Exec Team meeting, Dededo
- June 11, 2019 – CSS 5K Planning meeting, CSS
- June 18 – GSJ Exec Team meeting, Dededo
- June 18, 2019 – CSS 5K Planning meeting, CSS
- June 18, 2019 – GHC Regular Monthly meeting, Tiyan
- June 25, 2019 – GSJ Exec Team meeting, Dededo

DEDEDO SHELTER

Placement:

- Two families and a single woman or nine (9) individuals moved to houses or apartments with their own savings (case numbers: 011916, 021010, and 031915).
- A family of three (3) moved to an apartment with Section 8 Voucher and savings (case number: 011927)
- Two families or ten (10) individuals transferred to Expansion Units (case numbers: 021919 and 031909).
- Two families or seven (7) individuals moved to houses on ranches (case numbers: 031907 and 021925)
- A family of three (3) moved to relative's house (case number: 041915).
- A single woman moved to Taiwan (case number: 041919).

Emergency Housing (EH):

- Twenty-six (26) cases or sixty-seven (67) individuals were housed overnight because there were no available rooms for the 60 day program, also some of them did not have all the necessary documents.

Walk In Assistance:

- A Caucasian/Palauan male requested to use restroom facilities 26 times and shower 15 times.
- A Korean female requested for shower service once.
- A Filipino male requested for using of restroom facilities twice.
- A Chamorro family of three (3) requested for shower and restroom facilities 7 times.
- Filipino male requested for shower and use of restroom facilities 12 times.
- Another Filipino male came and requested for shower and use of restroom facilities 20 times.
- A Chamorro family of two (2) came and requested for shower and use of restroom facilities 3 times.
- A Chuukese male came and requested for shower and use of restroom facilities twice.
- A Chamorro male came and requested for shower and use of restroom facilities twice.
- A Chamorro family of two (2) requested for shower service once.

- A Filipino male requested for shower services 9 times.
- An American/Filipina requested for shower services 17 times.
- A Chamorro couple requested for shower service once.
- An Indian/Chamorro couple requested for shower service twice, using of restroom facilities once.
- A Chamorro couple requested for shower services twice.
- A Chamorro female requested for shower services twice.
- A Chamorro family of three (3) requested for shower services 3 times.
- A Russian man requested for shower service 15 times.
- A Chuukese family of five (5) requested for shower services 5 times and using of restroom facilities 10 times.
- A Chuukese couple requested for using of restroom facilities 3 times.
- A Chamorro couple requested for using of restroom facilities twice and food once.
- A Russian man requested for shower services 26 times.
- A Chamorro family of two (2) requested for shower services 8 times.
- A Filipina American woman requested for shower services 5 times.
- A Filipino male requested for shower services 7 times.
- Another Filipino male requested for shower services twice.
- A Chamorro male requested for shower services 9 times.
- A Russian male requested for shower service once.

Voluntary Exit:

- A Chamorro single mom with her teen-age son exit early without doing exit interview (case number: 0319190).
- A Chamorro single mom with four (4) children exit out early without doing exit interview (case number: 051923).
- A Chuukese family of six voluntarily exits early due to child care and transportation problems (case number: 051524).

Eviction:

- A Chamorro/Chuukese couple with two (2) toddlers was evicted due to HOH's smoking marijuana on premises (case number: 051917).

Work Assistance:

- A common-law husband of a family of four (4) received assistance from GSJ SW in on-line registration and resume for Orientation at American Job Center (case number: 031907).
- A HOH of Chuukese family of six (6) was hired at a restaurant in Micronesia Mall through assistance from GSJ SW (case number: 021919).
- A Samoan man from a family of two (2) received financial assistance from GHC for a work boots for his job (case number: 021923).
- A Chuukese mom of three (3) children got financial assistance from GHC for Health Certificate for a job. She was hired at a bakery with the financial assistance (case number: 041922).
- A Chuukese man with a family of five (5) was accepted to the Construction Boot Camp at GCC, and started attending the classes (case number: 031915).
- A Korean woman got a job offer to be a live-in caregiver through GSJ SW (case number: 051905).

Client's Current Status:

- **F1:** A Chamorro single mom with three (3) minor children had been staying in a car or with family after they were terminated from Section 8 Housing Assistant in 2017. HOH is working at a Beauty School as a part-time worker and makes $243 biweekly. She has utility arrears and loan payments. GSJ SW assisted HOH with online application for GHURA Public Housing Amp 3 and 4. Also, SW proposed to her options of getting another job or increase work hours, clear utility arrears, make loan payments, and apply for Salvation Army's ESG Program. Her savings is now at $132.
- **F2+3:** A Palauan/Chamorro Common-law couple with three (3) minor children -The wife is working at Pac Air Airport, making $500+/payday, and her common-law husband is currently not working since he was hospitalized in February, 2019. He is diabetic and is vision impaired. He considers himself disabled. Knowing his wife's income is not enough for rent, he had planned to get a job but later he changed his plan to apply for Social Security Disability Benefit (SSDI). He has an appointment with SS Office on July 16 and is now waiting for Medical Records from 4 different doctors. SS office would determine their eligibility once all required document for SSDI application are received by July 16. GSJ SW has proposed to him the option of applying for NED Program through DISID after acquiring a Disability Certificate from his primary doctor, but they are focusing on SSDI. The couple had applied for GHURA Amp 4 and they are now #125 on Waiting List. With the goal of saving $150/payday, they have saved up $315.
- **F4:** Single mom with four (4) toddlers living out of their car - Her common-law husband is working at Hawaii and sends $200/week for car payments and living cost. She is trying to sell the car in order to make airfare to Kosrai. Then she would wait in Kosrai for her common–law husband's income tax return and use that for airfare for the entire family to join him in Hawaii. However, at this point she still has not sold the car which has a $6000 balance. The couple plans to save up money through their regular and side-line jobs. Her goal is to make enough money for airfare by her exit date of August 18. GSJ SW is coordinating with Micronesia Resource Center Case Manager in order to find the cheapest airfare for one adult and 4 toddlers. If they travel in August, airfare would be $1554.
- **F5:** A room for EH.
- **F6:** A Yapese mom with three (3) minor children was staying under a canopy next to their relative's house. HOH and her common-law husband were both hired by Cloverdale Foods, ND. Her husband left Guam on January 27, 2019 to start work for the company in the hopes that family could be reunited shortly thereafter. It's been over four months and HOH and her husband are only $220 closer to raising enough funds for the airfare of their three children. HOH's airfare is covered by Cloverdale Foods and she started working at the Micronesia Mall a few days prior to moving to GSJ. With the combined effort between her and her husband, they expect to save $3000 through their jobs, plate lunch fundraiser and contributions from their relatives, before her exit date of July 28, 2019. Even if successful, they need additional financial assistance with the cost of airfare of $4031.88. GSJ SW and PM are requesting financial assistance from Guam Homeless Coalition.
- **F7:** Chuukese common-law couples with two (2) toddlers were sleeping behind a bank in Dededo. Husband has started working at Asonoma Construction Co and receives a paycheck of $1500/m. They are obligated with utility arrears, court payments, and petty cash support for husband's mom in Chuuk, besides their living cost. They also receive $300 from SNAP. GSJ SW proposed to the couple options of

clearing arrears first, applying for Salvation Army's ESG Program, and saving as much money as they can. They have cleared arrears using their first paycheck and are submitting required documents for ESG Program application. They also saved up $645 so far.

- **F8+9:** A Chuukese single mom with five (5) minor children - were sleeping under a tent next to their relative's house. HOH was recently employed as a private caregiver for a Chamorro couple who has just been released from SNU. For her caregiver services, she was promised by the couple to receive a salary of $1700/m. Client has utility arrears of $2500 and has been struggling with child care while she is at work. Though she aimed to save money for clearing entire arrears within two months, she only has saved up $500 during the one month period. Realized she needs family support for child care from her relatives, she decided to go back to the tent house and voluntarily exit out on June 29.
- **F10:** Single mom with three minor children was sleeping at Santa Barbara Church. HOH has lost GHURA Public Housing Amp 4 and her job in November 2018 She also owes money, and has utility arrears of $400+. GSJ SW gave her options of finding a job, clearing arrears and debts, and applying for Salvation Army's ESG Program. After looking for jobs, HOH was eventually employed at a bakery as a Dish Washer and started working on June 1st. However, she soon became an on-call employee, there by impacting her ability to clear her arrears. With client's very limited progress and expected lengthy process of applying for ESG Program, GSJ Managers and SW did not approve her request of 30 days extension and suggested her reapplication.
- **S1:** A Chamorro common-law couple was sleeping at a bus stop, utilized GSJ EH several times until approved for the 60-day program. HOH is 6-months pregnant and her boyfriend has started working at Submarina as a trainee. They are #124 on GHURA Public Housing Amp 4 as well as on SNAP without utility arrears. GSJ SW proposed options of saving money and apply for Salvation Army's ESG program. They decided to save up their entire income and just live on $150/m.
- **S2:** A Russian asylum seeking couple with a toddler daughter who were evicted from their apartment. Both parents have Employment Authorization and SS cards and the toddler daughter has been in Head Start Program. HOH has started a cleaning business before moving into GSJ. She was recently hired at a laundromat and is making additional income. Her husband, however, has been unable to find a job and has been taking care of the daughter while the mother is at work. GSJ SW coordinated with Salvation Army in applying for the ESG Program, after finding out Russian Asylum seekers are also eligible for the program. They completed submission of required documents and are scheduled for Money Management class on July 11. They also saved up over $1000. Because of their progress, their stay was extended 30 more days.
- **S3**: A former Korean client, who had moved to Ohio last year, came back to Guam with the plan of residing on the island. GSJ SW assisted her with Public Assistance application, and is now back on SNAP and Medicaid. She is looking for employment from her former employer, but has not been hired back yet. GSJ SW gave her option of being a live-in-caregiver for a Chamorro elderly, but that position was cancelled. Client declined another offer of caregiver job because of her incapability in performing certain duties for the elderly.
- **S4:** A Chuukese common-law couple without children - were sleeping at a park after

they were evicted from a rental unit. Common-law husband is working at American Bakery, making $600/payday. GSJ SW gave them the options of opening a bank account with the plan of saving $450/payday, and applying for Salvation Army's ESG Program. However, they were unsuccessful in saving money as they have planned due to making a large contribution for a relative's rosary and additional costs associated with the renewal of an expiring Passport and Guam ID. They are also unable to complete the ESG Program application process by their exit date. Therefore their request for 30-day extension was not approved by GSJ Managers and SW.

- **S5:** A Russian asylum seeking couple with a toddler son - were evicted from a house. They utilized EH and were housed for the 60-day program. The wife is now over due in giving birth to a daughter. As an asylum seeker, HOH has arrived on Guam in November 2018 and has recently received an Employment Authorization and SS card; however, he delayed applying for asylum for his wife and son, who later arrived in February 2019.The delay in applying for asylum was because his wife was not sure about living in the US. With the Employment Authorization, HOH was recently able to gain employment. GSJ SW presented the options of saving money and complying with money management with GSJ SW. They are not eligible for Salvation Army's ESG Program, because of their political status and lack of proper documents for the wife and son. Their saving was increased to $1170.
- **S6:** A Chuukese common-law couple without children was evicted from former rental residence. HOH's husband has started working at Asonoma Constructon Co, making about $1000/m. They have utility arrears of $3000 and HOH does not have I-94. Their applications for Salvation Army's ESG Program have not been successful. Knowing the barriers for the ESG Program, their goals include saving money, complying with Money Management with GSJ SW, finding a rental unit, and moving out. They saved $375 from his first paycheck.

ORDOT SHELTER

Ordot shelter has passed all government requirements and has its Business License /Permit to operate as a homeless shelter.

Placement:

- None for this reporting period.

Emergency Housing (EH):

- Twelve (12) males were housed overnight and moved out the next day because there were no 60-day rooms available.

Walk In Assistance:

- An African American male requested for shower services once.

Voluntary Exit:

- A Chamorro client exit early voluntarily to his friend's house to watch the house while the friend is off island (case number: 051928).

Eviction:

- A Caucasian man was evicted due to hands on GSJ staff (case number: 021928).
- A Filipino man was evicted due to not sleeping in the shelter (case number: 031903).
- A Chamorro/Caucasian man was evicted due to no-call-no-show (case number: 041917).

Work Assistance:

- A Chamorro man got assistance from GHC with the money for making Guam ID

Doc. No. 35GL-19-0797.

(case number: 031914).

- A Chamorro man was assisted by GSJ SW in applying for the Construction Boot Camp at GCC. He was accepted and attending the classes. He received an extension of 30 more days in order to assist him graduating from the Boot Camp and providing opportunities to find a job. (case number: 051901).
- Two Chamorro males were transported to a Job Fair (case numbers: 021929, 031914).

Client's Current Status:

- **R1-1:** A Chamorro-African American male was sleeping next to Tamuning Community Center prior to moving in GSJ. He is employed at Tamuning King's Restaurant, making $340/payday. He has a bank account, car payments, and had his Public Assistance terminated. GSJ SW proposed him options of saving up to $200/payday, finding a second job, and reapplying for Public Assistance. He has been struggling with finding a ride to and from his work and has not found the time to reapply for Public Assistance. Though he continues working, sometimes double shift, he has not been able to save any money.
- **R1-2:** A Chamorro male under Adult Probation Office was evicted from his grandmother's house and has utilized EH several times since. He is now at GSJ housed under the 60-day program. He was admitted only with a copy of his passport from the Probation Office and GSJ SW helped him with the process of replacing Birth Certificate, SS card, and Guam ID, so that he would be employable. The client applied and was accepted to the Construction BOOT Camp at GCC, which runs from May 20th to July 2nd. GSJ Managers and SW extended his stay so he may complete the Construction BOOT Camp and find a good-paying job.
- **R2:** A Chamorro man under Guam Parole Office came back for another 60-day stay. He had acquired a Guam ID and Public Assistance during the previous term; however, he is not eligible for any Federal-funded housing programs, such as GHURA and Salvation Army's ESG Program, due to his criminal history of CSC. In spite of his circumstances, the client has been looking for employment opportunities through American Job Center and Job Fairs. From an outreach program held at Dededo GSJ, client was referred to a doctor, who diagnosed and treated him for Severe Bilateral knee osteoarthritis, which causes him limping. The doctor referred client for knee surgery with the orthopedic surgeon. GSJ Managers and SW agreed on extension of stay for the surgery.
- **R3-1**: A former Chamorro client came back to the shelter. He was sleeping under a pavilion near Tamuning Mayor's Office. GSJ SW was instrumental in re-establishing GBHWC services to the client. In coordination with GSJ SW, client's GBHWC Counselor, and his primary doctor at Northern DPHSS, client started visiting psychiatrist, who referred him to New Beginnings and AA/NA meetings. Now client has an assigned SW at GBHWC, and GSJ SW is coordinating with the SW for permanent housing programs.
- **R3-2**: A Chamorro client under probation was referred by New Beginnings. He is volunteering at New Beginnings Monday to Friday and receives $100/m from the work program. He is in the process of applying for the Shelter Plus Program. His goals include completing Shelter Plus application and staying sober. GSJ SW coordinates with Counselor and SW @New Beginnings and a Case Manager @Guam Probation Office.

CONSOLIDATED DEDEDO/ORDOT PENDING WORK AS SUBMITTED TO CSS SUPPORT SERVICES

1. Fire Alarm System needs repair, till then, GSJ conducts GFD fire watch. The repair is the Landlord's responsibility.
2. Ordot's van needs the rear left side passenger window replaced. W.O.#2018-107
3. R-1 door needs replacement. (bottom door expanding due to water log. W.O.# 2019-138 1/23/2019 Completed, but sides of door are not painted. Support service staff did unsatisfactory work, May 1, 2019
4. Unit # 2 Replace dining room light. W.O.# 2018-119 (4/4/18) Not completed / needs a cover.
5. Dededo right wing kitchen wall needs repair. W.O.# 2018-137 (4/11/18)
6. Dededo right wing kitchen tiles needs replacement/repair. W.O. # 2018-136 (4/11/18) Not completed due to roof leak.
7. Dededo F-2 light not working. W.O. # 2018-151 (4/12/18)
8. Dededo F-4 light not working. W.O. # 2018-148 (4/12/18)
9. Dededo F-1 light not working W.O. # 2018-146 (4/12/18)
10. Dededo F-6 Light not working. W.O.# 2019-162 (2/11/19)
11. Dededo S-2 Light not working. W.O.# 2019-164 (2/11/19)
12. Dededo S-1 Light not working. W.O.#2019-163 (2/11/19)
13. Dededo Left wing kitchen cabinet doors need repair. W.O.# 2018-145 (4/12/18)
14. Unit #1 Kitchen tiles replacement. W.O.# 2018-176 (4/16/18)
15. Unit # 9 repair floor tile. W.O.# 2018-174 (4/16/18)
16. Unit # 9 Wall paint peeling. W.O.# 2018-173 (4/16/18)
17. Unit # 9 Window screens need repair. W.O.# 2018-172 (4/16/18)
18. Unit # 9 Kitchen wall cracks on the wall. W.O.# 2018-170 (4/16/18)
19. Unit # 8 Window screens needs repair. W.O.# 2018-167 (4/16/18)
20. Unit # 7 Window screens need repairs. W.O.# 2018-163 (4/16/18)
21. Unit # 7 Walls need painting. W.O.# 2018-161 (4/16/18) Pending due to roof repair.
22. Removal of trash that Mr. Rubbish man wouldn't pick up. (white goods and plastic, - electronics, TV, micro waves etc.) W.O. # 2018-133 4/11/2018
23. Right wing single bathroom sink faucet leak. W.O.# 2019-358
24. Water seeps out from toilet in the staff's bathroom. W.O.# 2019-357
25. Unit #9 outside faucet leaking. W.O.# 2019-356
26. Dededo shelter manager's office lights not working 6/4/2019
27. Ordot shelter, (2) two porch lights not working. 2019-359
28. Ordot shelter, client's bath room faucet leaking. W.O.# 2019-122
29. Dededo shelter, Unit #9 outside faucet leaking. W.O.# 2019-356
30. Dededo shelter Unit#9 shower handle need replacement.
31. Dededo Unit #9 vanity needs to be removed & replaced with a wall mount sink.
32. Dededo Unit # 8 shower handle needs fixing.

PROGRAM NEEDS:

1. Two (2) Copy machines – need is to make photocopies for client documentation 1 for Dededo shelter Manager & 1 for Ordot. .
2. 4-6 large Stainless steel shelves for pantry & storage needs. For Dededo & Ordot shelter.
3. Purchase Three (3) Computers, Two (2) for Ordot and one (1) for Dededo Shelter Manager, computers at Ordot shelter; I.T. reports that units are beyond repair.

4. Purchase a 500 gallon tank to be used during water outages.
5. Need Citrus candles and electric fly traps for dinners in the lanai.
6. Need paint for inside and outside of the main shelter and units.
7. Program Manager's office a/c unit 9000btu purchased, installed on 6/29
8. Lunch room a/c unit 9000btu purchased, installed 6/29
9. Need to repair water blaster.

SERVICE PROVIDED:

Transportation services were provided to and from both shelters; to job sites, job searches, job interviews, Catholic Social Service Office, home searches, workshops, sponsored dinners, The Salvation Army, Mayor's Offices, Superior Court, Public Health-Dededo, Public Health- Mangilao, SDA Clinic, GBHWC, AHRD, DOL, DOE, GHURA, super markets, etc.

Follow ups were made with The Salvation Army regarding applications for housing assistance. Follow ups were also made on applications that were submitted to various employers for employment via phone calls and transporting clients to and from the work sites.

- Total number of calls that the clients made from the office telephones was 1183.
- Total number of meals that were provided to clients from the food bank was 481. Six (6) cases or eleven (11) individuals do not qualify with SNAP, and ten (10) cases or thirty-five (35) individuals do not have any income. Meal services also were provided for some clients who were out of food stamp. GJS provided them with food from daily food donations and donated can goods.
- Total number of transportation that were provided to clients were 196 (excluding sponsored dinners).
- Total number of computer use at Dededo is 3 and Ordot 2.

EXPANSION UNITS

UNIT #1:

A common-law couple with three minor children and one adult child were transitioned from Guma San Jose Main Shelter on May 22, 2019. The common-law husband is unemployed without IDs and the wife has started working at a restaurant. She does not have I-94. Their savings has been increasing slowly and is now at $375.13. They have utility arrears of $752.44 and their GHURA application for Amp 3 and 4 was #5 on Waiting List. They have another boy at Sanctuary Inc., and his Social Worker is trying to assist this family with Salvation Army's ESG Program. GSJ Managers and SW approved this family's transition to Unit #1 because this family needs a little more time in obtaining assistance from other agencies.

They receive Public Assistance (SNAP, Medicaid, and MIP).
Total number of occupants: Six (6). A family of a common-law couple with one (1) adult child and three (3) minor children (ages 17, 12, and 9).

Goals (6/21-7/21):
1. Clear utility arrears ($752.44) by July 21.
2. HOH is to try to apply I-94 by July 21.

3. HOH is to start another job by July 21.
4. Her common-law husband is to start working by July 21.

- Case management and supportive services are being provided by GSJ Social Worker.
- Clients does not have own transportation, so they utilize GSJ Transportation Services.
- GSJ provides access to the GSJ washing machines/driers

Status Update: HOH has not received income for more than one month and was not able to clear arrears. GSJ SW assisted HOH in completing the Employee's Confidential Complaint Statement. HOH was informed by the employer's wife that she would get paid. Though she continues working at the restaurant, she has applied for another job and is waiting for an interview. GSJ SW assisted in applying for common-law husband's Passport and 17-year old son's Guam ID with the finance from GHC, so they could be employable.

UNIT #2

Chamorro couple with an adult child with disability and two minor children was transitioned from Guma San Jose Main Shelter on January 4, 2019. The adult child started working at Naval Station as a Janitor through "I Can Resource" and his parents were providing his transportation. GSJ SW assisted them in applying for NED Program through DISID, and their application was forwarded to GHURA. The husband was hired at Sterling Design, Inc. on March 25, 2019, and purchased a used car for $1000. HOH completed mass Screening and One-to-one Meeting for GHURA Section 8 Program, which requested HOH to submit additional documents for issuance of Section 8 Voucher. GSJ SW has been emphasizing clients to save up money for Security Deposit and clear arrears, but they do not have any savings and have not yet cleared their arrears.

They receive public assistance (SNAP, Medicaid).
Total number of occupants: Five (5). A family of a couple with one (1) adult child with disability (20 years old) and two minor children (ages 10, 2).

Goals (6/3 – 7/3/19):

1. Find a place to move out

- Case management and supportive services are being provided by GSJ Social Worker.
- Clients have their own transportation.
- GSJ provides access to the GSJ washing machines/driers.

Status Update: GHURA Section 8 Program Supervisor informed HOH that they were not eligible for the program due to unpaid damages they had made on their previous term. Without any saving for rent, they decided to move to a house on relative's property.

UNIT #7:

A married Russian asylum seeking couple with two minor children was transitioned from Guma San Jose Main Shelter on June 4, 2019. The couple has work permits and social security cards and they receive SNAP, Medicaid, and MIP. While husband has difficulties with finding a job, his wife has obtained a job. The couple does not want their infant daughter in a Daycare Center, so the husband is taking care of the baby while his wife is working. They are not eligible for GHURA housing but are for Salvation Army's

ESG Program, so they have submitted required documents for ESG Program following GSJ SW's guidance. Their savings balance in May was $393.

They receive public assistance (SNAP, Medicaid, MIP).
Total number of occupants: Four (4). A family of a couple with two minor children (ages 13 and 7 months).

Goals (6/4 – 7/4/19):
1. HOH is to find a job by June 30.
2. Complete Salvation Army's ESG Program application
3. Save money of $500+/m

- Case management and supportive services are being provided by GSJ Social Worker.
- Clients have their own transportation.
- GSJ provides access to the GSJ washing machines/driers.

Status Update: Client's ESG application was approved and they are now looking for a place to move in. Their saving balance as of June 30 is $700. HOH remains unemployed.

UNIT #8

Russian couple with three (3) minor children, who are seeking asylum, were transitioned from Guma San Jose Main Shelter on January 22, 2019. Oldest child is autistic, the mother is pregnant, and the male HOH is diabetic. All three children are attending nearby school. The pregnant mom was brought to ER 2 times, and HOH was hospitalized due to his diabetes, and they have medical bills of over $15,000 to pay as soon as the HOH starts working. The couple receives income from Russia, about $540/m.
Although their saving was challenged by hospital bill payments, their saving was reached to $2250 as of May 31, 2019.

They are not eligible for any public assistance.
Total number of occupants: Five (5). A family of a couple with three (3) minor children (ages 12, 10, and 5).

Goals (6/21 – 7/21/19):
1. Save money ($250/mo)
2. Find a house and move out.

- Case management and supportive services are being provided by GSJ Social Worker.
- Clients have their own transportation.
- GSJ provides access to the GSJ washing machines/driers.

Status Update: They have saved up $2700 as of June 21 and have been looking for 2 or 3 bedroom houses. They found a place in Tumon and put deposit for a 2-bedroom unit with a rent of $900 including water and trash. Wife is scheduled for C-Section on July 5. They have not received yet the Employment Authorization and SS cards.

UNIT #9

A married Chamorro couple with 3 children was transitioned from Guma San Jose Main Shelter on March 13, 2019. Husband is working at Pepsi Cola, making $300-400/payday;

however, they have been financially challenged with outstanding loans and utility arrears of $715.29. HOH paid off the outstanding loans prior to transition to the Unit and cleared GWA arrears as well as paid $200 out of GPA arrears, leaving an outstanding balance of $328.62. After clearing arrears, they plan to save at least $250/mo. HOH was eagerly looking for a night-time job, but is still unemployed. HOH found a semi-concrete house with a rent of $750/m including utilities. Because the rental unit she found includes utilities, she decided to save up money for rent instead of paying off GPA arrears of $328.62. Her saving was $574.01 as of May 31.

They are receiving public assistance (SNAP and Medicaid).
Total number of occupants: Five (5). A family of a couple with three (3) minor children (ages 12, 5, and 1).

Goals (6/11 – 7/11/19):
1. Save money up to $1500 by July 7
2. HOH is to find a job by July 7.
3. Or husband is to find another job by July 7.

- Case management and supportive services are being provided by GSJ Social Worker.
- Clients have their own transportation.
- GSJ provides access to the GSJ washing machines/driers.

Status Update: Their savings was increased to $983 as of June 9. However, this is below the goal they previously set, this due to the fact that the HOH's husband's work hours were reduced and he had purchased a new phone. Moving to the semi-concrete house will be determined in July or August when its homeowner comes back to Guam.

Eviction:
- EX 021901 was evicted due to intoxication, threats of belligerent attitudes and vulgar languages to staffs, and taking back evicted household member.
- None for this reporting period.

Transition Progress:
- EX121092 moved out from Unit 9 on March 10, 2019 to an apartment with own saving.
- EX091801 moved out from Unit 7 on March 22, 2019 to their friend's house, hoping to move in to their Section 8 Housing after the inspection and contract signing.
- EX031902 moved out from Unit 7 on May 14, 2019 to a house with own saving
- EX121092 moved out from Unit 9 on March 10, 2019 to an apartment with own saving.
- EX091801 moved out from Unit 7 on March 22, 2019 to their friend's house, hoping to move in to their Section 8 Housing after the inspection and contract signing.
- EX031902 moved out from Unit 7 on May 14, 2019 to a house with own saving

OUTREACH
- April 28, 2019 – University of Santo Tomas Medical Outreach, GSJ Lanai for GSJ clients and homeless people.
- May 3, 2019 – GSJ SW visited the Hagatna Bridge next to Bank of Guam in order to

interview a Korean female homeless, who has been staying there for a while; however, she was away from the site. SW gave a business card to a male homeless who was staying in the same area and asked him to have the Korean woman call GSJ SW. No phone call was received from the Korean woman yet.

- May 29, 2019 – PM reached out to a homeless couple who sometimes can be found panhandling at the corner of Route 16 and Harmon McDonald's. The have been homeless for about four years and were clients at GSJ more than 2 years ago. The woman is pregnant and is expecting in September. They are currently staying in a tent across from the Micronesia Mall. There were left with a GSJ brochure and a bag of canned food. They said they would come to GSJ soon.
- June 13th, 2019 Tamuning Mayor's 56-year-old female, decline due to she works at ITC. Dededo shelter to far. 60-year-old male, decline also as he wanted to stay with his friend.
- June 13th, 2019 Agana Shirley's crosswalk 24-year-old single female. She said she needs more permanent shelter/house.

DONATIONS:

The following are the donors for the month of **April, May, and June 2019**. Many of the donated items were used or given out to clients. Some are kept for incoming clients.

April 5, 2019

- Anonymous
  2 Bags of used clothing, assorted purses

April 6, 2019

- Marthina Rengulbai
  Phone # 727-3651
  Clothing
  Estimated Value $200.00

April 6, 2019

- Guam Latte Stone Lions Club C/O Ria Mc Neil
  P.O Box 7424 Tamuning Guam 96931
  Miscellaneous items

April 7, 2019

- Patricia Duenas
  151 Crisostomo Vince St Barrigada Guam 96913
  Phone# 483-8090
  Miscellaneous items
  Estimated Value $403.00

April 9, 2019

- Malia Quichocho/ Darlen Borja
  111 Biradan Talo Astumbo Dededo Guam 96929

Drinking water
Estimated Value $8.99

April 10, 2019

- Maria Evelyn Dimla

P.O Box 9354 Tamuning Guam 96931
Baby Clothes, shoes, and big bear

April 10, 2019

- Americorps UOG

UOG Station Mangilao
Miscellaneous items
Estimated value$ 200

April 12, 2019

- GCC

Canned goods

April 12, 2019

- Anonymous

Maite Guam
1 tray of baked chicken
Estimated Value $70.00

April 13, 2019

- Edna Santos/ Mia Almira

Miscellaneous items

April 13, 2019

- Association of gov't accountants

Assorted canned goods
Estimated Value $150.00

April 13, 2019

- Anonymous

Miscellaneous clothing

April 14, 2019

- Railani Tabunda

1270 N Marine corps
Phone # 797-5252
Clothes and blankets

April 17, 2019

- Pam San Agustin

P.O Box 1497 Hagatna Guam 96932
Phone # 787-0208
Flip Flop and Easter baskets
Estimated Value $300.00

April 19, 2019

- Madrid Borja

  207 Luna Ave Agana Heights GU 96910
  Phone # 687-5524
  Easter Bags, toys, snacks, hygiene products, bags, and eggs
  Estimated Value $800.00

April 19, 2019

- Lea Basbas

  145 Juanita Wall Dededo Guam 96929
  Clothes, toys, shoes, and Christmas decoration
  Estimated Value $200

April 23, 2019

- Leah Basbas

  145 Juanita Way Dededo Guam 96929
  Miscellaneous items
  Estimated Value $200.00

April 23, 2019

- Anonymous

  Miscellaneous items

April 28, 2019

- Bobbie Leddy

  287 Algidan St Mangilao Guam 96913
  Miscellaneous items

April 28, 2019

- Roger and Brent Escobar

  P.O Box 20658 GMF Barrigada Guam 96921
  Clothes

April 29, 2019

- Anonymous

  Baby stroller w/ car seat and children clothing

May 4, 2019

- Bobbie Zeddy
  Phone# 777-0246

Clothing
May 4, 2019

- N. Perez
  331 N. Marine Drive Tamuning, Guam 96929
  Clothes, canned goods, toys
  Estimated Value $1000.00

May 8, 2019

- UOG social work students
  Mangilao Guam
  Assorted toys
  Estimated Value $300.00

May 8, 2019

- Anonymous
  Bag of used clothing

May 10, 2019

- 36 CES, AFB
  Food

May 11, 2019

- Luz M. Paulino
  P.O Box 24232 Barrigada Guam96921
  Phone # 632-6653
  Bed, pillows, and clothes
  Estimated Value$ 50.00

May 15, 2019

- Anonymous
  1 box of used clothing

May 15, 2019

- Miscellaneous items

May 16, 2019

- Angelica L. Guingas
  P.O Box 11142 Tamuning Guam 96931
  Phone# 687-5581
  Used clothes

May 18, 2019

- Andersen Airmans Attic
  P.O Box 4312 Yigo, Guam 96929

Phone# 488-5891
Clothes, shoes, and toys
Estimated Value$400.00

May 19, 2019

- Cipriano/ Garcia Family

  PMB 915-111 Chalan Balako Machanao Dededo Guam 96929
  Phone# 482-5319
  Miscellaneous items
  Estimated Value$2000.00

May 19, 2019

- Maria S. Cruz

  P.O Box 21041 Barrigada Guam 96921
  Clothing and toys

May 21, 2019

- Wescare

  Miscellaneous items

May 22, 2019

- ALEE Shelter

  Bags of children's clothing

May 22, 2019

- Bank of Guam

  Clothes and shoes

May 24, 2019

- Anonymous

  Clothes and shoes

May 25, 2019

- San Miguel Parish Talofofo

  Phone# 488-7576
  Clothes and household items

June 2, 2019

- Anonymous
  Sectional couch

June 3, 2019

- Marifel Acostar
  PMB 761-111 Chalan Balako Machanao Dededo Guam 96929
  Phone# 632-7021
  Mix clothing 11 bags
  Estimated Value$100.00

June 3, 2019

- Anonymous
  Used clothing

June 7, 2019

- Angela DIrige
  P.O Box 326424 Hagatna, Guam 96932
  Phone# 486-8990
  Women shoes and clothes
  Estimated value$ 400.00

June 8, 2019

- Jesse and Jennifer Rodriguez
  570 E Santa Barbara Ave Dededo Guam 96929
  Miscellaneous items
  Estimated Value $500.00

June 10, 2019

- Knights of Columbus Council # 13373
  Santa Teresita Church
  Phone# 788-0869
  Clothes and various kitchen items

June 10, 2019

- AAFB
  Towels and blankets

June 11, 2019

- Anonymous
  Used baby clothes

June 13, 2019

- Leah Basbas
  P.O Box 720096 San Diego California 92172
  Phone # 864-9196
  Miscellaneous items
  Estimated Value$350.00

June 18, 2019

- Vam Erwin
  P.O Box 10143 Tamuning Guam 96931
  Phone # 689-8265 or 688-7373
  Assorted clothes, basket, and sandals
  Estimated value$ 100.00

June 20, 2019

- Amanda Buniao

P.O Box 4623 Yigo Guam 96929
Miscellaneous items
Estimated value $900.00

June 20, 2019

- Jolynn Brubaker
  Baby blankets and ladies clothes
  Phone# 687-0340

June 24, 2019

- Anonymous
  Clothes and shoes

June 28, 2019

- Cynthia Meadows
  P.O Box 290695 Yigo, Guam 96929
  Ladies clothes
  Estimated Value$ 200.00

June 29, 2019

- Jumariel Castro
  157 Kayen Rosario Untalan Dededo, Guam 96929
  Miscellaneous items
  Estimated Value$ 500.00

June 29, 2019

- Ally Mae Mira
  Phone# 488-2466
  Toys, clothes, books, shoes, and bags