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M&C Fwd: Mandated Submittal: OAG FY19 CCR

1 message

Speaker's Office <speaker@guamlegislature.org> Tue, Oct 27, 2020 at 4:35 PM
To: Clerks Office <clerks@guamlegislature.org>
Cc: Rennae Meno <rennae@guamlegislature.org>

10/27/20	4:11 PM	10/27/20	FY2019 Citizen Centric Report.*	Office of the Attorney General of Guam	35GL-20-2350

Sinseru yan Minagåhet,

Office of the Speaker • Tina Rose Muña Barnes
Committee on Public Accountability, Human Resources & the Guam Buildup

35th Guam Legislature
I Mina'trentai Singko na Liheslaturan Guåhan

Guam Congress Building | 163 Chalan Santo Papa | Hagatna, GU 96910
T: (671) 477-2520/1
speaker@guamlegislature.org

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Gumai pribilehu yan konfedensia este siha na mensåhi. Solo espesiåtmente para hågu ma entensioña pat ma aturisa para unrisibi. Sen prubidu kumu ti un ma aturisa para manribisa, na'setbe, pat mandespåtcha. Yanggen lachi rinisibu-mu nu este na mensåhi , put fabot ago' guatu gi I numa'huyong gi as speaker@guamlegislature.org yan despues destrosa todu siha I kopian mensåhi. Si Yu'os ma'åse'.

---------- Forwarded message ---------
From: **Carlina Charfauros** <ccharfauros@oagguam.org>
Date: Tue, Oct 27, 2020 at 4:11 PM
Subject: Mandated Submittal: OAG FY19 CCR
To: <speaker@guamlegislature.org>, <mbrillante@guamopa.com>, <admin@guamopa.com>
Cc: Camarine Ann Hopkins <camhopkins@oagguam.org>, OAG General Counsel <generalcounsel@oagguam.org>

Hafa Adai Speaker Muna-Barnes and Ms. Brillante,

The Office of the Attorney General respectfully submits its Fiscal Year 2019 Citizen-Centric Report via PDF attachment. I also provided a link to our website where it is posted: http://oagguam.org/wp-content/uploads/FINANCE/CCR/FIN-CCR-FY19-10.27.20-v3.pdf

Kindly confirm receipt of this email.

Continued health and well wishes to you and your staff.

Si Yu'os Ma'ase,

Carlina Charfauros

Public Information Officer

Ufisinan Hinirat Abugao~Office of the Attorney General

1(671)475-3324 ext. 5020

Email: ccharfauros@oagguam.org

590 S. Marine Corps. Drive Ste.901

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OAG FY19 CCR 10.27.20 Final.pdf
2576K

Office of the Attorney General
Citizen-Centric Report
Fiscal Year 2019



Attorney General Leevin T. Camacho

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Mission

To represent the Government of Guam, prosecute on behalf of the People of Guam, and uphold the rule of law.

Core Values

Professionalism
Respect
Integrity
Dedication
Excellence

Who We Are

The Office of the Attorney General has eight divisions and various units that collectively work together to meet our mission. We help Guam families, protect the public, and serve the government by providing legal counsel. Internally, we strive to ensure each division and unit is given the tools necessary to achieve excellence and work efficiently.

Helping Guam Families

Child Support Enforcement
Assists parents with obtaining financial support for raising their children

Victim Service Center
Guides victims of crimes and their families through the criminal justice process, including informing victims of their rights and important case updates

Protecting the Public

Prosecution
Prosecutes all adult criminal cases

Family
Handles criminal allegations against minors; represents GovGuam in cases involving youth and incapacitated adults

Consumer Protection
Enforces local laws against false, misleading and deceptive practices; promotes consumer education and awareness

Serving the Government

Solicitors
Reviews government contracts for compliance with Guam law; provides legal advice to government agencies and issues legal opinions

Civil Litigation
Represents GovGuam in civil lawsuits and claims made against the government

Administration
Responsible for the business processes of the agency and provides support to all divisions

General Counsel
Develops and implements internal policies and procedures; serves as liaison to the Legislature

Employee Demographics

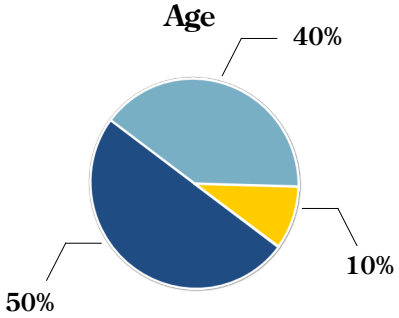
Total OAG Personnel: 198

Personnel



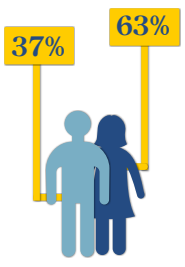
- Support Staff: 126
- Attorneys: 54
- Investigators: 18

Age



- 51+ years: 79
- 31-50 years: 99
- 18-30 years: 20

Gender



- Male: 74
- Female: 124

FUN FACT:

34 law schools are represented among

54 attorneys in the OAG
(as of 09/30/20)

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Doc. No. 35GL-20-2350.*

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Our Performance

Each division serves our island in many ways. Here is a summary of our work output over the last four years and the trend changes in each category.

Performance Highlight

Restitution court orders defendants to compensate victims for financial losses suffered as a result of a crime. This year, there was an increase of 100 cases opened and a total of $76,714.30 was collected.

Performance Highlight

Child support dedicated resources to reduce the decades-old $5M undistributed child support payments. Focusing on locating parents and reissuing checks, over $146,000 in 158 cases were returned in the first five months, with checks dating as far back as 2008.

Division		FY2016	FY2017	Δ % FY16-17	FY 2018	Δ % FY17-18	FY2019	Δ % FY18-19
CHILD SUPPORT ENFORCEMENT DIVISION								
	Total Child Support Collected	$10,881,598	$10,310,282	-5.25%	$9,923,175	-3.75%	$9,382,651	-5.45%
	Active Caseload	6,654	6,662	0.12%	6,512	-2.25%	6,584	1.11%
	Undistributed Collections Redispersed*	0	0	*	0	*	$146,767.40	*
CONSUMER DIVISION								
	New Complaints	365	178	-51.23%	249	39.89%	219	-12.05%
	Closed Complaints	12	90	650.00%	56	-37.78%	36	-35.71%
	Gov't Collections Cases Filed*	0	0	*	0	*	47	*
FAMILY DIVISION								
	Juvenile Delinquency/ Juvenile Drug Court	427	286	-33.02%	196	-31.47%	202	3.06%
	Restorative Justice	61	108	77.05%	130	20.37%	157	20.77%
PROSECUTION DIVISION								
Highest Charged	Felony Cases Filed	784	745	-4.97%	771	3.49%	716	-7.13%
	Misdemeanor Cases Filed	919	752	-18.17%	643	-14.49%	610	-5.13%
	Family Violence	457	619	35.45%	377	-39.10%	366	-2.92%
	Theft	339	295	-12.98%	394	33.56%	294	-25.38%
	DUI/DWI	310	253	-18.39%	271	7.11%	449	65.68%
	Drug Cases	239	162	-32.22%	272	67.90%	227	-16.54%
VICTIM SERVICE CENTER								
	Total Victims Served	1,622	1,471	-9.31%	1,307	-11.15%	1,285	-1.68%
	Criminal Injuries Compensation Awarded	$90,571.27	$162,808.65	79.76%	$172,976.08	6.25%	$60,202.45	-65.20%
	Restitution Collected*	0	0	*	$53,461.97	*	$76,714.30	43.49%
SOLICITORS DIVISION								
	Contract Review	590	508	-13.90%	454	-10.63%	429	-5.51%
	Legal Guidance & Opinion Requests	185	165	-10.81%	123	-25.45%	221	79.67%
LITIGATION DIVISION								
Government Claims	Total Matters Opened	181	182	0.55%	164	-9.89%	154	-6.10%
	Total Matters Closed	125	174	39.20%	129	-25.86%	170	31.78%
	Claims Opened	99	100	1.01%	122	22.00%	102	-16.39%
	Claims Closed	70	99	41.43%	71	-28.28%	131	84.51%
	Claims Denied	45	44	-2.22%	29	-34.09%	52	79.31%
ADMINISTRATION DIVISION								
	Criminal History Clearance Processed	371	410	10.51%	386	-5.85%	462	19.69%
	Walk-in Assistance*	0	19,486	*	17,314	-11.15%	18,570	7.25%

*New initiatives, no data for previous years

Performance Highlight

The longevity of the Criminal Injuries Compensation Program was realized after a grant was secured that reimburses 60 cents of every dollar dispersed by the OAG to eligible victims of crime and their families. Over $60,000 was awarded in FY19.

Performance Highlight

The Consumer Protection Division launched a new initiative to collect on outstanding obligations owed to Guam Memorial Hospital, the Department of Administration, and the Department of Revenue & Taxation. An audit by the Office of Public Accountability showed that GMH's partnerships with the OAG and DRT resulted in a 100.4%, or $7.3M, increase in self-pay accounts. The 47 cases filed in court totaled over $577k.

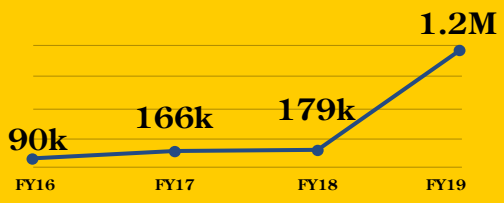
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The Budget

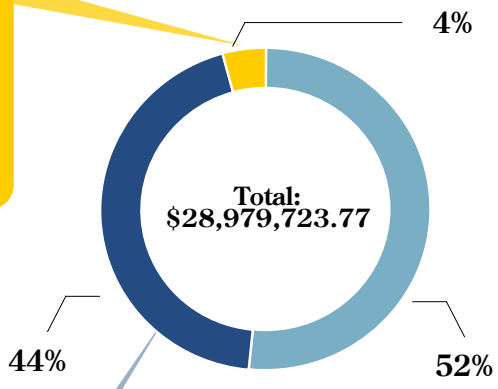
The total budget for Fiscal Year 2019 was $28,979,723.77. For the third consecutive year, the OAG's budget was reduced, presenting the opportunity to utilize technology to streamline operations and find creative solutions using existing resources.

Special Revenue Sources Trend



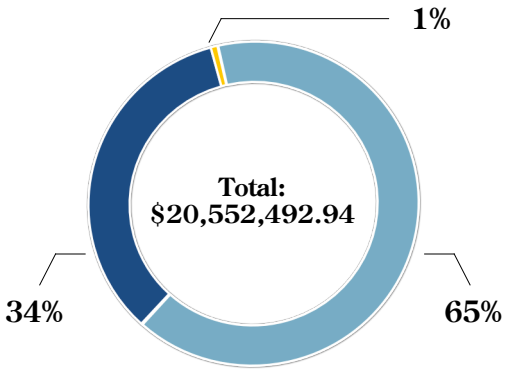
A continuous increase in the Special Revenue Funds category is a result of a federal grant awarded to the OAG in 2018. The grant matches 60 cents of every dollar dispersed to eligible victims under the Criminal Injuries Compensation Program, with a 94% increase between FY18 and FY19.

Revenue Sources



- General Funds: $15,039,063.00
- Federal Funds: $12,788,939.88
- Special Revenue Funds: $1,151,720.89

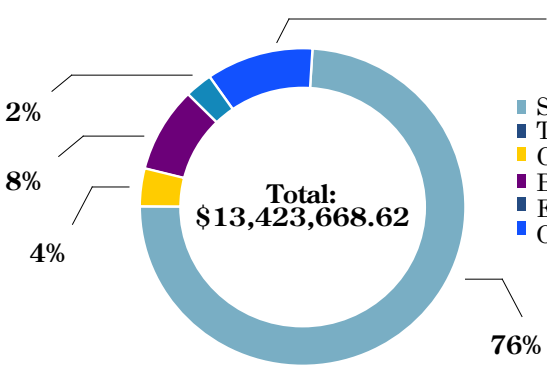
Expenditure Sources



- General Funds: $13,423,668.62
- Federal Funds: $6,979,515.10
- Special Revenue Funds: $149,309.22

The Child Support Enforcement Division is supported by a 66% federal match contribution, and for every dollar spent, the General Fund contributes 34 cents. In FY19 the General Fund contribution was decreased for this division as a budget strategy to utilize available funding from prior years, allowing the OAG to maximize its General Fund allocation towards other operational needs.

General Fund Expenditures



- Salaries and Benefits: $10,614,261.45
- Travel: $21,829.84
- Contractual: $496,489.92
- Building Rent & Utilities: $1,131,099.16
- Expense Reimbursement: ($310,373.33)
- Other*: $1,470,361.58

*Supplies, Equipment, Drug Testing, Telephone, Capital, Federal Matching

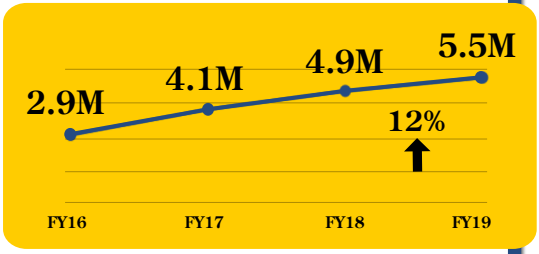
VOCA

The Office manages the Victims of Crime Act (VOCA) federal grant and sub-grants this funding to organizations who provide direct services to victims of crime within the community. Funding from FY2018 was sub-granted to six organizations in FY2019. Of note, $1.3M was awarded in FY2019 but has yet to be subgranted. The OAG has until September 2022 to expend those funds.

VOCA Sub-Grantees

$171k Erica's House	**$200k** Guam Legal Services Corp.	**$286k** Sanctuary, Inc. of Guam
$199k Victim Advocates Reaching Out	**$587k** Victim Service Center	**$280k** Automated Victim Information Notification System

Federal Grant Funding Growth



There has been growth in federal funding year over year, with a 12% increase from FY18 to FY19.

An independent audit was conducted, resulting in a clean audit opinion. For complete financial information, visit opaguam.org.

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WINNER
of the AGA's FY18
CCR Award

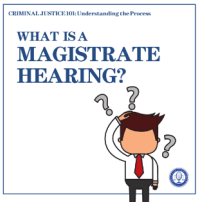
Looking Ahead

Priorities

Technology









The use of technology allowed the OAG to improve community access and information by updating its website and creating a presence on social media. This public portfolio was created at little to no cost and has considerably expanded the availability of information on topics that are of interest to families, students, law enforcement, government entities and stakeholders, and the community-at-large.



COMING SOON:

The OAG intends to continue applying technology to increase efficiency and simultaneously reduce costs. A transition in email systems is expected to take place in the coming fiscal year and we continue to look at other ways to find technology-driven solutions.

We remain committed to supporting victims of crime. Part of the FY18 federal funding the OAG received will be dedicated to launching Guam's first automated victim notification system. The system will provide victims with free, confidential, 24-hour access to information and updates in ongoing criminal cases.

VINE®
Victim Information Notification Everyday

The Environment

The OAG is vested in protecting our Island's well-being, health, and environment. In this fiscal year, we filed suit to protect Guam's drinking water from PFAS contamination and sued drug manufacturers for fixing prices and false advertisement. There are several other national initiatives the OAG is considering which could bring positive change and resources to our community.



Future Challenges and Economic Outlook

The COVID-19 pandemic has indescribably changed how we operate as individuals, as families, as a community, as a government. Although we have changed how we operate as a government, what has not changed is our mission to serve our island. The immediate challenge that we face as an agency is fulfilling our mission in a way that is safe to our staff, their families and the individuals we serve.

We have launched new initiatives, such as collections on behalf of the government and efforts to address the Undistributed Child Support Collections, despite a reduction in budget over the last two years. We will build on the progress we've made, but we are also prepared to continue adapting once the full impact of COVID-19 on our island's people and economy is determined.

Do you have any suggestions on how we can improve our reporting? Contact Carlina Charfauros, Public Information Officer, at 475-3324 ext. 5020 or email ag@oagguam.org