Guam Legislature Clerks <clerks@guamlegislature.org>

Messages and Communications for Doc. No. 36GL-22-2503*

1 message

Committee on Rules 36GL <cor@guamlegislature.org>
To: Clerks <clerks@guamlegislature.org>, Rennae Meno <rennae@guamlegislature.org>
Cc: "Speaker Therese M. Terlaje" <speaker@guamlegislature.org>

Håfa Adai Clerks,

Please see attached M&C Doc. No. 36GL-22-2503 for processing:

36GL-22-2503	DPHSS FY2021 Citizen Centric Report*	Department of Public Health and Social Services

Si Yu'os Ma'åse',

COMMITTEE ON RULES

Vice Speaker Tina Rose Muña Barnes, Chairperson
36th Guam Legislature
I Mina'trentai Sais Na Liheslaturan Guåhan
Guam Congress Building | 163 Chalan Santo Papa Hågatña Guam 96910
Email: cor@guamlegislature.org

"Disclaimer: This message is intended only for the use of the individual or entity to which it is addressed and may contain information which is privileged, confidential, proprietary, or exempt from disclosu the message to the intended recipient, you are strictly prohibited from disclosing, distributing, copying, or in any way using this message. If you have received this communication in error, please notify the

---------- Forwarded message ---------
From: **Speaker Therese M. Terlaje** <speaker@guamlegislature.org>
Date: Tue, Sep 20, 2022 at 11:07 AM
Subject: Messages and Communications for 36GL-22-2503
To: Legislative Secretary Amanda Shelton <officeofsenatorshelton@guamlegislature.org>, Committee on Rules 36GL <cor@guamlegislature.org>

Håfa Adai,

Please see attached M&C Doc. No. 36GL-22-2503*

36GL-22-2503	DPHSS FY2021 Citizen Centric Report*	Department of Public Health and Social S

Si Yu'os Ma'åse',

Marie Cruz
Community Relations Liaison

Office of Speaker Therese M. Terlaje
Committee on Health, Land, Justice and Culture
I Mina'trentai Sais na Liheslaturan Guåhan
36th Guam Legislature
Guam Congress Building, 163 Chalan Santo Papa, Hagåtña, Guam 96910
T: (671) 472-3586 F: (671) 989-3590 Email: senatorterlajeguam@gmail.com
website: www.senatorterlaje.com

---------- Forwarded message ---------
From: **Bertha A. Taijeron** <Bertha.Taijeron@dphss.guam.gov>
Date: Mon, Sep 19, 2022 at 4:37 PM
Subject: Re: Department of Public Health and Social Services' FY 2021 Citizen Centric Report
To: bjcruz@guamopa.org <bjcruz@guamopa.org>, speaker@guamlegislature.org <speaker@guamlegislature.org>
Cc: jhernandez@guamopa.com <jhernandez@guamopa.com>, admin@guamopa.com <admin@guamopa.com>, Mariella Cruz <mcruz@guamopa.com>

Hafa Adai,

Please disregard the DPHSS CCR that I sent to you today at 3:50pm and replace with the attached DPHSS FY2021 CCR. The only difference is the current file was saved as

Thank you,
Bertha Taijeron

From: Bertha A. Taijeron
Sent: Monday, September 19, 2022 3:50 PM
To: bjcruz@guamopa.org <bjcruz@guamopa.org>; speaker@guamlegislature.org <speaker@guamlegislature.org>
Cc: jhernandez@guamopa.com <jhernandez@guamopa.com>; admin@guamopa.com <admin@guamopa.com>; Mariella Cruz <mcruz@guamopa.com>
Subject: Department of Public Health and Social Services' FY 2021 Citizen Centric Report

Hafa Adai Honorable Public Auditor Cruz and Speaker Terlaje,

In compliance with 1 GCA Chapter 19 §1922(a), please find attached the Department of Public Health and Social Services' FY 2021 Citizen Centric Report. The same fil

Should you have any questions, please contact Ms. Bertha A. Taijeron, Program Coordinator IV at (671) 922-2512 or email her at bertha.taijeron@dphss.guam.gov

Thank you,

Bertha A. Taijeron

Program Coordinator
Division of General Administration
Department of Public Health and Social Services
155 Hesler Place
Hagatna, Guam 96910

Department of Public Health and Social Services' FY 2021 Citizen Centric Report

External

Bertha A. Taijeron
to bjcruz@guamopa.org, me, jhernandez@guamopa.com, admin@guamopa.com, Mariella

Hafa Adai Honorable Public Auditor Cruz and Speaker Terlaje,

In compliance with 1 GCA Chapter 19 §1922(a), please find attached the Department of Public Health and Social Services' FY 2021 C website at www.dphss.guam.gov

Should you have any questions, please contact Ms. Bertha A. Taijeron, Program Coordinator IV at (671) 922-2512 or email her at berth

Thank you,

Bertha A. Taijeron
Program Coordinator
Division of General Administration
Department of Public Health and Social Services
155 Hesler Place
Hagatna, Guam 96910

36GL-22-2503.pdf
1157K

Speaker Therese M. Terlaje <speaker@guamlegislature.org>
Time changed to reflect forwarded email for a clearer version of attached document.

Department of Public Health and Social Services' FY 2021 Citizen Centric Report

2 messages

4:37 MC

Bertha A. Taijeron <Bertha.Taijeron@dphss.guam.gov> Mon, Sep 19, 2022 at 3:50 PM
To: "bjcruz@guamopa.org" <bjcruz@guamopa.org>, "speaker@guamlegislature.org" <speaker@guamlegislature.org>
Cc: "jhernandez@guamopa.com" <jhernandez@guamopa.com>, "admin@guamopa.com" <admin@guamopa.com>, Mariella Cruz <mcruz@guamopa.com>

Hafa Adai Honorable Public Auditor Cruz and Speaker Terlaje,

In compliance with 1 GCA Chapter 19 §1922(a), please find attached the Department of Public Health and Social Services' FY 2021 Citizen Centric Report. The same file will be posted on the DPHSS website at www.dphss.guam.gov

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Thank you,

Bertha A. Taijeron
Program Coordinator
Division of General Administration
Department of Public Health and Social Services
155 Hesler Place
Hagatna, Guam 96910

DOC NO. 36GL-22-2503
OFFICE OF THE SPEAKER
Therese M. Terlaje
Date: 09/19/2022
Time: 4:37 p.m.
Received: MCruz

Department of Public Health and Social Services FY 2021 Citizen Centric Report.PDF
1366K

Bertha A. Taijeron <Bertha.Taijeron@dphss.guam.gov> Mon, Sep 19, 2022 at 4:37 PM MC
To: "bjcruz@guamopa.org" <bjcruz@guamopa.org>, "speaker@guamlegislature.org" <speaker@guamlegislature.org>
Cc: "jhernandez@guamopa.com" <jhernandez@guamopa.com>, "admin@guamopa.com" <admin@guamopa.com>, Mariella Cruz <mcruz@guamopa.com>

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Bertha Taijeron

From: Bertha A. Taijeron
Sent: Monday, September 19, 2022 3:50 PM
To: bjcruz@guamopa.org <bjcruz@guamopa.org>; speaker@guamlegislature.org <speaker@guamlegislature.org>
Cc: jhernandez@guamopa.com <jhernandez@guamopa.com>; admin@guamopa.com

<admin@guamopa.com>; Mariella Cruz <mcruz@guamopa.com>
Subject: Department of Public Health and Social Services' FY 2021 Citizen Centric Report

[Quoted text hidden]

DPHSS FY2021 CCR Final 9.19.22 (v2).pdf
409K

COMMITTEE ON RULES
RECEIVED:
September 20, 2022
11:07 A.M.

DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES

Dipattamenton Salut Pupbleko Yan Setbision Susiat

Citizen Centric Report: Fiscal Year 2021

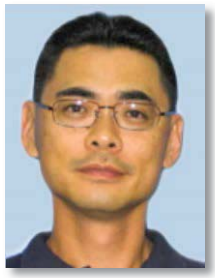
Laurent F. Duenas, MPH, BSN
Deputy Director

Arthur U. San Agustin, MHR
Director

Terry G. Aguon
Deputy Director

Maria Theresa Arcangel
Chief Human Services Administrator

Patricia S.N. Mafnas
Acting Chief Human Services Program Administrator



M. Thomas Nadeau
Chief Environmental Public Health Officer

Charlene D. San Nicolas
Senior Citizens Administrator

Zennia C. Pecina
Acting Chief Public Health Officer

Margaret D. Agulto
Administrative Services Officer

Joleen M. Almandres
Federal Programs Administrator

Bertha A. Taijeron
Program Coordinator IV

ABOUT US

The Guam Department of Public Health and Social Services (DPHSS) is the primary government of Guam agency responsible for providing health and social services to our island community. Our mission is "*To assist the people of Guam in achieving and maintaining their highest levels of independence and self-sufficiency in health and social welfare.*" Our vision is "*Empowered people of healthy mind and body living in a safe environment throughout their lifetime.*" DPHSS has five divisions which include Division of General Administration, Division of Public Health, Division of Environmental Heath, Division of Senior Citizens, and Division of Public Welfare. These divisions are responsible for providing health and social services to the community. These services include providing health programs and activities to prevent and control the spread of diseases; promoting heathy lifestyle behaviors; issuance of birth and death certificates; marriage licenses; overseeing island-wide environmental health programs; providing assistance, such as food, childcare, foster care, medical and other services to low-income individuals and families; and services toward promoting, maintaining and protecting the total well-being of older persons (senior citizens age 60 years and older).

In FY 2021, DPHSS employed 564 employees that support DPHSS's mission. The employees include classified, limited-term appointments, temporary appointments and contract employees whose work is to achieve our goal to strengthen our public health infrastructure and become a stronger public health workforce by providing continuous education and training to staff, improving our business processes, modernizing our information technology, and staying abreast of innovative approaches.

OUR PERFORMANCE

ELC Program Surveillance and Containment COVID-19 Response Data	
COVID-19 Cases Filed and Entered	12,624
Investigations Completed	11,973
Isolation and Quarantine Calls Completed	36,389
Isolation Clearances Issued	8,326
Quarantine Clearances Issued	7,391

The total number of Guam's eligible population (residents 12 years and older who were fully vaccinated in FY 2021 was 119,436 or 87.63%.

This percentage includes 10,655 fully vaccinated residents between ages of 12-17, and 108,781 fully vaccinated adults.

Immunization Program COVID-19 Vaccine Doses Administered (12/17/2020 – 9/30/2021)	
Pfizer-BioNTech	147,508
Moderna	63,929
Janssen	6,677
TOTAL	**218,114**

Pandemic-EBT Project School Year 2020-2021

Guam Dept. of Education
Benefit Per Student: $1,243.32
Number of Students Enrolled: 25,824
Amount Issued $32,107,495.68

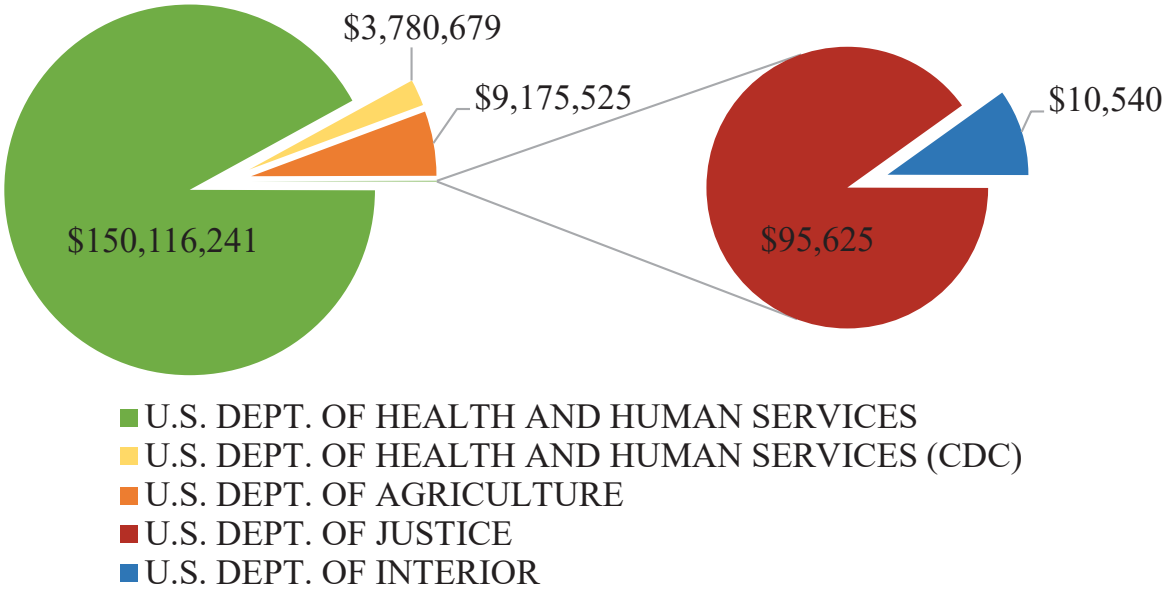
Dept. of Defense Education Activity (DoDEA)
Benefit Per Student: $334.74
Number of Students Enrolled: 38
Amount Issued $12,720.12

Total Issued: $32,120,215.80

Doc. No. 36GL-22-2503.*

OUR FINANCES

EXPENDITURES BY FUND SOURCE FY 2021
TOTAL: $163,178,610



EXPENDITURES BY REVENUE	FY 2021	FY 2020
GENERAL FUND	$32,316,689	$42,490,563
SPECIAL FUND	$22,703,444	$23,557,254
GRAND TOTAL	**$55,020,133**	**$66,047,817**

SPECIAL REVENUE FUNDS BY FUNCTION	FY 2021	FY 2020
COMMUNITY HEALTH CENTERS	$5,100,821	$5,049,231
ENVIRONMENTAL HEALTH	$1,285,336	$1,239,209
HEALTHY FUTURES	$38,500,276	$39,776,193
HEALTH PROFESSIONALS	$355,261	$216,403
MEDICAL USE OF CANNABIS	$15	$11,000
OFFICE OF VITAL STATISTICS	$223,494	$176,694
GRAND TOTAL	**$45,465,203**	**$46,468,730**

EXPENDITURES BY FUND FUNCTION	FY 2021	FY 2020
COMMUNITY HEALTH CENTERS	$5,304,609	$4,158,716
ENVIRONMENTAL HEALTH	$940,968	$918,856
HEALTHY FUTURES	$38,702,486	$31,121,942
HEALTH PROFESSIONALS	$220,264	$151,230
MEDICAL USE OF CANNABIS	-	-
OFFICE OF VITAL STATISTICS	$273,509	$96,765
GRAND TOTAL	**$45,441,836**	**$36,447,509**

OUR CHALLENGES AND OUTLOOK

On October 1, 2020, the Governor of Guam signed Executive Order (EO) No. 2020-36 relative to authorizing the operation of additional businesses and activities during Pandemic Condition of Readiness (PCOR) 1. The Joint Information Center (JIC) officially reported cumulative results of 2,550 COVID-19 cases with 49 deaths. The EO limited social gatherings or congregations to no more than five (5) persons; eligible places of worship, gyms, fitness centers, and dance studios may continue to operate at no more than twenty-five percent (25%) capacity; and all government of Guam parks and beaches and private and public pools, although open to the public, shall be limited to no more than five (5) persons. At the end of Fiscal Year 2021, the JIC reported 15,041 COVID-19 cases and 197 deaths. The Covid Area Risk (CAR) score was at 24.

DPHSS continued to take the lead on the COVID-19 response efforts in collaboration with various governmental, non-governmental, military and community stakeholders. Together, DPHSS and key external partners provided crucial services to the community including, but not limited to, COVID-19 testing, vaccination, homebound/home-visits and treatment, health education/awareness and outreach to key populations.

At the height of COVID-19 pandemic, people struggled to secure adequate food, supplies, and medical care. As the pandemic continued to spread, people were forced to stay home, some workers lost their jobs, some local businesses closed permanently, and healthcare providers, especially the hospital healthcare and frontliners, were strained due to increasing number of patients and the fear of contracting the disease. The unemployment rate went up from 4.3% in March 2019 to 16.5% in March 2021 (Guam Bureau of Labor Statistics Unemployment Rate).

Amidst the economic suffering, uncertainty and challenges created by COVID-19 pandemic, the Division of Public Welfare continuously provided support to the people of Guam by providing the basic necessities of life. Furthermore, additional federal aids were provided, such as Supplemental Nutrition Assistance Program (SNAP) Emergency Allotment (EA), SNAP Pandemic Electronic Benefits Transfer (EBT) for school enrolled children, Pandemic Emergency Assistance Fund, Medicaid American Rescue Plan Act (ARPA) funding, increased on the SNAP maximum monthly allotment, Child Care Development Fund Cares Act, Coronavirus Response and Relief Supplemental Appropriations Act, 2021 (CRRSA), and ARPA monies to increase reimbursement to healthcare and childcare providers to assist the struggling economy.

MOVING FORWARD WITH OUR FUTURE. Executive Order No. 2021-26 was signed by the Governor of Guam on October 29, 2021. The EO created a 6th division with DPHSS titled: Division of Children's Wellness (DCW). This newly created division seeks to prioritize childcare programs that are critical in providing benefits to thousands of Guam residents in need of childcare as they navigate the COVID-19 pandemic. DCW will include the Bureau of Social Services and all its components and offices such as Child Protective Services. The Bureau of Child Care Services was also created within this new division which includes the Child Care Development Fund Section. This bureau is responsible for managing all federally funded childcare programs needed to support the expansion of childcare supply in Guam so that more families may return to work, pursue higher education, or to receive training necessary for employment.

We want to hear from you! Do you believe this report should include more information? Please let us know by contacting Bertha A. Taijeron, Program Coordinator IV at (671) 922-2512 or bertha.taijeron@dphss.guam.gov. For more information about DPHSS, please visit our website at www.dphss.guam.gov

Doc. No. 36GL-22-2503.*

GOVERNMENT OF GUAM
DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT

LOURDES A. LEON GUERRERO
GOVERNOR, MAGA'HÅGA

JOSHUA F. TENORIO
LT. GOVERNOR, SIGUNDO MAGA'LÅHI

ARTHUR U. SAN AGUSTIN, MHR
DIRECTOR

LAURENT SF DUENAS, MPH, BSN
DEPUTY DIRECTOR

TERRY G. AGUON
DEPUTY DIRECTOR

September 19, 2022

Hafa Adai Honorable Public Auditor Cruz and Speaker Terlaje,

In compliance with 1 GCA Chapter 19 §1922(a), please find attached the Department of Public Health and Social Services' FY 2021 Citizen Centric Report. The same file will be posted on the DPHSS website at www.dphss.guam.gov

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ARTHUR U. SAN AGUSTIN, MHR
Director