

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN
RESOLUTIONS

Resolution No.	Sponsor	Title	Date Intro	Date of Presentation	Date Adopted	Date Referred	Referred to	PUBLIC HEARING DATE	DATE AUTHORS REPORT FILED	NOTES
492-37 (COR)	Therese M. Terlaje	Relative to recognizing Jennifer Biay on being nominated by the Guam Hotel and Restaurant Association for the "2024 Most Valuable Housekeeper of the Year" Award; and commending her for her contributions to our island's hospitality industry and Guam's visitors.	9/4/24 3:30 p.m.	9/8/24 8:00 p.m.	9/6/24 1:33 p.m.					

Resolution No. 492-37 (COR)

Introduced by:

Chen Barnett	William A. Parkinson
Frank Blas, Jr.	Sabina Flores Perez
Juanne M. Brown	Roy A. B. Quinata
Christopher M. Daehler	Joe S. San Agustin
Thomas J. Fisher	Dwayne I. D. San Nicolas
Jesse A. Lujan	Amanda L. Shelton
Tina Rose Maria Harbes	Tels T. Tsongue



Relative to recognizing Jennifer Biay on being nominated by the Guam Hotel and Restaurant Association for the "2024 Most Valuable Housekeeper of the Year" Award; and commending her for her contributions to our island's hospitality industry and Guam's visitors.

BE IT RESOLVED BY THE COMMITTEE ON RULES I MINA'TRENTAI SIETTE NA LIHESLATURAN GUAHAN:

WHEREAS, it is the sense of *I Liheslaturan Guahan* to recognize the achievements of the dedicated professionals in our hospitality and tourism industry who have committed themselves to serving our community with excellence, upholding the highest standards, and contributing significantly to the well-being and satisfaction of our people and visitors alike; and

WHEREAS, Guam's hospitality and tourism industry is a cornerstone of the island's economy, welcoming visitors from around the world to experience the unique beauty, culture, and warmth of the *CHamoru* people; and

WHEREAS, housekeepers in Guam's hotels, resorts, and other tourist accommodations play a crucial role in ensuring that visitors experience the highest standards of cleanliness, comfort, and safety during their stay, thereby enhancing the overall reputation of Guam as a premier travel destination; and

WHEREAS, the duties of housekeepers extend far beyond routine cleaning, encompassing meticulous attention to detail, the maintenance of hotel guest rooms and common areas, the management of laundry services, and the provision of a welcoming environment that reflects the spirit of hospitality for which Guam is known; and

WHEREAS, housekeepers often serve as the frontline ambassadors of Guam's hospitality industry, providing hotel guests with a first impression of the island's commitment to excellence, and frequently going above and beyond to accommodate the diverse needs and preferences of Guam's visitors and residents; and

WHEREAS, the dedication and hard work of Guam's housekeepers contribute significantly to the success and sustainability of the island's tourism sector, directly impacting visitor satisfaction, repeat visitation, and positive word-of-mouth promotion that drives economic growth; and

WHEREAS, housekeepers in Guam's hospitality industry not only support the visitor experience but also play an integral role in maintaining public health and safety by adhering to rigorous sanitation protocols, especially in the wake of global health challenges, thereby protecting both visitors and the local community; and

WHEREAS, the contributions of housekeepers extend beyond the confines of their workplaces, as their efforts help to preserve the cleanliness and appeal of Guam's natural environment, ensuring that the island remains a pristine and attractive destination for generations to come; and

WHEREAS, Jennifer Biay has consistently exemplified the qualities of an outstanding Room Attendant at Hyatt Regency Guam, showcasing an unwavering commitment to her duties and a high standard of excellence in her daily work; and

WHEREAS, Jennifer's punctuality and efficiency are hallmarks of her professional conduct, ensuring that her responsibilities are met promptly, thereby contributing to a smooth and effective operation of the housekeeping department; and

WHEREAS, Jennifer's willingness to extend help to others fosters a collaborative work environment that not only supports her colleagues but also prioritizes the hotel guest experience, creating a positive and welcoming atmosphere at the Hyatt Regency Guam; and

WHEREAS, Jennifer's efforts have been rightfully acknowledged through her achievement of the "Hystar of the Quarter" award, an internal employee recognition program at Hyatt Regency Guam, which is awarded to employees who receive the most written hotel guest compliments, reflecting the high regard in which she is held by the hotel's guests; and

WHEREAS, as an experienced Room Attendant, Jennifer takes immense pride in her work, meticulously preparing each hotel guest room assigned to her with care and attention to detail, thus enhancing the overall guest experience and upholding the reputation of the Hyatt Regency Guam; and

WHEREAS, Jennifer Biay's dedication to her role, her excellence in service, and her positive impact on both hotel guests and colleagues make her a deserving nominee for the "2024 Most Valuable Housekeeper of the Year" Award, further solidifying her contributions to the hospitality industry on Guam; now therefore, be it

RESOLVED, that the Committee on Rules of *I Mina'trentai Siette Na Liheslaturan Guahan* does hereby, on behalf of *I Liheslaturan Guahan* and the people of Guam, recognize Jennifer Biay on being nominated by the Guam Hotel and Restaurant Association for the "2024 Most Valuable Housekeeper of the Year" Award; and commend her for her contributions to our island's hospitality industry and Guam's visitors; and be it further

RESOLVED, that the Speaker and the Chairperson of the Committee on Rules certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of the same be thereafter transmitted to Jennifer Biay; and to the Honorable Lourdes A. Leon Guerrero, *I Maqa'hagan Guahan*.

DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF *I MINA'TRENTAI SIETTE NA LIHESLATURAN GUAHAN* ON THE 6TH DAY OF SEPTEMBER 2024.

Therese M. Terlaje
 THERESE M. TERLAJE
 Speaker

Chris Barnett
 CHRIS BARNETT
 Chairperson, Committee on Rules

Amanda L. Shelton
 AMANDA L. SHELTON
 Legislative Secretary

M. Cruz
 M. CRUZ
 9/6/24, 6pm



I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN
2024 (SECOND) Regular Session

Resolution No. 492-37 (COR)

Introduced by:

Therese M. Terlaje
Chris Barnett
Frank Blas, Jr.
Joanne M. Brown
Christopher M. Dueñas
Thomas J. Fisher
Jesse A. Lujan
Tina Rose Muña Barnes
William A. Parkinson
Sabina Flores Perez
Roy A. B. Quinata
Joe S. San Agustin
Dwayne T.D. San Nicolas
Amanda L. Shelton
Telo T. Taitague

Relative to recognizing Jennifer Biay on being nominated by the Guam Hotel and Restaurant Association for the “2024 Most Valuable Housekeeper of the Year” Award; and commending her for her contributions to our island’s hospitality industry and Guam’s visitors.

1 **BE IT RESOLVED BY THE COMMITTEE ON RULES OF *I***
2 ***MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN*:**

3 **WHEREAS**, it is the sense of *I Liheslaturan Guåhan* to recognize the
4 achievements of the dedicated professionals in our hospitality and tourism industry who
5 have committed themselves to serving our community with excellence, upholding the

1 highest standards, and contributing significantly to the well-being and satisfaction of
2 our people and visitors alike; and

3 **WHEREAS**, Guam’s hospitality and tourism industry is a cornerstone of the
4 island’s economy, welcoming visitors from around the world to experience the unique
5 beauty, culture, and warmth of the *CHamoru* people; and

6 **WHEREAS**, housekeepers in Guam’s hotels, resorts, and other tourist
7 accommodations play a crucial role in ensuring that visitors experience the highest
8 standards of cleanliness, comfort, and safety during their stay, thereby enhancing the
9 overall reputation of Guam as a premier travel destination; and

10 **WHEREAS**, the duties of housekeepers extend far beyond routine cleaning,
11 encompassing meticulous attention to detail, the maintenance of hotel guest rooms and
12 common areas, the management of laundry services, and the provision of a welcoming
13 environment that reflects the spirit of hospitality for which Guam is known; and

14 **WHEREAS**, housekeepers often serve as the frontline ambassadors of Guam’s
15 hospitality industry, providing hotel guests with a first impression of the island’s
16 commitment to excellence, and frequently going above and beyond to accommodate the
17 diverse needs and preferences of Guam’s visitors and residents; and

18 **WHEREAS**, the dedication and hard work of Guam’s housekeepers contribute
19 significantly to the success and sustainability of the island’s tourism sector, directly
20 impacting visitor satisfaction, repeat visitation, and positive word-of-mouth promotion
21 that drives economic growth; and

22 **WHEREAS**, housekeepers in Guam’s hospitality industry not only support the
23 visitor experience but also play an integral role in maintaining public health and safety
24 by adhering to rigorous sanitation protocols, especially in the wake of global health
25 challenges, thereby protecting both visitors and the local community; and

1 **WHEREAS**, the contributions of housekeepers extend beyond the confines of
2 their workplaces, as their efforts help to preserve the cleanliness and appeal of Guam’s
3 natural environment, ensuring that the island remains a pristine and attractive
4 destination for generations to come; and

5 **WHEREAS**, Jennifer Biay has consistently exemplified the qualities of an
6 outstanding Room Attendant at Hyatt Regency Guam, showcasing an unwavering
7 commitment to her duties and a high standard of excellence in her daily work; and

8 **WHEREAS**, Jennifer’s punctuality and efficiency are hallmarks of her
9 professional conduct, ensuring that her responsibilities are met promptly, thereby
10 contributing to a smooth and effective operation of the housekeeping department; and

11 **WHEREAS**, Jennifer’s willingness to extend help to others fosters a
12 collaborative work environment that not only supports her colleagues but also
13 prioritizes the hotel guest experience, creating a positive and welcoming atmosphere at
14 the Hyatt Regency Guam; and

15 **WHEREAS**, Jennifer’s efforts have been rightfully acknowledged through her
16 achievement of the “Hystar of the Quarter” award, an internal employee recognition
17 program at Hyatt Regency Guam, which is awarded to employees who receive the most
18 written hotel guest compliments, reflecting the high regard in which she is held by the
19 hotel’s guests; and

20 **WHEREAS**, as an experienced Room Attendant, Jennifer takes immense pride
21 in her work, meticulously preparing each hotel guest room assigned to her with care and
22 attention to detail, thus enhancing the overall guest experience and upholding the
23 reputation of the Hyatt Regency Guam; and

24 **WHEREAS**, Jennifer Biay’s dedication to her role, her excellence in service,
25 and her positive impact on both hotel guests and colleagues make her a deserving

1 nominee for the “2024 Most Valuable Housekeeper of the Year” Award, further
2 solidifying her contributions to the hospitality industry on Guam; now therefore, be it

3 **RESOLVED**, that the Committee on Rules of *I Mina'trentai Siette Na*
4 *Lihselaturan Guåhan* does hereby, on behalf of *I Lihselaturan Guåhan* and the people
5 of Guam, recognize Jennifer Biay on being nominated by the Guam Hotel and
6 Restaurant Association for the “2024 Most Valuable Housekeeper of the Year” Award;
7 and commend her for her contributions to our island’s hospitality industry and Guam’s
8 visitors; and be it further

9 **RESOLVED**, that the Speaker and the Chairperson of the Committee on Rules
10 certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of
11 the same be thereafter transmitted to Jennifer Biay; and to the Honorable Lourdes A.
12 Leon Guerrero, *I Maga'hågan Guåhan*.

**DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF
I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN ON THE 6TH DAY
OF SEPTEMBER 2024.**



THERESE M. TERLAJE
Speaker



CHRIS BARNETT
Chairperson, Committee on Rules



AMANDA L. SHELTON
Legislative Secretary



COMMITTEE ON RULES

Chris Barnett, Chairperson, Committee on Rules

I Mina'trentai Siette Na Liheslaturan Guåhan

37th Guam Legislature

COMMITTEE VOTE SHEET

Resolution No. 492-37 (COR) – Therese M. Terlaje. – “Relative to recognize Jennifer Biay on being nominated by the Guam Hotel and Restaurant Association for the ‘2024 Most Valuable Housekeeper of the Year’ Award; and commend her for her contributions to our island’s hospitality industry and Guam’s visitors.”

	INITIAL	DATE	TO ADOPT	TO NOT ADOPT	TO ABSTAIN
Senator Chris Barnett Chairperson	E-Vote	9/6/24	X		
Senator Sabina Flores Perez Vice Chairperson	E-Vote	9/6/24	X		
Speaker Therese M. Terlaje Member	<i>TMT</i>	9/6/24	X		
Vice Speaker Tina Rose Muña Barnes Member					
Legislative Secretary Amanda L. Shelton Member	E-Vote	9/6/24	X		
Senator William A. Parkinson Member	E-Vote	9/6/24	X		
Senator Roy A. B. Quinata Member	E-Vote	9/6/24	X		
Senator Joe S. San Agustin Member	E-Vote	9/6/24	X		
Senator Dwayne T. D. San Nicolas Member	E-Vote	9/6/24	X		
Senator Joanne M. Brown Minority Member					
Senator Christopher M. Dueñas Minority Member	E-Vote	9/6/24	X		
Senator Thomas J. Fisher Minority Member					
Senator Telo T. Taitague Minority Member	E-Vote	9/6/24	X		
For Sponsor's Office Use Only					
Sponsor Signature: <i>Therese M. Terlaje</i>					
Staff Contact Person: Marie Cruz					
For COR/Clerk's Office Use Only					
10 Certified _____ Returned					
Name: Marie Crisostomo					
Date: September 6, 2024 1:33 p.m.					
Notes:					



Office of the Speaker
THERESE M. TERLAJE

I Mina'trentai Siette na Liheslaturan Guåhan | 37th Guam Legislature
Committee on Health, Land, Justice, and Culture

September 6, 2024

MEMORANDUM

To: All Senators, Stakeholders
From: Speaker Therese M. Terlaje *TMT*
Subject: **Notice of Presentation - Resolution Nos. 484-489, 491-522, and 524-37 (COR)**

Buenas yan Håfa Adai!

Please join us for the presentations of **Resolution Nos. 484-489, 491-522, and 524-37 (COR)** - “Relative to recognizing and congratulating the nominees of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend their contribution to our island’s hospitality industry and Guam’s visitors.”

Presentation Information:

Date: Sunday, September 8, 2024
Event Start Time: 6:00 p.m.
Presentation Time: ~~7:00 p.m.~~ **8:00 p.m.**
Venue: Dusit Thani Guam Resort

Si Yu'os Ma'åse'!

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**For transmittal of official Messages & Communications to the Guam Legislature to be distributed to all Senators,
please send to: speaker@guamlegislature.org*