

**I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN**  
**RESOLUTIONS**

Resolution No.	Sponsor	Title	Date Intro	Date of Presentation	Date Adopted	Date Referred	Referred to	PUBLIC HEARING DATE	DATE AUTHORS REPORT FILED	NOTES
494-37 (COR)	Therese M. Terlaje	Relative to recognizing Flora Rosal on being nominated by the Guam Hotel and Restaurant Association for the "2024 Most Valuable Housekeeper of the Year" Award; and commending her for her contributions to our island's hospitality industry and Guam's visitors.	9/4/24 3:47 p.m.	9/8/24 8:00 p.m.	9/6/24 3:37 p.m.					

Resolution No. 494-37 (COR)

Introduced by:

Therese M. Terlaje

Chris Barnett	William A. Parkinson
Frank Blas, Jr.	Sabina Flores Perez
Josanne M. Brown	Roy A. B. Quinata
Christopher M. Duritas	Joe S. San Agustin
Thomas J. Fisher	Dwayne T.D. San Nicolas
Jesse A. Lopez	Amanda L. Shelton
Tina Rose Mufia Barnes	Telo T. Tostaque



**Relative to recognizing Flora Rosal on being nominated by the Guam Hotel and Restaurant Association for the "2024 Most Valuable Housekeeper of the Year" Award; and commending her for her contributions to our island's hospitality industry and Guam's visitors.**

**BE IT RESOLVED BY THE COMMITTEE ON RULES I MINA'TRENTAI SIETTE NA LIHESLATURAN GUAHAN:**

**WHEREAS**, it is the sense of *Liheslaturan Guahan* to recognize the achievements of the dedicated professionals in our hospitality and tourism industry who have committed themselves to serving our community with excellence, upholding the highest standards, and contributing significantly to the well-being and satisfaction of our people and visitors alike; and

**WHEREAS**, Guam's hospitality and tourism industry is a cornerstone of the island's economy, welcoming visitors from around the world to experience the unique beauty, culture, and warmth of the *CHamoru* people; and

**WHEREAS**, housekeepers in Guam's hotels, resorts, and other tourist accommodations play a crucial role in ensuring that visitors experience the highest standards of cleanliness, comfort, and safety during their stay, thereby enhancing the overall reputation of Guam as a premier travel destination; and

**WHEREAS**, the duties of housekeepers extend far beyond routine cleaning, encompassing meticulous attention to detail, the maintenance of hotel guest rooms and common areas, the management of laundry services, and the provision of a welcoming environment that reflects the spirit of hospitality for which Guam is known; and

**WHEREAS**, housekeepers often serve as the frontline ambassadors of Guam's hospitality industry, providing hotel guests with a first impression of the island's commitment to excellence, and frequently going above and beyond to accommodate the diverse needs and preferences of Guam's visitors and residents; and

**WHEREAS**, the dedication and hard work of Guam's housekeepers contribute significantly to the success and sustainability of the island's tourism sector, directly impacting visitor satisfaction, repeat visitation, and positive word-of-mouth promotion that drives economic growth; and

**WHEREAS**, housekeepers in Guam's hospitality industry not only support the visitor experience but also play an integral role in maintaining public health and safety by adhering to rigorous sanitation protocols, especially in the wake of global health challenges, thereby protecting both visitors and the local community; and

**WHEREAS**, the contributions of housekeepers extend beyond the confines of their workplaces, as their efforts help to preserve the cleanliness and appeal of Guam's natural environment, ensuring that the island remains a pristine and attractive destination for generations to come; and

**WHEREAS**, Flora Rosal has been an integral part of the Crowne Plaza Resort Guam team since the pre-opening phase, initially working as a regular cleaning contractor before officially joining the company in March 2023, where her warm and caring character has positively impacted her colleagues and the overall work environment; and

**WHEREAS**, Flora is known for her consistent positivity and teamwork, always approaching her tasks with a smile and a willingness to take on any challenge, including large cleaning projects in the public areas without hesitation or complaint, thereby ensuring that the resort maintains its high standards of cleanliness and guest satisfaction; and

**WHEREAS**, Flora's strong communication skills with her colleagues and supervisors allow her to effectively manage her tasks, and her receptiveness to constructive criticism demonstrates her commitment to self-improvement and continuous learning; and


**WHEREAS**, Flora's dedication extends beyond her regular duties, as she goes out of her way to learn new tasks, such as assisting with the Uniform Attendant role, and her willingness to volunteer during critical times, such as when Typhoon Mawar hit Guam, highlights her commitment to the success of the resort and the well-being of her colleagues; and

**WHEREAS**, during Typhoon Mawar, Flora played a crucial role in supporting the Room Attendants by ensuring that there were sufficient laundered items ready for use in the hotel rooms, even coming in on her days off when necessary, showcasing her exceptional dedication to her team and to the guests of the resort; now therefore, be it


**RESOLVED**, that the Committee on Rules of *I Mina'trentai Siette Na Liheslaturan Guahan* does hereby, on behalf of *Liheslaturan Guahan* and the people of Guam, recognize Flora Rosal on being nominated by the Guam Hotel and Restaurant Association for the "2024 Most Valuable Housekeeper of the Year" Award; and commend her for her contributions to our island's hospitality industry and Guam's visitors; and be it further


**RESOLVED**, that the Speaker and the Chairperson of the Committee on Rules certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of the same be thereafter transmitted to Flora Rosal; and to the Honorable Lourdes A. Leon Guerrero, *I Maga'hagan Guahan*.

**DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF I MINA'TRENTAI SIETTE NA LIHESLATURAN GUAHAN ON THE 6<sup>TH</sup> DAY OF SEPTEMBER 2024.**

  
 THERESE M. TERLAJE  
 Speaker

  
 CHRIS BARNETT  
 Chairperson, Committee on Rules

  
 AMANDA L. SHELTON  
 Legislative Secretary

  
 MARIE CRUZ  
 9/6/24, 6PM



***I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN***  
**2024 (SECOND) Regular Session**

**Resolution No. 494-37 (COR)**

Introduced by:

Therese M. Terlaje  
Chris Barnett  
Frank Blas, Jr.  
Joanne M. Brown  
Christopher M. Dueñas  
Thomas J. Fisher  
Jesse A. Lujan  
Tina Rose Muña Barnes  
William A. Parkinson  
Sabina Flores Perez  
Roy A. B. Quinata  
Joe S. San Agustin  
Dwayne T.D. San Nicolas  
Amanda L. Shelton  
Telo T. Taitague

**Relative to recognizing Flora Rosal on being nominated by the Guam Hotel and Restaurant Association for the “2024 Most Valuable Housekeeper of the Year” Award; and commending her for her contributions to our island’s hospitality industry and Guam’s visitors.**

1        **BE IT RESOLVED BY THE COMMITTEE ON RULES OF *I***  
2        ***MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN*:**

3        **WHEREAS**, it is the sense of *I Liheslaturan Guåhan* to recognize the  
4        achievements of the dedicated professionals in our hospitality and tourism industry who  
5        have committed themselves to serving our community with excellence, upholding the

1 highest standards, and contributing significantly to the well-being and satisfaction of  
2 our people and visitors alike; and

3 **WHEREAS**, Guam’s hospitality and tourism industry is a cornerstone of the  
4 island’s economy, welcoming visitors from around the world to experience the unique  
5 beauty, culture, and warmth of the *CHamoru* people; and

6 **WHEREAS**, housekeepers in Guam’s hotels, resorts, and other tourist  
7 accommodations play a crucial role in ensuring that visitors experience the highest  
8 standards of cleanliness, comfort, and safety during their stay, thereby enhancing the  
9 overall reputation of Guam as a premier travel destination; and

10 **WHEREAS**, the duties of housekeepers extend far beyond routine cleaning,  
11 encompassing meticulous attention to detail, the maintenance of hotel guest rooms and  
12 common areas, the management of laundry services, and the provision of a welcoming  
13 environment that reflects the spirit of hospitality for which Guam is known; and

14 **WHEREAS**, housekeepers often serve as the frontline ambassadors of Guam’s  
15 hospitality industry, providing hotel guests with a first impression of the island’s  
16 commitment to excellence, and frequently going above and beyond to accommodate the  
17 diverse needs and preferences of Guam’s visitors and residents; and

18 **WHEREAS**, the dedication and hard work of Guam’s housekeepers contribute  
19 significantly to the success and sustainability of the island’s tourism sector, directly  
20 impacting visitor satisfaction, repeat visitation, and positive word-of-mouth promotion  
21 that drives economic growth; and

22 **WHEREAS**, housekeepers in Guam’s hospitality industry not only support the  
23 visitor experience but also play an integral role in maintaining public health and safety  
24 by adhering to rigorous sanitation protocols, especially in the wake of global health  
25 challenges, thereby protecting both visitors and the local community; and

1           **WHEREAS**, the contributions of housekeepers extend beyond the confines of  
2 their workplaces, as their efforts help to preserve the cleanliness and appeal of Guam’s  
3 natural environment, ensuring that the island remains a pristine and attractive  
4 destination for generations to come; and

5           **WHEREAS**, Flora Rosal has been an integral part of the Crowne Plaza Resort  
6 Guam team since the pre-opening phase, initially working as a regular cleaning  
7 contractor before officially joining the company in March 2023, where her warm and  
8 caring character has positively impacted her colleagues and the overall work  
9 environment; and

10           **WHEREAS**, Flora is known for her consistent positivity and teamwork, always  
11 approaching her tasks with a smile and a willingness to take on any challenge, including  
12 large cleaning projects in the public areas without hesitation or complaint, thereby  
13 ensuring that the resort maintains its high standards of cleanliness and guest satisfaction;  
14 and

15           **WHEREAS**, Flora’s strong communication skills with her colleagues and  
16 supervisors allow her to effectively manage her tasks, and her receptiveness to  
17 constructive criticism demonstrates her commitment to self-improvement and  
18 continuous learning; and

19           **WHEREAS**, Flora’s dedication extends beyond her regular duties, as she goes  
20 out of her way to learn new tasks, such as assisting with the Uniform Attendant role,  
21 and her willingness to volunteer during critical times, such as when Typhoon Mawar  
22 hit Guam, highlights her commitment to the success of the resort and the well-being of  
23 her colleagues; and

24           **WHEREAS**, during Typhoon Mawar, Flora played a crucial role in supporting  
25 the Room Attendants by ensuring that there were sufficient laundered items ready for

1 use in the hotel rooms, even coming in on her days off when necessary, showcasing her  
2 exceptional dedication to her team and to the guests of the resort; now therefore, be it

3 **RESOLVED**, that the Committee on Rules of *I Mina'trentai Siette Na*  
4 *Liheslaturan Guåhan* does hereby, on behalf of *I Liheslaturan Guåhan* and the people  
5 of Guam, recognize Flora Rosal on being nominated by the Guam Hotel and Restaurant  
6 Association for the “2024 Most Valuable Housekeeper of the Year” Award; and  
7 commend her for her contributions to our island’s hospitality industry and Guam’s  
8 visitors; and be it further

9 **RESOLVED**, that the Speaker and the Chairperson of the Committee on Rules  
10 certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of  
11 the same be thereafter transmitted to Flora Rosal; and to the Honorable Lourdes A. Leon  
12 Guerrero, *I Maga'hågan Guåhan*.

**DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF  
I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN ON THE 6<sup>TH</sup> DAY  
OF SEPTEMBER 2024.**

  
\_\_\_\_\_  
**THERESE M. TERLAJE**  
Speaker

  
\_\_\_\_\_  
**CHRIS BARNETT**  
Chairperson, Committee on Rules

  
\_\_\_\_\_  
**AMANDA L. SHELTON**  
Legislative Secretary



# COMMITTEE ON RULES

Chris Barnett, Chairperson, Committee on Rules

*I Mina'trentai Siette Na Liheslaturan Guåhan*

37<sup>th</sup> Guam Legislature

## COMMITTEE VOTE SHEET

**Resolution No. 494-37 (COR)** – Therese M. Terlaje. – “Relative to recognizing Flora Rosal on being nominated by the Guam Hotel and Restaurant Association for the ‘2024 Most Valuable Housekeeper of the Year’ Award; and commending her for her contributions to our island’s hospitality industry and Guam’s visitors.”

	INITIAL	DATE	TO ADOPT	TO NOT ADOPT	TO ABSTAIN
<b>Senator Chris Barnett</b> Chairperson	E-Vote	9/6/24	X		
<b>Senator Sabina Flores Perez</b> Vice Chairperson	E-Vote	9/6/24	X		
<b>Speaker Therese M. Terlaje</b> Member	<i>TMT</i>	9/6/24	X		
<b>Vice Speaker Tina Rose Muña Barnes</b> Member					
<b>Legislative Secretary Amanda L. Shelton</b> Member	E-Vote	9/6/24	X		
<b>Senator William A. Parkinson</b> Member	E-Vote	9/6/24	X		
<b>Senator Roy A. B. Quinata</b> Member					
<b>Senator Joe S. San Agustin</b> Member	E-Vote	9/6/24	X		
<b>Senator Dwayne T. D. San Nicolas</b> Member	E-Vote	9/6/24	X		
<b>Senator Joanne M. Brown</b> Minority Member					
<b>Senator Christopher M. Dueñas</b> Minority Member	E-Vote	9/6/24	X		
<b>Senator Thomas J. Fisher</b> Minority Member					
<b>Senator Telo T. Taitague</b> Minority Member	E-Vote	9/6/24	X		
<b>For Sponsor's Office Use Only</b>					
Sponsor Signature: <i>Therese M. Terlaje</i>					
Staff Contact Person: Marie Cruz					
<b>For COR/Clerk's Office Use Only</b>					
<u>  9  </u> Certified _____ Returned					
Name: Marie Crisostomo					
Date: September 6, 2024 at 3:37 p.m.					
Notes:					



Office of the Speaker  
**THERESE M. TERLAJE**

*I Mina'trentai Siette na Liheslaturan Guåhan* | 37th Guam Legislature  
Committee on Health, Land, Justice, and Culture

September 6, 2024

**MEMORANDUM**

To: All Senators, Stakeholders  
From: Speaker Therese M. Terlaje *TMT*  
Subject: **Notice of Presentation - Resolution Nos. 484-489, 491-522, and 524-37 (COR)**

*Buenas yan Håfa Adai!*

Please join us for the presentations of **Resolution Nos. 484-489, 491-522, and 524-37 (COR)** - “Relative to recognizing and congratulating the nominees of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend their contribution to our island’s hospitality industry and Guam’s visitors.”

**Presentation Information:**

Date: Sunday, September 8, 2024  
Event Start Time: 6:00 p.m.  
Presentation Time: ~~7:00 p.m.~~ **8:00 p.m.**  
Venue: Dusit Thani Guam Resort

*Si Yu'os Ma'åse'!*

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*\*For transmittal of official Messages & Communications to the Guam Legislature to be distributed to all Senators, please send to: [speaker@guamlegislature.org](mailto:speaker@guamlegislature.org)*